COMMUNITY AND TECHNICAL COLLEGES
Washington State Board

ctcLink

HighPoint Campus Experience HCX 24.2.1 Upgrade Overview

November 2024

CONTENTS

Introduction

The Image/Upgrade Overview Document is intended to provide HighPoint Campus Experience (HCX or HighPoint Mobile) users with a summary of the changes that will be made in the system as a result of the upcoming upgrade implementation. HighPoint releases multiple updates every year. Each update contains bug fixes and features that are important for HCX to work well. Below is an overview of the changes that you can expect to see as part of this upgrade.

Dashboard

Class Schedule

On the Dashboard Academics tab, the Class Schedule was displayed in a day-by-day format. After the update, this display will list all classes scheduled for the term. Additionally, a newly added widget provides a handy at-a-glance look at "Today's Schedule."

Navigation

Dashboard > Academics

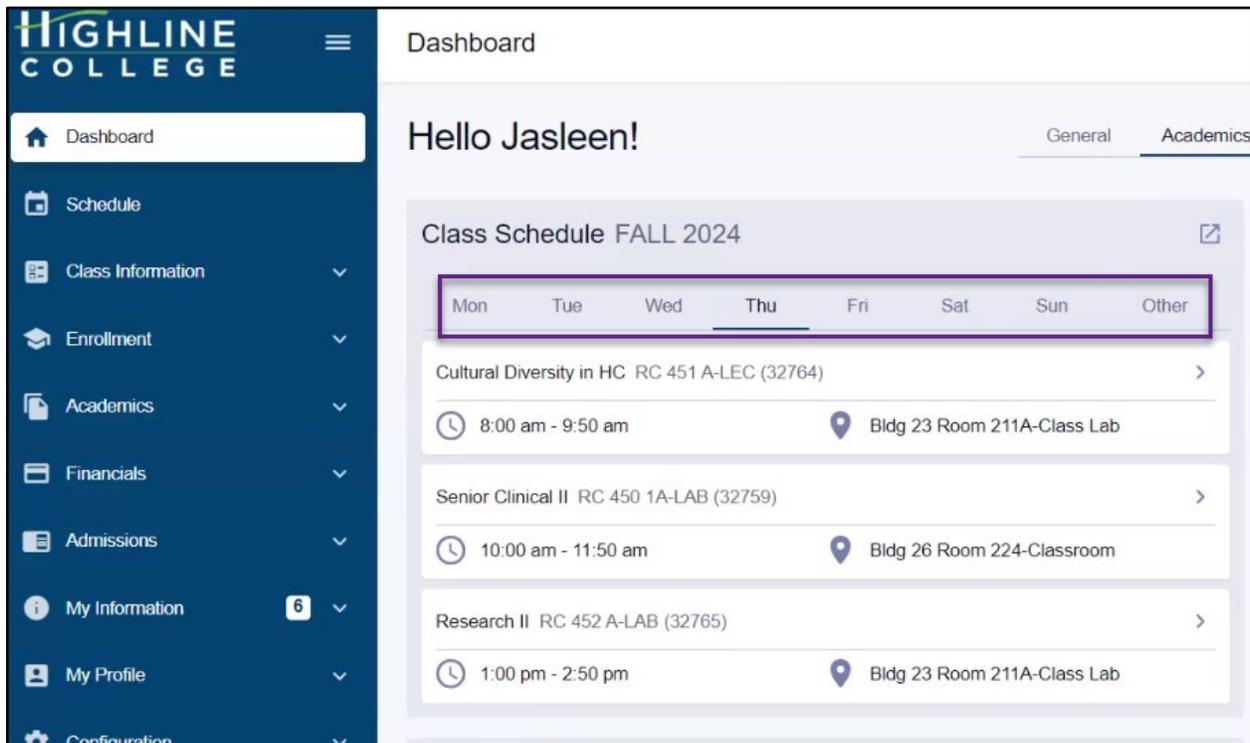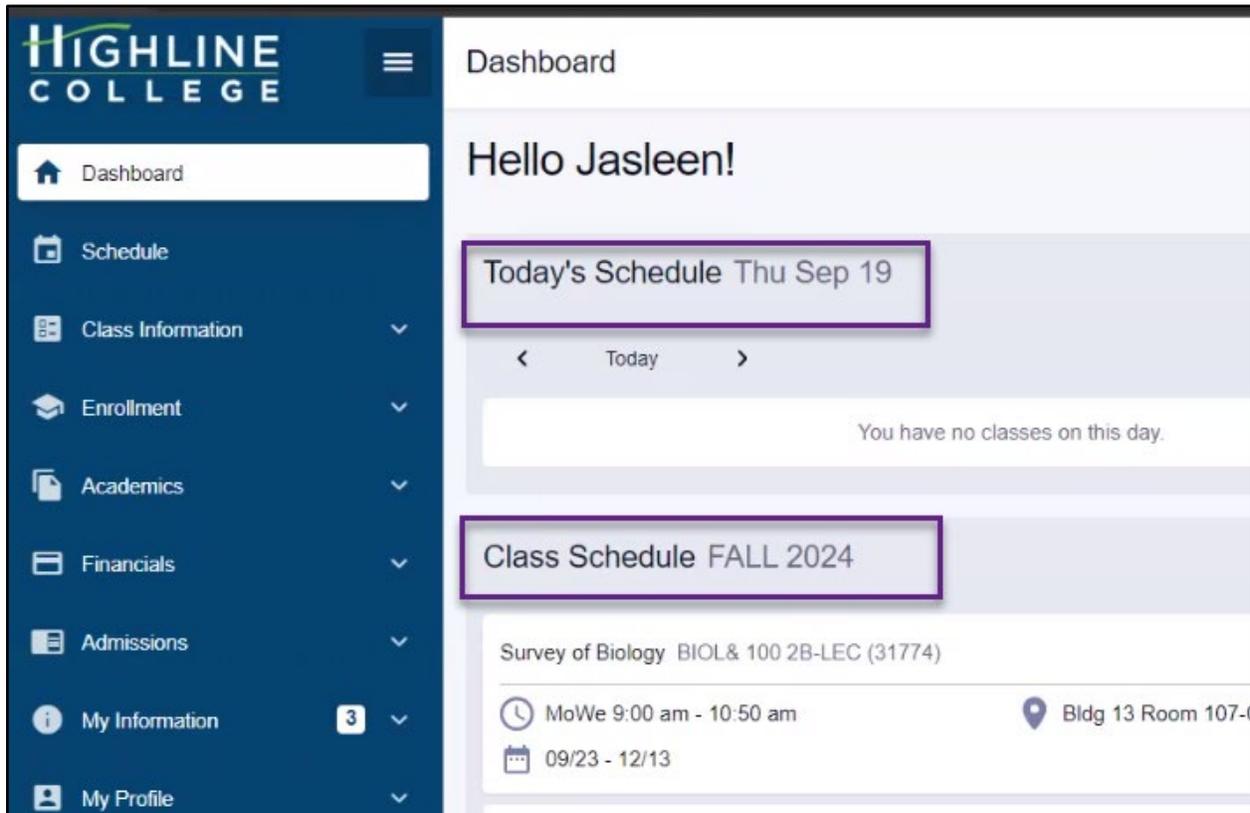### Image: Current Academics Tab displays Class Schedule in day-by-day format

