COMMUNITY AND TECHNICAL COLLEGES
Washington State Board

ctcLink

Campus Solutions Image 26

Overview

CONTENTS

Introduction 3
Financial Aid 3
Move 2019-2020 ISIR Components to Financial Aid History 3
Simulate 2022-2023 FM INAS 4
Award Activity displays User ID for Batch Authorization – Bug Fix 5
Packaging Message for Recalculated Term Amounts on Pell Awards – Bug Fix 6
Student Financials 7
2022 1098-T Template 7
Academic Advisement: Advising Notes 7
Unable to Access/Update Fluid Advisory Notes 7
Student Records: Enrollment 9
Class Permission Page Default View 9
HighPoint: Message Center 11
Archive button and Reply feature Issue Fixed 11
Block Enrollment - Grading Basis Override 13
Block Enrollment using Grading Basis Override Fixed 13
Block Enrollment - Student & Class Block 14
Student & Class Blocks Named Same Across Institutions Fixed 14
ctcLink Homepage Tile Icons 18
Tile Icons Throughout ctcLink Homepages Updated 18

Introduction

The Image/Upgrade Overview Document is intended to provide ctcLink users with a summary of the changes that will be made in the system as a result of the upcoming image or PeopleTools upgrade implementation. Oracle releases multiple PeopleSoft updates, called images, for each pillar every year. Each Image contains bug fixes and features that are important for PeopleSoft to work well. PeopleTools upgrades update the underlying framework of the system. There are minimal changes that are noticeable to the end users. Below is an overview of the changes that you can expect to see as part of this upgrade.

Financial Aid

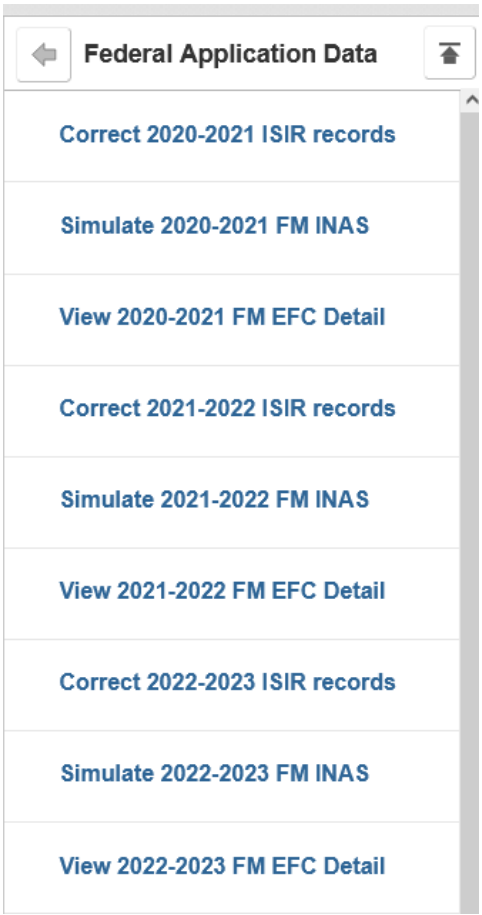
Move 2019-2020 ISIR Components to Financial Aid History

2019-2020 ISIR components moved from Federal Application Data to Financial Aid History

Navigation

Main Menu > Financial Aid > Federal Application Data

Image: Federal Application Data Menu



QRG

[9.2 FA Business Flow]

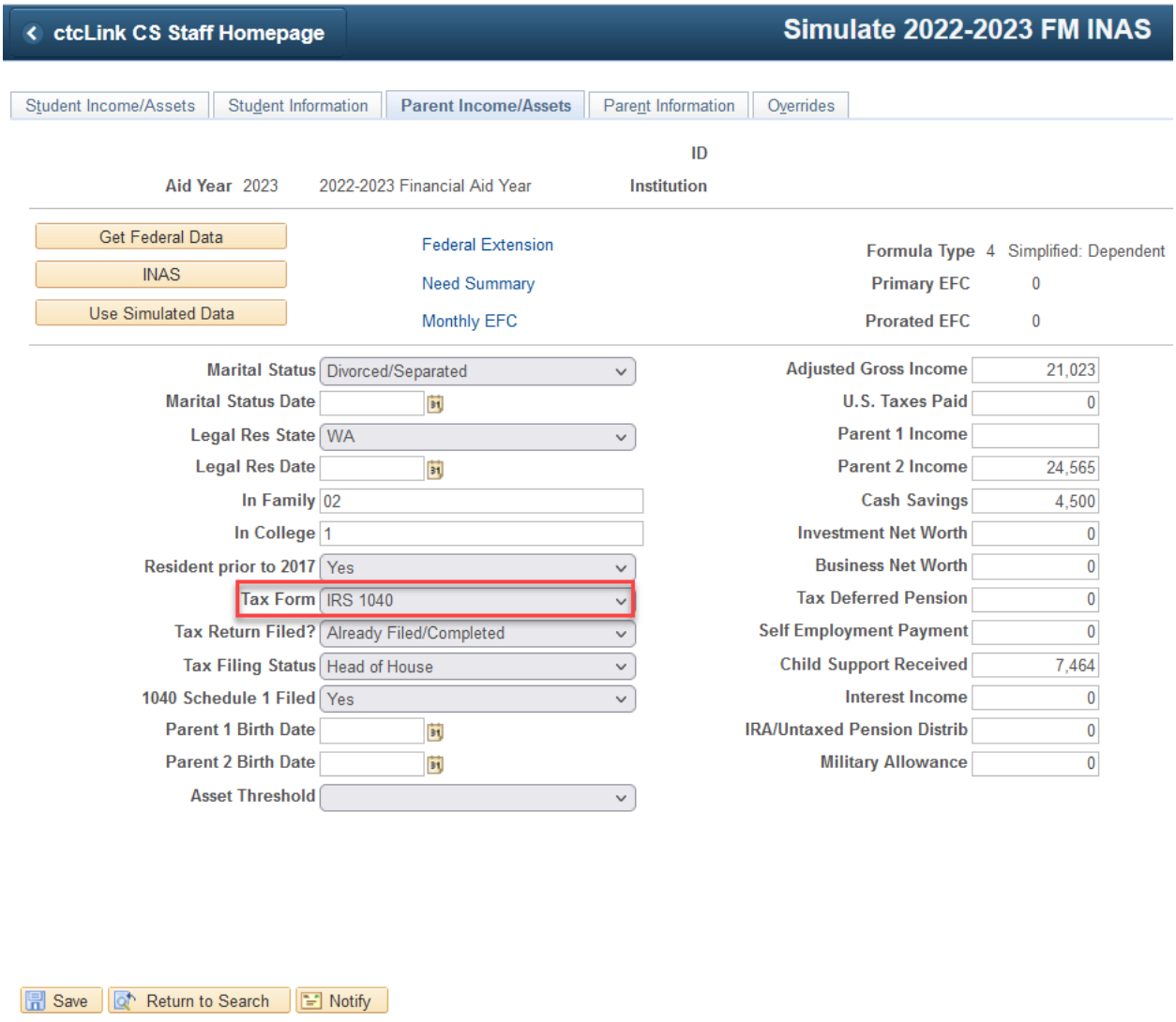
Simulate 2022-2023 FM INAS

Modified the PeopleCode behind the 'GET Federal Data' button to populate Student/Parent 'Tax Form Field' values on Simulate 2022-2023 FM INAS page

Navigation

Main Menu > Financial Aid > Federal Application Data > Simulate 2022-2023 FM INAS

Image: Simulate 2022-2023 FM INAS page



QRG

[9.2 INAS Simulation]

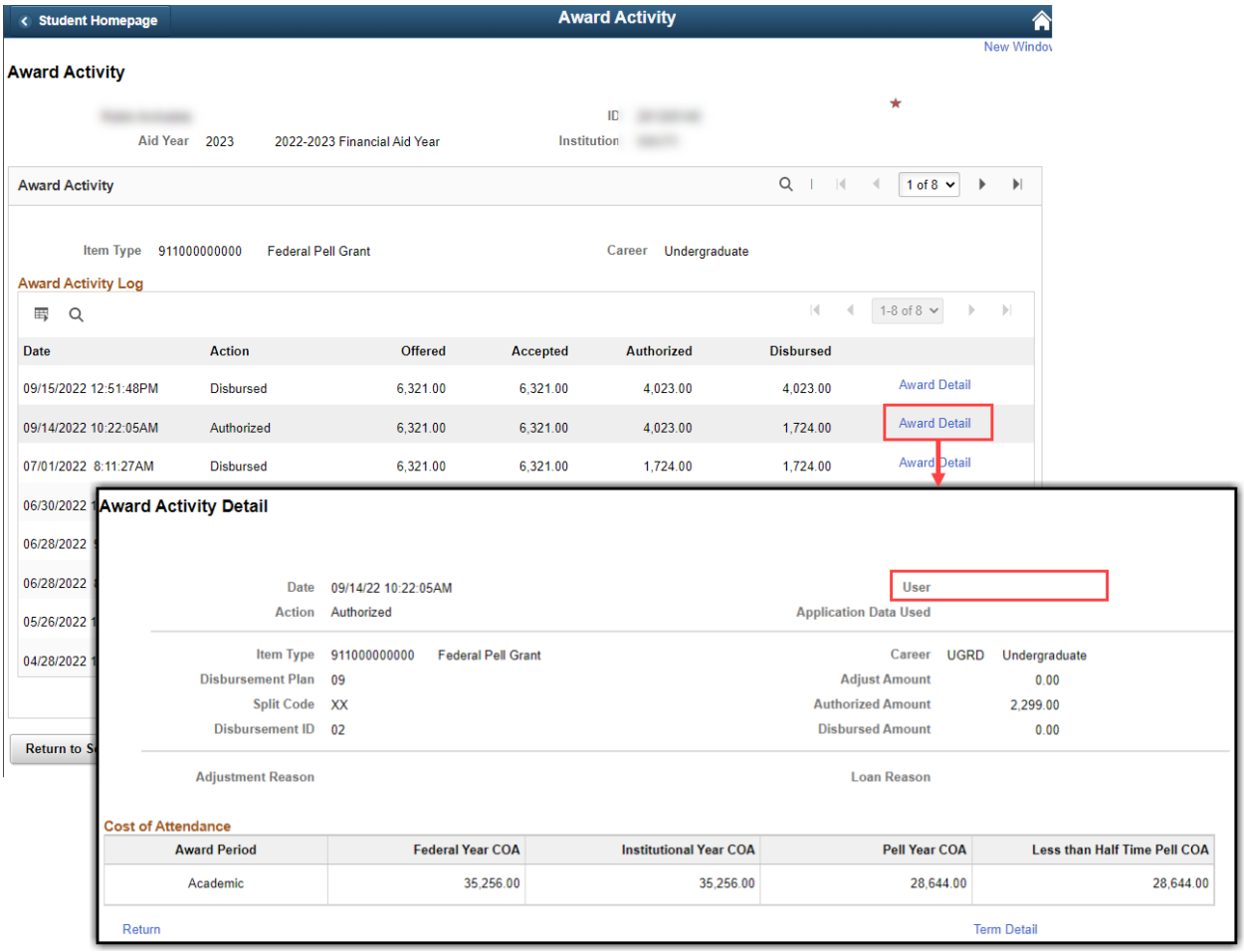
Award Activity displays User ID for Batch Authorization – Bug Fix

