



# **OctcLink**

## HighPoint Campus Experience HCX 24.2.1 Upgrade Overview

November 2024

## CONTENTS

Introduction
Dashboard3
Class Schedule
Schedule4
Calendar View4
List View5
Class Information7
Class Search by Instructor7
Waitlist Image9
Enrollment9
Enrollment Results Message9
Academics
Apply for/View Graduation10
View Unofficial Transcript11
Grades12
Degree Progress13
Degree Progress and What-If reports14
Degree Progress and Course List16
Transfer Credit17
Student Financials
Student Financials Payment Plans
Financial Aid
HCX Bug Fix: Financial Aid Summary and College Financing Plan display 'Student Aid Index' label20
HCX Bug Fix: Doubling of SAI and Negative SAI Inflating Estimated Need on Financial Aid Summary22
HCX Update: Financial Aid Summary Detailed Totals23
HCX Update: SAP Information message24
Admissions (No Updates)
My Information (No Updates)
My Profile (No Updates)
Public Links (No Updates)

## Introduction

The Image/Upgrade Overview Document is intended to provide HighPoint Campus Experience (HCX or HighPoint Mobile) users with a summary of the changes that will be made in the system as a result of the upcoming upgrade implementation. HighPoint releases multiple updates every year. Each update contains bug fixes and features that are important for HCX to work well. Below is an overview of the changes that you can expect to see as part of this upgrade.

## Dashboard

## **Class Schedule**

On the Dashboard Academics tab, the Class Schedule was displayed in a day-by-day format. After the update, this display will list all classes scheduled for the term. Additionally, a newly added widget provides a handy at-a-glance look at "Today's Schedule."

### Navigation

Dashboard > Academics

### Image: Current Academics Tab displays Class Schedule in day-by-day format

	=	Dashboard	
1 Dashboard		Hello Jasleen! General	Academics
Schedule		Class Schedule FALL 2024	
Class Information	~	Mon Tue Wed Thu Fri Sat Sun	Other
🗢 Enrollment	~		Curtor
Academics	~	Image: State of the s	
Financials	~	Senior Clinical II RC 450 1A-LAB (32759)	>
Admissions	~	() 10:00 am - 11:50 am Bldg 26 Room 224-Classroom	
My Information	6 ~	Research II RC 452 A-LAB (32765)	>
My Profile	~	( 1:00 pm - 2:50 pm Sldg 23 Room 211A-Class Lab	
	~		

Image: Academics Tab will display Class Schedule in a list format as well as "Today's Schedule"



## QRG

Dashboard (HCX)

## Schedule

## **Calendar View**

On the Schedule page, classes that do not have a meeting place and time (usually online classes) were displayed as a grouping with a hard-coded description of "Other." After the Update, institutions will have the ability to use descriptive text of their choice, within a 30-character limit. *Below, we demonstrate using the text "Online."* 

### Navigation

Schedule

Image: Schedule displays grouping of these classes with a description of "Other"



Image: Schedule will be able to display descriptive choice identified by institution

	=	Schedule	)	
n Dashboard		Sep 22	- Sep 28 ~   <	Today >
Schedule		Class S	chedule 🗹 🗖 Clas	s Exams 🔽 🤞
Class Information	~	ONLINE	Principles of Accounting I Online Online Asynchronous	Survey of Biology Online Hybrid
🤝 Enrollment	~		SEP 22	S
Academics	~	8 A M		

#### QRG

Schedule (HCX)

## **List View**

On the Schedule page, classes were displayed in a by-day format. After the update, the complete list

of classes for the term will display as a list. As a result, user experience will be consistent between HCX and PeopleSoft (ctcLink).

## Navigation

Schedule

### Image: Schedule displays with classes grouped by day

	IGHLINE 0 L L E G E	=	Schedule					
A	Dashboard		Term: * FALL 2024		~			
	Schedule		Class Sche	dule	Class Exams			
82	Class Information	~	Other	٦				
\$	Enrollment	~	CLASS		DESCRIPTION	INSTRUCTOR	START	END
	Academics	~	> RC 450 1AC-CLN	(32761)	Senior Clinical II	Crisostomo Almajose		
8	Financials	~	Thursday					
	Admissions	~	CLASS		DESCRIPTION	INSTRUCTOR	START	END
•	My Information	6 ~	PC 451	-				
	My Profile	~	> A-LEC (32	764)	Cultural Diversity in HC	Kayoko Kado	8:00 am	9:50 am
٠	Configuration	~	> RC 450 1A-LAB (3	2759)	Senior Clinical II	Crisostomo Almajose	10:00 am	11:50 am
<b>#</b>	Public Links	~	> RC 452 A-LAB (32	765)	Research II	Crisostomo Almajose	1:00 pm	2:50 pm
	Full Site		Friday					
JB	Jasleen Bal	~	CLASS		DESCRIPTION	INSTRUCTOR	START	END

