COMMUNITY AND TECHNICAL COLLEGES
Washington State Board

ctcLink

2024-2025 FINANCIAL AID PRP 1.3-2.6 OVERVIEW

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Introduction

This FA PRP (Peoplesoft Release Patchset) Overview Document is intended to provide ctcLink users with a summary of the changes that will be made in the system as a result of the upcoming 2024-2025 FA PRP upgrade implementation. Each FA PRP contains bug fixes and features that are important for PeopleSoft to work well. Below is an overview of the changes that you can expect to see as part of this upgrade.

Financial Aid

Federal Work Study (FWS) COD Full Participant Pages

The following FWS COD pages have been added.

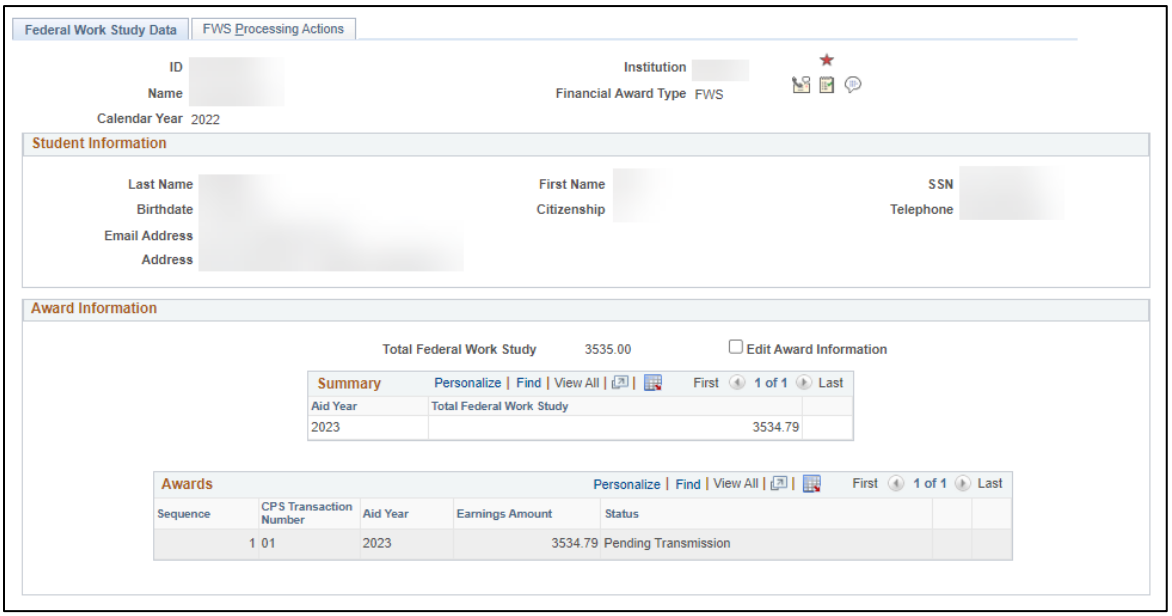
- Federal Work Study Data
- COD FWS Outbound
- COD FWS Inbound
- View FWS COD Data

Though these pages will now be available in our system, Oracle has only delivered the 1.0a schema which is for reporting the 2022 Calendar year. Oracle is tentatively targeting to deliver 1.0b schema mid to late July.

Navigation

Financial Aid > File Management > COD Full Participant > Federal Work Study Data

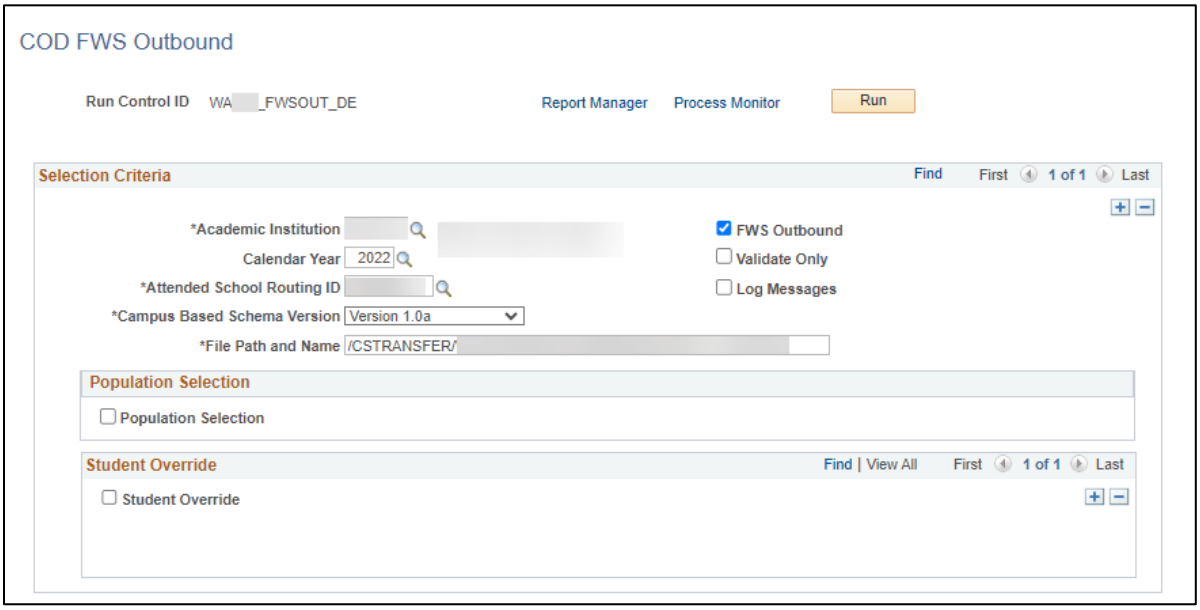
Image: Federal Work Study Data page



Navigation

Financial Aid > File Management > COD Full Participant > Generate Federal Work Study

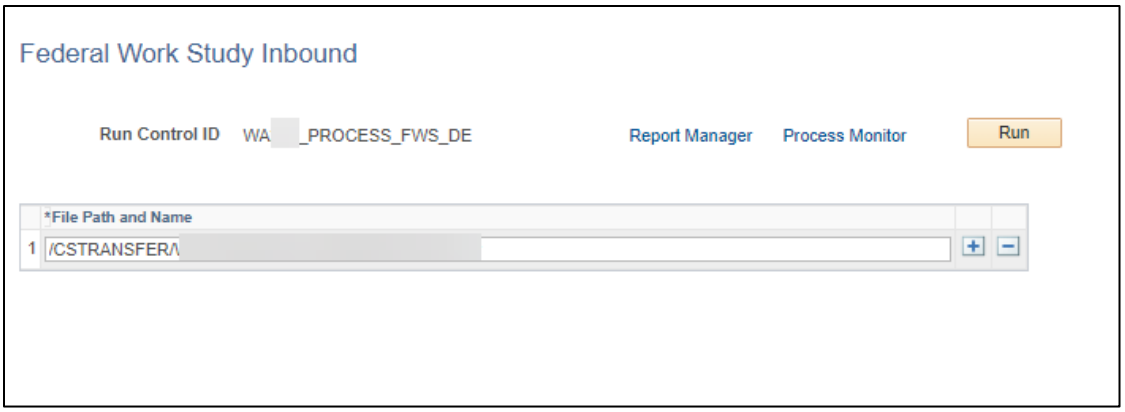
Image: COD FWS Outbound page



Navigation

Financial Aid > File Management > COD Full Participant > Import FWS Response Data

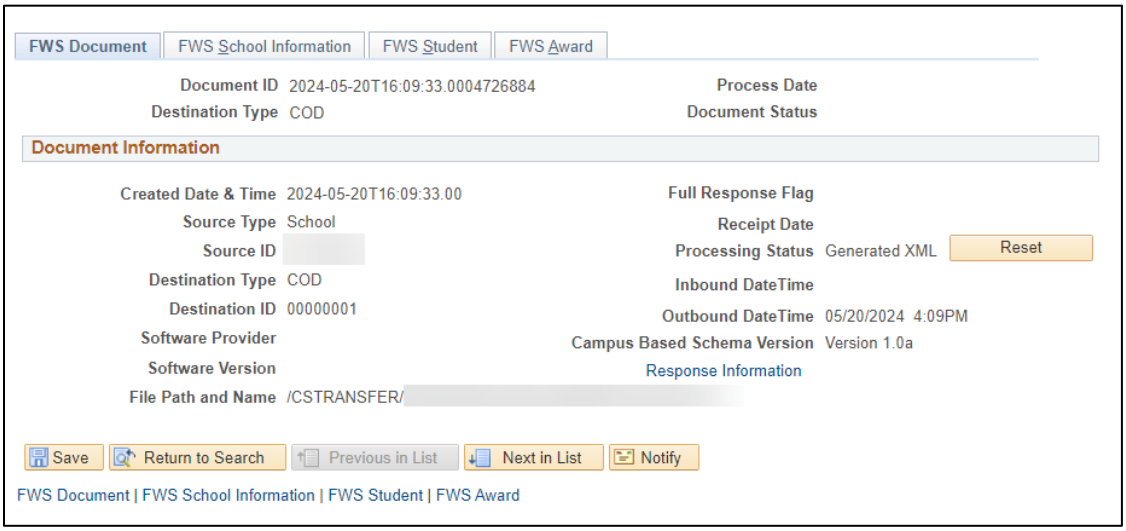
Image: COD FWS Inbound



Navigation

Financial Aid > File Management > COD Full Participant > View FWS COD Data

Image: View FWS COD Data page



We will be designing a process tied to these pages as we wait for the 1.0b schema from Oracle. We will update the existing 'Reporting Federal Work Study (FWS) Calendar Earnings to COD' guide with the new process and send an announcement on the FAlistservs when it is ready.

2021-2022 ISIR and INAS Components Archived

The following pages for the 2021-2022 aid year have been archived and are no longer visible in the Financial Aid > Federal Application Data navigation.

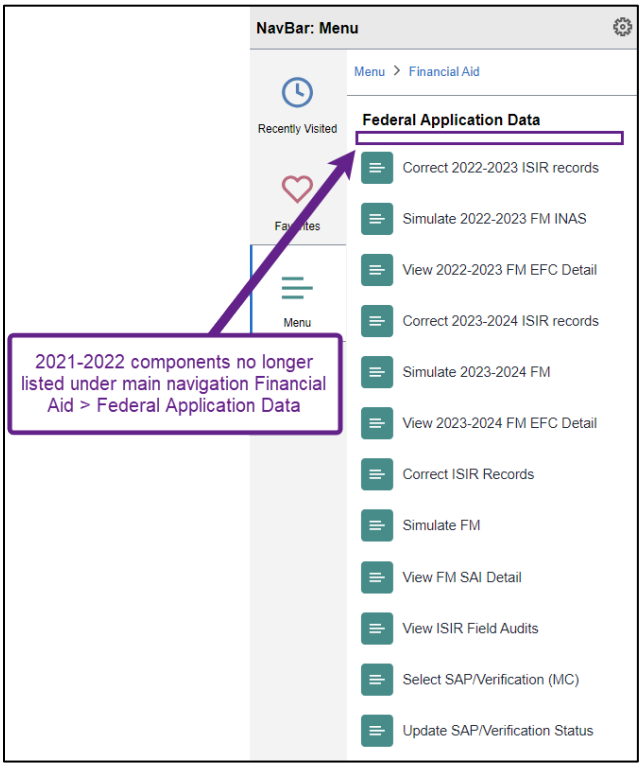
- Correct 2021-2022 ISIR records
- Simulate 2021-2022 FM INAS
- View 2021-2022 FM EFC Detail

Navigation

Financial Aid > Federal Application Data

Image: 2021-2022 ISIR and INAS pages no longer listed in Federal Application Data

navigation



Updates to ISIR Processing Navigation Collection

2021-2022 pages in the ISIR Processing Navigation Collection have been removed, and 2024-2025 pages added. Note that the 2024-2025 version of the Correct ISIR Records page no longer has an aid year range in the page name.

Removed:

- Correct 2021-2022 ISIR records
- 2021-2022 Suspense Management

Added:

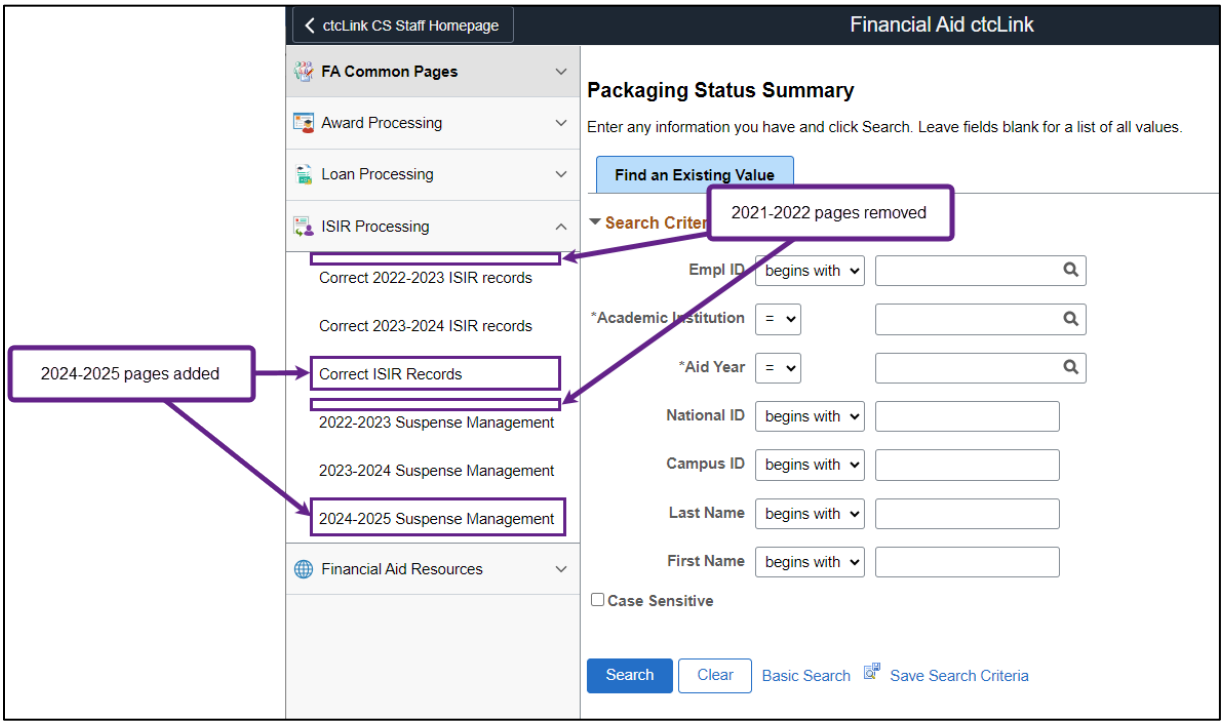
- Correct ISIR Records
- 2024-2025 Suspense Management

Navigation

ctcLink CS Staff Homepage > Financial Aid Tile > ISIR Processing

Image: 2021-2022 pages removed from the ISIR Processing Navigation Collection, and

2024-2025 pages added



New 2024-2025 ISIR Processing Pages

The following new 2024-2025 ISIR processing pages have been added. However, please note the asterisked pages have known issues still awaiting a solution from Oracle.

Navigations:

- Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management
- Financial Aid > File Management > ISIR Import > 2024-2025 ISIR File Data
- *Financial Aid > File Management > ISIR Corrections > View 2024-2025 Outbound Files**
- *Financial Aid > File Management > ISIR Corrections > View 2024-2025 Outbound Data**
- Financial Aid > Federal Application Data > Correct ISIR Records*
- *Financial Aid > Federal Application Data > Simulate FM**
- Financial Aid > Verification > Manage 2024-2025 Verification

**These pages were delivered in these updates with known issues. Please double check the calculated SAI value before proceeding with awarding.*

One of the pages with an issue is Correct ISIR Records due to PS SAI calculation not being accurate in some cases. We strongly discourage relying on the SAI calculation derived from the PS SAI calculation processes since the underlying logic still has many reported bugs awaiting resolution from Oracle.

PS calculates SAI during the following processes:

- Loading ISIRs into the Correct ISIR Records page
- Running Mass EFC Calc

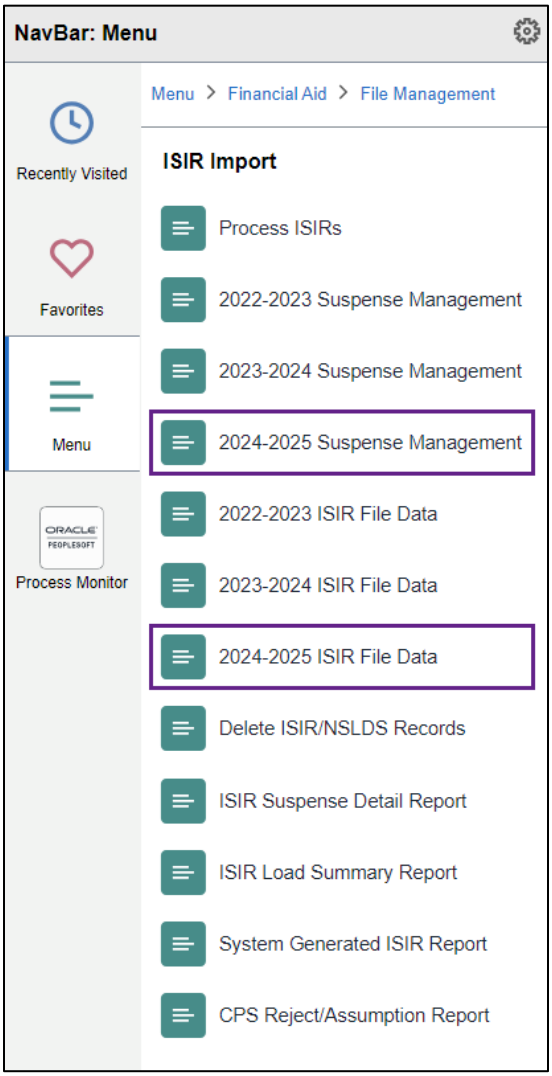
- Selecting Calc SAI button

The SAI straight from the ISIR file can be found on the 2024-2025 ISIR Suspense Management page.