Image: Academics Tab will display Class Schedule in a list format as well as "Today's Schedule"

QRG

[Dashboard (HCX)](#)

Schedule

Calendar View

On the Schedule page, classes that do not have a meeting place and time (usually online classes) were displayed as a grouping with a hard-coded description of "Other." After the Update, institutions will have the ability to use descriptive text of their choice, within a 30-character limit. *Below, we demonstrate using the text "Online."*

Navigation

Schedule

Image: Schedule displays grouping of these classes with a description of "Other"
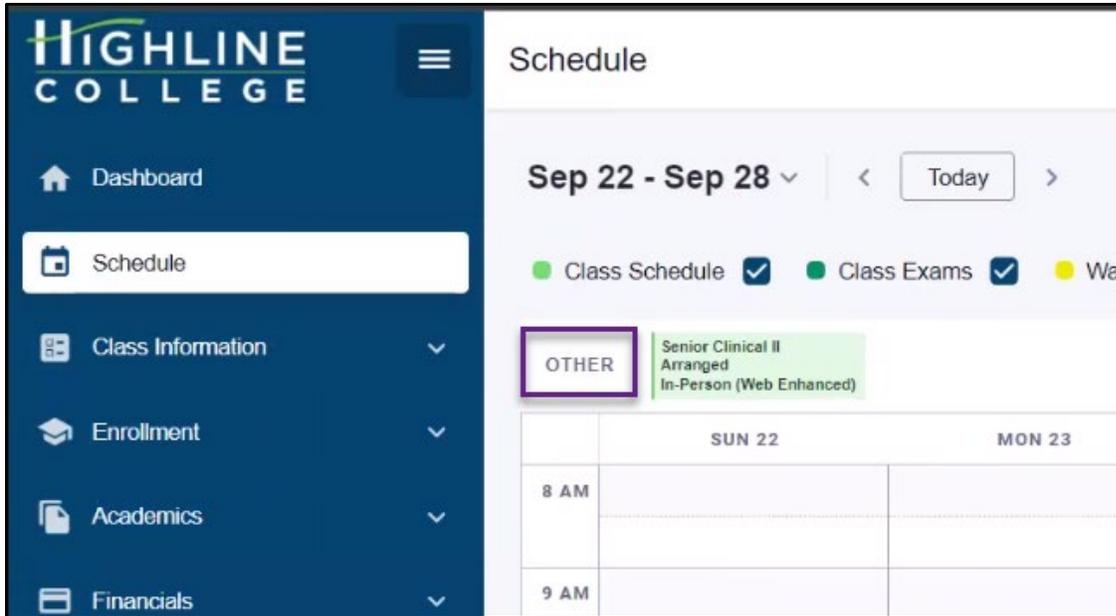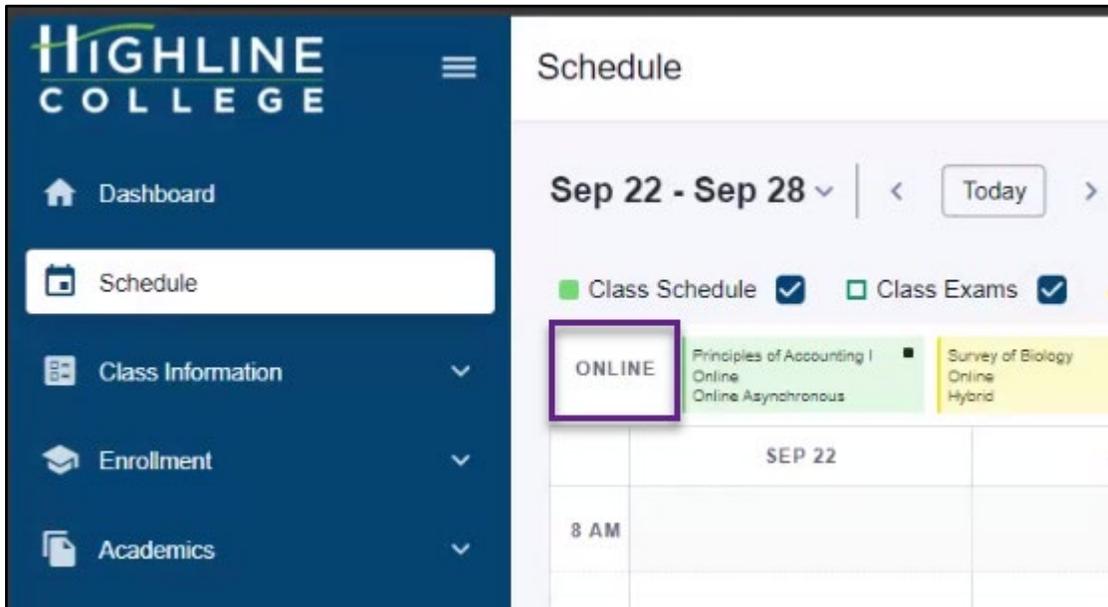

Image: Schedule will be able to display descriptive choice identified by institution

QRG
Schedule (HCX)

List View

On the Schedule page, classes were displayed in a by-day format. After the update, the complete list

of classes for the term will display as a list. As a result, user experience will be consistent between HCX and PeopleSoft (ctcLink).