HIGHLINE COLLEGE		Schedule				
f Dashboard		Term: * FALL 2024	~			
Schedule		Class Schedule	Class Exams			
E Class Information	~	CLASS	DESCRIPTION	INSTRUCTOR	DAYS	STA
🤝 Enrollment	~	BIOL& 100 2B-LEC (31774)	Survey of Biology	Kylee Peterson	MoWe	9:0
Academics	~	ACCT& 201 1YCF-LEC (32979)	Principles of Accounting I	Nikolay Barkov	-	
Financials	~					
Admissions	~	BIOL& 100	Constant Distance	Kylee Peterson	Tu	9:0
(i) My Information	3 ~	> 2BL-LAB (31775)	Survey of Biology	Kylee Peterson	Tu	9:0
My Profile	~	BIOL& 100 1ACF-LEC (31772)	Survey of Biology	Woody Moses	Multiple	Mul
A						

## Image: Schedule will display complete list of classes that term

### QRG

Schedule (HCX)

## **Class Information**

## **Class Search by Instructor**

When searching by instructor, search results did not include those sections for which the instructor was set to "not print." After the update, any class to which the instructor is assigned will return in search results regardless of whether the instructor was set to print or not print.

### Navigation

Class Information > Class Search

elect all the required (*) search critena.	lass Search														4
imm.*       Academic Organizati       Subject       ENGL&=English       X       Catalog #       Instruction Mode       Location         Start Date From       Start Date To       Start Time       End Time       Days       instructor Last Name: ottinger         Jnits       Subject Bogins With       More Filters       Instruction Mode       Location         Search       Reset Filters       Start Time       End Time       Days       Instructor Last Name: ottinger         Show Open Classes Only       Reset Filters       Start Instruction Mode       Nore Filters       Instruction Mode       Ession Topic         section       INSTRUCTION MODESTRUCTOR       Days       Start       END       Room       Dates       UNITS       Startus       Startopic         Atron Ottinger       We       12:15 pm       1:20 pm       Off Cam       09/23 - 1       5       M 18:20       1       -	lect all the required	l (*) sear	ch criteria.												
Start Date From       Start Date To       Start Time       End Time       Days       Instructor Last Name: ottinger         Inits       Subject Begins With       More Filters       Instructor Last Name: ottinger       Instructor Last Name: ottinger         Search       Reset Filters       Instruction Modesses Only       Instruction Modesses       Instruction Modesses       Instruction Modesses         section       INSTRUCTION MODESTRUCTOR       Days       Start END       ROOM       Dates       UNITS       Start US       Session TOPIC         * 4HUB-LEC (31861)       Hybrid       Aaron Ottinger       We       12:15 pm       1:20 pm       Off Cam       09/23 - 1       5       Image: 18/20       1       -	arm: " ALL 2024	~	Academic Org	janizati 🗸	Subject: ENGL&-	-English ×	< 🗸 🔤	Catalog #		Instruction	on Mode	~	Location	1	9
Subject Begins With       More Filters         Search       Reset Filters         Show Open Classes Only       Show Open Classes Only         Inglish Composition I   ENGL& 101       Status       Status       Status         section       INSTRUCTION MODESTRUCTOR       DAYS       START       END       ROOM       DATES       UNITS       STATUS       SESSION TOPIC         4HUB-LEC (31861)       Hybrid       Aaron Ottinger       We       12:15 pm       1:20 pm       Off Cam       09/23 - 1       5       Il 18/20 0 0/24       1       -	tart Date From		Start Date To	Ē	Start Tim	ne	~	End Time	~	Days		~	Instructor I ottinger	Last Name:	
Search       Reset Filters         Show Open Classes Only         rglish Composition I   ENGL& 101         section       INSTRUCTION MODESTRUCTOR         DAYS       START       END       ROOM       DATES       UNITS       STATUS       SESSION       TOPIC         4HUB-LEC (31861)       Hybrid       Aaron Ottinger       We       12:15 pm       1:20 pm       Off Cam       09/23 - 1       5       W 18/20 0 0/24       1       -	nits		Subject Begin	s With	More	e Filters						L			_
Show Open Classes Only         Inglish Composition I   ENGL& 101         SECTION       INSTRUCTION MODESTRUCTOR       DAYS       START       END       ROOM       DATES       UNITS       STATUS       SESSION       TOPIC         4HUB-LEC (31861)       Hybrid       Aaron Ottinger       We       12:15 pm       1:20 pm       Off Cam       09/23 - 1       5       Image: Status and Status	Search		Reset F	ilters											
4HUB-LEC (31861)       Hybrid       Aaron Ottinger We       12:15 pm       1:20 pm       Off Cam       09/23 - 1       5       1       18/20         Aaron Ottinger Mo       12:15 pm       1:20 pm       Off Cam       09/23 - 1       5       0       0/24       1       -	] Show Open Cla	asses On	ıly												
Aaron Ottinger Mo 12:15 pm 1:20 pm Off Cam 09/23 - 1	Show Open Cli nglish Compo	asses Or Disition	I   ENGL&	101 Destructor	DAYS	START	END	ROOM	DATES	UNITS	STATUS	3	SESSION	ТОРІС	
	Show Open Clanglish Composed Section	asses Or Disition	I   ENGL&	101 IDESTRUCTOR Aaron Ottinge	DAYS r We	START 12:15 pm	END 1:20 pm	ROOM	DATES 09/23 - 1	UNITS	STATUS	3	SESSION	ТОРІС	