This fix addresses a bug that caused the User ID that ran batch authorization to not populate on the Details screen of the View Award Activity page. Moving forward, that ID will be populated, but records prior to this fix will remain blank.

Navigation

Main Menu > Financial Aid > Awards > View Award Activity

Image: View Award Activity page



Packaging Message for Recalculated Term Amounts on Pell Awards – Bug Fix

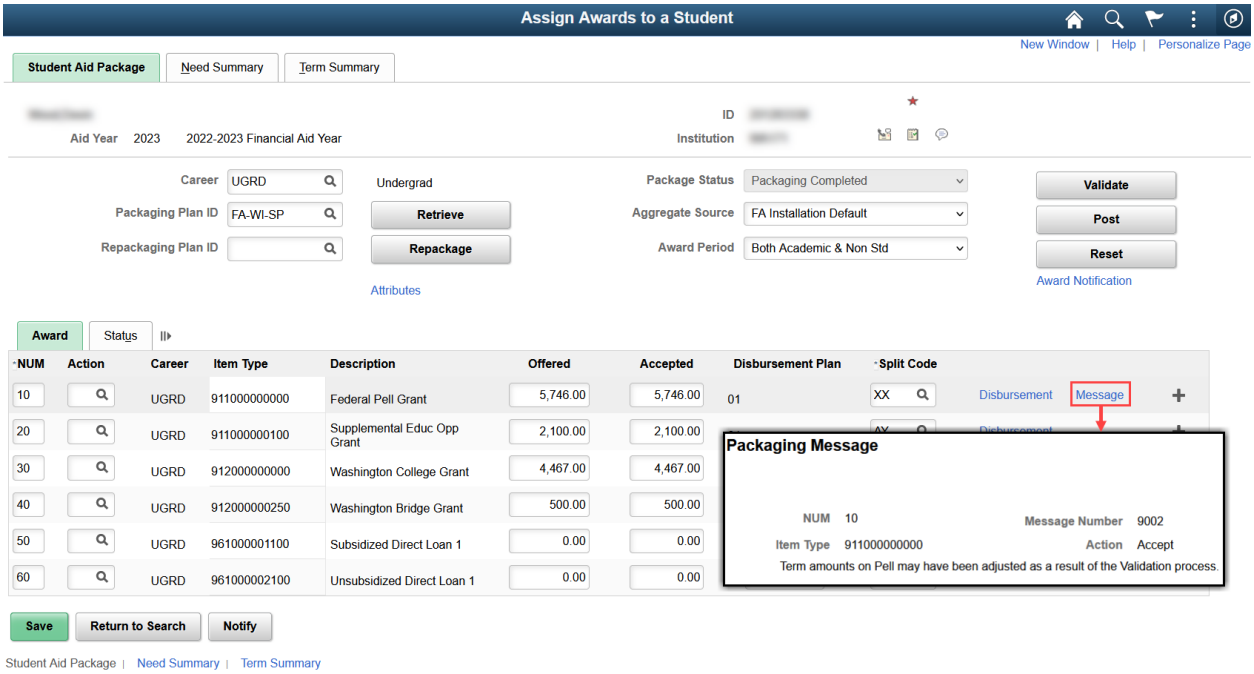
When a student's Pell award is not locked and needs adjusting (for example, the student's FA Load has changed on FA Term), the next time the Validate button is selected on the award screen will trigger an automatic adjustment of that award. The total Pell award will not change, however the award amounts split across terms will be adjusted.

This fix addresses a bug where users were not being notified when this change occurs. Now if the term amounts are changed on a Pell award upon selecting the Validate button, a "Message" link will appear, which provides the Packaging Message, "Term amounts on Pell may have been adjusted as a result of the Validation process.".

Navigation

Main Menu > Financial Aid > Awards > Award Processing > Assign Awards to a Student

Image: Assign Awards to a Student page



Student Financials

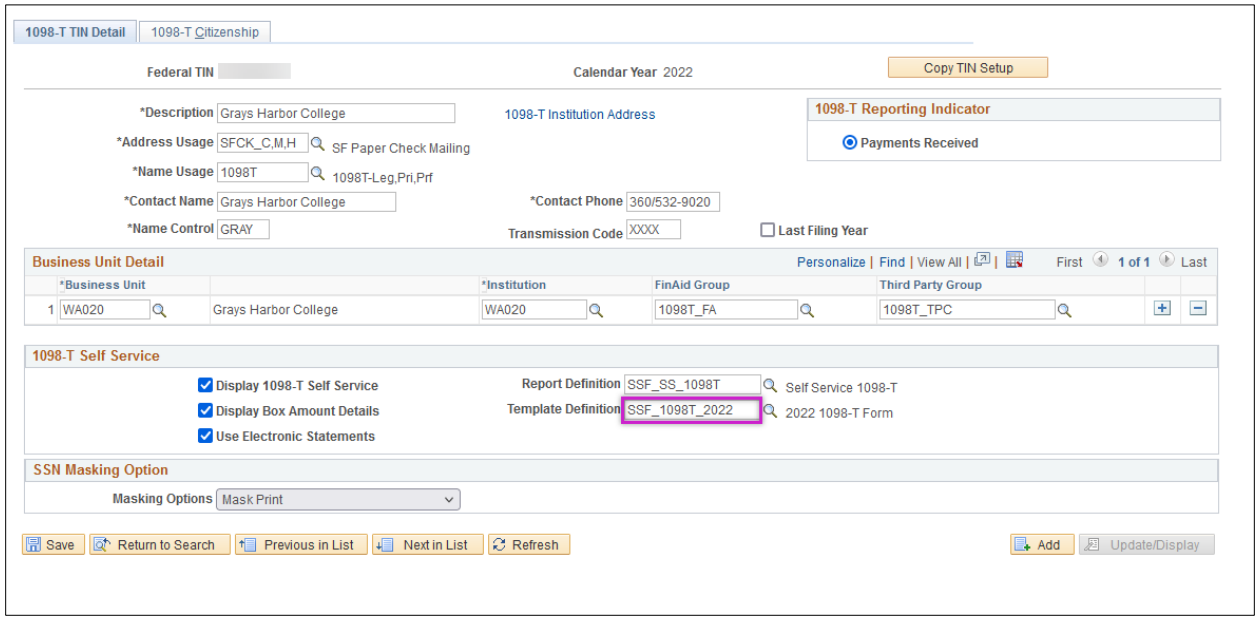
2022 1098-T Template

The 2022 template is ready 1098-T season. Please make sure to update your Template Definition field in the TIN setup page for the 2022 calendar year.

Navigation

Setup SACR> Product Related> Student Financials> Taxes> 1098-T TIN Table

Image: TIN Detail



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Term Rollover Checklist

Academic Advisement: Advising Notes

Unable to Access/Update Fluid Advisory Notes

Because of a SQL error, clicking on either the My Advisees or the My Advising Notes tiles resulted in an error message. With this image update, users can click on these tiles and reach the intended destination.