Navigation

Financial Aid > File Management > ISIR Import

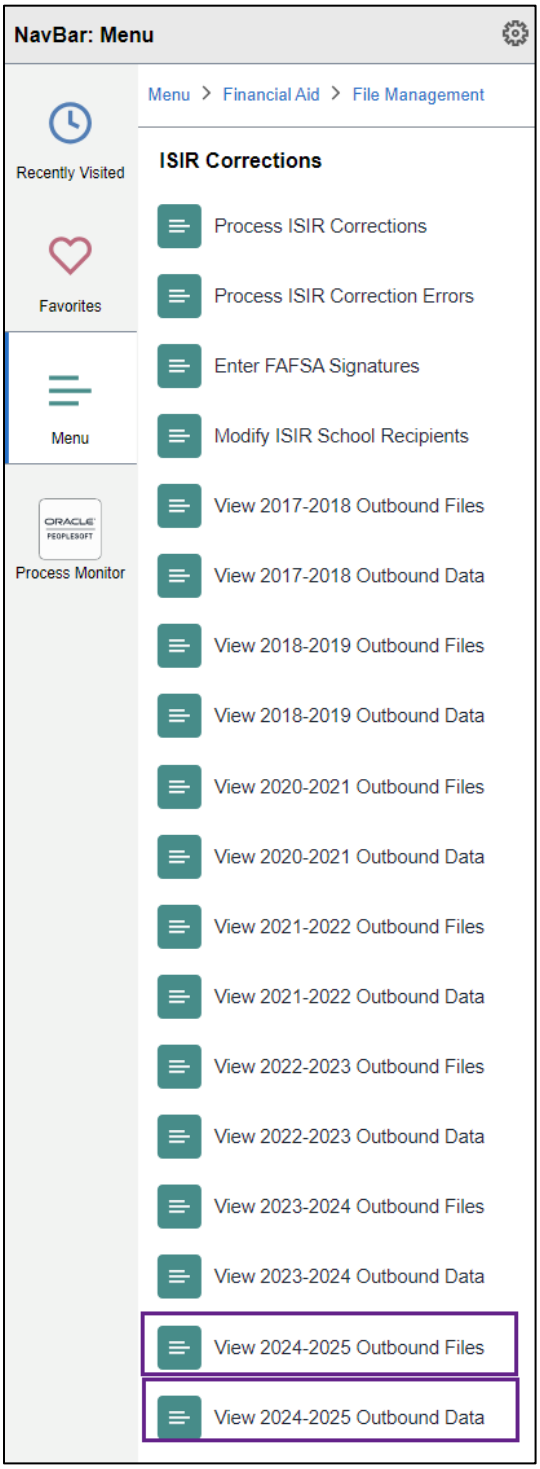
Image: New 2024-2025 pages in ISIR Import navigation



Navigation

Financial Aid > File Management > ISIR Corrections

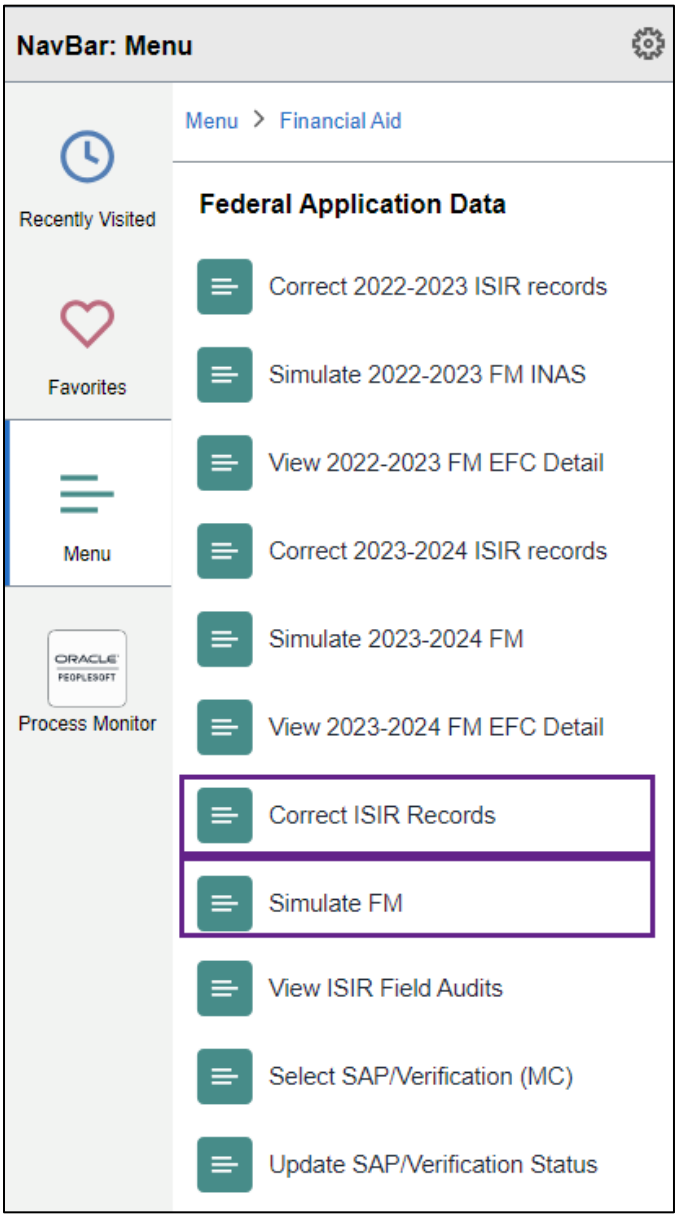
Image: New 2024-2025 pages in ISIR Corrections navigation



Navigation

Financial Aid > Federal Application Data

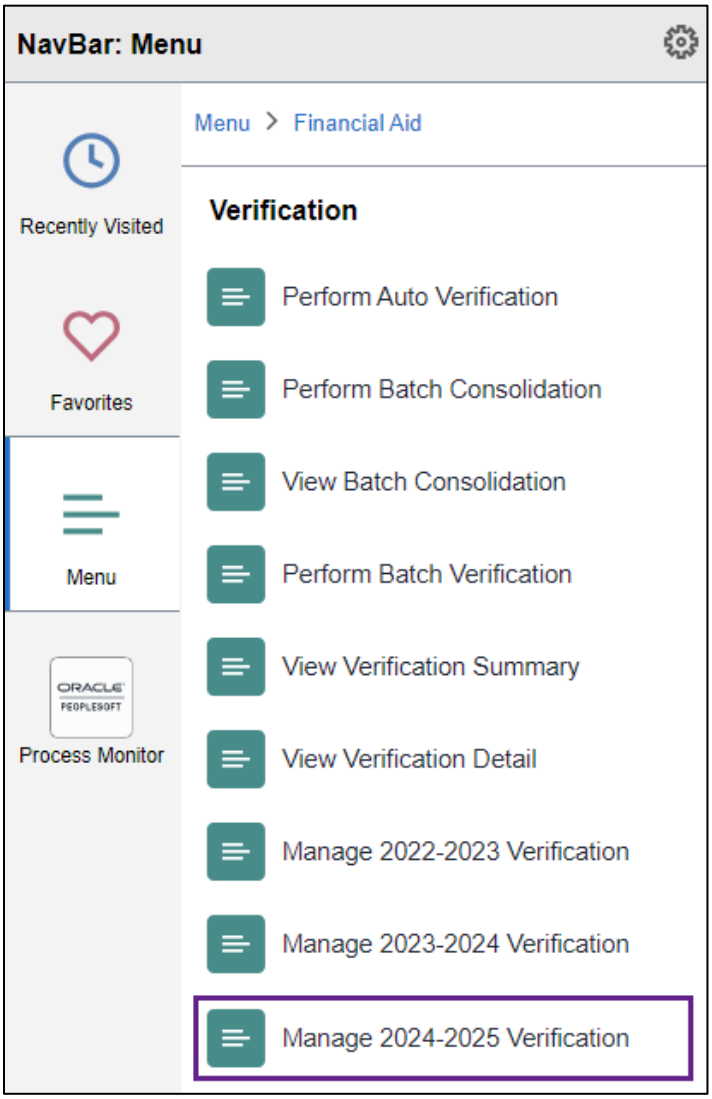
Image: New 2024-2025 pages in Federal Application Data navigation



Navigation

Financial Aid > Verification

Image: New 2024-2025 page in Verification navigation



Updates to Correct ISIR Records page for Aid Year 2025

The following sections (tabs) have been added on the Correct ISIR Records for 2025 and onwards with each section having new fields added, such as the FTI data and manually reported amounts.

- Spouse Information tab
- Parent Spouse / Partner tab
- Transaction Detail tab
- SAI and Flags tab

Navigation

Financial Aid > Federal Application Data > Correct ISIR Record

Image: Correct ISIR Records page for Aid Year 2025 with four new sections

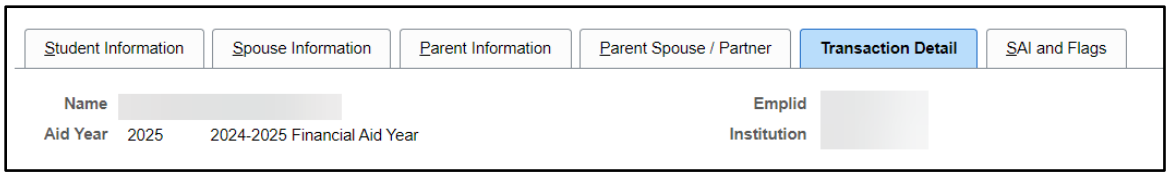
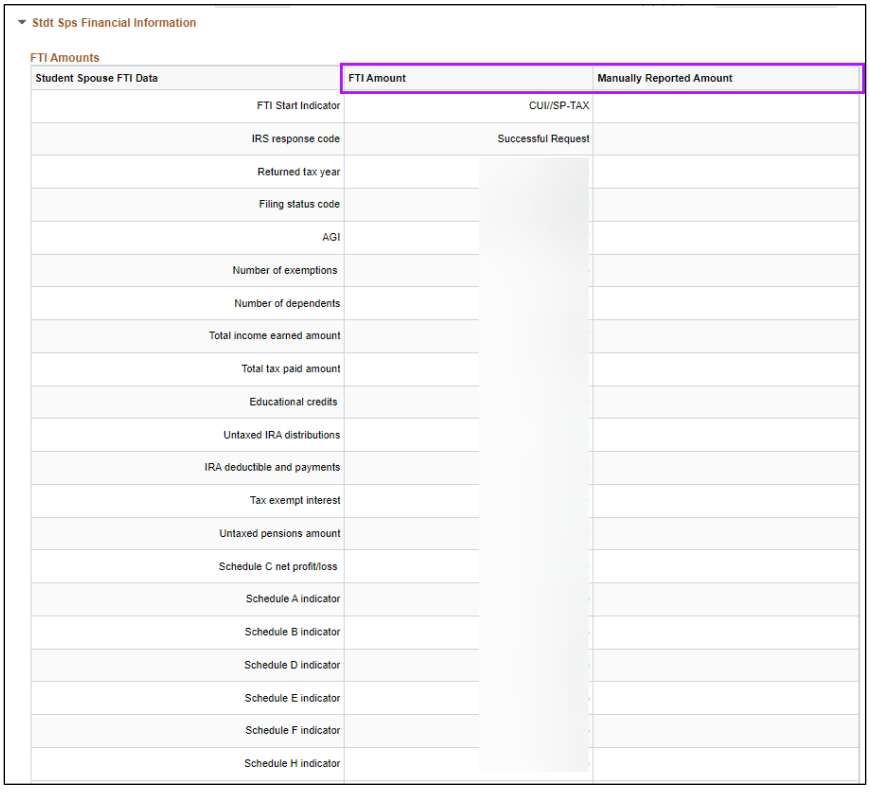


Image: FTI Amount fields and Manually Reported Amount fields under Spouse Information tab



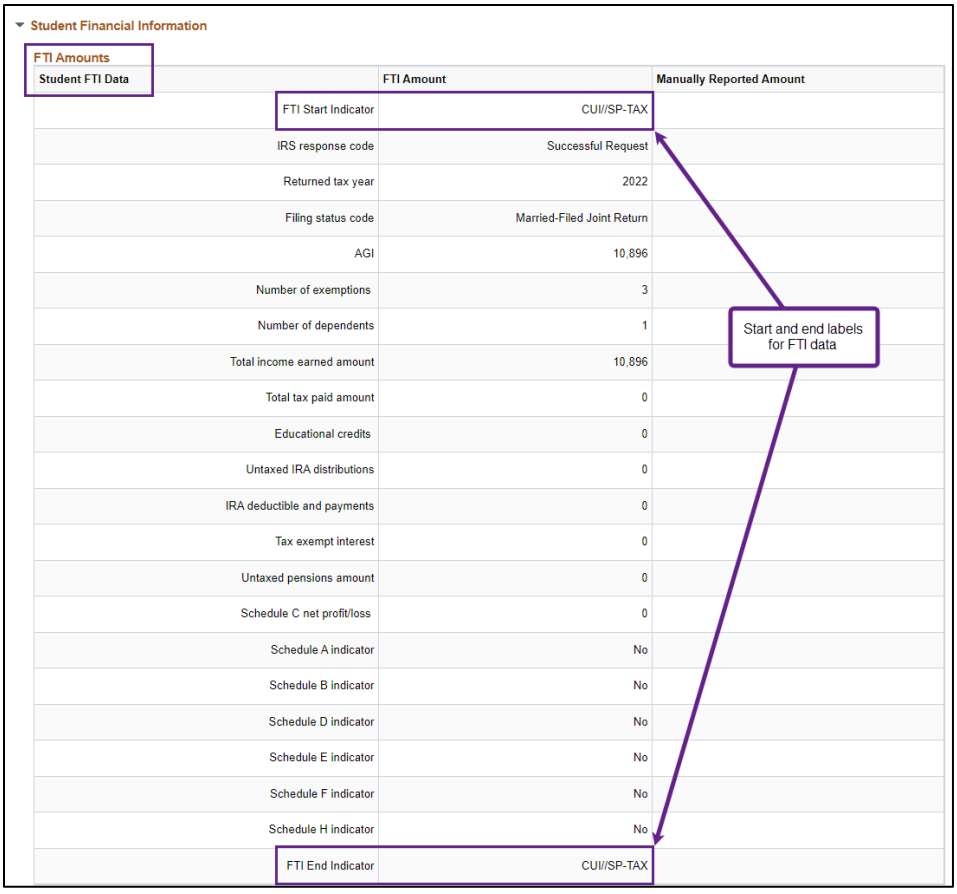
FTI Indicator Start and End fields have been added to the Financial Information Grid to indicate the start and end of data visually on the page. Note FTI Data can be viewed under the Student

Information, Spouse Information, Parent Information, and Parent Spouse/Partner tabs. They are indicated with a section called FTI Amounts, and the start and end labels CUI//SP-TAX.