## Image: Search Results do not Include All Class Sections Taught by Instructor

## Image: Search Results Include All Class Sections Taught by Instructor

uss ocuren												
lect all the require	ed (*) search c	criteria.										
arm: * ALL 2024	~	Academic Orga	anization እ	Subject	&-English	× •	Catalog #		Instruction	Mode	~	Locatio
tart Date From		Start Date To	Ċ	Start Ti	ime	~ 1	End Time	~	Days		1	Instructor Ottinge
nits		Subject Begins	s With	м	lore Filters	3					-	
Search		Reset F	ilters									
] Show Open C	lasses Only											
Show Open C nglish Comp	Classes Only	ENGL& 1(	01 days	START	END	ROOM	DATES	UNITS	STATUS	SESSION	т	DPIC
Show Open C Inglish Comp SECTION * 3HUB - LEC	Classes Only	ENGL& 1( N INSTRUCTO R Lawrence	01 days We	START 11:00 am	END 12:05 pm	ROOM Off Camp	DATE S	UNITS	STATUS	SESSION	т	DPIC
Show Open C nglish Comp section - 3HUB - LEC	Classes Only	ENGL& 1( N INSTRUCTO R Lawrence	01 days We Mo	START 11:00 am 11:00 am	END 12:05 pm 12:05 pm	ROOM Off Camp	DATE S 09/23 - 12 09/23 - 12	UNITS	STATUS V 20/20 0 0/24	SESSION 1	TC	DPIC
Show Open C Inglish Comp SECTION * 3HUB - LEC	Classes Only	ENGL& 1( N INSTRUCTO Lawrence - Aaron Otti	01 DAYS We Mo	START 11:00 am 11:00 am 12:15 pm	END 12:05 pm 12:05 pm 1:20 pm	ROOM Off Camp Off Camp	DATE S 09/23 - 12 09/23 - 12	UNITS	STATUS 20/20 0 0/24	SESSION 1	TO	DPIC

## QRG Mobile HCX Class Search, Browse Classes and Course Catalog

## Waitlist Image

The graphic image that is used to indicate waitlist has changed from a list to a hand.

### Navigation

Class Information > Class Search

### Image: Waitlist is represented by an icon that looks like a list



### Image: Waitlist is represented by an icon that looks like a hand

Art	Appreciation   A	RT& 100
	SECTION -	INSTRUCTION
>	1YCF - LEC (28665)	Online Async

## QRG

Enroll in Classes (HCX)

## Enrollment

## **Enrollment Results Message**

Following an enrollment transaction, the confirmation response indicates the Class Number. After the update, the response also includes the Subject and Catalog Number.

## Navigation

Class Information > Class Search > Enroll



#### Image: Enrollment Results includes Class Number

Image: Enrollment Results includes Subject, Catalog Number and Class Number.

Enrollment res	sults of 1 class(es) for the term FALL 2024
CLASS	RESULTS
ART& 100 (28665)	Added to your schedule.
Class 28665 is full. You ha	ve been placed on the wait list in position number 3.