Navigation

ctcLink Advisor Homepage > My Advisees

ctcLink Advisor Homepage > My Advising Notes

Image: ctcLink Advisor Homepage (previous to this update)

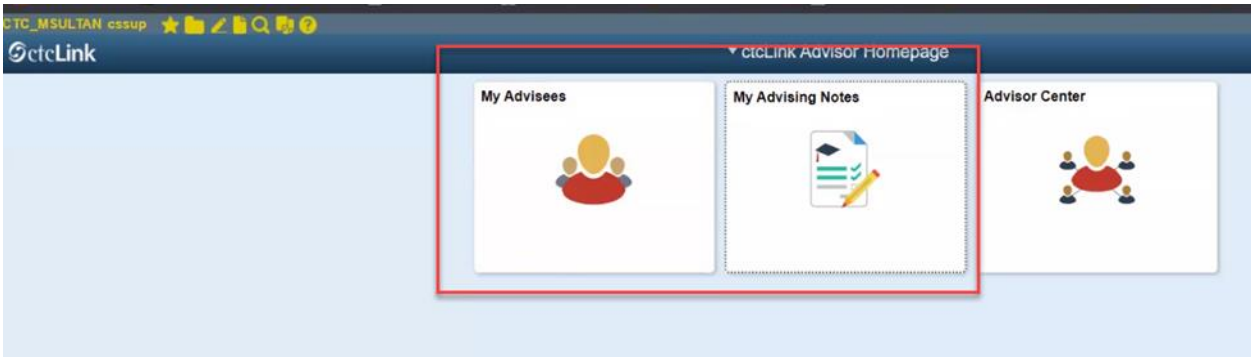


Image: Error Message Experienced (previous to this update)

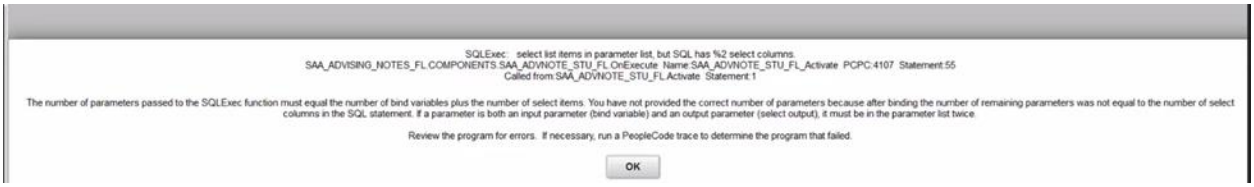


Image: ctcLink Advisor Homepage (corrected with this update)

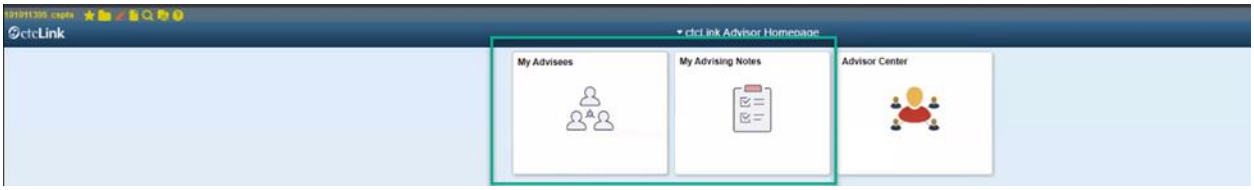
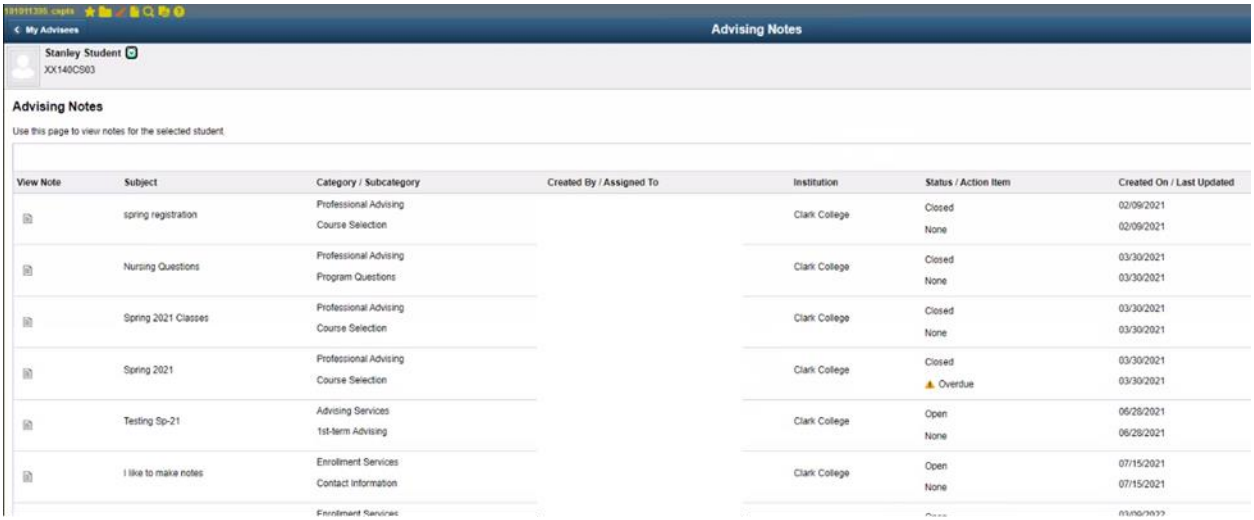


Image: After clicking My Advisees Tile, user taken to intended destination

Image: After clicking Advising Notes, user taken to intended destination



QRGs

[9.2 View and Notify My Advisees (Fluid)]

[9.2 View My Advising Notes (Fluid)]

Student Records: Enrollment

Class Permission Page Default View

Because of a prior image update, the default view of Class Permission Data was changed and limited to view one record. With this image update, the view is no longer limited to view one record.

Navigation

Records and Enrollment > Term Processing > Class Permissions

Image: Class Permissions (previous to this update)

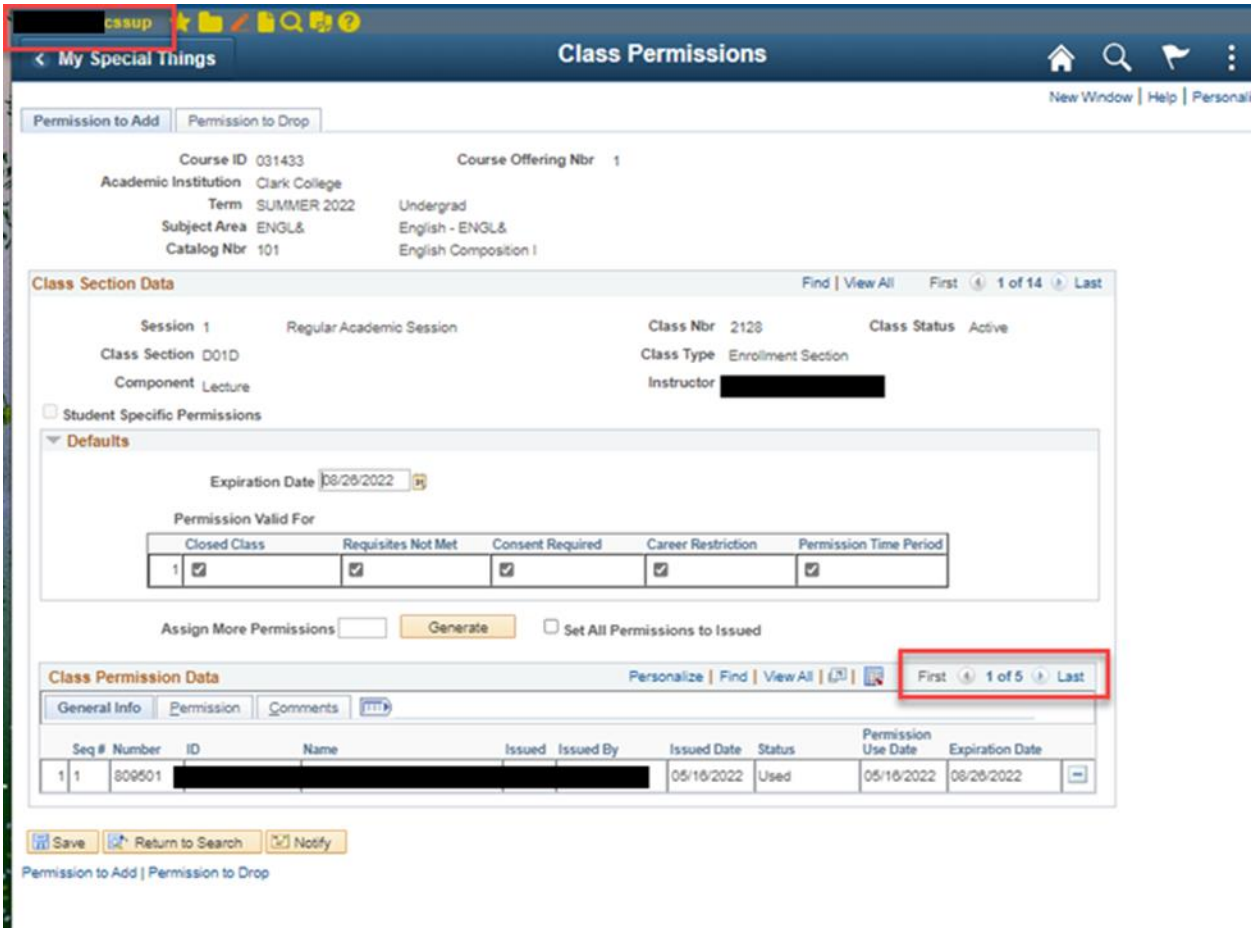
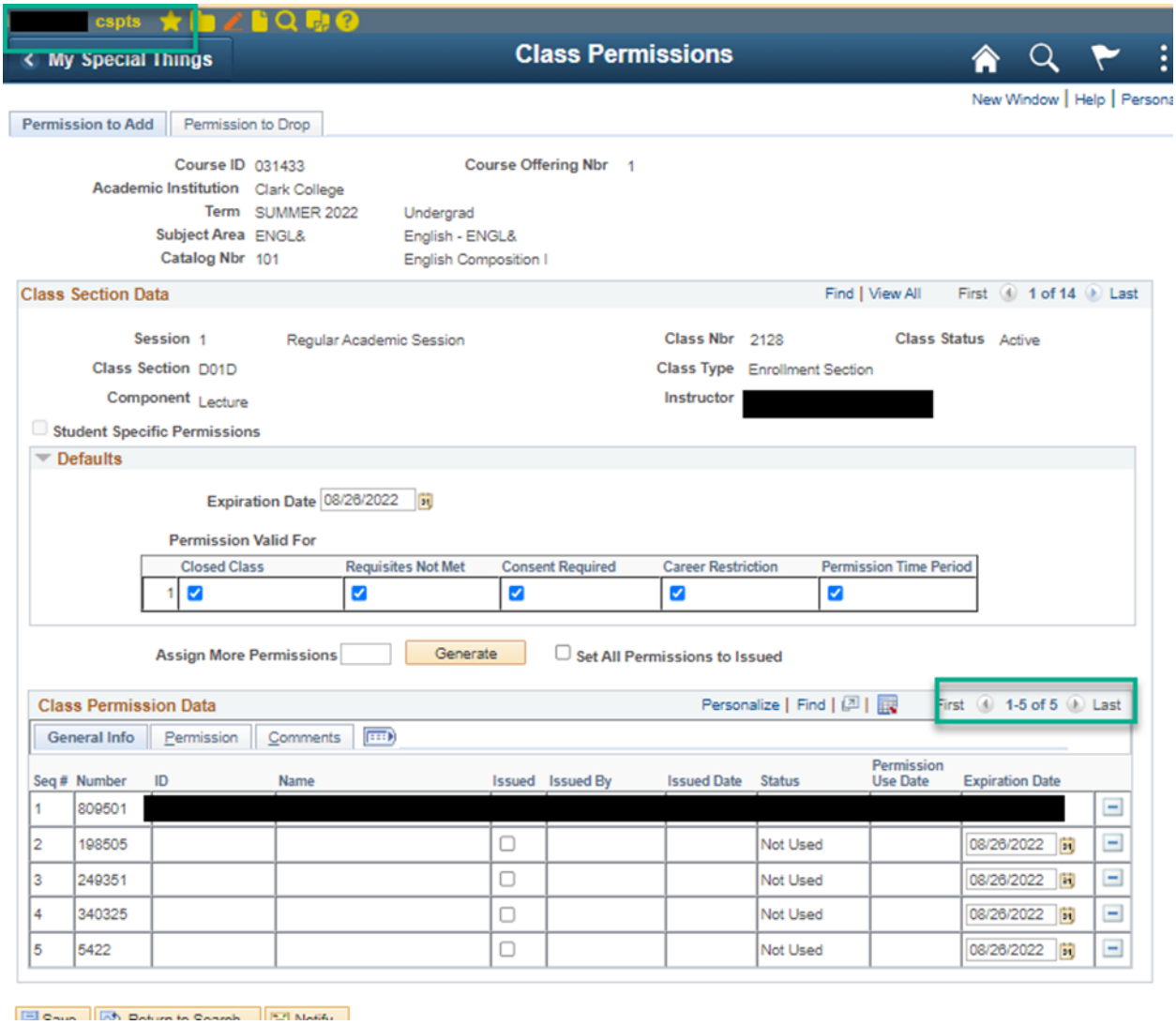