Navigation

Financial Aid > Federal Application Data > Correct ISIR Record

Image: FTI Start and End Indicator fields under Student Financial Information section for Correct ISIR Record for Aid Year 2025 and on

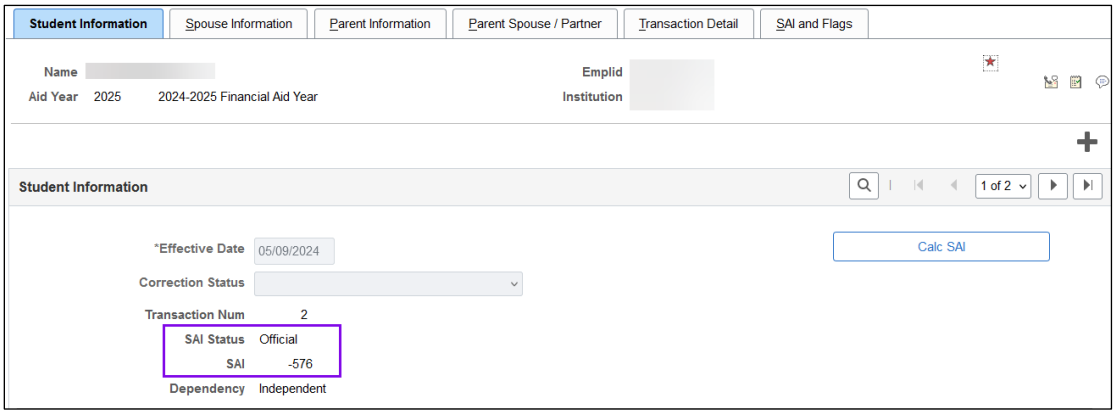


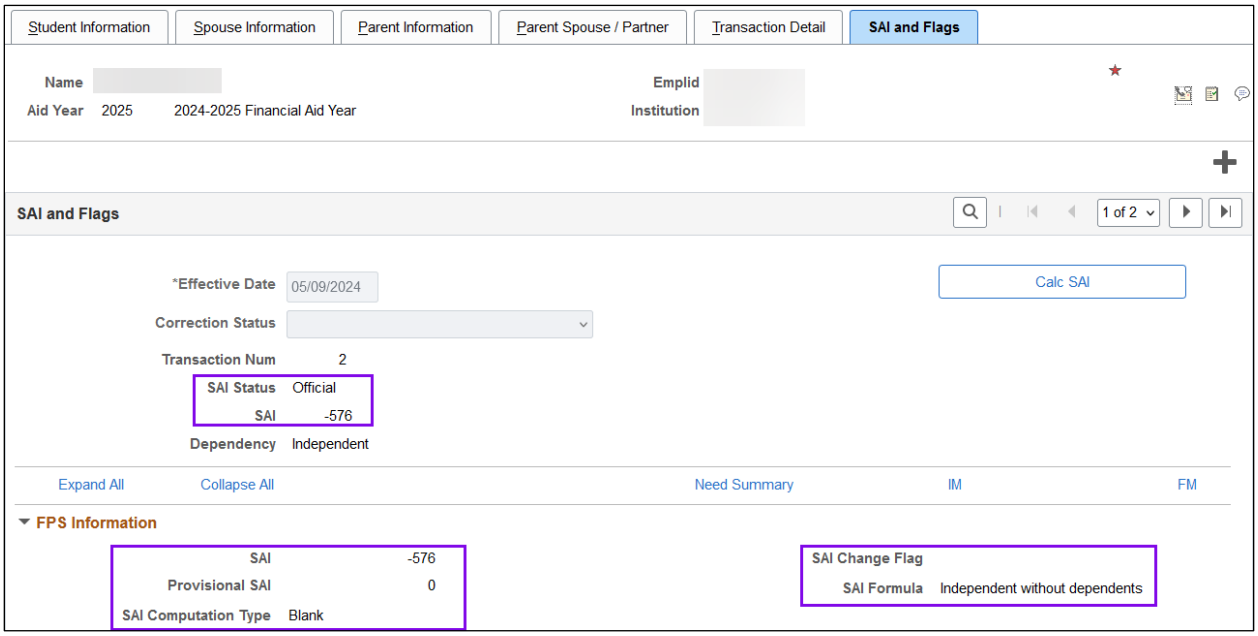
‘EFC’ has been replaced with ‘SAI’ in multiple areas on the Correct ISIR Records page for Aid Year 2025 and onwards

Navigation

Financial Aid > Federal Application Data > Correct ISIR Record

Images: Student Information tab and SAI and Flags tab showing ‘SAI’ for Aid Year 2025 and on



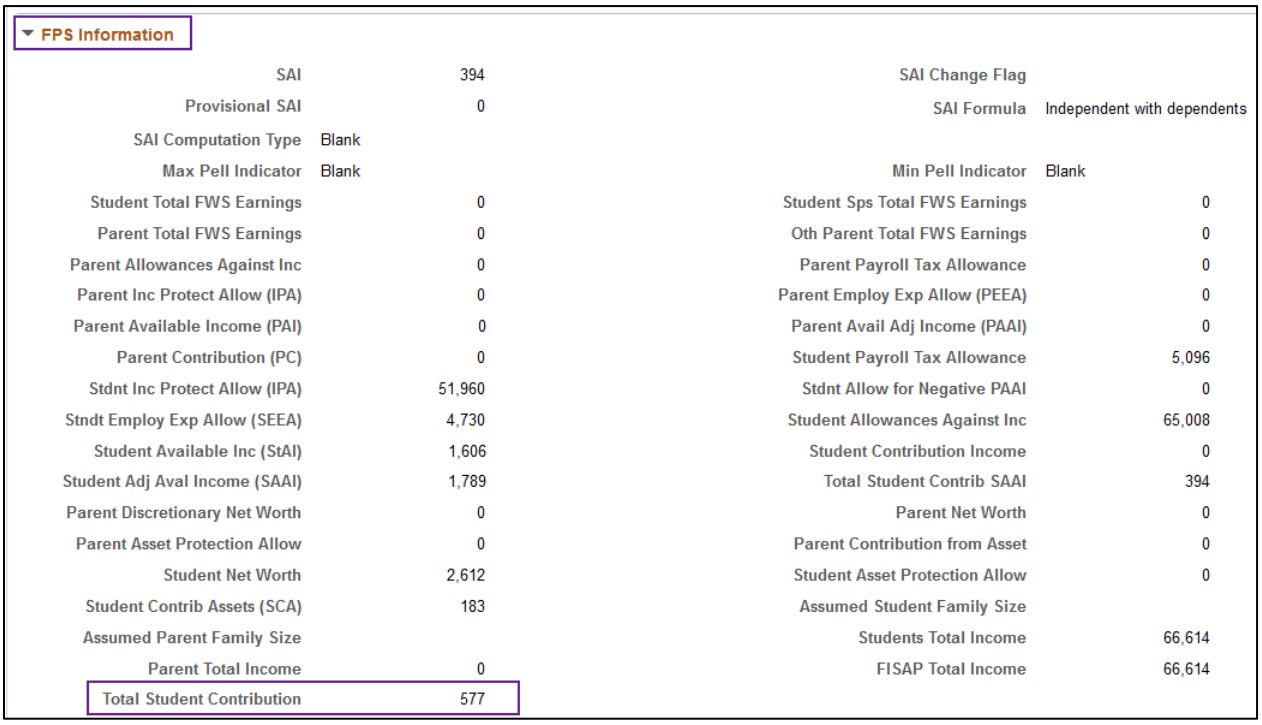


Total Student Contribution field has been added on the SAI and Flags tab.

Navigation

Financial Aid > Federal Application Data > Correct ISIR Record

Image: Total Student Contribution field in FPS Information section for Correct ISIR Record for Aid Year 2025 and on



FPS Information

SAI	394	SAI Change Flag	
Provisional SAI	0	SAI Formula	Independent with dependents
SAI Computation Type	Blank		
Max Pell Indicator	Blank	Min Pell Indicator	Blank
Student Total FWS Earnings	0	Student Sps Total FWS Earnings	0
Parent Total FWS Earnings	0	Oth Parent Total FWS Earnings	0
Parent Allowances Against Inc	0	Parent Payroll Tax Allowance	0
Parent Inc Protect Allow (IPA)	0	Parent Employ Exp Allow (PEEA)	0
Parent Available Income (PAI)	0	Parent Avail Adj Income (PAAI)	0
Parent Contribution (PC)	0	Student Payroll Tax Allowance	5,096
Stdnt Inc Protect Allow (IPA)	51,960	Stdnt Allow for Negative PAAI	0
Stndt Employ Exp Allow (SEEA)	4,730	Student Allowances Against Inc	65,008
Student Available Inc (StAI)	1,606	Student Contribution Income	0
Student Adj Aval Income (SAAI)	1,789	Total Student Contrib SAAI	394
Parent Discretionary Net Worth	0	Parent Net Worth	0
Parent Asset Protection Allow	0	Parent Contribution from Asset	0
Student Net Worth	2,612	Student Asset Protection Allow	0
Student Contrib Assets (SCA)	183	Assumed Student Family Size	
Assumed Parent Family Size		Students Total Income	66,614
Parent Total Income	0	FISAP Total Income	66,614
Total Student Contribution	577		

Updates

Updates to ISIR Processing pages for Aid Year 2025

Fields have been added or relabeled from 'EFC' to 'SAI' on the following ISIR processing pages to accommodate SAI data:

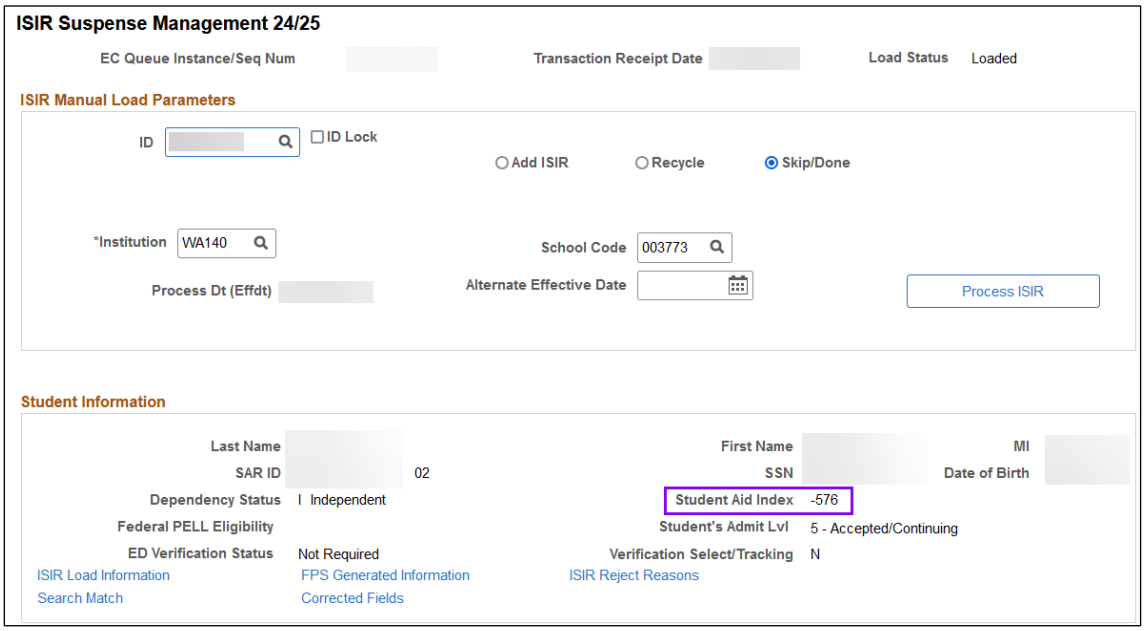
- 2024-2025 Suspense Management
- 2024-2025 ISIR File Data

Navigation

Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management

Image: 'Primary EFC' field is renamed 'Student Aid Index' on 2024-2025 Suspense

Management page



Navigation

Financial Aid > File Management > ISIR Import > 2024-2025 ISIR File Data

Image: 'Adjusted SAI Calc Requested field added on ISIR Inbound File Data tab's ISIR Data 1 section

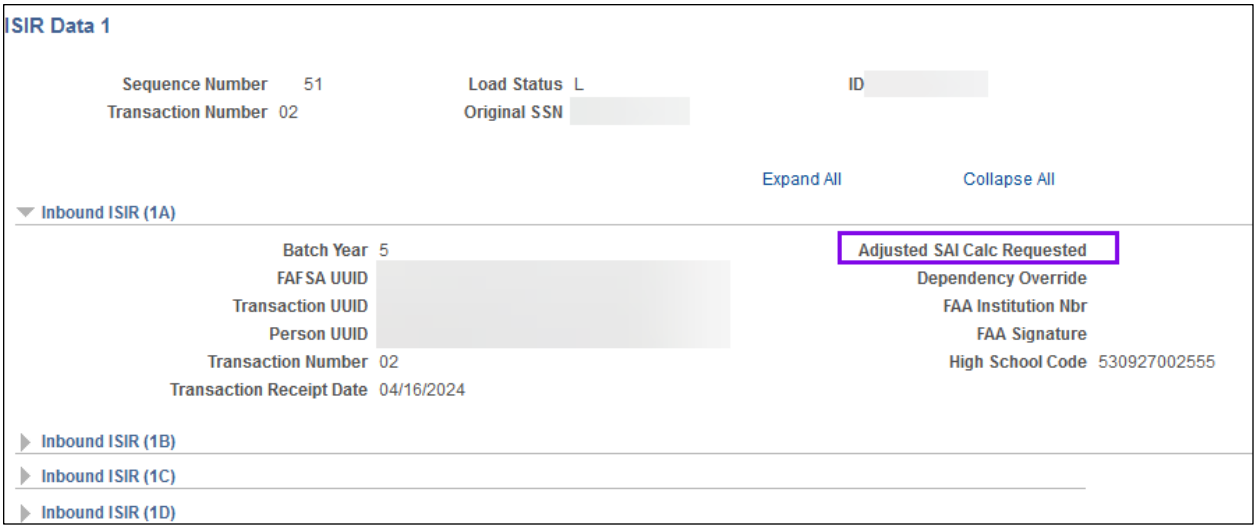
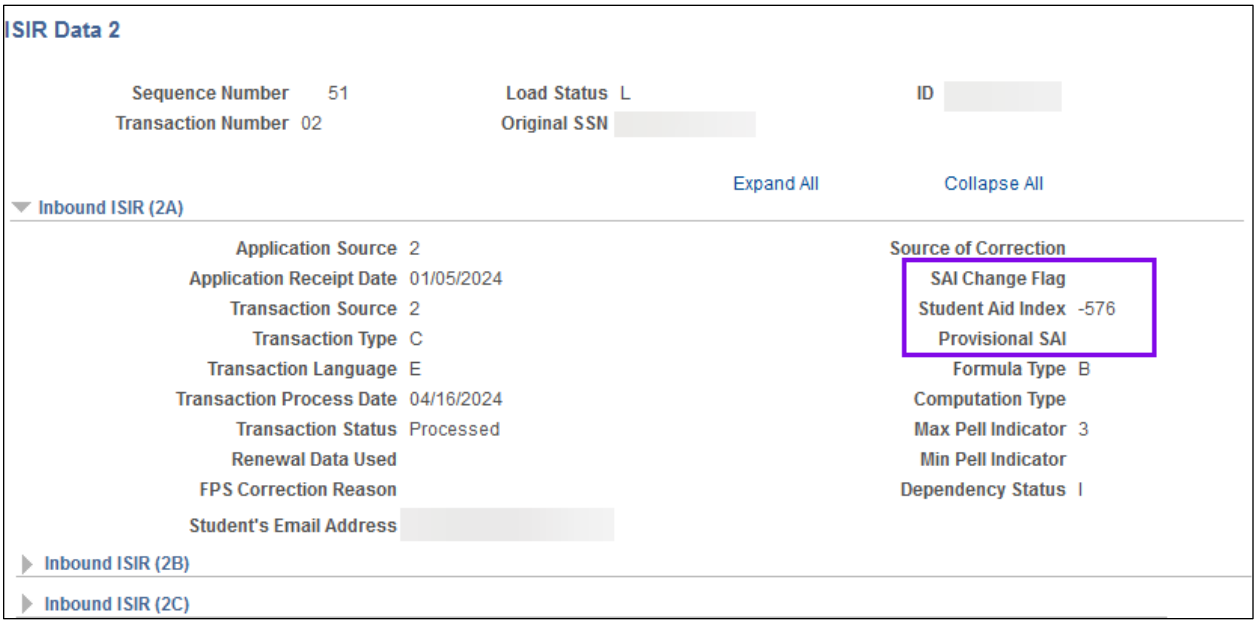


Image: Three SAI fields added on ISIR Inbound File Data tab's ISIR Data 2 section

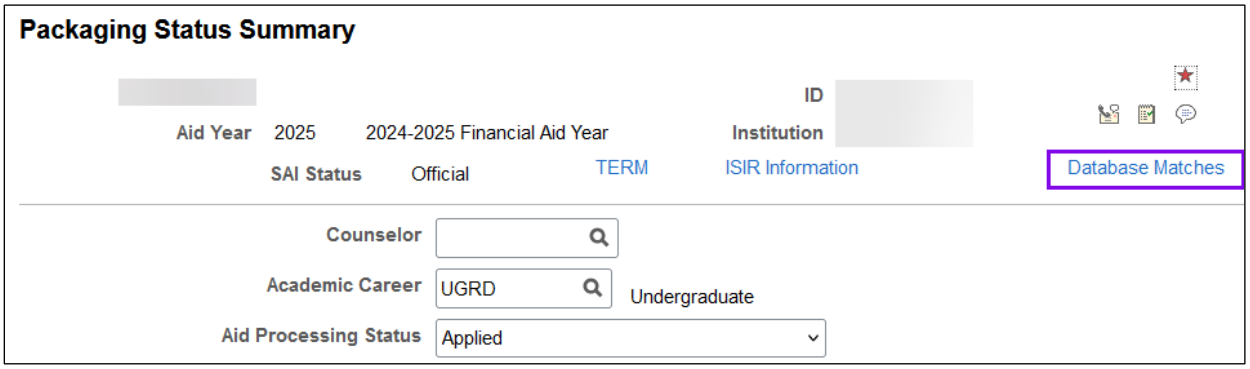


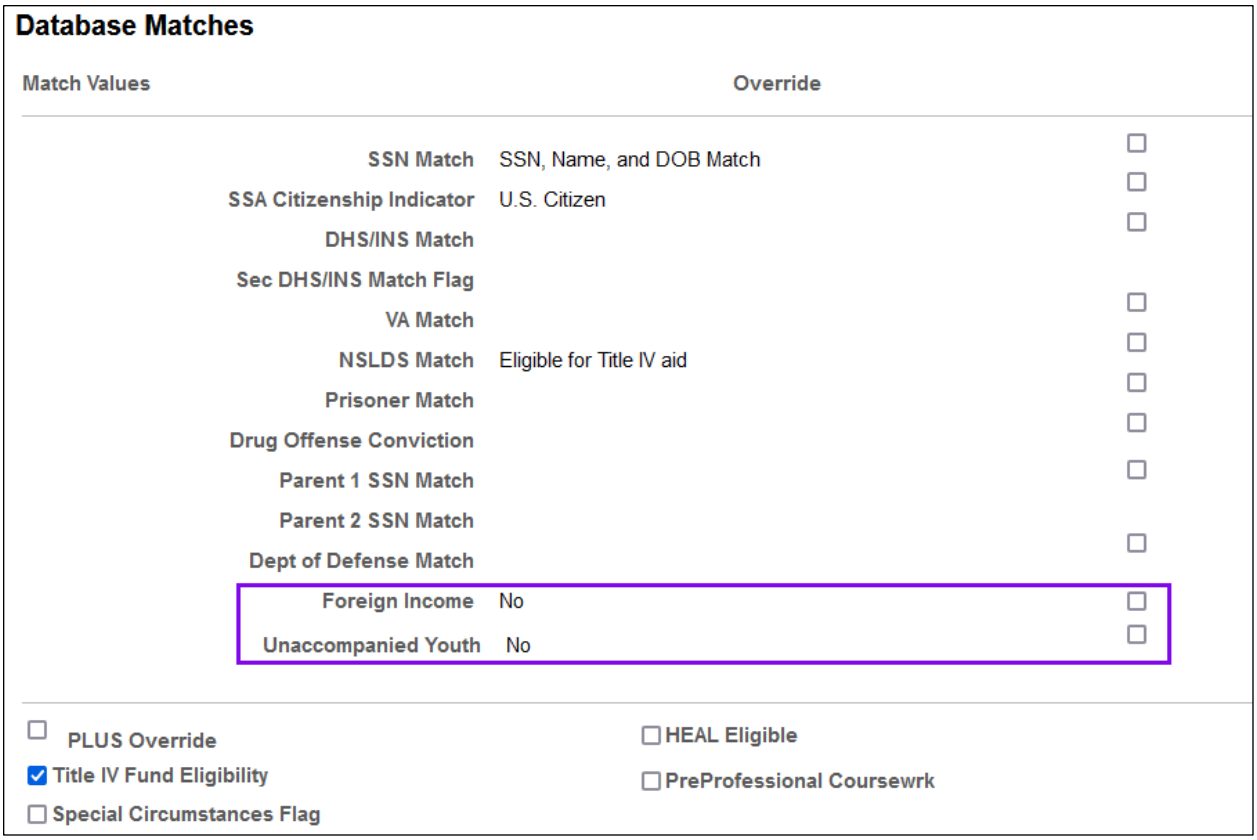
New Database Match values (Foreign Income and Uncacoompanied Youth) have been added on the View Packaging Status Summary for Aid Year 2025 and onwards