QRG

Mobile HCX Class Search, Browse Classes and Course Catalog

## **Academics**

## Apply for/View Graduation

Previously, this page had one "Apply For Graduation" button, and the student would select the specific program/plan to apply for on the next screen. Now each eligible program/plan stack will have an "Apply For Graduation" button and the student selects the specific program/plan on the first

page.

#### **Navigation**

Academics > Apply for/View Graduation

#### Image: Previous page had one "Apply For Graduation" button

Apply for/View Graduation			۵
Programs			Apply For Graduation
PROGRAM	EXPECTED GRADUATION TERM	STATUS	
<ul> <li>Professional Technical</li> </ul>			
ALLIED HEALTH AAS Degree: Associate in Applied Science-T Major: Allied Health AAS Specialization: PW to Diagnostic MedSonography			
> Academic	*		
> Professional Technical			

## Image: Current page has an "Apply For Graduation" button for each of the student's eligible program/plan stacks

Apply for/View Graduation			۵
Programs			
PROGRAM	EXPECTED GRADUATION TERM	STATUS	
<ul> <li>Professional Technical</li> </ul>	÷.		Apply For Graduation
ALLIED HEALTH AAS			
Degree: Associate in Applied Science-T			
Major: Allied Health AAS			
Specialization: PW to Diagnostic MedSonography			
> Academic	1		Apply For Graduation
> Professional Technical			Apply For Graduation

### QRG

Apply for/View Graduation (HCX)

## **View Unofficial Transcript**

The message has been updated for students that do not have a program/plan stack at the selected college. The previous message was "Select transcript type and career" and the current message is "No careers found. For assistance please contact the Registrar's Office."

#### Navigation

Academics > View Unofficial Transcript

Image: Previously, students that did not have a program/plan stack at the selected college saw the message "Select transcript type and career"

View Unofficial Transcrip	ot	*
Transcript Type: Unofficial Transcript	Career	View PDF
Selec	t transcript type and o	career

Image: Currently, students that do not have a program/plan stack at the selected college will see a message of "No careers found. For assistance please contact the Registrar's Office."

Transcript Type: View View View View View View View View	Career	~	View PDF
No	careers found		
No	careers found		
NO For assistance ple	careers found		
NO For assistance ple	careers found base contact the Registrar's Office.		

## Grades

The GRADE Service Impact now prevents students from viewing grades. Previously, students with a service indicator having a GRADE impact could view grades under the navigation Academics > Grades. Now, students with a service indicator with the GRADE impact receive the following message "You have a hold on your records. Please contact the Registrar."

#### Navigation

Academics > Grades

Image: Students with a service indicator having the impact GRADES will not be able to view grades under Academics. They will see the message "You have a hold on your records. Please contact the Registrar."



### QRG

Grades (HCX)

## **Degree Progress**

The Degree Progress report has a new column for Status in the course details. The Grade and Status are in separate columns now. This is similar to the student experience in the ctcLink Homepage.

### Navigation

Academics > Degree Progress

#### Image: Previously, the Status column included the grade.

Degree Progress > ... > Unused Courses

	COURSE *	DESCRIPTION	TERM	UNITS	STATUS
>	CHEM& 121	Intro to Inorganic Chemistry	SPRING 2024	5.00	Graded: E
>	MATH 85	Intro to Elementary Algebra	SPRING 2024	5.00	Graded: S

Image: Currently, the Grade and Status columns are separated and are more similar to the Academic Advisement Report in the ctcLink Student Homepage

Degree Progress > ... > Unused Courses

	COURSE -	DESCRIPTION	TERM	UNITS	GRADE	STATUS
>	CHEM& 121	Intro to Inorganic Chemistry	SPRING 2024	5.00	E	🗹 Taken
>	MATH 85	Intro to Elementary Algebra	SPRING 2024	5.00	s	Taken

#### QRG

**Degree Progress (HCX)** 

## **Degree Progress and What-If reports**

The Degree Progress report and the What-If report has a new View All button and options to expand or collapse requirement lines and details. This will allow students with multiple active programs to view both reports in the same list.

The color used on the report for "Satisfied - In Progress" requirements have been updated to Yellow (previously this was green).

#### Navigation

Academics > Degree Progress and Academics > What-If

## Image: Previously, the Degree Progress and the What-If reports did not have a "View All" button and the "Satisfied-IP" requirement category was green.