Image: Class Permissions (corrected with this update)



QRGs

[9.2 Class Permissions - Individual Class]

HighPoint: Message Center

Archive button and Reply feature Issue Fixed

Previously, due to a bug, the Archive button and Reply feature would appear to a staff member when viewing a message from a student's Message Center Inbox from the Student Services Center. These options were non-functional to the staff member accessing the page. The Archive button and Reply feature no longer appear to the staff member when viewing a student's Message Center inbox.

Navigation

NavBar > Campus Community > Student Services Center > Student Center tab > Message Center link.

Image: Student's Message Center Inbox (previous to this update)

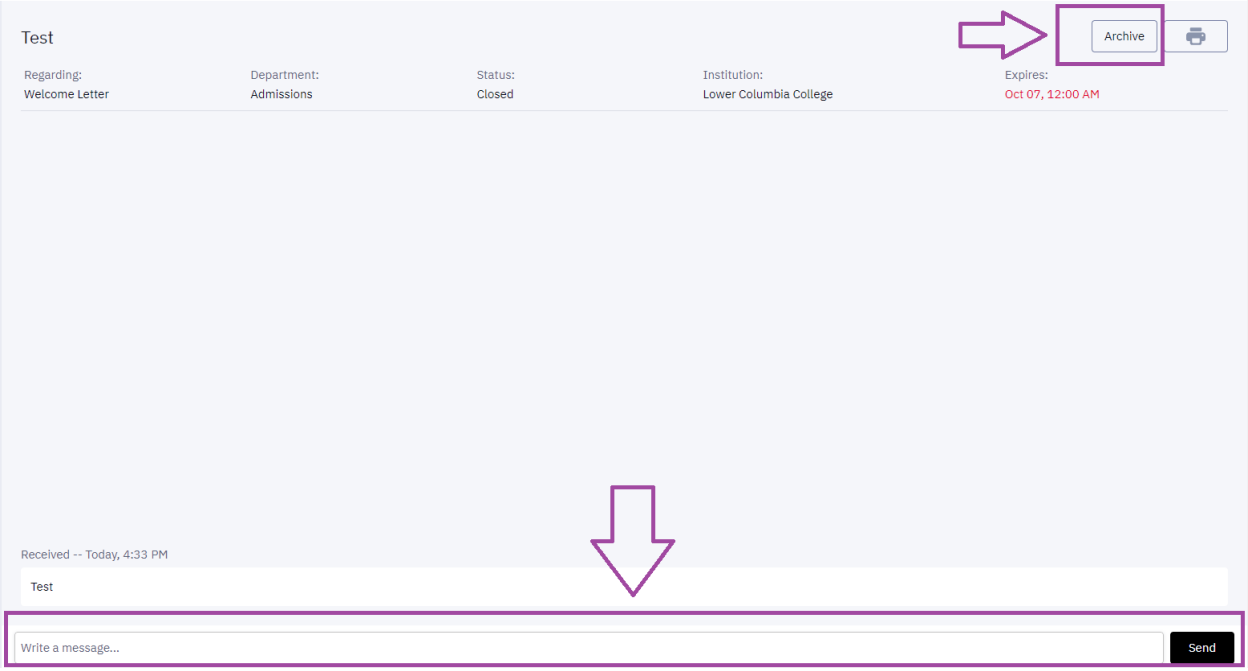
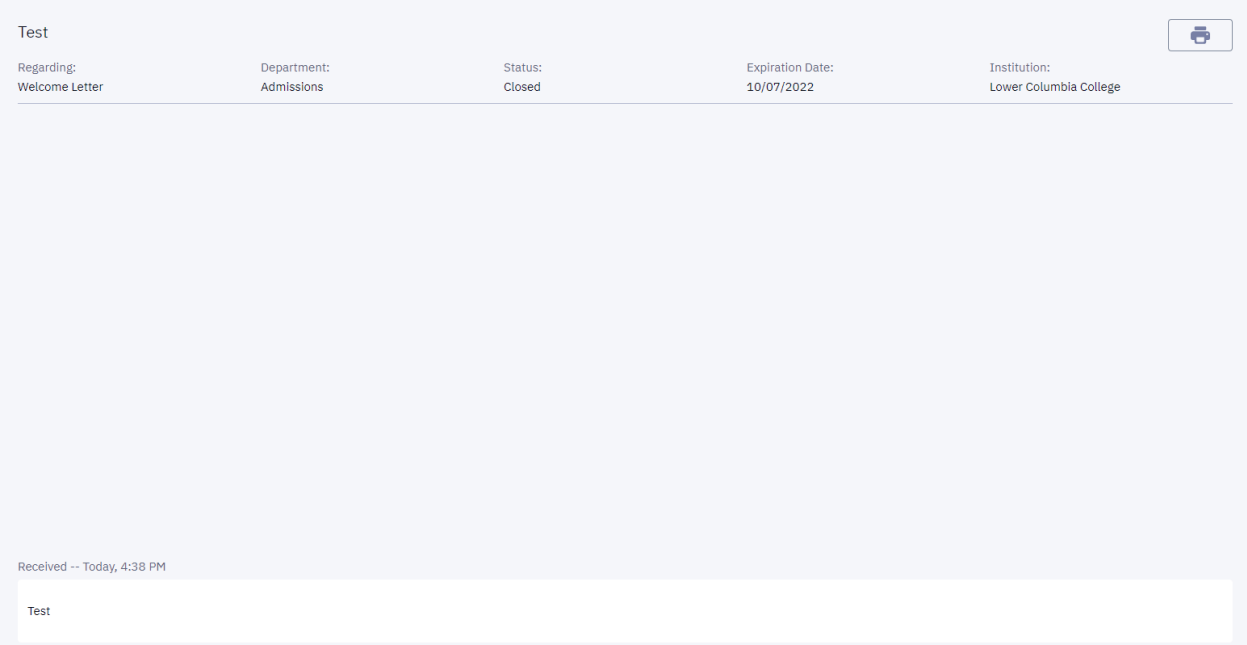


Image: Student's Message Center Inbox (corrected with this update)



Block Enrollment - Grading Basis Override

Block Enrollment using Grading Basis Override Fixed

Previously, due to a bug, when attempting to use the Grading Basis override in Block Enrollment, staff were unable to select a basis. The override flag was available but the Grading Basis would remain as the original value even when a new value was selected or typed into the field. This affected both the Create Class Block page and while creating an ad hoc Class Block on Block Enroll Merge. With this image update, staff will now be able to use the Grading Basis override as expected.