Navigation

Financial Aid > View Packaging Status Summary

Image: Foreign Income and Unaccompanied Youth fields added under Database Matches on the Packaging Status Summary page for Aid Year 2025 and on





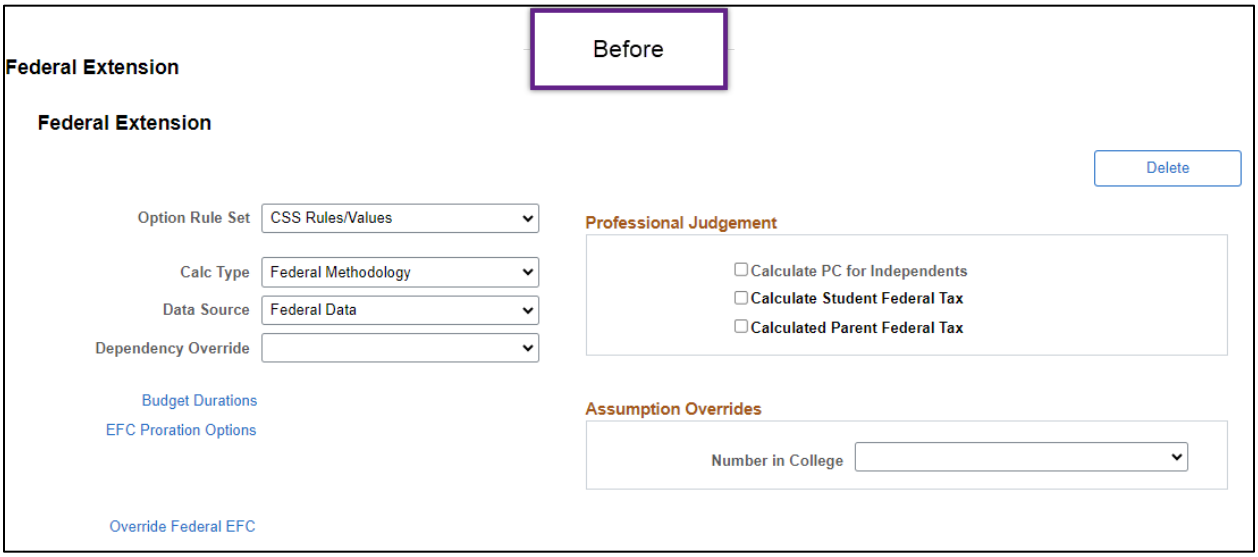
Updates to the Federal Extension (FM link) page

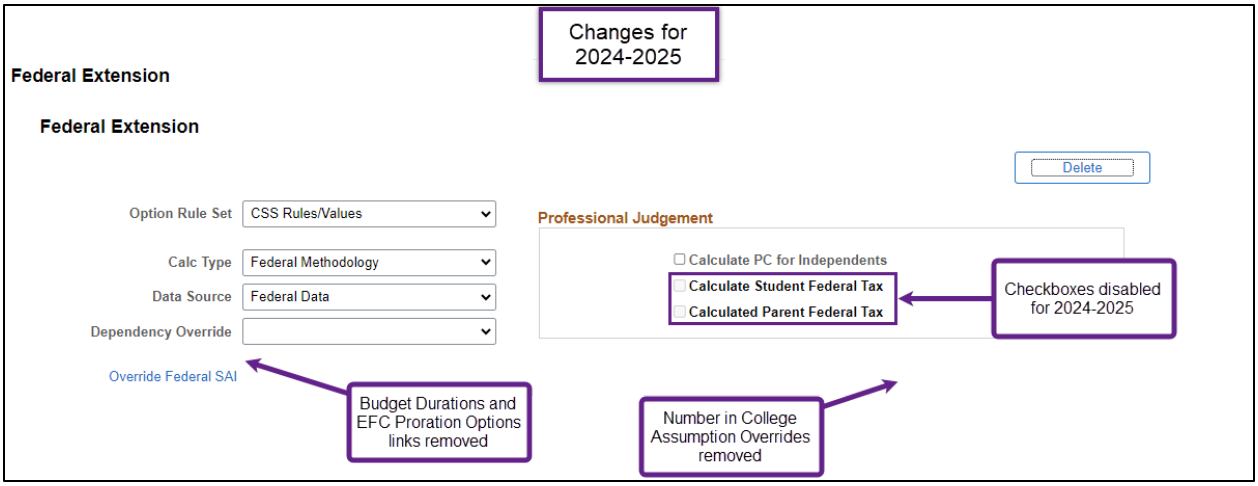
The Federal Extension page can be accessed from any page that allows recalculating the SAI or adjusting it. With this update, this page has been updated for the 2024-2025 aid year to disable the 'Calculate Student Federal Tax' and 'Calculate Parent Federal Tax' options. The Budget Durations link has been removed, as SAI is no longer prorated starting with 2024-2025.

Navigation

- Financial Aid > Federal Application Data > Correct ISIR Records
- Financial Aid > Federal Application Data > Simulate FM

Images: Before and after of changes to FM Extension page for Aid Year 2025 and on





Updates to ISIR Data Load Parms for NAC Calc request AY2024 and Onward

For Aid Year 2024 and onward, the ISIR Data Load Parameters component will display ‘SAI’ instead of ‘EFC’ or ‘INAS’.

Navigation

Set up SACR > Product Related > Financial Aid > File Management> ISIR Data Load Parameters

Image: 2024-2025 ISIR Data Load Parameters Tab 1

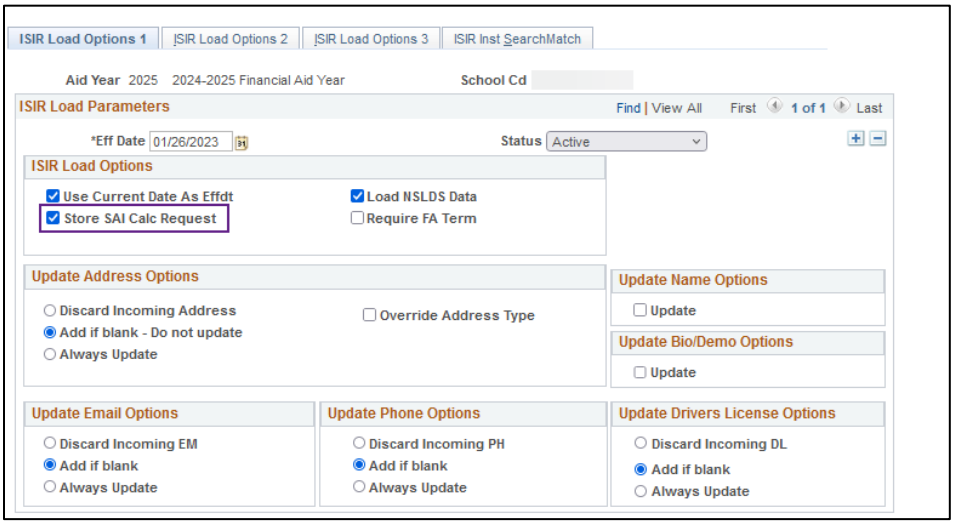


Image: 2024-2025 ISIR Data Load Parameters Tab 2

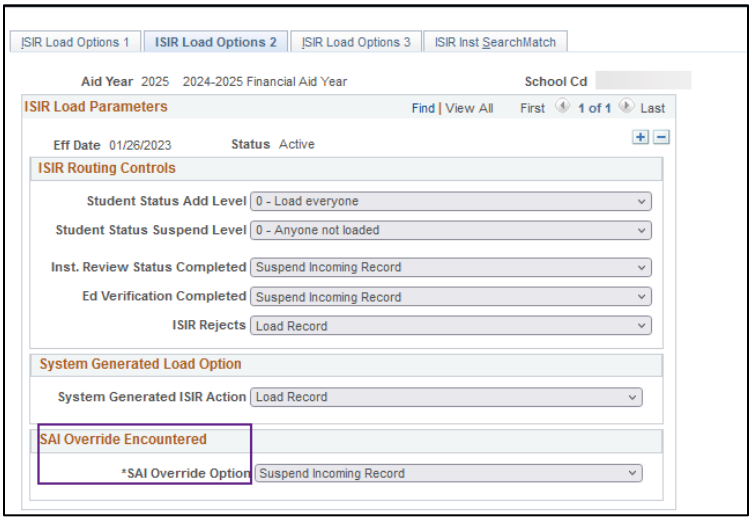
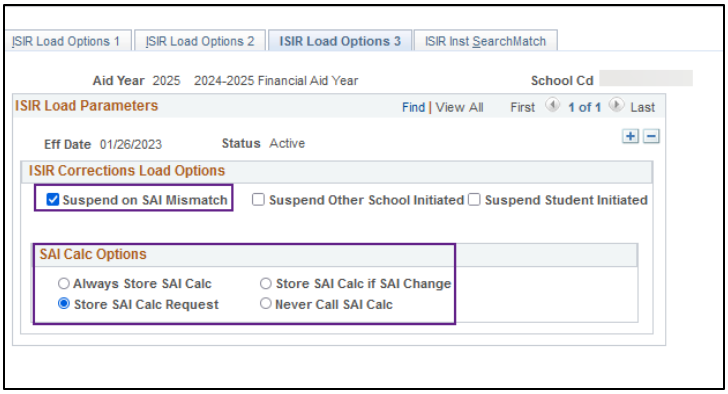


Image: 2024-2025 ISIR Data Load Parameters Tab 3



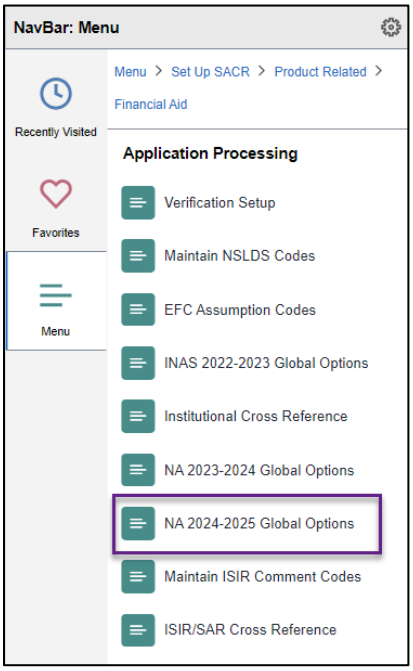
Updates to 20xx-20xx Global Options pages

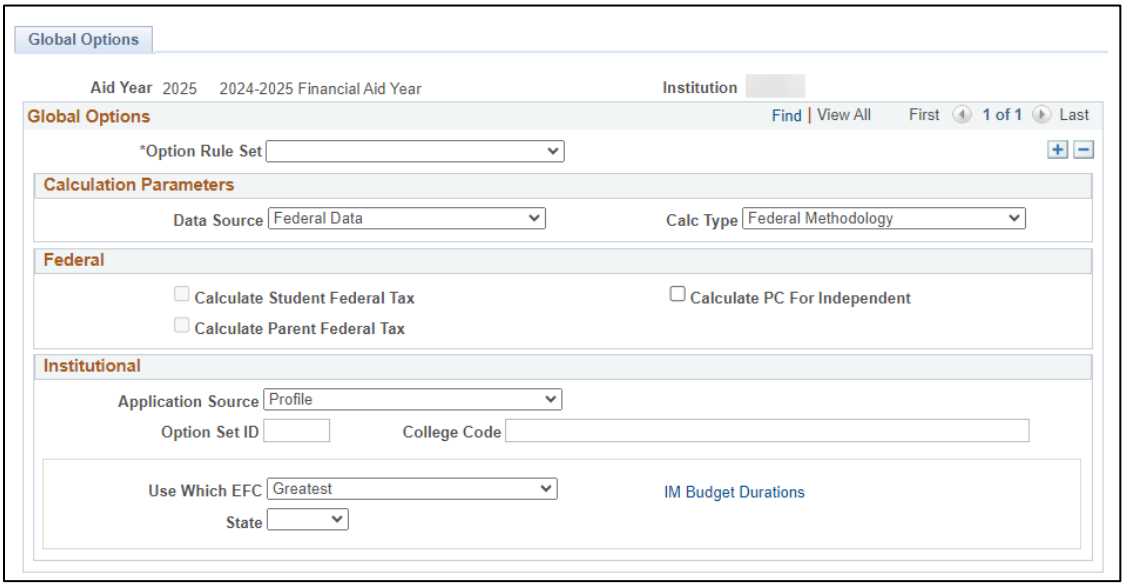
A page has been added to set up parameters for calculating SAI, and a page's name has changed from 'EFC 2023-2024 Global Options' to 'NA 2023-2024 Global Options'.

Navigation

Set Up SACR > Product Related > Financial Aid > Application Processing > NA 2024-2025 Global Options

Images: NA 2024-2025 Global Options page is available under Application Processing navigation



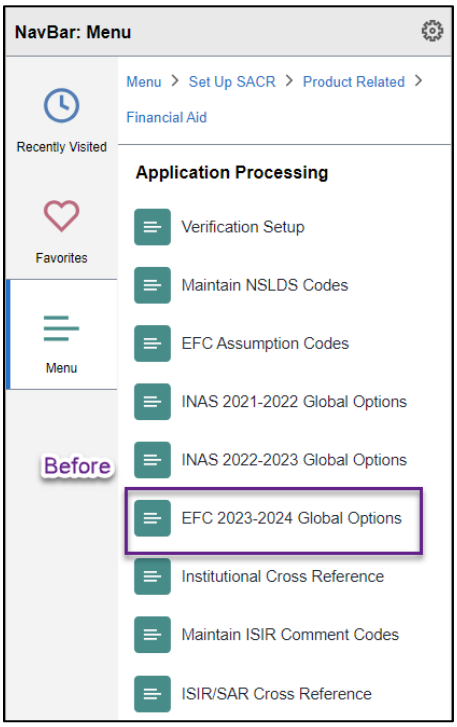


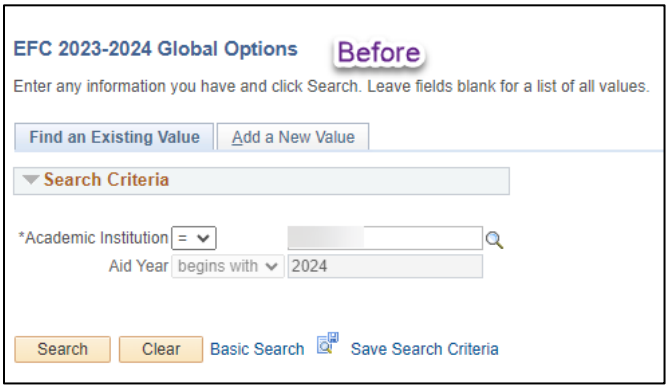
Note: Option Rule Set will need to be set to 'CCS Rules/Values' before beginning ISIR processing for Aid Year 2025

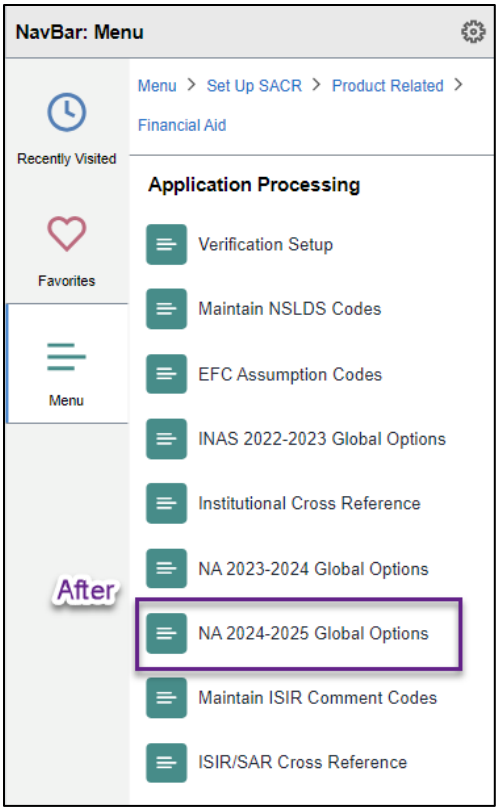
Navigation

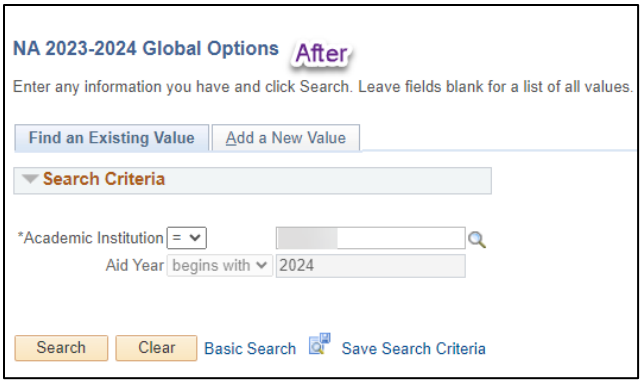
Set Up SACR > Product Related > Financial Aid > Application Processing > NA 2023-2024 Global Options