Navigation

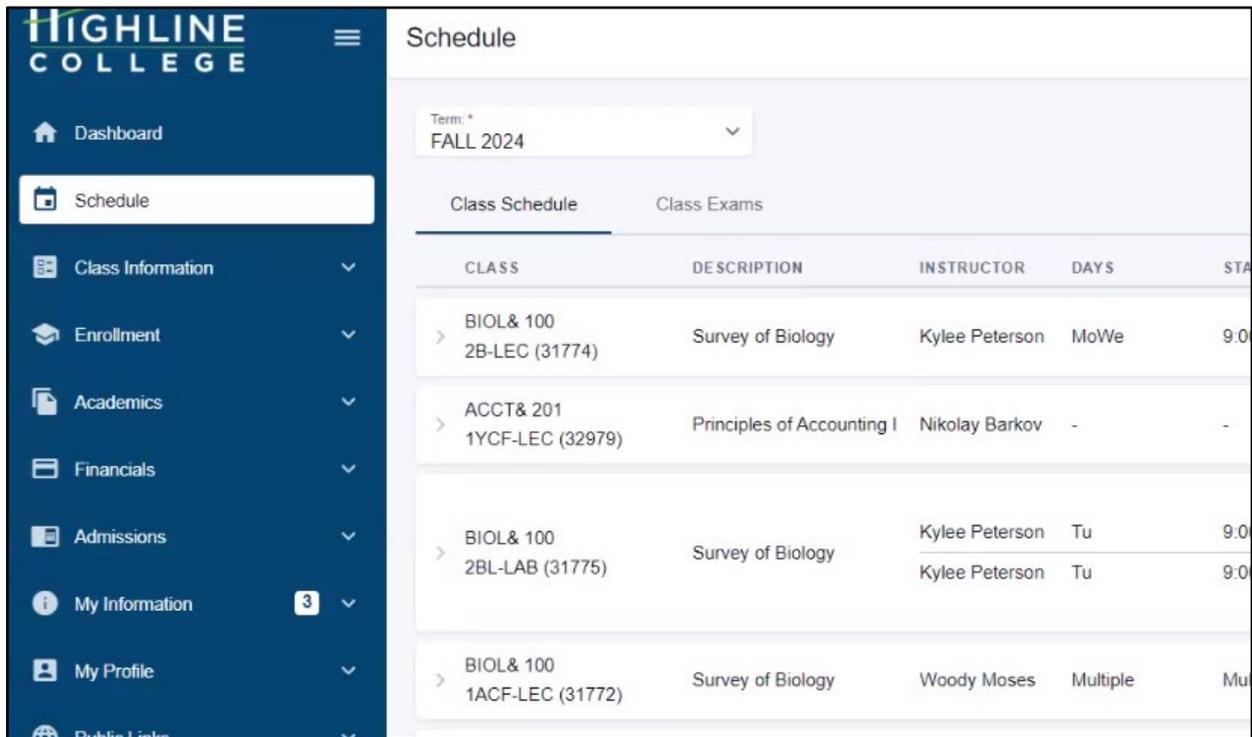Schedule

Image: Schedule displays with classes grouped by day

Image: Schedule will display complete list of classes that term

QRG

Schedule (HCX)

Class Information

Class Search by Instructor

When searching by instructor, search results did not include those sections for which the instructor was set to "not print." After the update, any class to which the instructor is assigned will return in search results regardless of whether the instructor was set to print or not print.

Navigation

Class Information > Class Search

Image: Search Results do not Include All Class Sections Taught by Instructor

Image: Search Results Include All Class Sections Taught by Instructor

QRG

Mobile HCX Class Search, Browse Classes and Course Catalog

Waitlist Image

The graphic image that is used to indicate waitlist has changed from a list to a hand.

Navigation

Class Information > Class Search

Image: Waitlist is represented by an icon that looks like a list
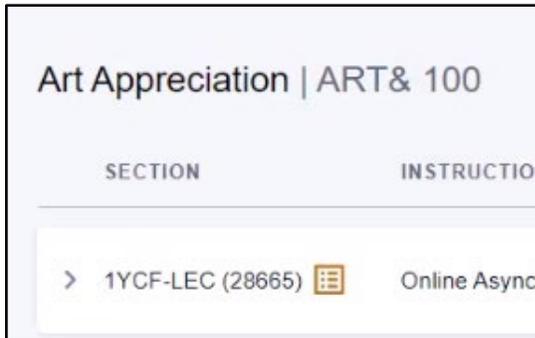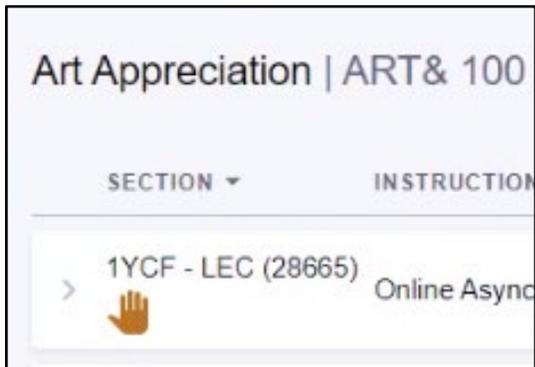

Image: Waitlist is represented by an icon that looks like a hand

QRG

Enroll in Classes (HCX)

Enrollment

Enrollment Results Message

Following an enrollment transaction, the confirmation response indicates the Class Number. After the update, the response also includes the Subject and Catalog Number.

