



# **ctcLink/CampusCE June 2022 Integration Updates**



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# Introduction

This document is intended to provide ctcLink users with a summary of the changes that will be made in the system as a result of the upcoming image, PeopleTools upgrade, or enhancement implementation. Oracle releases multiple PeopleSoft updates, called images, for each pillar every year. Each image contains bug fixes and features that are important for PeopleSoft to work well. PeopleTools upgrades update the underlying framework of the system. There are minimal changes that are noticeable to the end users. Enhancements fix issues in the system, optimizing the user experience. Below is an overview of the changes that you can expect to see as part of this enhancement.

## CampusCE

### Unique identifier for each student/class enrollment (CSCE020)

During an enrollment a unique identifier is sent from CampusCE to ctcLink. Prior to the fix the system was only using CSCE Order Id Detail. This caused issues because different institutions could have the same Order Id Detail. The system is now using CSCE Order Id Detail and Institution as the key fields for the integration.

#### CampusCE Navigation

Registration > Order Processing

#### ctcLink Navigation

Curriculum Management > ctcLink Custom > CampusCE > CampusCE Transaction Mgmt

#### Image: ctcLink Transaction Management Search Page

CampusCE Order Id	CSCE Order Detail Id	Academic Institution	Last Name	First Name	Transaction Date	Response Code	Description
1000019	32	WA120			12/01/2021	COM	Completed
1000019	32	WA120			12/01/2021	ERR	Error

# Image: ctcLink CampusCE Request Page - Before

CampusCE Request		ctcLink Response	
<b>Order Details</b>		Find   View All	
Created ID	CTC_CAMPUSCE	Created DTTM	12/01/2021 11:31:33.000000AM
Transaction ID	4a719f36-52dd-11ec-845b-ae5f682e54b	IB Name	CTC_CSCE_STDNT_ENROLLMENTS
CSCe Order Detail Id	32	CampusCE Order Id	1000019
<b>User Profile</b>		Find   View All	
CSCe UserID	88	Employee ID	[REDACTED]
Last Name	[REDACTED]	First Name	[REDACTED]
Birthdate	[REDACTED]	Gender	[REDACTED]
Institution	WA120 Centralia College	Total Amount	\$50.00
Address1	[REDACTED]	Address2	[REDACTED]
State	WA	City	[REDACTED]
Country	USA	Postal	[REDACTED]
Email	[REDACTED]	Phone	[REDACTED]
<b>Enrollment Info</b>		Find   View All	
Term	2221	Enroll Options	Enroll
Class Nbr	26375 <a href="#">Class Info</a>	Permsn Nbr	
Item Amt	50.00	Discount Amt	

[Return to Search](#) [Previous in List](#) [Next in List](#)

Order Details

Find | View All First 1 of 13 Last

Created ID	CTC_CAMPUSCE	Created DTTM	12/01/2021 11:31:33.000000AM
Transaction ID	4a719f36-52dd-11ec-845b-aef5f682e54b	IB Name	CTC_CSCE_STDNT_ENROLLMENTS
CSCE Order Detail Id	32	CampusCE Order Id	1000019

User Profile

Find | View All First 4 of 13 Last

CSCE UserID	72	Employee ID	
Last Name	[REDACTED]	First Name	[REDACTED]
Birthdate	[REDACTED]	Gender	Unknown
Institution	WA110	Total Amount	\$99.00
Address1	[REDACTED]	Address2	
State	WA	City	[REDACTED]
Country	USA	Postal	[REDACTED]
Email	[REDACTED]	Phone	[REDACTED]

Enrollment Info

Find | View All First 1 of 1 Last

Term	2221	Enroll Options	Enroll
Class Nbr	23924 <a href="#">Class Info</a>	Permsn Nbr	
Item Amt	99.00	Discount Amt	

[Return to Search](#)

[Previous in List](#)

[Next in List](#)

