Terms and Definitions

Oracle vs. HighPoint

Oracle is the company that makes PeopleSoft. Highpoint is a third-party vendor that provides the integrated HCX mobile solution.

ctcLink vs. HCX

ctcLink is the centralized PeopleSoft implementation that all the WA community and technical colleges use. HCX is the integrated mobile solution provided by HighPoint.

OAAP and Kastech

Kastech is the third-party company that provides the Online Admission Application Portal (OAAP) that is integrated with ctcLink.

IOVD (Image Overview Document)

A document that explains in detail all the new features, bug fixes, and accessibility fixes that come with the image.

SIT vs. UAT

In SIT, State Board staff test the fix. In UAT, the college user that reported the issue tests the fix.

Testing teams vs. functional teams at SBCTC

The testing team coordinates the testing and reviews the results. The functional teams have the functional knowledge and are the ones that complete the SIT testing. There are lots more that both those teams do, that's just a brief summary of some of their work as it related to testing.

PeopleSoft Release Patchset (PRP) or Proof-of-Concept (POC)

A PRP is an official Oracle fix to a bug that we can apply outside of an image as a one-off. A POC is code Oracle gives us to apply ourselves before they have finalized it. It may solve the problem or may not and it is likely to change and be replaced in a future image.

PUM

PeopleSoft Update Manager. The software our Managed Services uses to apply change packages, such as PRPs or images. The term is sometimes used interchangeably with the term image, like HCM image 40 or HCM PUM 40.

Conformance versus functional accessibility testing

Conformance focuses on code compliance with WCAG guidelines. Functional accessibility testing is focused on testing with all the assistive technologies and how they interact with the software.