# Image: Currently, the "View All" button gives the option to display a sequential list of requirements for all of the student's active program/plan stacks. The "Satisfied - IP" category is now yellow.

Degree Progress > Requirement Group	*
	Associate of Applied Science-Transfer in Allied Health (Fall 2023-Spring 2024) > Communication Distribution NOT SATISFIED
*Progress based on Units Complete 55%	> Quantitative Skills/Symbolic Reasoning Distribution <b>NOT SATISFIED</b>
View All	> Humanities Distribution NOT SATISFIED
Associate of Applied Science-Transfer in Allied Health (Fall 2023-Spring 2024) 90 CREDITS.	> Social Science Distribution SATISFIED
This is an unofficial Degree Progress Report for advising purposes only. For complete details about degree requirements refer to the Tacoma Community College catalog. [RG1650]	> Natural Science Distribution NOT SATISFIED
Associate of Arts (DTA) Degree (Fall 2023-Spring 2024) NOT SATISFIED > 90 CREDITS.	> Required Non-Distribution Courses SATISFIED - IP

Degree Progress (HCX) and What-If (HCX)

## **Degree Progress and Course List**

The Degree Progress report and Course List feature now display the type of transfer credit in the Status column. This aligns with the type of credit students see on the Academic Advisement Report in the ctcLink Student Homepage.

#### Navigation

ORG

Academics > Degree Progress and Academics > Course List

## Image: Previously the status did not differentiate between the type of transfer credit awarded.

\$ **Course List** Q Search Status Grade ~ V COURSE -DESCRIPTION TERM GRADE UNITS STATUS > ACCT& 201 Principles of Accounting I FALL 2024 Т 5 ← Transferred > ACCT& 202 Principles of Accounting II FALL 2024 Т 5 Transferred > CHEM& 121 SPRING 2024 Е ✓ Taken Intro to Inorganic Chemistry 5 > CMST& 220 SPRING 2024 В Transferred Public Speaking 4.5

## Image: Currently the Status column differentiates between Test, Course, and Other transfer credit types.

Course List					\$
Status	✓ Grade ✓			Q	Search
COURSE -	DESCRIPTION	TERM	GRADE	UNITS	STATUS
> ACCT& 201	Principles of Accounting I	FALL 2024	т	5	← Transferred (Test)
> ACCT& 202	Principles of Accounting II	FALL 2024	т	5	← Transferred (Other)
> CHEM& 121	Intro to Inorganic Chemistry	SPRING 2024	E	5	Taken
> CMST& 220	Public Speaking	SPRING 2024	В	4.5	← Transferred (Course)

## QRG Degree Progress (HCX) and Course List (HCX)

## **Transfer Credit**

A new column is added to the Transfer Credit summary "Source Term" that displays when the student took the course from the incoming institution and if the units were semester or quarter.

#### Navigation

Academics > Transfer Credit

#### Image: Previously transfer credit details did not include a "Source Term" column.

**Transfer Credit** 

~	Course Credits									
	SOURCE INSTITUTIO	PROGRAM								
> Air University Professional Technical										
~	University Of Akron				Professional 1	fechnical				
	TERM	INCOMING COURSE	UNITS TAKEN	GRADE INPUT	EQUIVALENT COURSE	UNITS	GRADE	STATUS		
	SPRING 2024	3300 110 (English Compositio	6.00	в	ENGL& 101 (English Composit	6.00	В	Posted		
	SPRING 2024	3750 100 (Introduction to Psy	4.50	с	PSYC& 100 (General Psycholo	4.50	С	Posted		
	SPRING 2024	3750 105 (Professional & Car	1.50	B-	XFER 981 (Transfered-In Crse)	1.50	В-	Posted		
	SPRING 2024	7600 105 (Introduction to Pu	4.50	В	CMST& 220 (Public Speaking)	4.50	В	Posted		

## Image: Currently the transfer credit detail includes a "Source Term" column that displays the term taken at the incoming institution and if the units were semester or quarter.