Navigation

Class Information > Class Search > Enroll
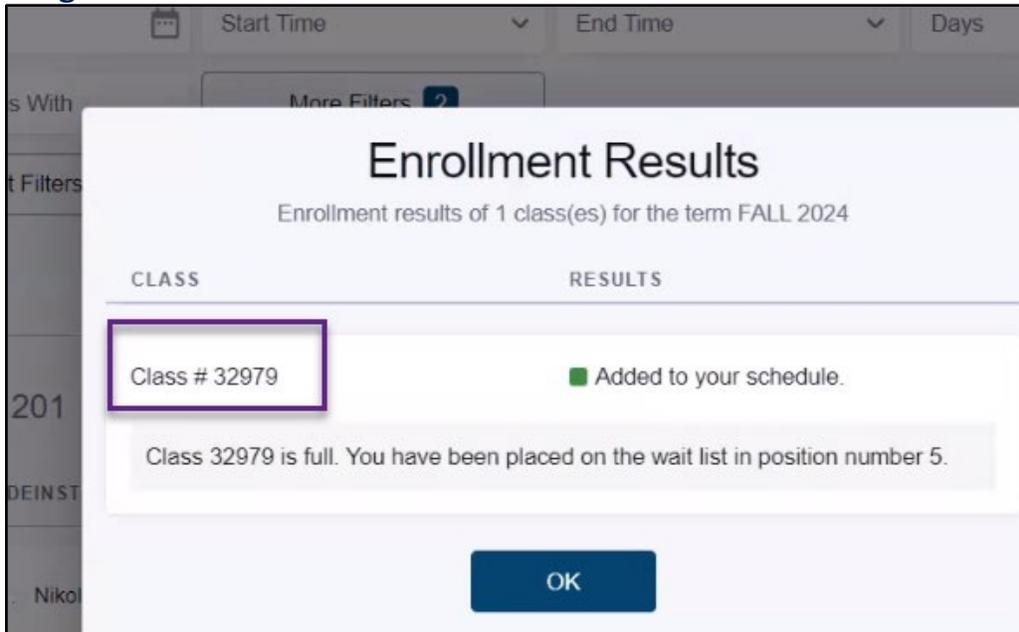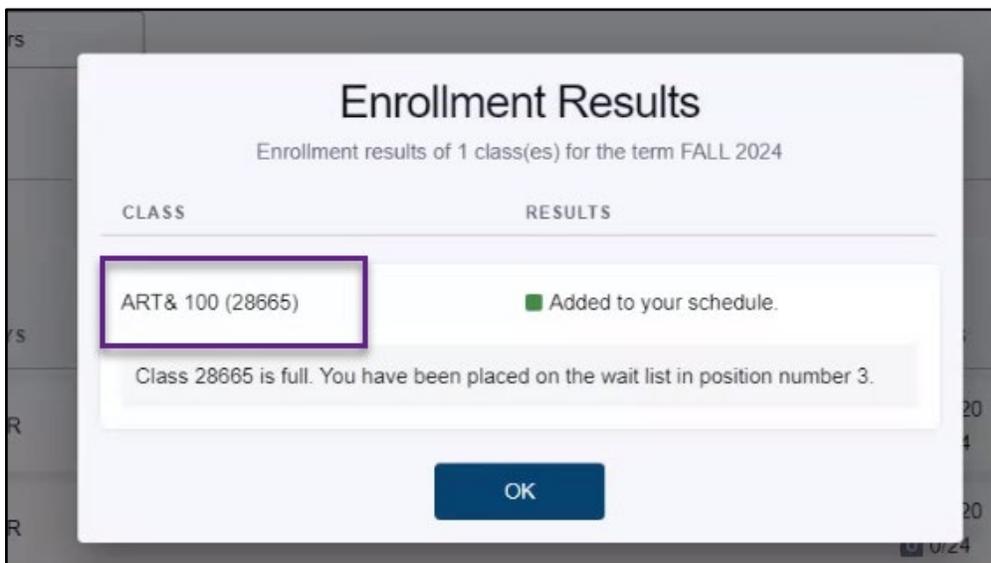
Image: Enrollment Results includes Class Number

Image: Enrollment Results includes Subject, Catalog Number *and* Class Number.