Images: Before and after of 'EFC 2023-2024 Global Options' page being renamed to 'NA 2023-2024 Global Options'









Updates to NSLDS Pages to Use 'SAI' Label

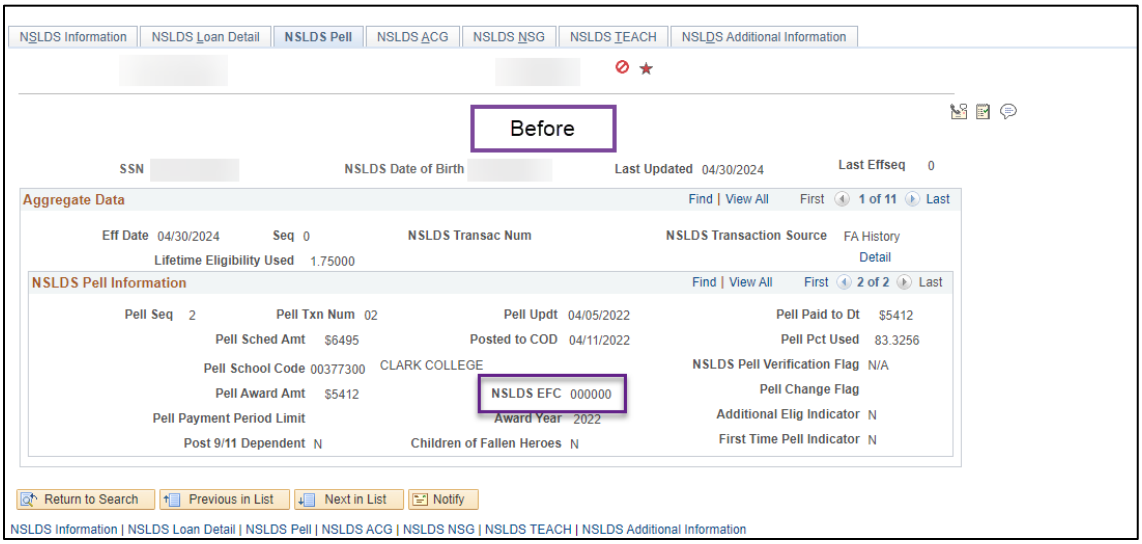
Updated NSLDS pages with 'NSLDS SAI' label in place of 'NSLDS EFC' upon Aid Year 2025 and onward Pell records being loaded via Financial Aid History file.

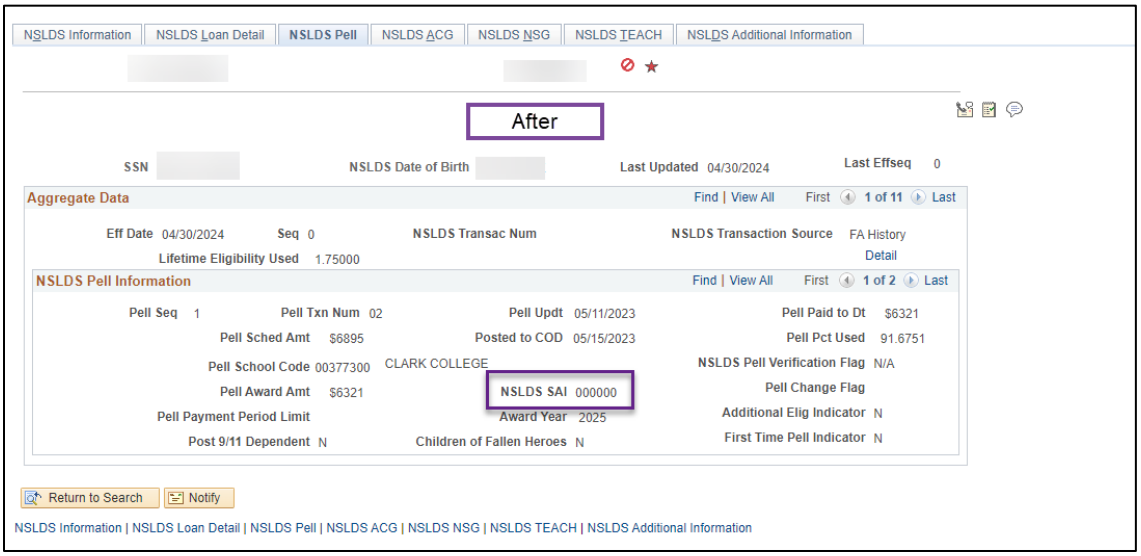
Navigation

Financial Aid > Awards > View NSLDS Loan Data

Images: Before and after of label change on View NSLDS Load Data page for Pell records

Aid Year 2025 and on





Updates to FA Classic and Fluid Self-Service pages with ‘SAI’ label

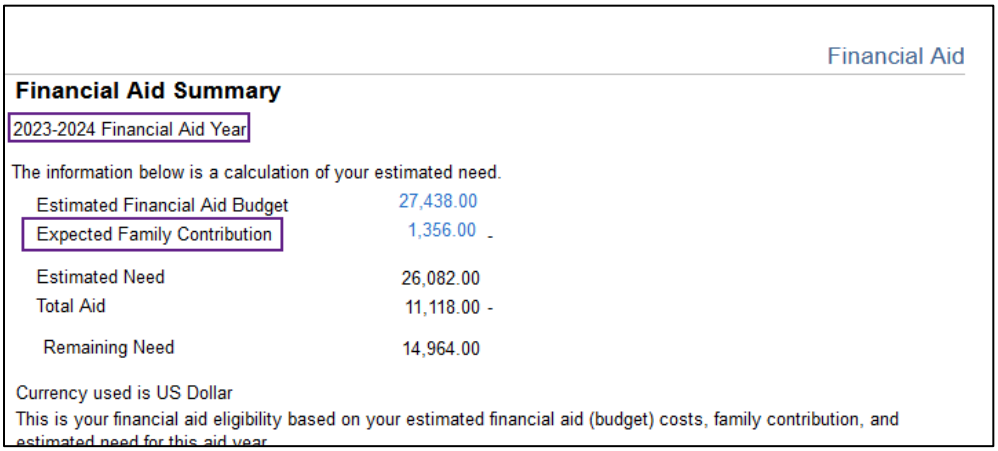
Updated the FA Classic and Fluid Self-Service pages with labels ‘SAI’ and ‘Student Aid Index’ in place of ‘EFC’ and ‘Expected Family Contribution’ when the page is rendered for Aid Year 2025 and onward.

Student Navigation

Financial Aid Tile > Aid Year 2025 > Financial Aid Summary > Need Summary

Images: 2023-2024 Financial Aid Summary displaying ‘Expected Family Contribution’

versus 2024-2025 Financial Aid Summary displaying 'Student Aid Index'



Financial Aid

Financial Aid Summary

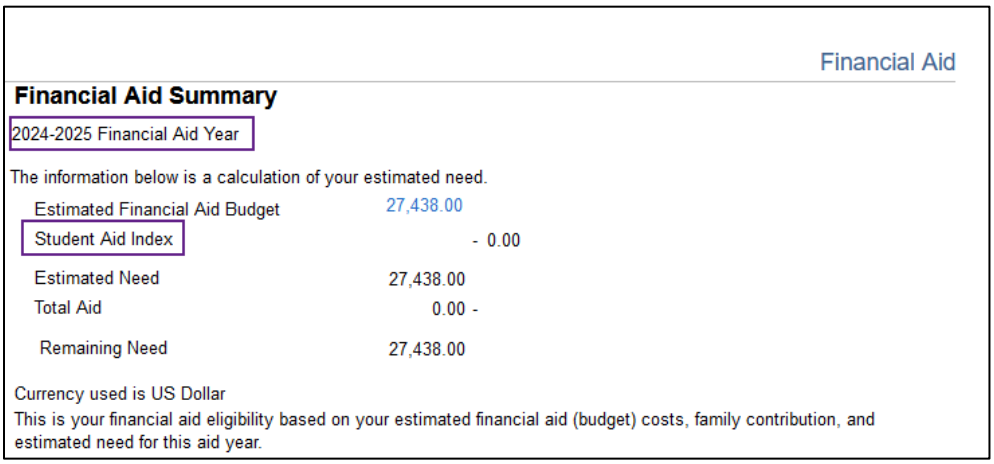
2023-2024 Financial Aid Year

The information below is a calculation of your estimated need.

Estimated Financial Aid Budget	27,438.00
Expected Family Contribution	1,356.00 -
Estimated Need	26,082.00
Total Aid	11,118.00 -
Remaining Need	14,964.00

Currency used is US Dollar

This is your financial aid eligibility based on your estimated financial aid (budget) costs, family contribution, and estimated need for this aid year.



Financial Aid

Financial Aid Summary

2024-2025 Financial Aid Year

The information below is a calculation of your estimated need.

Estimated Financial Aid Budget	27,438.00
Student Aid Index	- 0.00
Estimated Need	27,438.00
Total Aid	0.00 -
Remaining Need	27,438.00

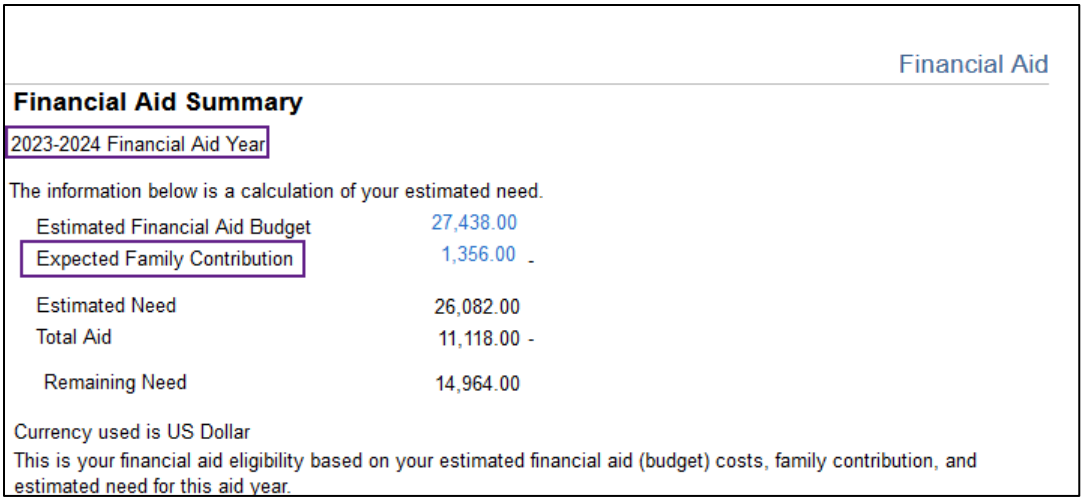
Currency used is US Dollar

This is your financial aid eligibility based on your estimated financial aid (budget) costs, family contribution, and estimated need for this aid year.

Staff Navigation

Self Service > Campus Finances > View Financial Aid > Aid Year 2025 > Financial Aid Need Summary

Images: 2023-2024 Financial Aid Summary displaying 'Expected Family Contribution' versus 2024-2025 Financial Aid Summary displaying 'Student Aid Index'



Financial Aid

Financial Aid Summary

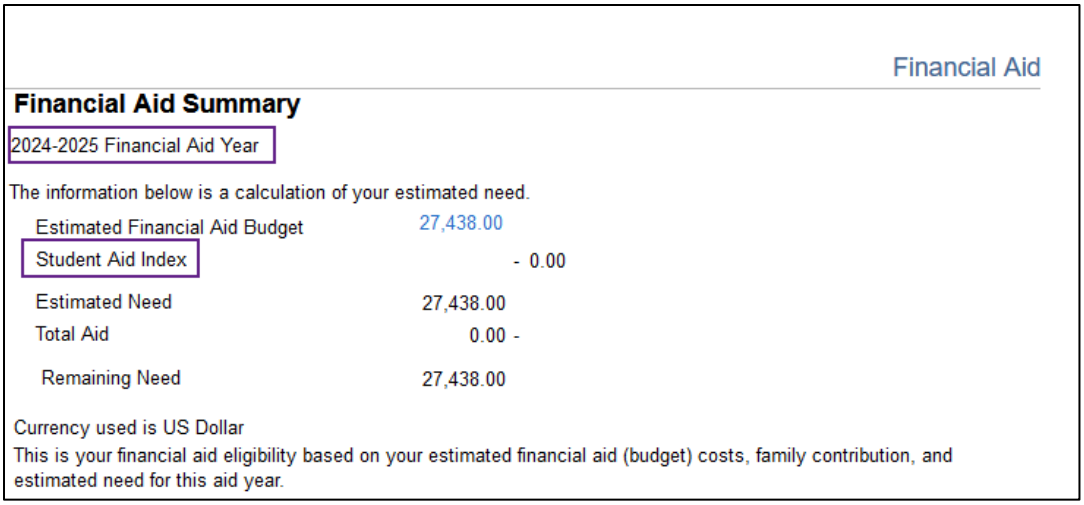
2023-2024 Financial Aid Year

The information below is a calculation of your estimated need.

Estimated Financial Aid Budget	27,438.00
Expected Family Contribution	1,356.00 -
Estimated Need	26,082.00
Total Aid	11,118.00 -
Remaining Need	14,964.00

Currency used is US Dollar

This is your financial aid eligibility based on your estimated financial aid (budget) costs, family contribution, and estimated need for this aid year.



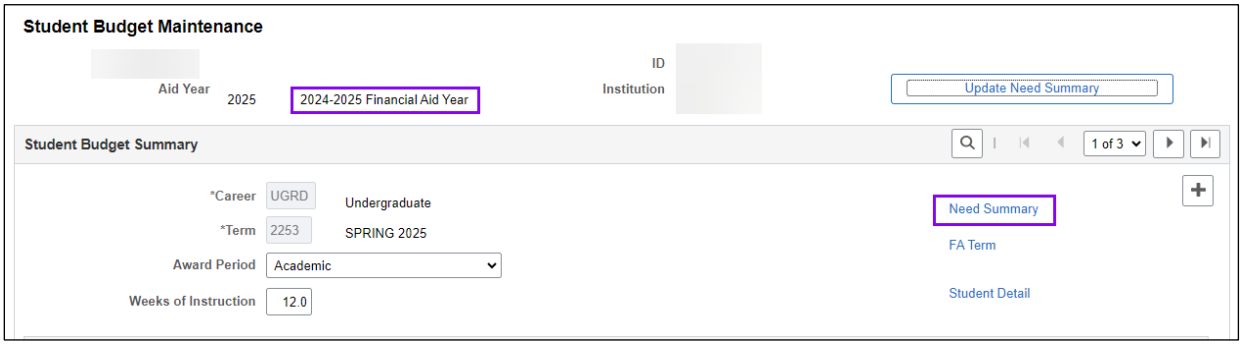
Update to Maintain Term Budgets – Need Summary page with 'SAI' label

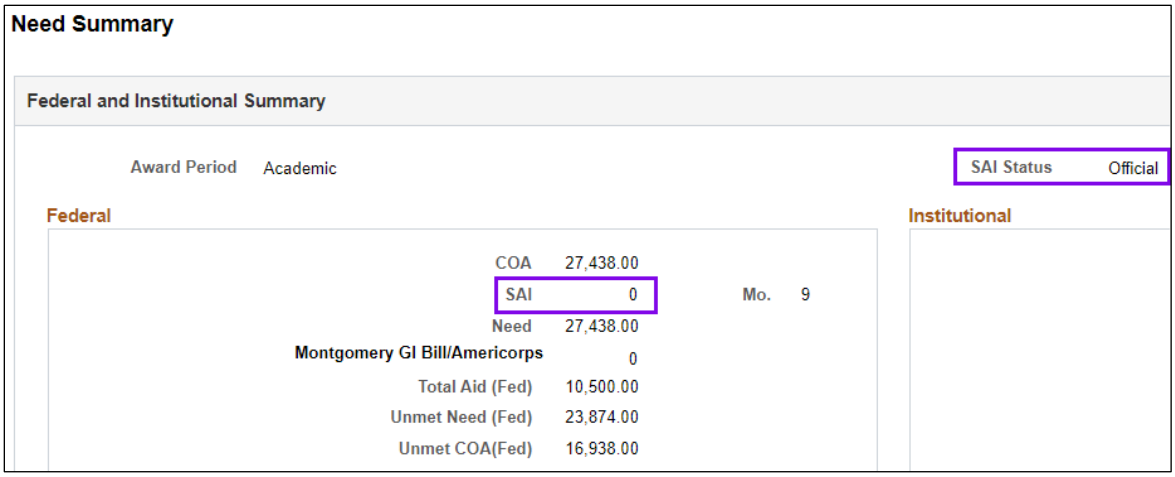
Updated the Maintain Term Budgets – Need Summary link with labels 'SAI' and 'SAI Status' in place of 'EFC' and 'EFC Status' when the page is rendered for Aid Year 2025 and onward.