**Transfer Credit** 

~	Course Credits										
	SOURCE INSTITU	PROGRAM									
>	Air University	Air University									
>	Green River Coll	lege				Professional Technical					
~	University Of Ak	ron				Professional Technical					
	TERM	SOURCE TERM	INCOMING COURSE	UNITS TAKEN	GRADE INPUT	EQUIVALENT COURSE	U				
	SPRING 2024	FALL 2016 SEM	3300 110 (English Composition I + W	6.00	В	ENGL& 101 (English Composition I)	e				
	SPRING 2024	FALL 2016 SEM	3750 100 (Introduction to Psychology)	4.50	С	PSYC& 100 (General Psychology)	2				
	SPRING 2024	FALL 2016 SEM	3750 105 (Professional & Car Iss in P	1.50	B-	XFER 981 (Transfered-In Crse)	1				
	SPRING 2024	FALL 2016 SEM	7600 105 (Introduction to Public Spe	4.50	В	CMST& 220 (Public Speaking)	2				

QRG Transfer Credit (HCX)

## **Student Financials**

## **Student Financials Payment Plans**

Students may now enroll in delivered Payment Plans (not Nelnet) in HCX. A Payment Plan must already be setup and self-service configured.

#### Navigation

Financials > Payment Plans

Image: BEFORE Payment Plans were not available in the left-hand navigation menu.



## Image: AFTER Payment Plans are now available in the left-hand navigation menu.

Payment Plans				\$
Select Payment Plan				
PAYMENT PLANS	MAXIMUM AMOUNT	NUMBER OF INSTALLMENTS	FIRST DUE DATE	
2247 FALL 2024 PMT PLAN Tuition payment plan for stu	1,941.36	6	06/25/2024	۲
				Currency used is US Dollar
Enroll in Payment Plan > Installments				•
Review Installments				
2247 FALL 2024 PMT PLAN Tuition payment plan for stude	nts enrolled in Fall 2024 quarter.			
Plan Amount: 1,941.36	Number of Installments: 6			
Important: If charges that are placed in this plan are reversed or reduced, your in	nstallment payment will also be automatically	reduced.		
Installment Schedule				
DUE DATE	INSTALLMENT	ADMINIST	RATIVE FEE	TOTAL INSTALLMENT
06/25/2024	323.56		1.00	324.56
07/25/2024	323.56		0.00	323.56
08/25/2024	323.56		0.00	323.56
09/25/2024	323.56		0.00	323.56
10/25/2024	323.56		0.00	323.56
11/25/2024	323.56		0.00	323.56

Currency used is US Dollar

Enroll in Payment Plan > Installments			\$
Review Installments	Agreement	×	
2247 FALL 2024 PMT PLAN Tuition paym	I agree to the installment schedule listed above. If I default o due immediately and a hold will be placed on my account.	on any installments, I understand that full amount may be	
Plan Amount: 1,941.36	The agreement is dated: 09/11/2024.		
Important: If charges that are placed in this plan are rever			
Installment Schedule			TOTAL INSTALLMENT
06/25/2024			324.56
07/25/2024			323.56
08/25/2024			323.56
09/25/2024			323.56
10/25/2024			323.56
11/25/2024			323.56
	Yes, I have read the agreement		Currency used is US Dollar
	Cancel	Enroll	

W	hat I Owe					What I Owe Invoices
10	0we: \$1,942.36			Display: Charges	∽ Emai	I Outstanding Charges Make A Payment
~	FALL 2024		Outstanding Charges:	\$1,942.36	Total Due:	\$1,942.36
	OUTSTANDING CHARGES	DUE DATE				AMOUNT
	2247 FALL 2024 PMT PLAN - Payment Plan Charge	06/25/2024				\$323.56
	2247 FALL 2024 PMT PLAN - Payment Plan Enrollment Fee	06/25/2024				\$1.00
	2247 FALL 2024 PMT PLAN - Payment Plan Charge	07/25/2024				\$323.56
	2247 FALL 2024 PMT PLAN - Payment Plan Charge	08/25/2024				\$323.56
	2247 FALL 2024 PMT PLAN - Payment Plan Charge	09/25/2024				\$323.56
	2247 FALL 2024 PMT PLAN - Payment Plan Charge	10/25/2024				\$323.56
	2247 FALL 2024 PMT PLAN - Payment Plan Charge	11/25/2024				\$323.56

### QRG

Payment Plans (HCX)

## **Financial Aid**

## HCX Bug Fix: Financial Aid Summary and College Financing Plan display 'Student Aid Index' label

The label 'Expected Family Contribution' has been replaced with 'Student Aid Index' on the Financial Aid Summary page as well as the College Financing Plan for the 2025 Aid Year.