QRG

Mobile HCX Class Search, Browse Classes and Course Catalog

Academics

Apply for/View Graduation

Previously, this page had one "Apply For Graduation" button, and the student would select the specific program/plan to apply for on the next screen. Now each eligible program/plan stack will have an "Apply For Graduation" button and the student selects the specific program/plan on the first
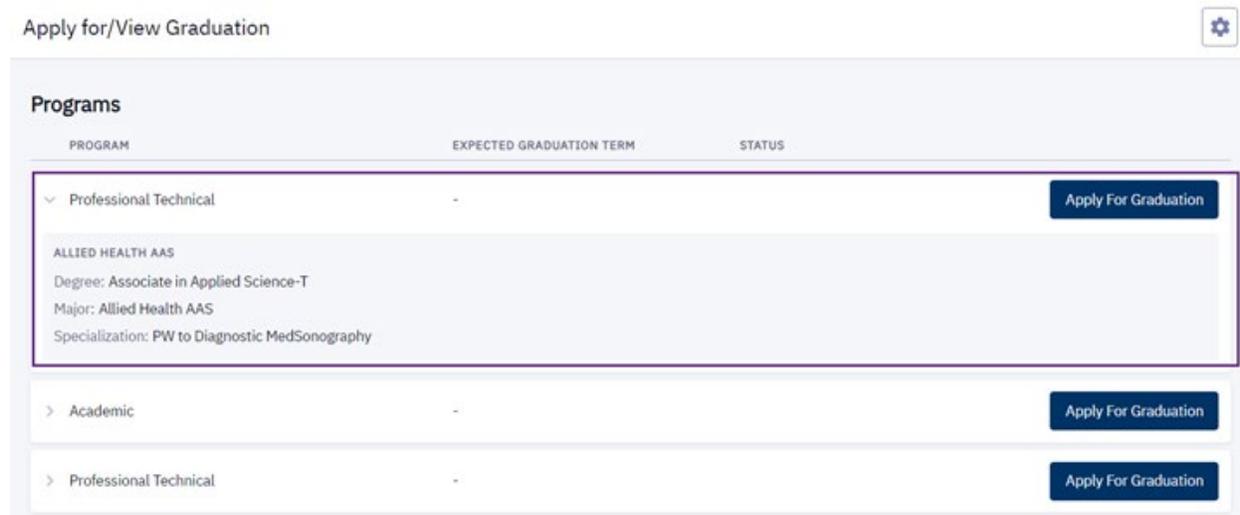
page.

Navigation

Academics > Apply for/View Graduation

Image: Previous page had one "Apply For Graduation" button

Image: Current page has an "Apply For Graduation" button for each of the student's eligible program/plan stacks

QRG

Apply for/View Graduation (HCX)

View Unofficial Transcript

The message has been updated for students that do not have a program/plan stack at the selected college. The previous message was "Select transcript type and career" and the current message is "No careers found. For assistance please contact the Registrar's Office."

Navigation

Academics > View Unofficial Transcript

Image: Previously, students that did not have a program/plan stack at the selected college saw the message "Select transcript type and career"

View Unofficial Transcript

Image: Currently, students that do not have a program/plan stack at the selected college will see a message of "No careers found. For assistance please contact the Registrar's Office."

View Unofficial Transcript

QRG

View Unofficial Transcript (HCX)

Grades

The GRADE Service Impact now prevents students from viewing grades. Previously, students with a service indicator having a GRADE impact could view grades under the navigation Academics > Grades. Now, students with a service indicator with the GRADE impact receive the following message "You have a hold on your records. Please contact the Registrar."

Navigation

Academics > Grades

Image: Students with a service indicator having the impact GRADES will not be able to view grades under Academics. They will see the message "You have a hold on your records. Please contact the Registrar."
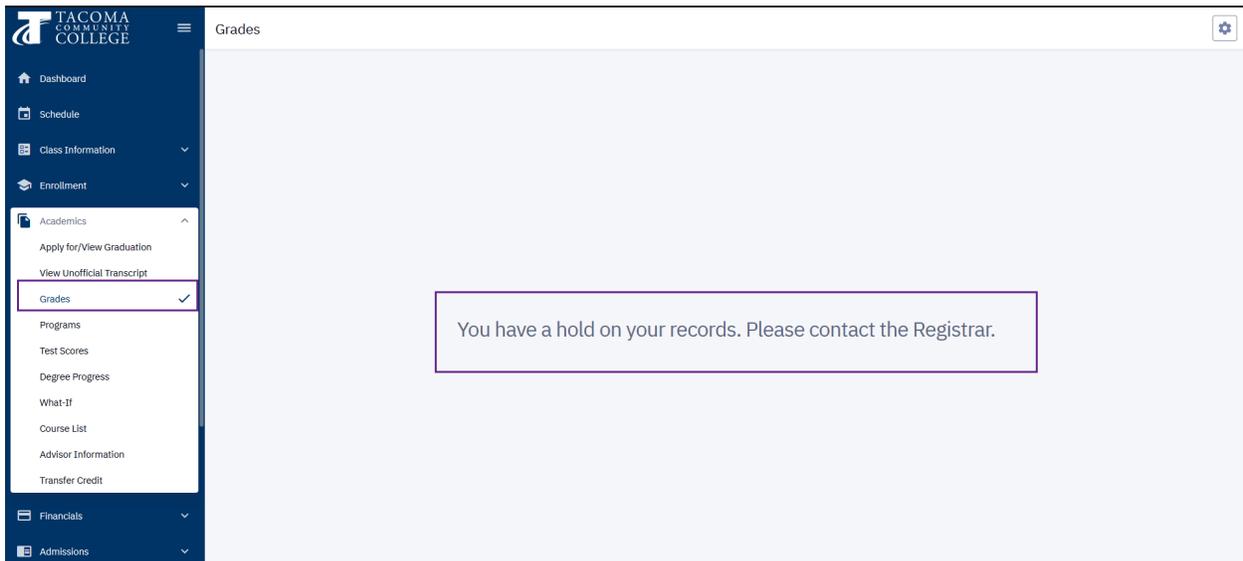
QRG

Grades (HCX)

Degree Progress

The Degree Progress report has a new column for Status in the course details. The Grade and Status are in separate columns now. This is similar to the student experience in the ctcLink Homepage.