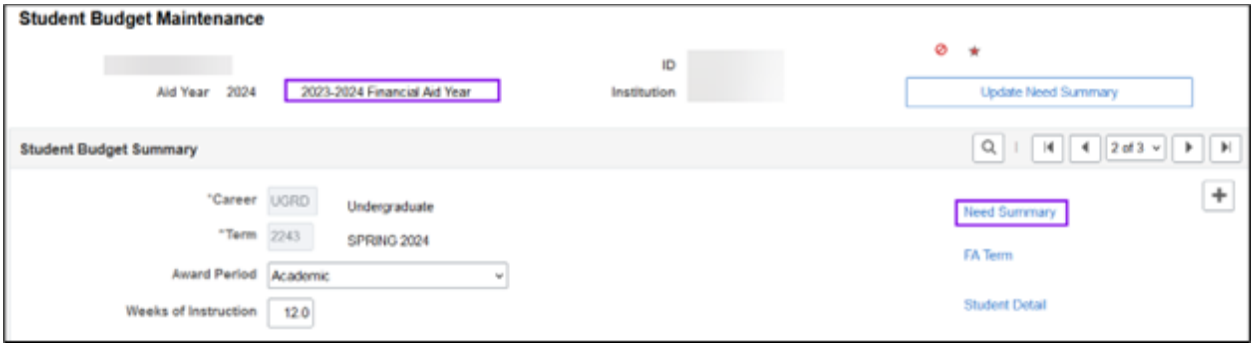
Navigation

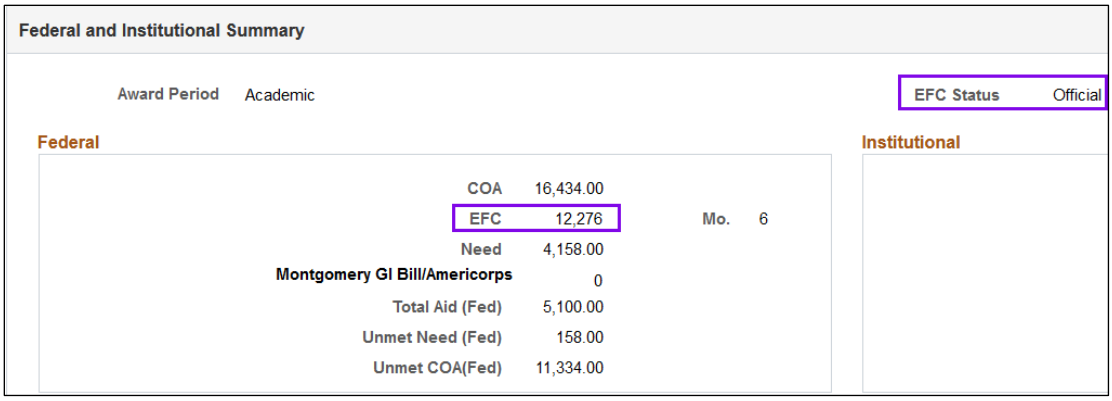
Financial Aid > Budgets > Maintain Term Budgets > Need Summary link

Images: Need Summary link in Maintain Term Budgets for Aid Year 2025 and on show 'SAI Status' and 'SAI' while Aid Year 2024 stays 'EFC Status' and 'EFC'









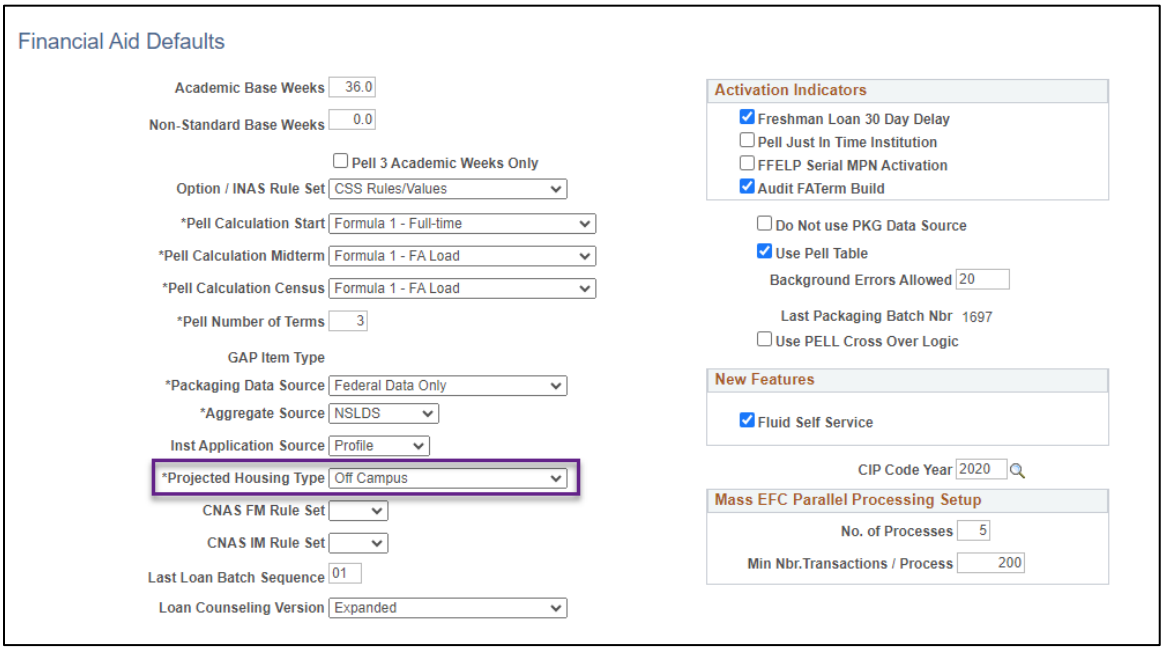
Update to the Financial Aid Installation page

Projected Housing Type field has been added to the navigation.

Navigation

Set Up SACR > Install > Financial Aid Installation

Images: Projected Housing Type field added to FA Installation page



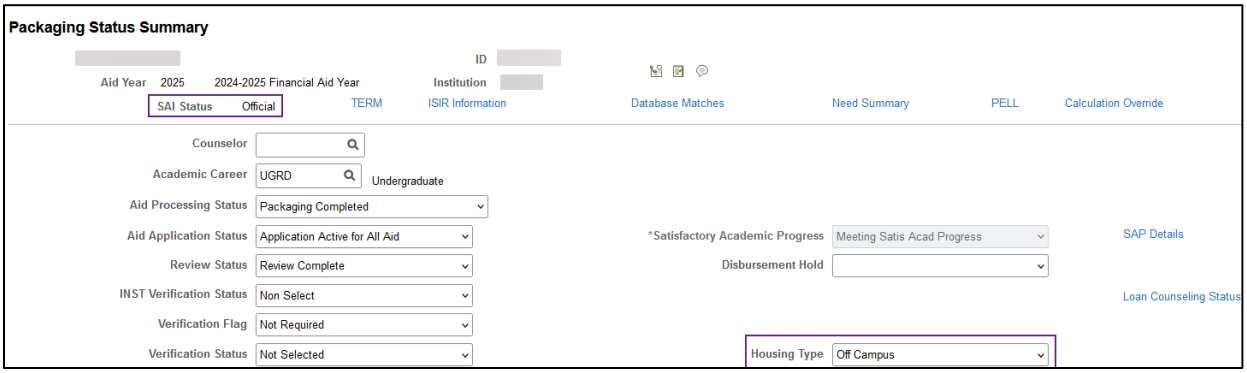
Updates to Budgets to accommodate SAI and Housing Type logic

Updated Budget processing to ensure that starting from Aid Year 2025, it can still calculate the correct amount for Fed Need whenever the SAI is a negative value; and to ensure that it will be able to consider the selected Housing Type of the student.

Navigation

Financial Aid > View Packaging Status Summary

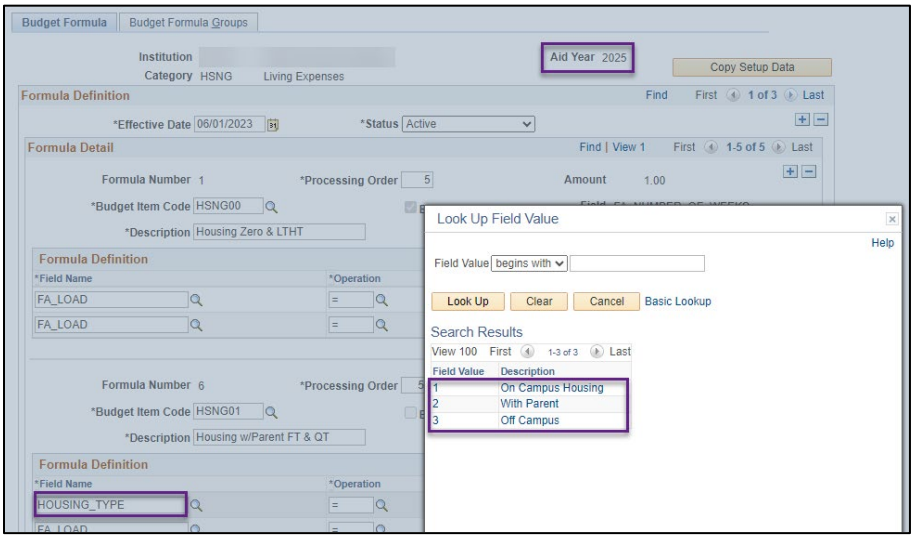
Image: Packaging Status Summary page for Aid Year 2025 displays SAI Status label and Housing Type field



Navigation

Financial Aid > Set Up SACR > Product Related > Financial Aid > Budgets > Budget Formulas

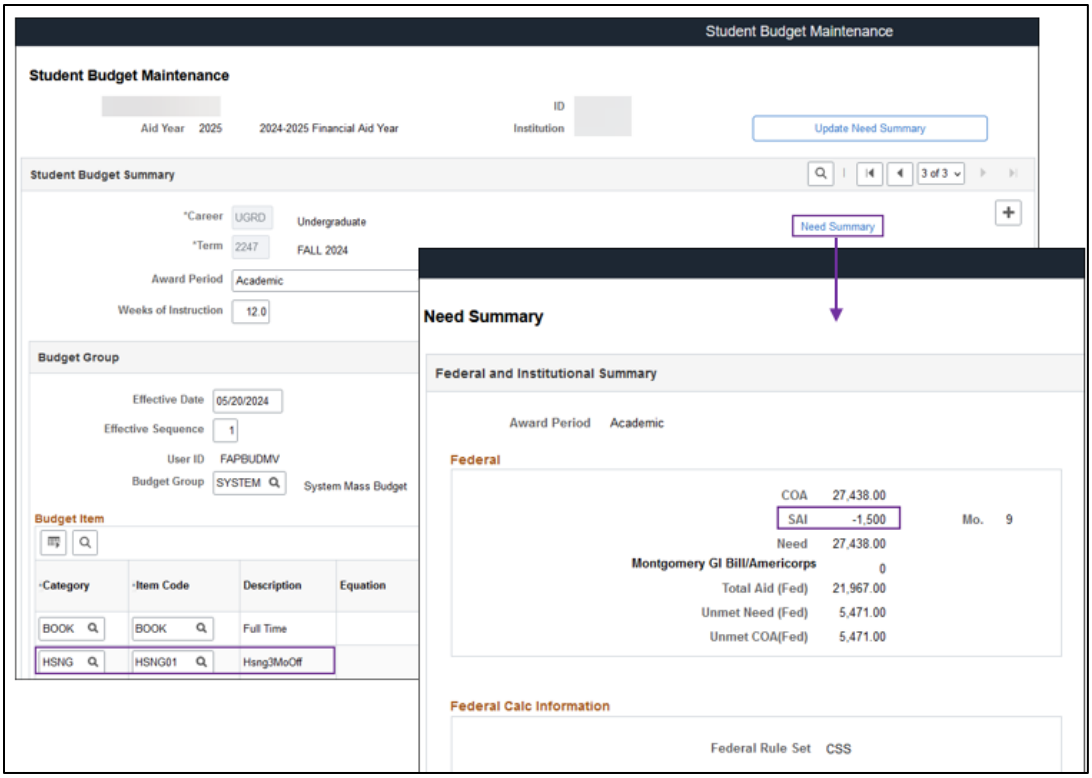
Image: HOUSING_TYPE field in Aid Year 2025 budget formulas



Navigation

Financial Aid > Budgets > Maintain Term Budgets

Image: Maintain Term Budgets page for Aid Year 2025 contains HSNG budget category and correct Need Summary for SAI



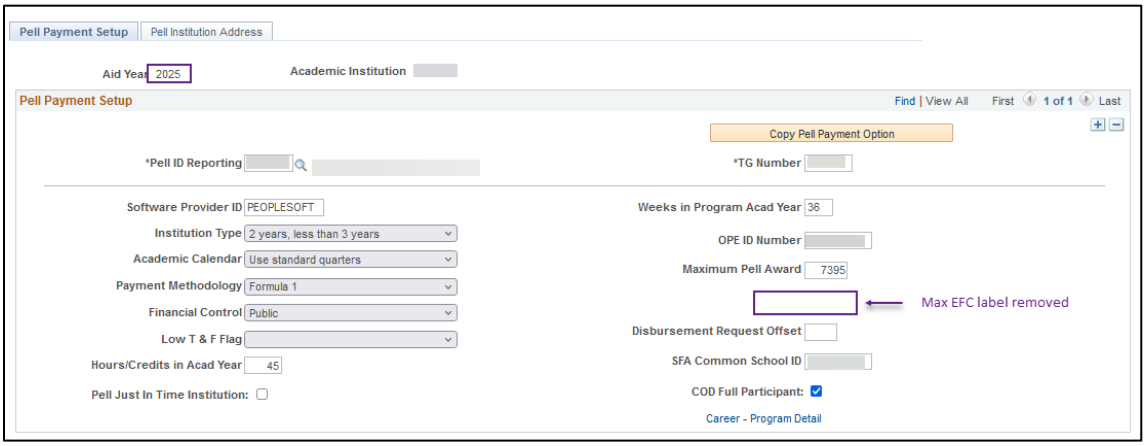
Update Pell Payment setup page

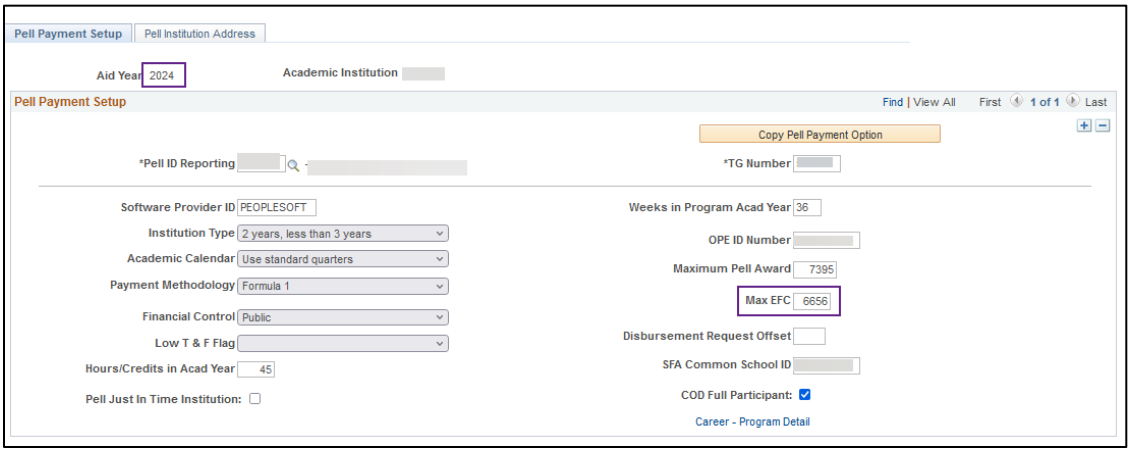
Max EFC field removed from Pell Payment page for Aid Year 2025 and onward.

Navigation

Set up SACR > Product Related > Financial Aid > Pell Grants> Pell Payment

Images: Pell Payment set up page for Aid Year 2025 compared to Aid Year 2024





Updates to Manage Pell Payment

Page and field changes to accommodate Pell SAI, Max and Min Pell Indicators, and Enrollment Intensity.