#### Navigation

Dashboard > Financials > Financial Aid > Go to Financial Aid page > Financial Aid Year 2024-2025

Financials > View Financial Aid > Financial Aid Year 2024-2025

Financials > View Financial Aid > Financial Aid Year 2024-2025 > College Financing Plan

## Image: BEFORE Financial Aid Summary page incorrectly displays 'Expected Family Contribution' for the 2025 Aid Year

Financial Aid Summary						\$
Financial Aid Year: 2024-2025						
2024-2025 Financial Aid Yea	ar Totals 🛛					
\$27,552.00 • Estimated Financial Aid Budget	-\$3,000.00 • Expected Family Contribution	\$30,552.00 • Estimated Need	<b>\$13,559.00</b> Total Aid	0	<b>\$16,993.00</b> Remaining Need	0
2024-2025 Financial Aid Yea Listed below is an estimate of items used	ar Budget I to determine your costs.					
> FALL 2024					Total: \$9	,184.00

## Image: AFTER Financial Aid Summary page correctly displays 'Student Aid Index' for the 2025 Aid Year

Financial Aid Summa	ary								\$
Financial Aid Year: 2024-2025	~								
2024-2025 Financial	Aid Year	Totals 💿							
\$27,552.00 Estimated Financial Aid Bu	6 dget	-1500 Student Aid Index	0	<b>\$27,552.00</b> Estimated Need	0	<b>\$13,559.00</b> Total Aid	0	<b>\$13,993.00</b> Remaining Need	0
2024-2025 Financial	Aid Year	Budget determine your costs.							
> FALL 2024								Total: \$	9,184.00

## Image: BEFORE the College Financing Plan incorrectly displays 'Expected Family Contribution' for the 2025 Aid Year

I Aid `	Col	llege Financing Plan		×	e
	Clark College (CLARK) Undergraduate College Financia	ng Plan	09 / 10 / 2024 Download	Î	
	Total Cost of Attendance 2024-2025				1
		On Campus Residence	Off Campus Residence		
	Tuition and fees	\$4,908			
	Housing and meals		\$17,310		
	Books and supplies	\$528			
	Transportation	\$2,898			
	Other education costs	\$1,908			
	Estimated Cost of Attendance		\$27,552 / yr	J	
	Expected Family Contribution				
	Based on FAFSA As calculated by the institution using information reported or	the FAFSA or to your institution.	<b>-1,500</b> / yr		
	Based on Institutional Methodology Used by most private institutions in addition to FAFSA.		<b>0</b> / yr		
	Scholarship and Grant Options				
	Scholarships and Grants are considered "Gift" aid - no r	epayment is needed.			
	Scholarships				
	Merit-Based Scholarships		14 MARK		
	Scholarships from your school		\$0		

## Image: AFTER the College Financing Plan correctly displays 'Student Aid Index' for the 2025 Aid Year

Coll	ege Financing Plan	>
Clark College (CLARK)	g Plan	09 / 10 / 2024 Download
	On Campus Residence	Off Campus Residence
Tuition and Fees	\$4.908	
Housing and Food		\$17,310
Books and Supplies	\$528	
Transportation	\$2,898	
Other Education Costs	\$1,908	
Estimated Cost of Attendance		\$27,552 / yr
Student Aid Index		
Based on the FAFSA As calculated by the institution using information reported on th	e FAFSA or to your institution.	<b>-1,500</b> / yr
Based on Institutional Methodology Used by many private institutions in addition to the FAFSA.		<b>0</b> / yr
Scholarship and Grant Options		
cholarships and Grants are considered "Gift" aid - no	repayment is needed.	
Scholarships		
Merit-Based Scholarships		
Scholarships From Your School		\$0
Scholarships From Your State		\$0

### QRG

View Financial Aid (HCX)

## HCX Bug Fix: Doubling of SAI and Negative SAI Inflating Estimated Need on Financial Aid Summary

The issue of Aid Year 2025's Financial Aid Summary displaying a doubled Student Aid Index (SAI), and negative SAIs inflating the Estimated Need is resolved with this update.

#### Navigation

Financials > Financial Aid Summary > Financial Aid Year 2024-2025

## Image: BEFORE Student with -1500 incorrectly displays doubled SAI of -3000 and inflated Estimated Need

Finandial Alid Year: 2024-2025
2024-2025 Financial Aid Year Totals 💿
\$27,552.00       •\$3,000.00       \$30,552.00       •\$13,559.00       \$16,993.00       •         Estimated Financial Aid Budget       •\$cected Family Contribution       \$\$10,552.00       •       \$\$13,559.00       •       \$\$16,993.00       •
2024-2025 Financial Aid Year Budget Listed below is an estimate of items used to determine your costs.
> FALL 2024 Total: \$9,184.00
> WINTER 2025 Total: \$9,184.00
> SPRING 2025 Total: \$9,184.00