## Image: ctcLink CampusCE Request Page – After

CampusCE Request		ctcLink Response	
<b>Order Details</b>		Find   View All	
Created ID	CTC_CAMPUSCE	Created DTTM	12/01/2021 11:31:33.000000AM
Transaction ID	4a719f36-52dd-11ec-845b-aef5f682e54b	IB Name	CTC_CSCE_STDNT_ENROLLMENTS
CSCE Order Detail Id	32	CampusCE Order Id	1000019
Institution	WA120 Centralia College	Term	2221
<b>User Profile</b>		Find   View All	
CSCE UserID	88	Employee ID	[REDACTED]
Last Name	[REDACTED]	First Name	[REDACTED]
Birthdate	[REDACTED]	Gender	[REDACTED]
Address1	[REDACTED]	Address2	[REDACTED]
State	WA	City	[REDACTED]
Country	USA	Postal	[REDACTED]
Email	[REDACTED]	Phone	[REDACTED]
Total Amount	\$50.00	Hispanic/Latino	[REDACTED]
Race	[REDACTED]		
<b>Enrollment Info</b>		Find   View All	
Class Nbr	26375 Class Info	Permsn Nbr	[REDACTED]
Item Amt	50.00	Discount Amt	[REDACTED]
Payment Flag		Enroll Options	Enroll

[Return to Search](#) [Previous in List](#) [Next in List](#)

## QRG

### [9.2 CNED CampusCE Transaction Management Page](#)

## Change code "Duplicate Request - Order Detail ID already processed" from ERR to COM (CSCE036)

Prior to the fix, the "Duplicate Request - Order Detail ID already processed" response was associated with a status of ERR. Because the payment is already posted for these types of records, the future status will be COM. Any historical records with the above error message and a status of ERR will not be updated with this change.

### ctcLink Navigation

Curriculum Management > ctcLink Custom > CampusCE > CampusCE Transaction Mgmt

## Image: CampusCE Transaction Management Page – ctcLink Response Tab

CampusCE Request | **ctcLink Response**

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**Order Details** Find | View All | First 1 of 2 Last

Created ID	CTC_JRAVURI	Created DTTM	06/14/2022 12:48:47.000000PM		
Transaction ID	0175f08e-ec1b-11ec-a72b-e565d12a8da3	IB Name	CTC_CSCE_STDNT_ENROLLMENTS		
C SCE Order Detail Id	13311	CampusCE Order Id	5011371		
Institution	WA171 Spokane CC	Term	2225		

Personalize | Find | View All | First 1-2 of 2 Last

	C SCE User Id	Employee ID	Class Nbr	Created DTTM	Status	Status Details
1	3508	201386013	19219	06/14/22 12:48:47.000000PM	COM	Enrollment & Payment processed successfully in ctcLink
2	3508	201386013	19219	06/14/22 12:49:33.000000PM	COM	Duplicate Request - Order Detail ID already processed

[View Enrollment Request](#) | [Search/Match](#) | [Add/Update Person](#) | [View Student Account](#)

[Return to Search](#)

CampusCE Request | ctcLink Response

## Provide more information on records with no response (NOR) (CSCE035)

Transactions associated with the status of NOR, “No Response Generated” have been updated to include ERR status which will provide a better description of the error so the colleges know how to address the issue. SBCTC will continue to update NOR related transactions. These updates will be included in a future release.

### ctcLink Navigation

Curriculum Management > ctcLink Custom > CampusCE > CampusCE Transaction Mgmt

## Image: CampusCE Transaction Management

CampusCE Request | **ctcLink Response**

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**Order Details** Find | View All | First 1 of 1 Last

Created ID	CTC_CAMPUSCE	Created DTTM	06/10/2022 8:50:46.000000AM		
Transaction ID	17e2ef14-e8d5-11ec-8932-b071a243a5bf	IB Name	CTC_CSCE_STDNT_ENROLLMENTS		
C SCE Order Detail Id	12233	CampusCE Order Id	1010305		
Institution	WA171 Spokane CC	Term	2223		

Personalize | Find | View All | First 1 of 1 Last

	C SCE User Id	Employee ID	Class Nbr	Created DTTM	Status	Status Details
1	6848	202547080	33213	06/10/22 8:50:46.000000AM	ERR	Emplid & DOB sent in Request doesn't match with ctcLink - Process Stopped

## New data elements - Ethnicity and Race Data (CSCE024)

SBCTC Workforce Education has asked that ethnicity and race data be collected from continuing education students. Currently, no ethnicity/race data is being collected and sent to ctcLink. The following two new data elements have been added to the custom fields section on the student edit page in CampusCE.