Navigation

Financial Aid > Pell Payment > Manage Pell Payment

Image: Pell SAI field displays on Org Detail tab under Pell Origination for Aid Year 2025

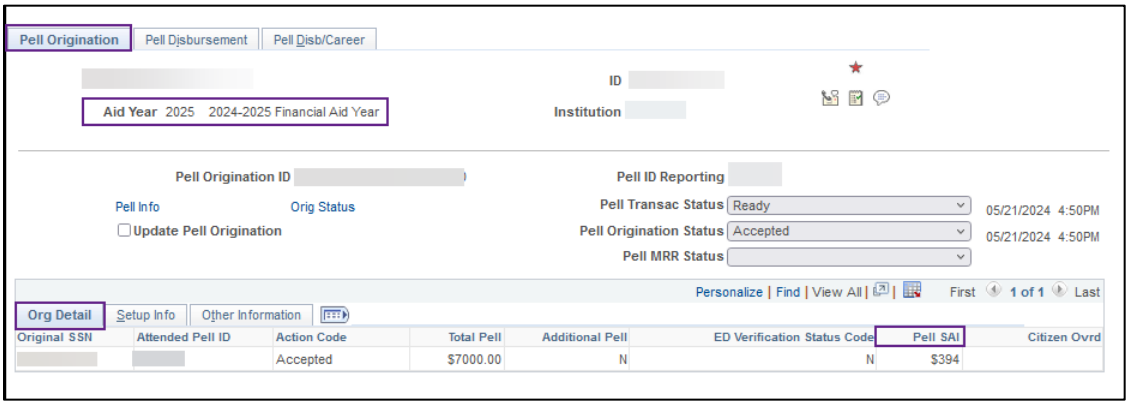


Image: Max and Min Pell Indicator fields display on Other Information tab under Pell Origination for Aid Year 2025

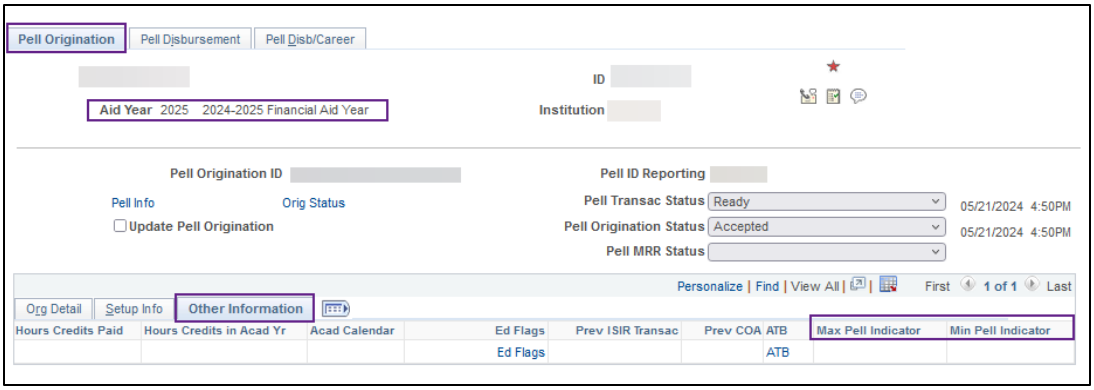
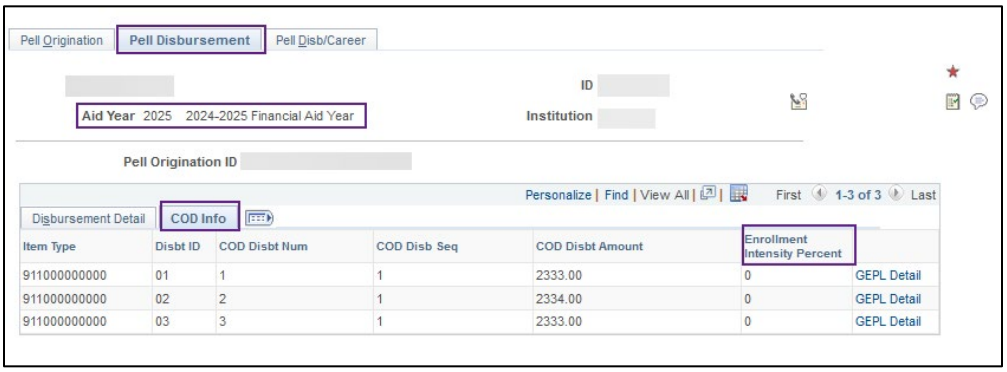


Image: Enrollment Intensity Percent field displays on COD Info tab under Pell Disbursement for Aid Year 2025



Updates to View COD Data

New fields added for IASG and CFH Indicators as well as Enrollment Intensity.

Navigation

Financial Aid > File Management> COD Full Participant > View COD Data

Image: IASG Eligible and CFH Eligible fields display on COD Award tab of View COD Data for Aid Year 2025

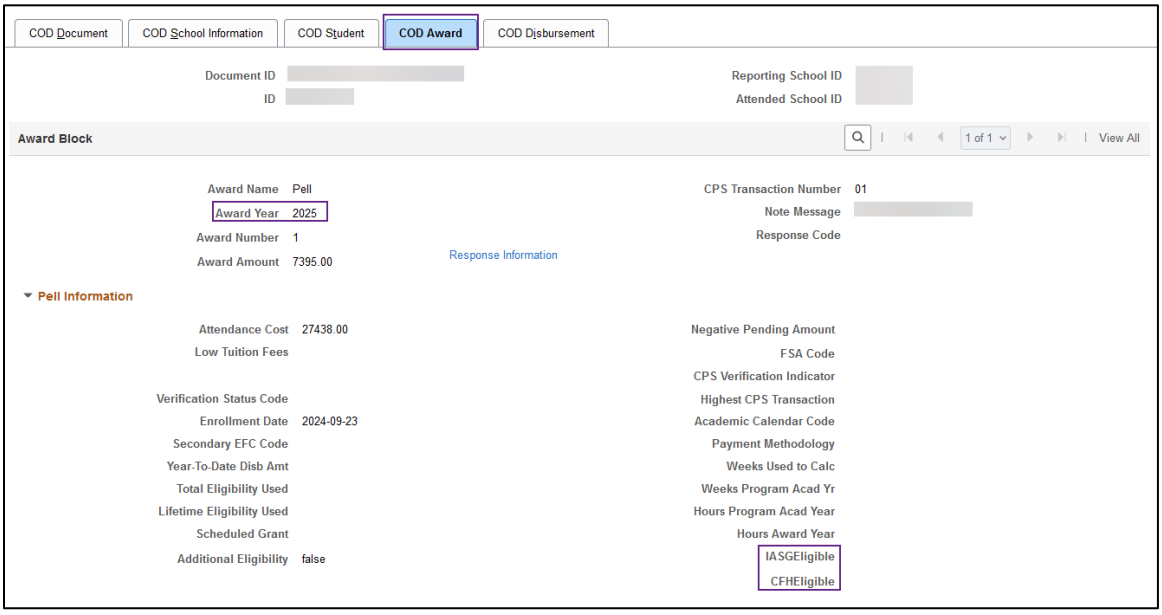
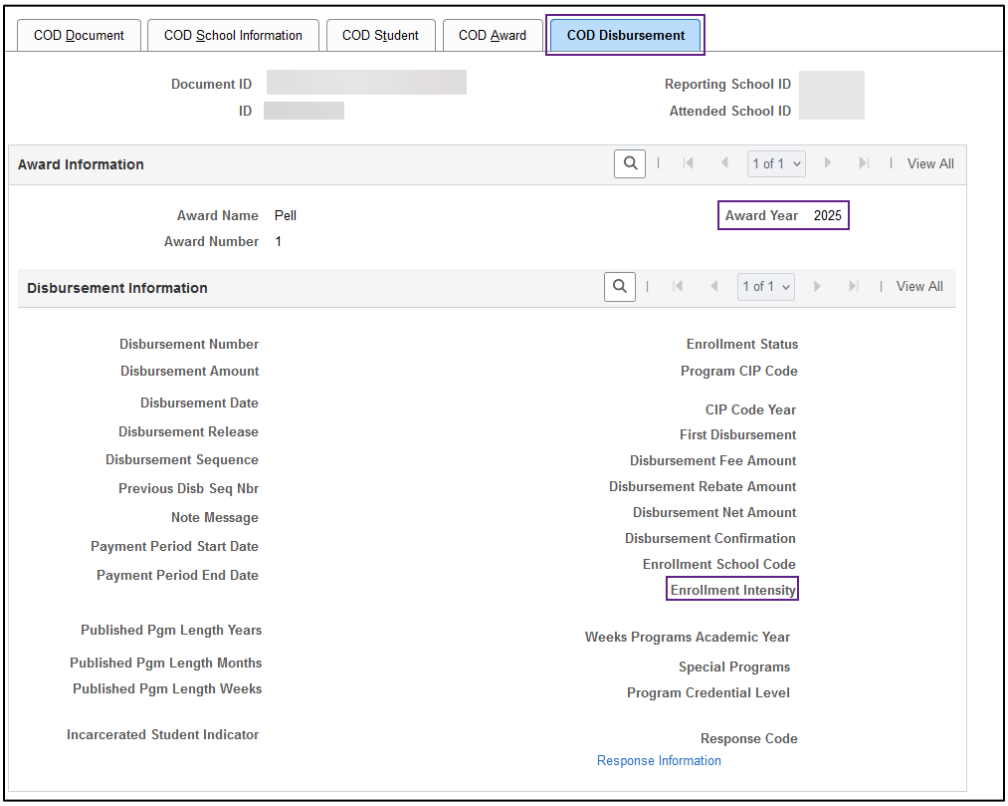


Image: Enrollment Intensity field displays on COD Disbursement tab of View COD Data page for Aid Year 2025



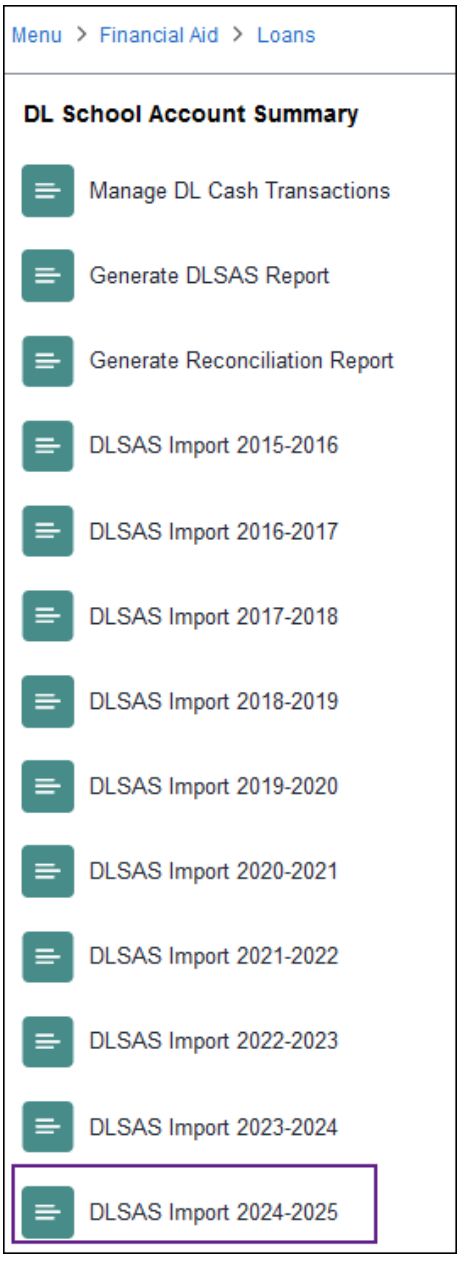
New DLSAS Import 2024-2025 page

A new page has been delivered for importing Direct Loan School Account Summary COD files, such as the DSDF and DSLF Message Classes.

Navigation

Financial Aid > Loans> DL School Account Summary > DLSAS Import 2024-2025

Image: New DLSAS Import 2024-2025 page



2024-2025 Aid Year Updates for Direct Loan and PELL Processing

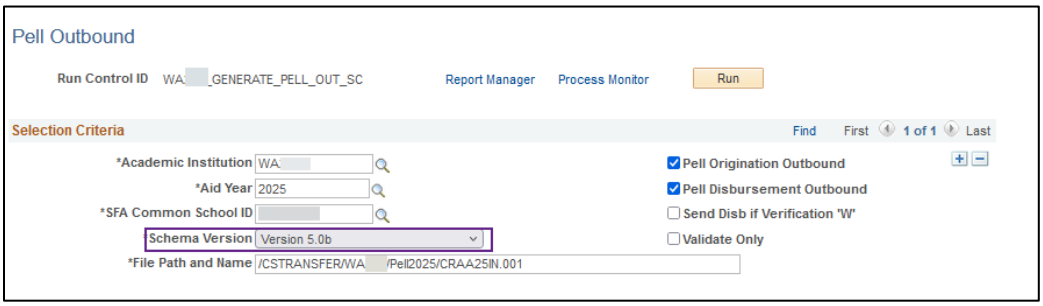
The COD 5.0b schema is now in production for 2024-2025 Pell and Direct Loans processing (includes origination, disbursement, generating COD files, and loading COD response files).

The 5.0b schema will populate automatically when Aid Year 2025 is selected on the run control page. However, there is a known issue with delivered schema, and we are in the process of testing a bug patch to fix the issue.

Navigation

Financial Aid > File Management> COD Full Participant > Generate Pell Data

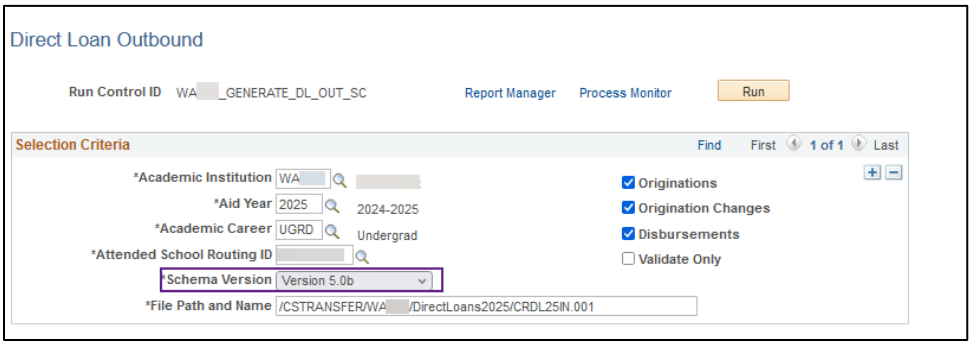
Image: Generate Pell Data file for 2024-2025



Navigation

Financial Aid > File Management> COD Full Participant > Generate Direct Loan Data

Image: Generate Direct Loan Data file for 2024-2025



Known Issues

The following are details on bugs with the delivered functionality that have not yet been resolved by Oracle.

When running Generate Direct Loan Data for Aid Year 2025, the loan file that is produced has the incorrect namespace

For the 2024-2025 COD processing, the namespace 2021 should be 2023 as shown below:
<xsd:schema targetNamespace="http://www.ed.gov/FSA/COD/2023/v5.0b"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:cod="http://www.ed.gov/FSA/COD/2023/v5.0b" elementFormDefault="qualified">

However, the file that is generated in PS still shows 2021.

Oracle has logged it as a bug and provided a patch.

Bug 36594096 2024-2025 namespace is incorrect after applying patch 35950393- 2024-2025 aid year COD update (Doc ID 3021793.1)

As part of the 2024-2025 COD update, the namespace was updated as part of the 5.0b schema update. The initial 2024-2025 COD PRP updates did not include the correct update to the namespace, specifically updating the aid year reference from 2021 to 2023.

We are in the process of testing the patch. The tentative date the patch will be applied in the production environment is June 21, 2024. If all does not go as planned with testing and the production release date is pushed back, we'll provide a workaround.

When running Generate Pell Data for Aid Year 2025, the enrollment intensity is not accurate for Less Than Full Time Students

When generating COD Pell outbound file to report disbursement of Pell, the process is populating the enrollment intensity at 100 for students who have an enrollment intensity value <1

Oracle has logged it as a bug:

Bug 36622653 COD PELL outbound disbursement file enrollment intensity incorrect if less than full time

Student Self Service SAI Amount Doubled in Estimated Need on Financial Aid Summary page for 2024-2025 Aid Year

SAI is doubled on the Estimated Need page in Student Self Service for the 2024-2025 Aid Year.

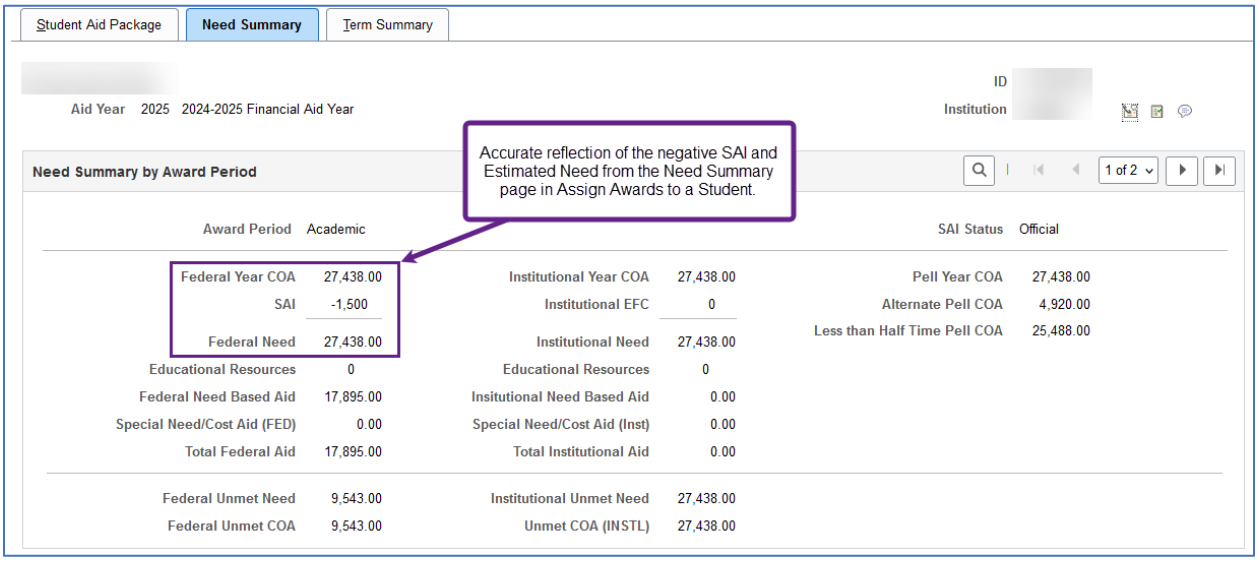
The logic on the page then reduces that doubled amount from the student's Cost of Attendance, artificially inflating the student's Estimated Need amount (if they have a negative SAI) or artificially deflating the student's Estimated Need amount (if they have a positive SAI). This does not occur on staff-facing pages.

As of May 2024, Oracle has determined by way of Bug 36488556 and Doc ID 3015196.1 that a fix is scheduled for Image 33.