Navigation

NavBar > Records and Enrollment > Enroll Students > Block Enrollment > Block Enroll Merge

NavBar > Records and Enrollment > Enroll Students > Block Enrollment > Create Class Block

Image: Grading Basis override could be flagged but value remained the same (previous to this update)

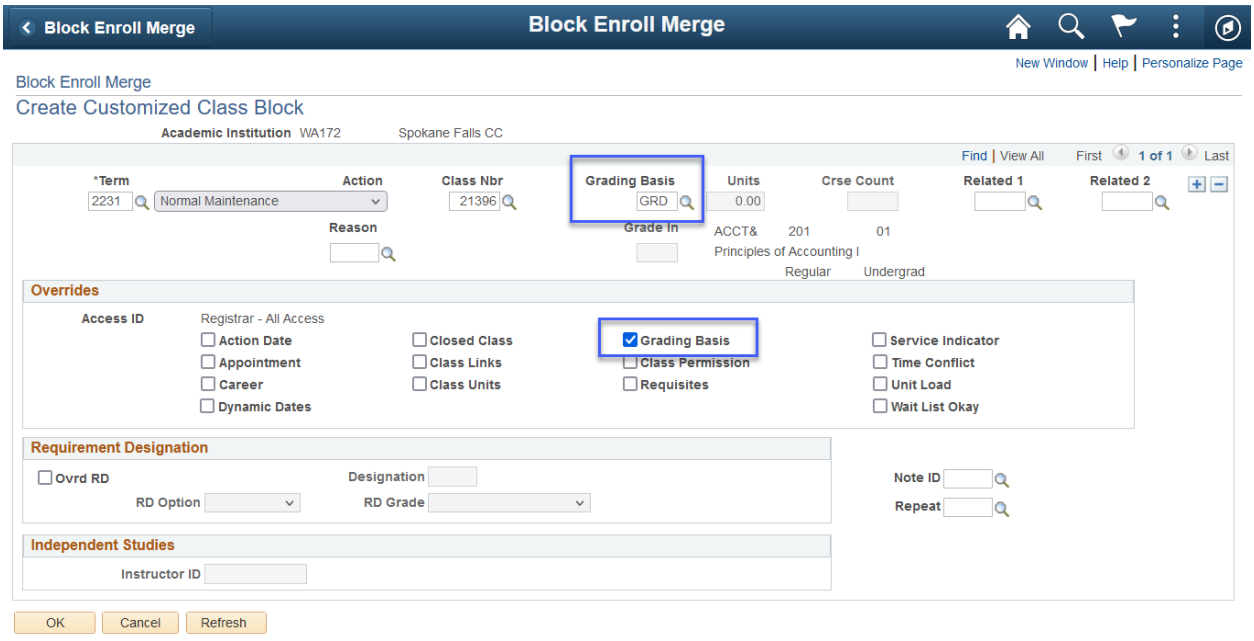
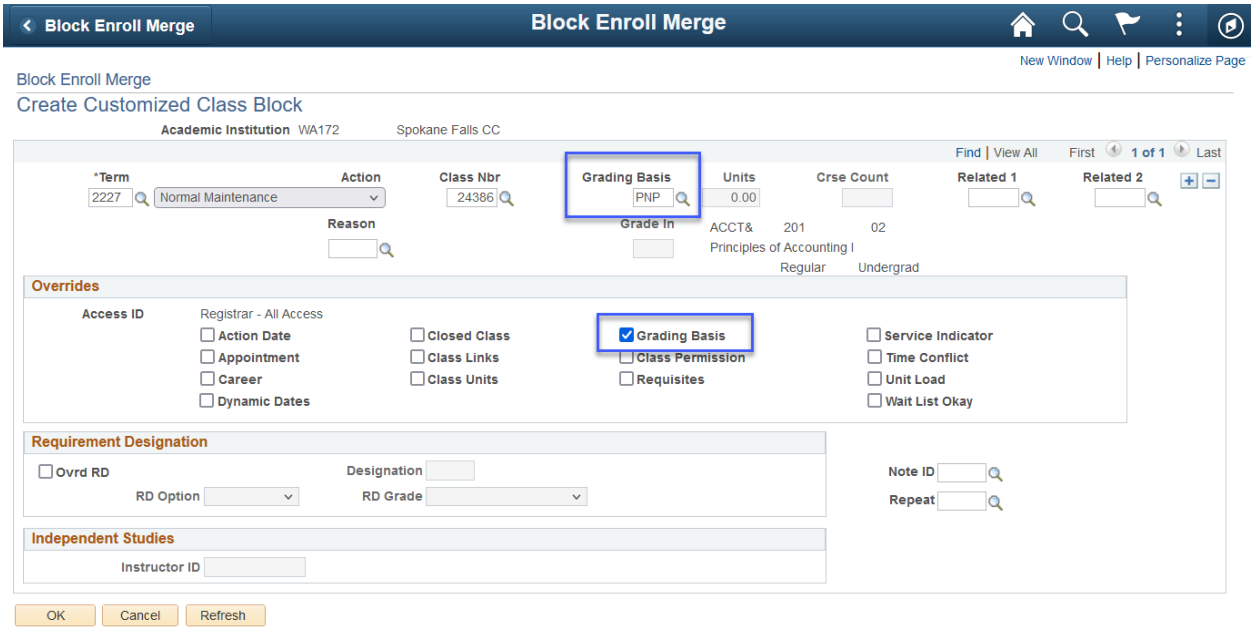


Image: Grading Basis override can be flagged and new value can be selected from lookup or typed into the field (corrected with this update)



QRGs

[9.2 Defining Class Enrollment Blocks]

[9.2 Processing Block Enrollments]

Block Enrollment - Student & Class Block

Student & Class Blocks Named Same Across Institutions Fixed

Previously, due to a bug, if a Student Block or Class Block was named the same as an existing block at another institution, that institution's block would be included when processing the Block Enrollment. With this image update, Student or Class Blocks with the same name between institutions will not be included or cause issues in Block Enrollment.

Navigation

NavBar > Records and Enrollment > Enroll Students > Block Enrollment > Block Enroll Merge

NavBar > Records and Enrollment > Enroll Students > Block Enrollment > Create Student Block

NavBar > Records and Enrollment > Enroll Students > Block Enrollment > Create Class Block

Image: Two institutions have a Student Block named “NAME1” (previous to this update)

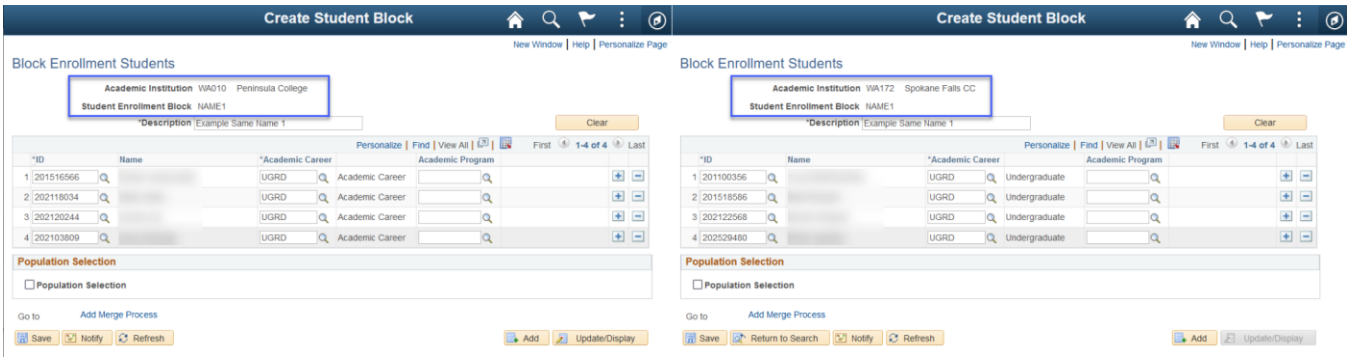


Image: One college attempts a Block Enroll with this Student Block (previous to this update)

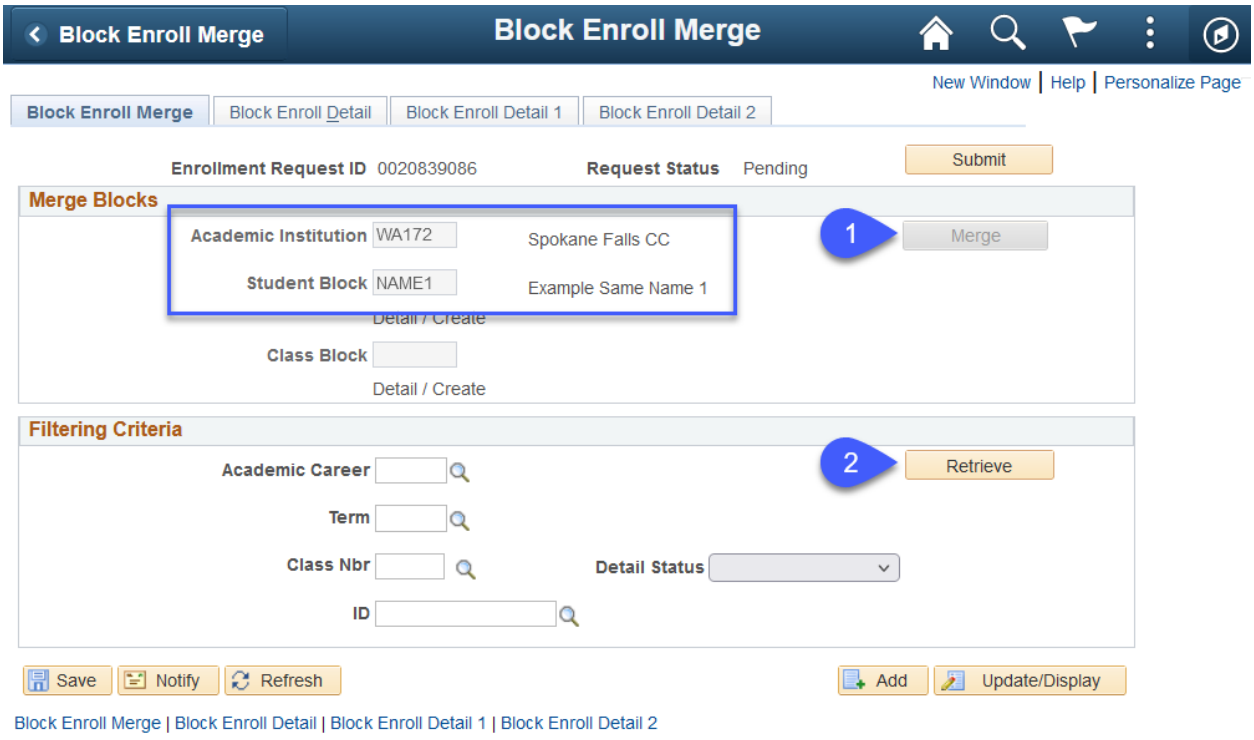


Image: The other institution's block is included (previous to this update)