#### Image: AFTER Student with -1500 SAI displays correct SAI and Estimated Need

Financial Aid Summary								\$
Financial Ald Year: 2024-2025	~							
2024-2025 Financial Aid	Year Totals 0							
\$27,552.00 Estimated Financial Aid Budget	-150     Student A	0 O	\$27,552.00 Estimated Need	0	\$13,559.00 Total Aid	0	<b>\$13,993.00</b> Remaining Need	0
2024-2025 Financial Aid	Year Budget used to determine y	our costs.						
> FALL 2024							Total: \$	9,184.00
> WINTER 2025							Total: \$	9,184.00
> SPRING 2025							Total: \$	9,184.00

### QRG

Financial Aid Summary (HCX)

## HCX Update: Financial Aid Summary Detailed Totals

The student's financial aid totals for the aid year have moved to the top on the Financial Aid Summary page and now includes details such as funding type and their individual totals.

#### Navigation

Financials > Financial Aid Summary > Financial Aid Year 2024-2025

## Image: BEFORE The financial aid totals for the aid year is listed on the bottom with no details

View Financial Aid	\$	]
Financial Aid Year* 2024-2025	College Financing Plan	]
2024-2025 Financial Aid Year		
> FALL 2024	Offered: \$4,420.00 Accepted: \$4,420.00	
> WINTER 2025	Offered: \$4,420.00 Accepted: \$4,420.00	
> SPRING 2025	Offered: \$4,419.00 Accepted: \$4,419.00	
Totais	Offered: \$13,259.00 Accepted: \$13,259.00	

## Image: AFTER The financial aid totals for the aid year have moved to the top and includes details such as funding type and their individual totals

View Financial Aid			\$
Financial Aid Year:* 2024-2025		•	College Financing Plan
2024-2025 Financial Aid Year			
✓ Totals		Offered: \$13,259.00 Accept	ed: \$13,259.00
DESCRIPTION	TYPE	OFFERED	ACCEPTED
Federal Pell Grant	Grant	\$7,395.00	\$7,395.00
Supplemental Educ Opp Grant	Grant	\$600.00	\$600.00
Washington College Grant	Grant	\$4,764.00	\$4,764.00
Washington Bridge Grant	Grant	\$500.00	\$500.00
> FALL 2024		Offered: \$4,421.00 Accept	ed: \$4,421.00
> WINTER 2025		Offered: \$4,419.00 Accept	ed: \$4,419.00
> SPRING 2025		Offered: \$4,419.00 Accept	ed: \$4,419.00

### QRG

Financial Aid Summary (HCX)

## HCX Update: SAP Information message

The SAP page now includes PS delivered verbiage about SAP.

#### Navigation

Financials > Satisfactory Academic Progress

Satisfactory Academic	Progress		\$
Career: Undergraduate	v		
PERIOD	PROGRAM	PROGRESS	
SUMMER 2021	Academic	Meets SAP	
FALL 2021	Professional Technical	Meets SAP	
WINTER 2022	Professional Technical	Meets SAP	
SPRING 2022	Professional Technical	Meets SAP	
SUMMER 2022	Professional Technical	Meets SAP	

#### Image: BEFORE There is no information about SAP on the top of the SAP page

Image: AFTER The 'SAP Page Information' section with the PS delivered verbiage appears on the top of the SAP page

Satisfactory Academ	nic Progress	\$
SAP PAGE INFORMATION Satisfactory academic prog publish and apply standard suspension. Completion to	gress (SAP) is used to define successful comple Is to monitor your progress toward completion o ward your program is measured by GPA, time fr	ation of coursework to maintain eligibility for student financial aid. Federal regulations require this institution to establish, of your certificate or degree program. If you fail to meet these standards, you will be placed on financial aid warning or rame to completion, and percentage of courses completed you attempt.
Career: Undergraduate	~	
PERIOD	PROGRAM	PROGRESS
SUMMER 2021	Academic	Meets SAP
FALL 2021	Professional Technical	Meets SAP
WINTER 2022	Professional Technical	Meets SAP
SPRING 2022	Professional Technical	Meets SAP
SUMMER 2022	Professional Technical	Meets SAP

### QRG

Satisfactory Academic Progress (HCX)

Admissions (No Updates) My Information (No Updates) My Profile (No Updates) Public Links (No Updates)





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Washington State Board for Community and Technical Colleges