Navigation

Academics > Degree Progress

Image: Previously, the Status column included the grade.

Degree Progress > ... > Unused Courses

COURSE ▾	DESCRIPTION	TERM	UNITS	STATUS
> CHEM& 121	Intro to Inorganic Chemistry	SPRING 2024	5.00	Graded: E
> MATH 85	Intro to Elementary Algebra	SPRING 2024	5.00	Graded: S

Image: Currently, the Grade and Status columns are separated and are more similar to the Academic Advisement Report in the ctcLink Student Homepage

Degree Progress > ... > Unused Courses

COURSE ▾	DESCRIPTION	TERM	UNITS	GRADE	STATUS
> CHEM& 121	Intro to Inorganic Chemistry	SPRING 2024	5.00	E	✅ Taken
> MATH 85	Intro to Elementary Algebra	SPRING 2024	5.00	S	✅ Taken

QRG

Degree Progress (HCX)

Degree Progress and What-If reports

The Degree Progress report and the What-If report has a new View All button and options to expand or collapse requirement lines and details. This will allow students with multiple active programs to view both reports in the same list.

The color used on the report for "Satisfied - In Progress" requirements have been updated to Yellow (previously this was green).

Navigation

Academics > Degree Progress and Academics > What-If

Image: Previously, the Degree Progress and the What-If reports did not have a "View All" button and the "Satisfied-IP" requirement category was green.

Image: Currently, the "View All" button gives the option to display a sequential list of requirements for all of the student's active program/plan stacks. The "Satisfied - IP" category is now yellow.

QRG

Degree Progress and Course List

The Degree Progress report and Course List feature now display the type of transfer credit in the Status column. This aligns with the type of credit students see on the Academic Advisement Report in the ctcLink Student Homepage.

Navigation

Academics > Degree Progress and Academics > Course List

Image: Previously the status did not differentiate between the type of transfer credit awarded.

Image: Currently the Status column differentiates between Test, Course, and Other transfer credit types.

QRG

Transfer Credit

A new column is added to the Transfer Credit summary "Source Term" that displays when the student took the course from the incoming institution and if the units were semester or quarter.

Navigation

Academics > Transfer Credit

Image: Previously transfer credit details did not include a "Source Term" column.

Image: Currently the transfer credit detail includes a "Source Term" column that displays the term taken at the incoming institution and if the units were semester or quarter.

Student Financials

Student Financials Payment Plans

Students may now enroll in delivered Payment Plans (not Nelnet) in HCX. A Payment Plan must already be setup and self-service configured.

Navigation

Financials > Payment Plans

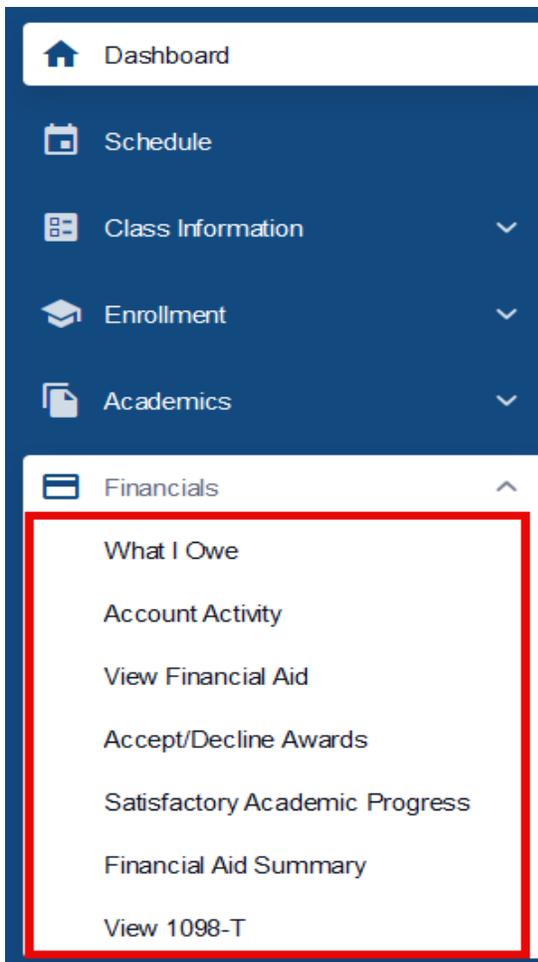**Image: BEFORE Payment Plans were not available in the left-hand navigation menu.**

Image: AFTER Payment Plans are now available in the left-hand navigation menu.