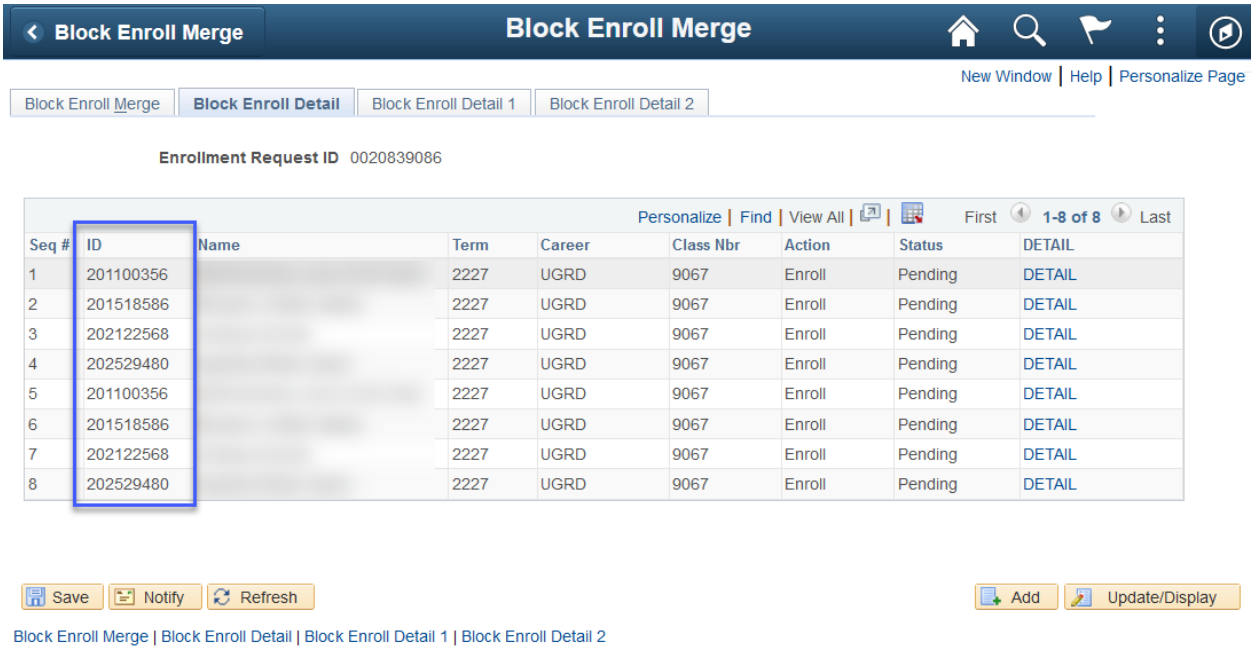


Image: Two institutions have a Student Block named "NAME1" (corrected with this update)

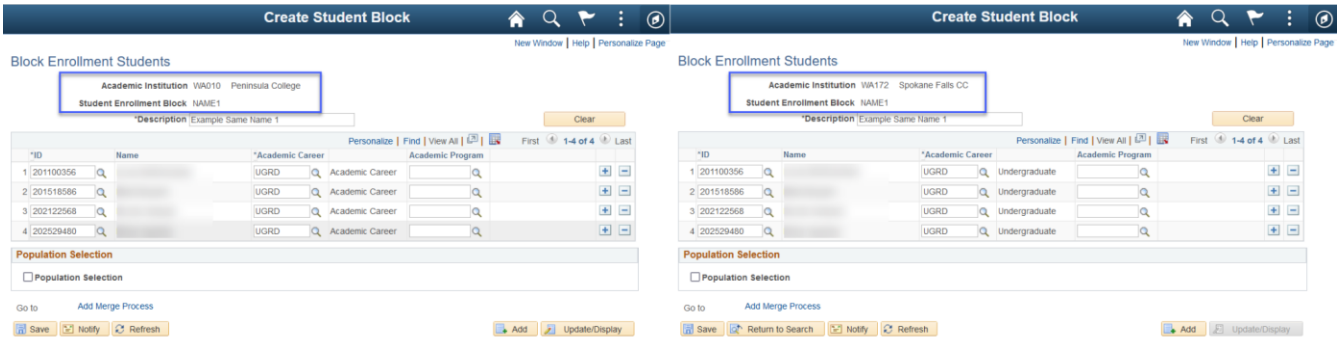


Image: One college attempts a Block Enroll with this Student Block (corrected with this update)

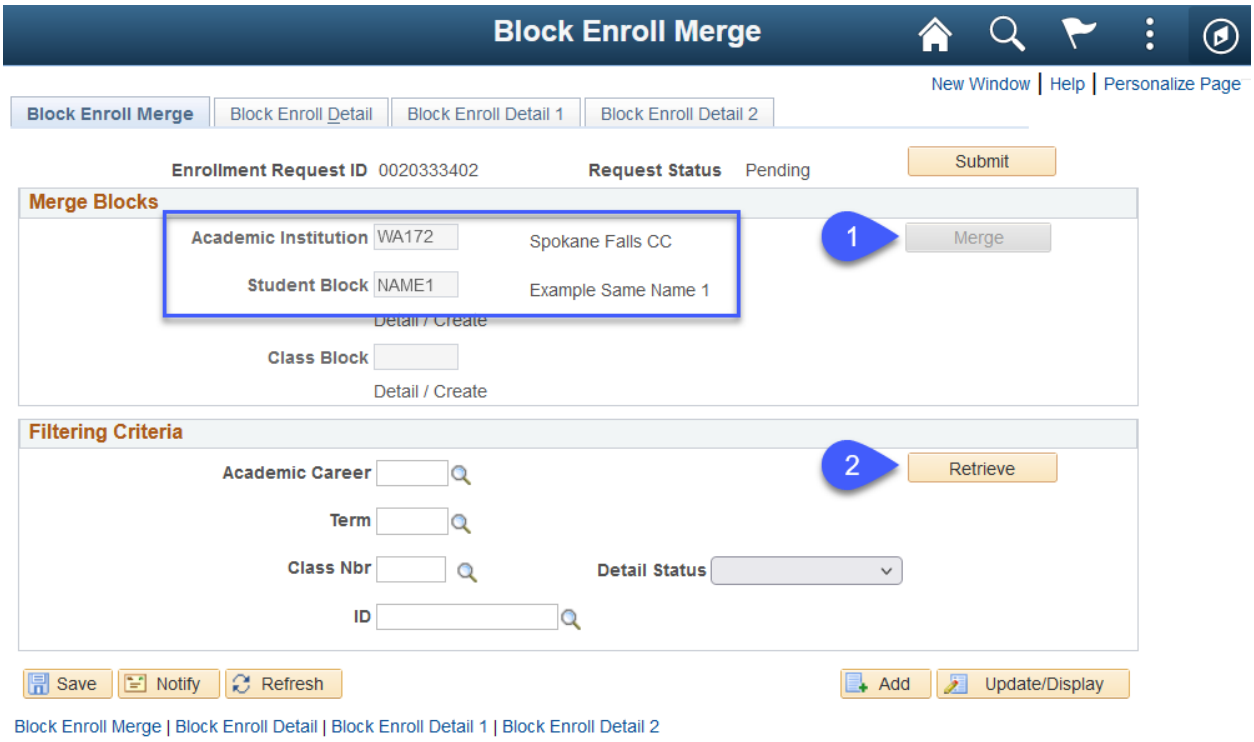
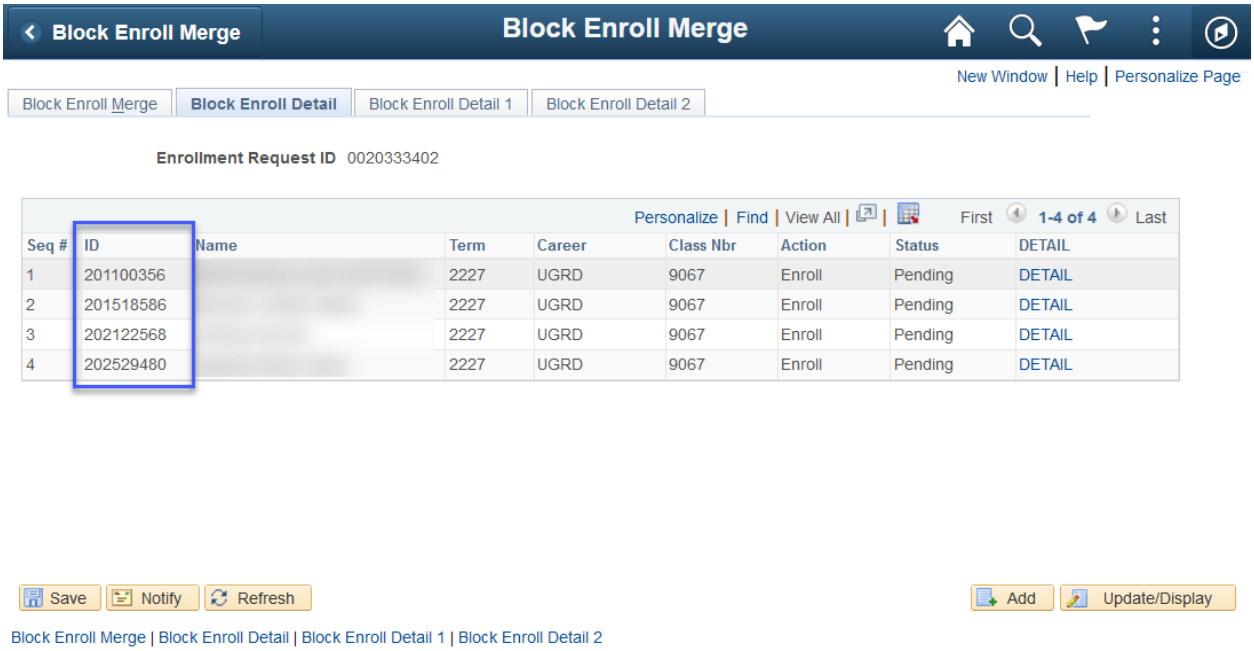