### Are you Hispanic or Latino?

- 1 Yes, I am Hispanic or Latino
- 2 No, I am not Hispanic or Latino

### What is your race? Select one or more

- 1 White
- 2 Black/African American
- 3 Hispanic/Latino
- 4 Asian
- 5 American Indian/Alaska Native
- 6 Native Hawaiian/Oth Pac Island

A student account must be created in CampusCE before the ethnicity and race custom fields are visible. After creating an account, click the student name hyperlink from the students subtab. The user will be directed to the edit student profile where they can view and update the custom fields before moving forward.

### Image: Students Subtab

The screenshot shows the 'Students' subtab interface. At the top, there are navigation tabs: 'Students' (active), 'Sections', 'FeeDiscount', 'Payments', and 'Confirmation'. Below the tabs, there is a search instruction: 'Search for a student to register. Click the "Search" button instead of typing Enter on your keyboard. To add a new student, click on "Add New Student"'. A 'Next' button is visible. Below this is a 'Selected Students' section with a table:

Name	StudentID	Email	Address	Status	Type
<a href="#">Harper,Test</a>	202547080	Junk.Mail@CampusCE.com	today	Active	Student

Below the table is a 'Select Student' section with a search instruction: 'Search for a student by ID, student name, or e-mail address. (You can search by partial name.) Click select to select a student.' The search form includes a 'Search For:' dropdown set to 'Student Name', a 'Keywords:' text box containing 'harper', a 'Type:' dropdown set to '--All--', and a 'Search' button.

### CampusCE Navigation

Profiles > Student Edit

### Image: Student Edit - Custom Fields Ethnicity and Race Data

The screenshot shows the 'CustomFields' section of the Student Edit form. It contains the following fields:

- 'Are you Hispanic or Latino?' with radio buttons for 'Yes, I am Hispanic or Latino' (selected) and 'No, I am not Hispanic or Latino'.
- 'What is your race? Select one or more (Multiple Selections Allowed)' with checkboxes for:
  - Hispanic/Latino (checked)
  - White
  - Black/African American
  - Asian
  - American Indian/Alaska Native
  - Native Hawaiian/Other Pacific Islander

### ctcLink Navigation

Curriculum Management > ctcLink Custom > CampusCE > CampusCE Transaction Mgmt – CampusCE Request tab

## Image: Ethnicity and Race Fields

← → ↻ [cs-ply.peoplesoft-nonprod-aws.ctlink.sbctc.edu/psp/csply/EMPLOYEE/SA/c/CTC\\_CAMPUSCE.CTC\\_CAMPUSCE\\_CMP.GBL](https://cs-ply.peoplesoft-nonprod-aws.ctlink.sbctc.edu/psp/csply/EMPLOYEE/SA/c/CTC_CAMPUSCE.CTC_CAMPUSCE_CMP.GBL)

← Student Homepage CampusCE Transaction Mgmt

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CampusCE Request | [ctcLink Response](#)

**Order Details** Find | View All | First 1 of 1 Last

Created ID	CTC_CAMPUSCE	Created DTTM	06/14/2022 12:49:03.000000PM
Transaction ID	0b230b26-ec1b-11ec-b40e-9885129e8a2d	IB Name	CTC_CSCE_STDNT_ENROLLMENTS
C SCE Order Detail Id	13314	CampusCE Order Id	1011374
Institution	WA171 Spokane CC	Term	2225

**User Profile** Find | View All | First 1 of 1 Last

CSCE UserID	6848	Employee ID	202547080
Last Name	Harper	First Name	Test
Birthdate	11/29/1996	Gender	Unknown
Address1	today	Address2	
State	WA	City	Spokane
Country	USA	Postal	99202
Email	Junk.Mail@CampusCE.com	Phone	509/222-2222
Total Amount	\$205.00	Hispanic/Latino	Y
Race	3 1-White, 2-Black/African American, 3-Hispanic/Latino, 4-Asia 5-American Indian/Alaska Native, 6-Native Hawaiian/Oth Pac		

**Enrollment Info** Find | View All | First 1 of 1 Last

Class Nbr	18810 <a href="#">Class Info</a>	Permsn Nbr	<input type="button" value="+"/> <input type="button" value="-"/>
Item Amt	205.00	Discount Amt	
Payment Flag		Enroll Options	Enroll



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Washington State Board for Community and Technical Colleges