Payment Plans ⚙

Select Payment Plan

PAYMENT PLANS	MAXIMUM AMOUNT	NUMBER OF INSTALLMENTS	FIRST DUE DATE	
2247 FALL 2024 PMT PLAN Tuition payment plan for stu…	1,941.36	6	06/25/2024	⦿

Currency used is US Dollar

Enroll in Payment Plan > Installments ⚙

Review Installments

✅ 2247 FALL 2024 PMT PLAN Tuition payment plan for students enrolled in Fall 2024 quarter.

Plan Amount: 1,941.36   Number of Installments: 6

Important: If charges that are placed in this plan are reversed or reduced, your installment payment will also be automatically reduced.

Installment Schedule

DUE DATE	INSTALLMENT	ADMINISTRATIVE FEE	TOTAL INSTALLMENT
06/25/2024	323.56	1.00	324.56
07/25/2024	323.56	0.00	323.56
08/25/2024	323.56	0.00	323.56
09/25/2024	323.56	0.00	323.56
10/25/2024	323.56	0.00	323.56
11/25/2024	323.56	0.00	323.56

Currency used is US Dollar

Enroll in Payment Plan > Installments ⚙

Review Installments

✅ 2247 FALL 2024 PMT PLAN Tuition paym

Plan Amount: 1,941.36

Important: If charges that are placed in this plan are rever

Installment Schedule

DUE DATE	TOTAL INSTALLMENT
06/25/2024	324.56
07/25/2024	323.56
08/25/2024	323.56
09/25/2024	323.56
10/25/2024	323.56
11/25/2024	323.56

Currency used is US Dollar

Agreement ✕

I agree to the installment schedule listed above. If I default on any installments, I understand that full amount may be due immediately and a hold will be placed on my account.

The agreement is dated: 09/11/2024.

☑ Yes, I have read the agreement

Cancel	Enroll

Totals: Installment: 1,941.36   Administrative Fee: 1.00   Total Installment: 1,942.36   Cancel   Enroll

QRG

[Payment Plans (HCX)](#)

Financial Aid

HCX Bug Fix: Financial Aid Summary and College Financing Plan display 'Student Aid Index' label

The label 'Expected Family Contribution' has been replaced with 'Student Aid Index' on the Financial Aid Summary page as well as the College Financing Plan for the 2025 Aid Year.

Navigation

Dashboard > Financials > Financial Aid > Go to Financial Aid page > Financial Aid Year 2024-2025

Financials > View Financial Aid > Financial Aid Year 2024-2025

Financials > View Financial Aid > Financial Aid Year 2024-2025 > College Financing Plan

Image: BEFORE Financial Aid Summary page incorrectly displays 'Expected Family Contribution' for the 2025 Aid Year

Image: AFTER Financial Aid Summary page correctly displays 'Student Aid Index' for the 2025 Aid Year

Image: BEFORE the College Financing Plan incorrectly displays 'Expected Family Contribution' for the 2025 Aid Year

Image: AFTER the College Financing Plan correctly displays 'Student Aid Index' for the 2025 Aid Year

QRG

[View Financial Aid (HCX)](#)

HCX Bug Fix: Doubling of SAI and Negative SAI Inflating Estimated Need on Financial Aid Summary

The issue of Aid Year 2025's Financial Aid Summary displaying a doubled Student Aid Index (SAI), and negative SAIs inflating the Estimated Need is resolved with this update.

Navigation

Financials > Financial Aid Summary > Financial Aid Year 2024-2025

Image: BEFORE Student with -1500 incorrectly displays doubled SAI of -3000 and inflated Estimated Need

Image: AFTER Student with -1500 SAI displays correct SAI and Estimated Need

QRG

Financial Aid Summary (HCX)

HCX Update: Financial Aid Summary Detailed Totals

The student's financial aid totals for the aid year have moved to the top on the Financial Aid Summary page and now includes details such as funding type and their individual totals.

Navigation

Image: BEFORE The financial aid totals for the aid year is listed on the bottom with no details

Image: AFTER The financial aid totals for the aid year have moved to the top and includes details such as funding type and their individual totals

QRG

Financial Aid Summary (HCX)

HCX Update: SAP Information message

The SAP page now includes PS delivered verbiage about SAP.

Navigation

Image: BEFORE There is no information about SAP on the top of the SAP page

Image: AFTER The 'SAP Page Information' section with the PS delivered verbiage appears on the top of the SAP page

QRG

Satisfactory Academic Progress (HCX)

Admissions (No Updates)

My Information (No Updates)

My Profile (No Updates)

Public Links (No Updates)

Washington State Board for Community and Technical Colleges