Image: The other institution's block is **not** included (corrected with this update)



QRGs

[9.2 Defining Student Enrollment Blocks]

[9.2 Defining Class Enrollment Blocks]

[9.2 Processing Block Enrollments]

ctcLink Homepage Tile Icons

Tile Icons Throughout ctcLink Homepages Updated

With this image update, the icons displaying on tiles throughout the following ctcLink Homepages are updated: ctcLink Student Homepage, ctcLink Advisor Homepage, and ctcLink Faculty Workload. The ctcLink CS Staff Homepage icons are unchanged.

Navigation

Portal > ctcLink Student Homepage

Portal > ctcLink Advisor Homepage

Portal > ctcLink Faculty Workload

Image: ctcLink Student Homepage (previous to this update)

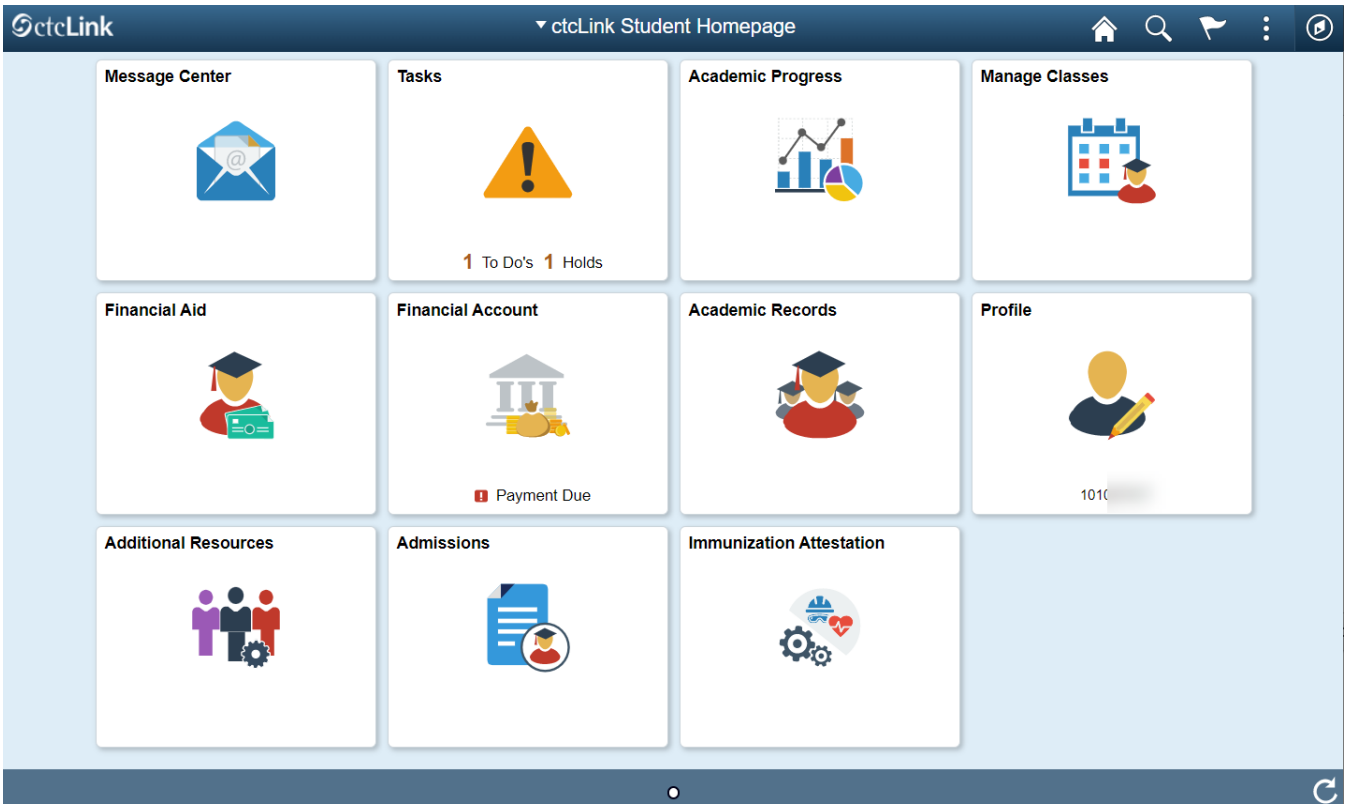


Image: ctcLink Student Homepage (with this update)

Image: ctcLink Advisor Homepage (previous to this update)

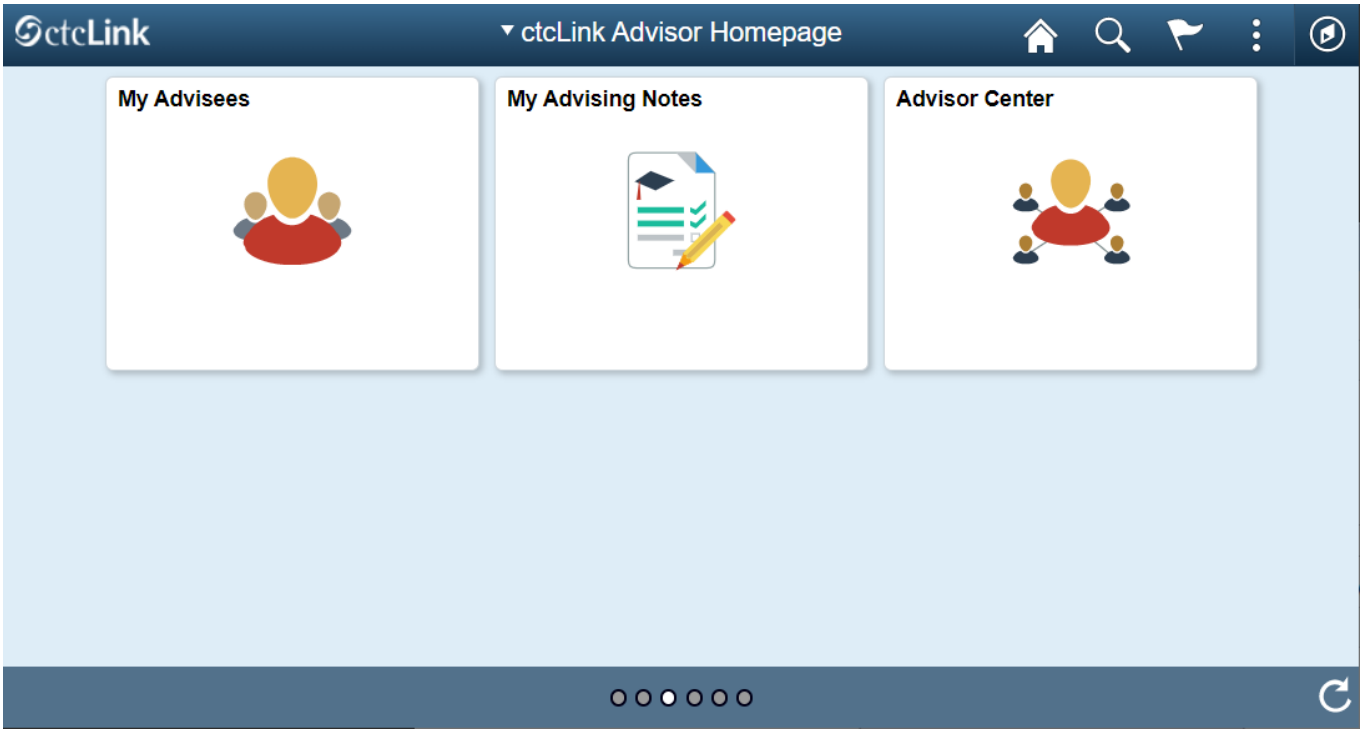


Image: ctcLink Advisor Homepage (with this update)

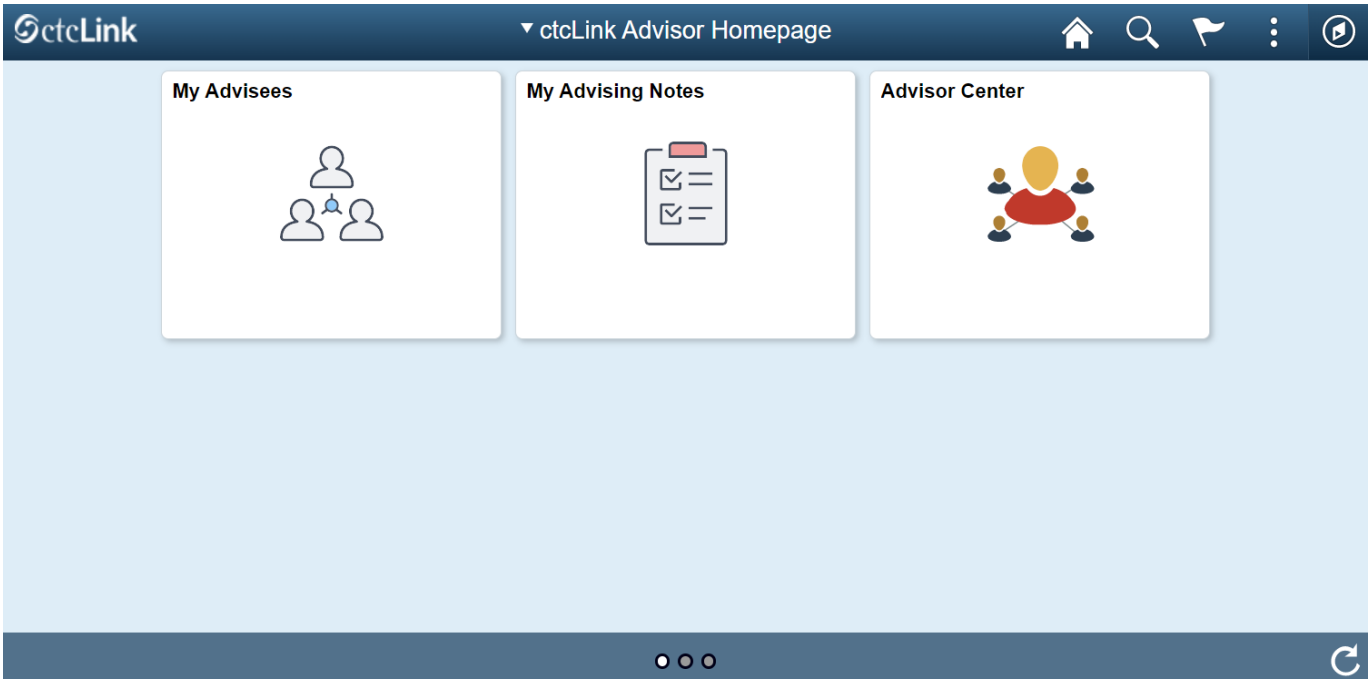


Image: ctcLink Faculty Workload (previous to this update)

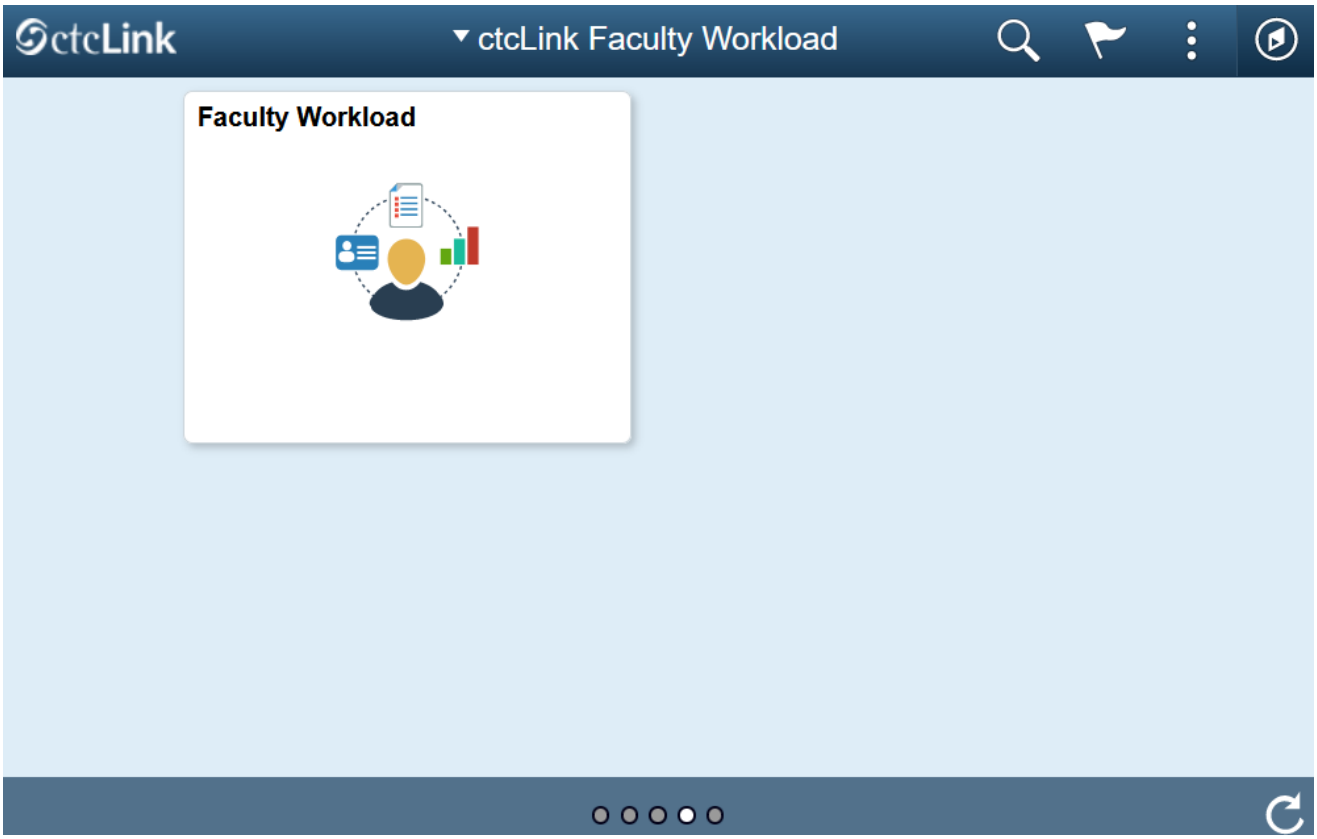
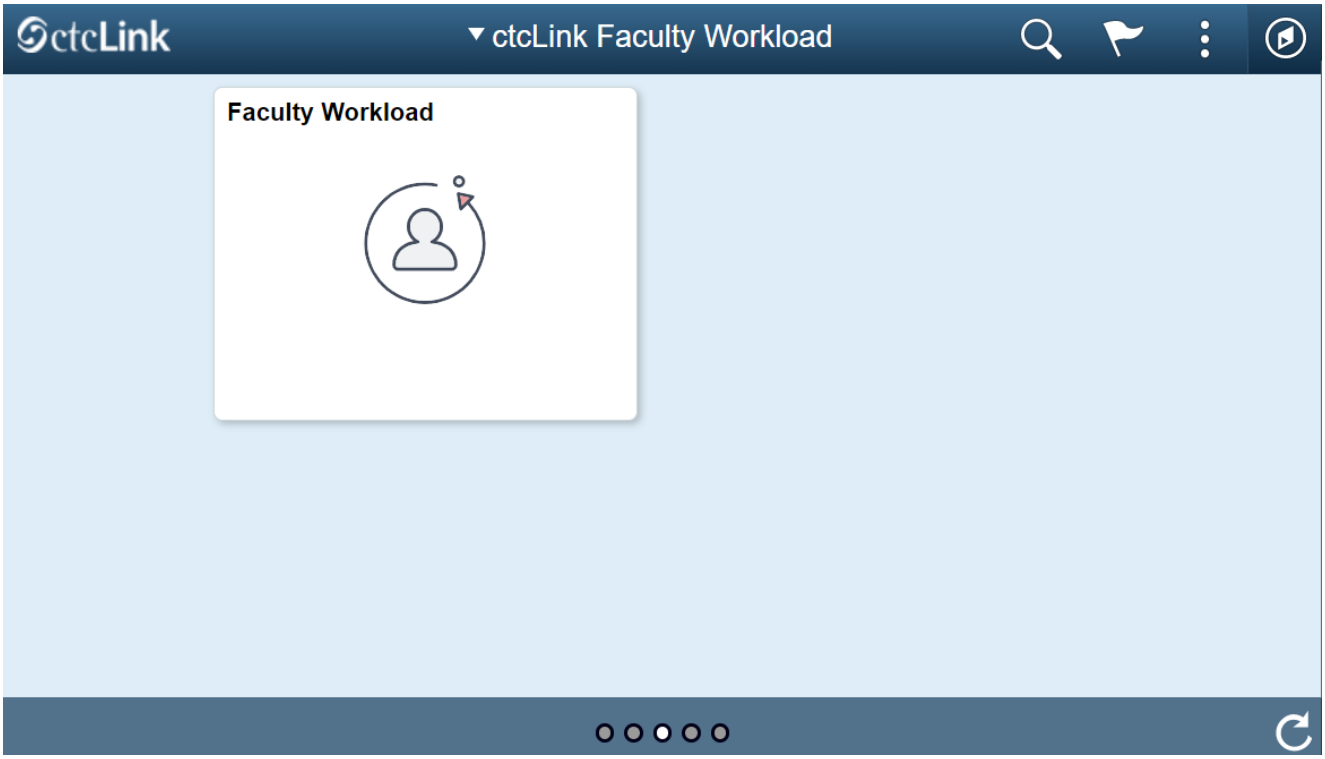


Image: ctcLink Faculty Workload (with this update)



QRGs

[9.2 Student Homepage]

[9.2 Advisor Homepage]

[9.2 CS Staff Homepage]

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Washington State Board for Community and Technical Colleges