Navigation

Financial Aid > Awards > Award Processing > Assign Awards to a Student > Need Summary tab

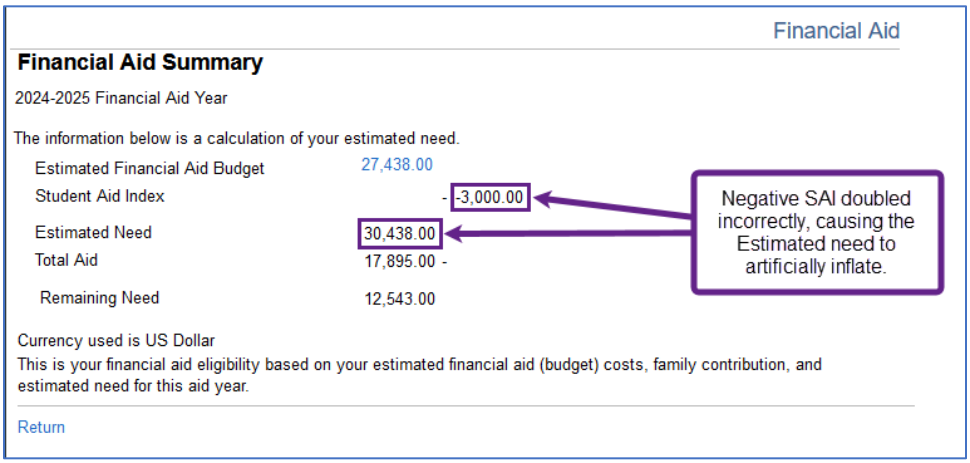
Image: Accurate –1500 SAI and Federal Need on the Assign Awards to a Student page



Navigation

ctcLink Student Homepage > Financial Aid tile > Financial Aid Summary link

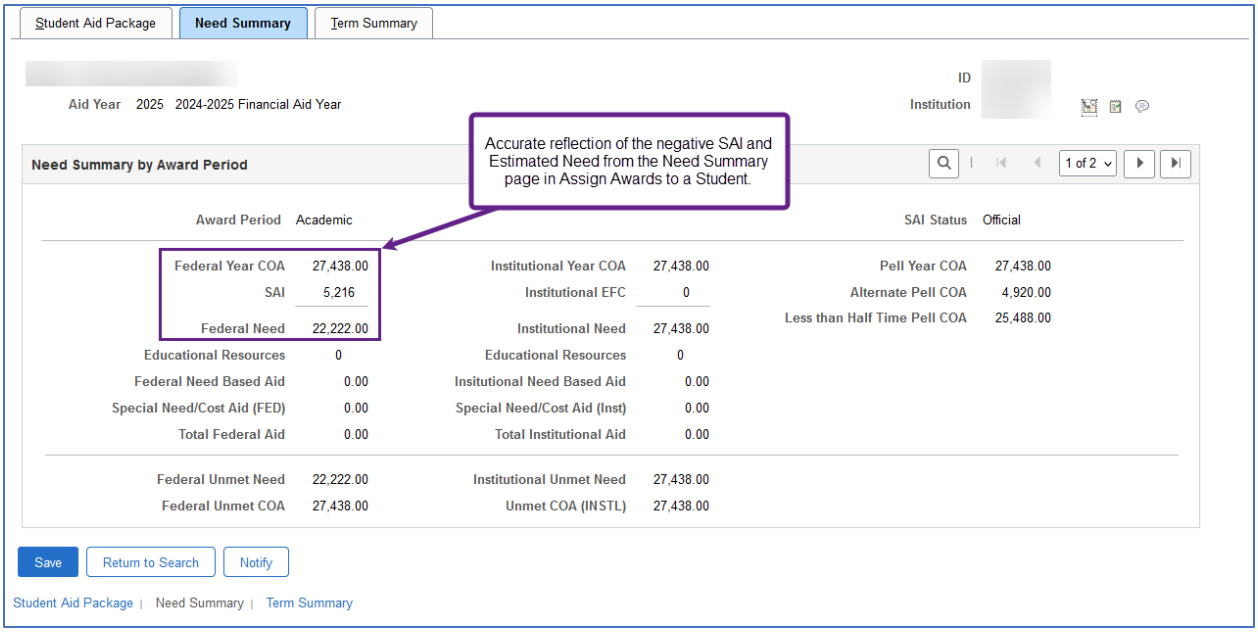
Image: Inaccurate -1500 SAI and Estimated Need on Financial Aid Summary in Student Self Service



Navigation

Financial Aid > Awards > Award Processing > Assign Awards to a Student > Need Summary tab

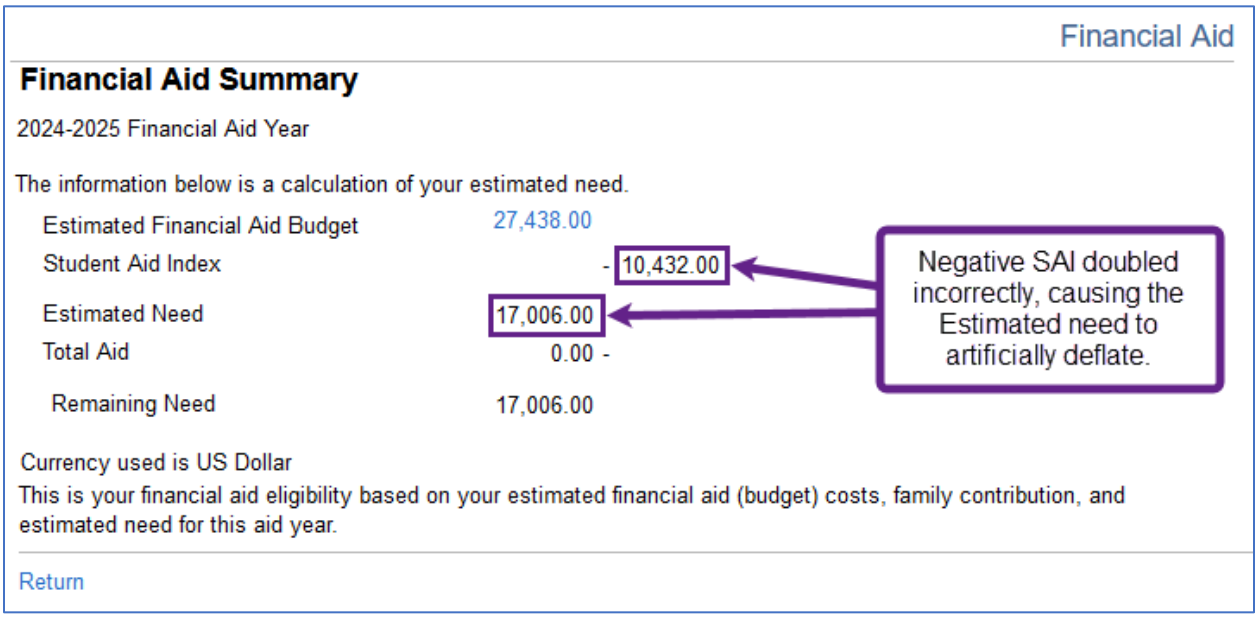
Image: Correct 5216 SAI and Federal Need on the Assign Awards to a Student page



Navigation

ctcLink Student Homepage > Financial Aid tile > Financial Aid Summary link

Image: Inaccurate 5216 SAI and Estimated Need on Financial Aid Summary in Student Self Service



Issues with Mass EFC Calculation Batch Process

Using the Mass EFC Calculation batch process produces the same issues as using the Calc SAI button. However, if there are students with Reject Reasons (accurate or not), error messages do not return in the Message Log for the Mass EFC Calculation process. The SAI will still update to an Official 0 SAI value. The Dependency Status is removed, and values on the SAI and Flags tab are set to 0.

Navigation

Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management

Image: SAI value from ISIR on the 2024-2025 Suspense Management page – Example -

1500 SAI

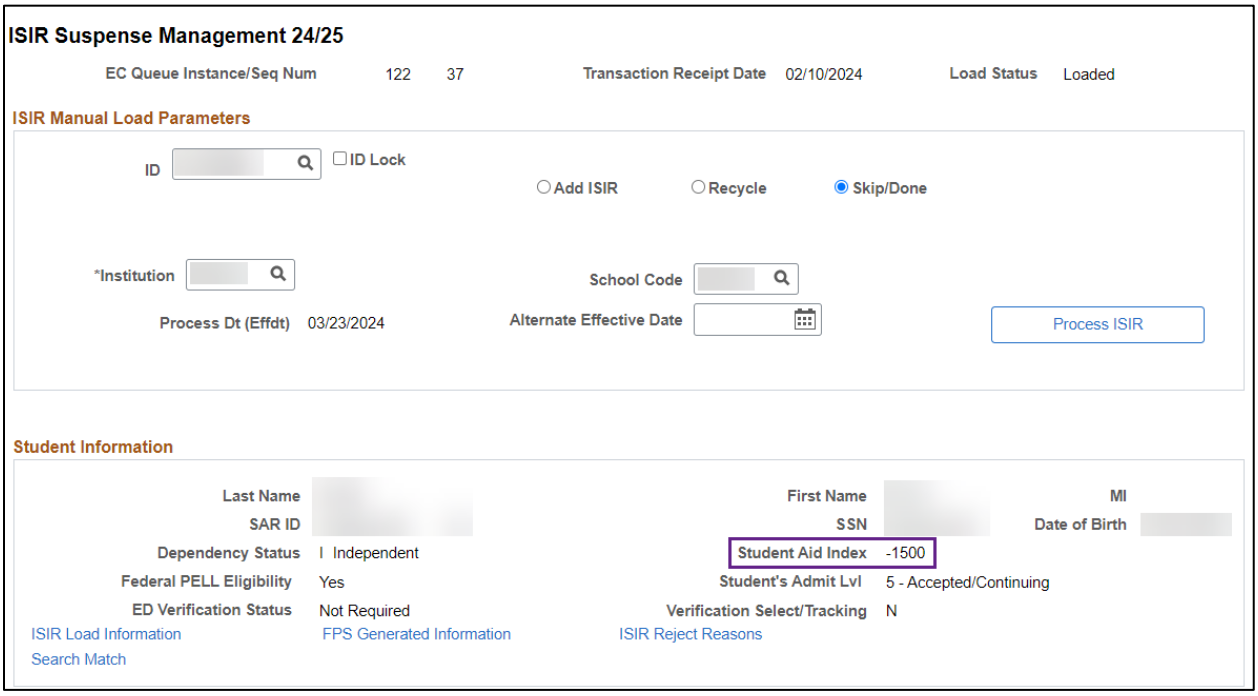
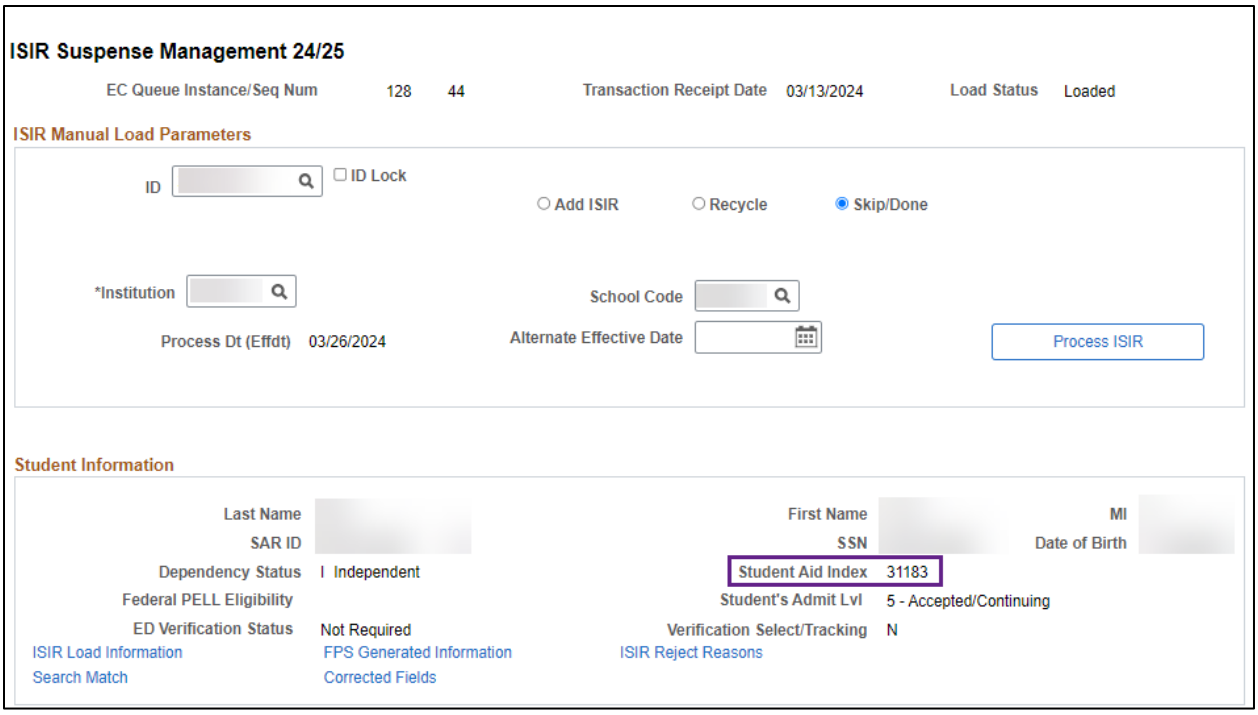


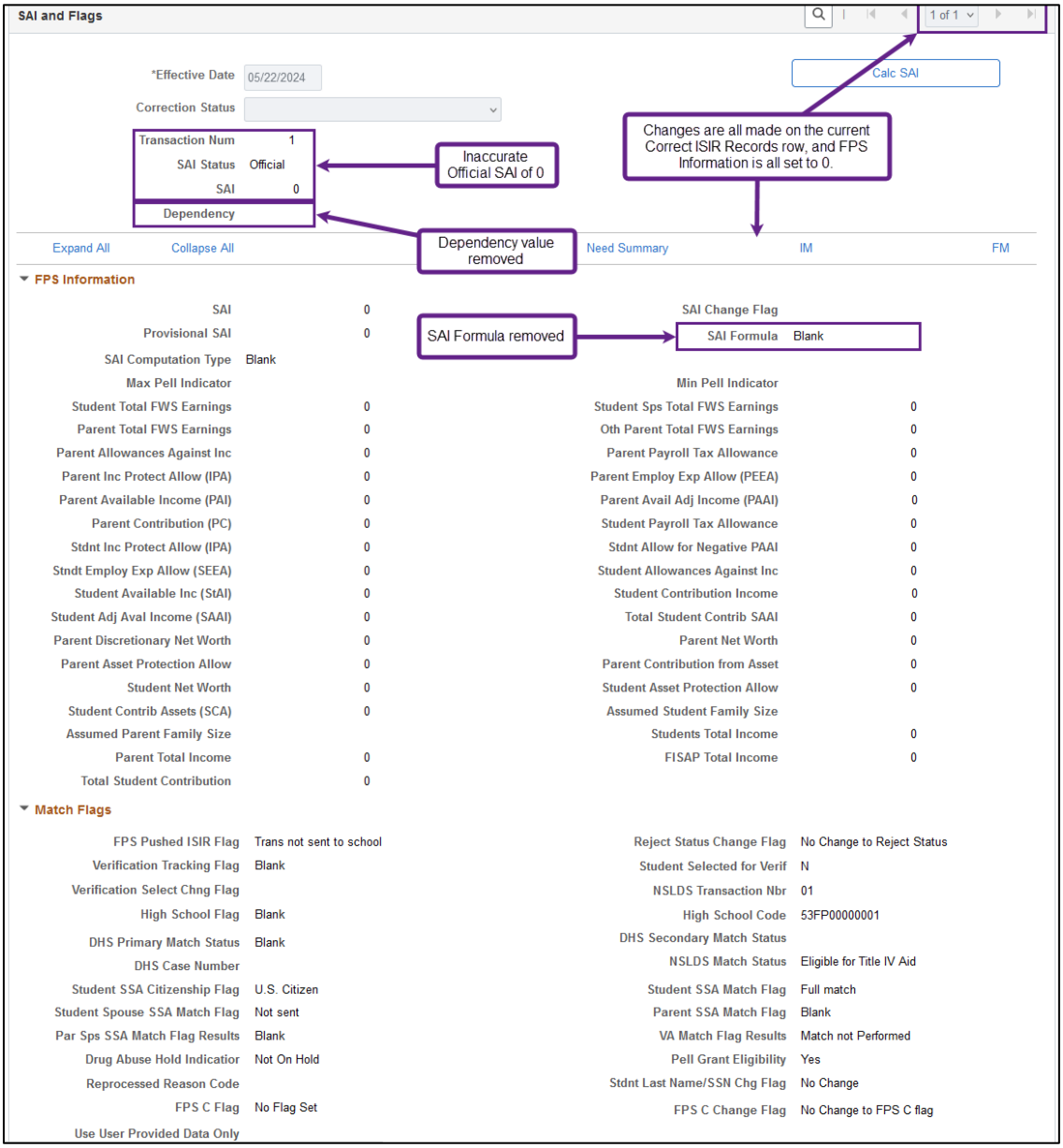
Image: SAI value from ISIR on the 2024-2025 Suspense Management page – Example 31183 SAI



Navigation

Financial Aid > Federal Application Data > Correct ISIR Records

Image: Key data points set to 0 or removed, and SAI Status inaccurately set to an "Official" 0 on Correct ISIR Records page – True for both Examples



SAIs Evaluated by the Calc SAI button or Mass EFC Calculation Logic are Adjusted without Override Values

Some SAIs are modified by the new Calc SAI / Mass EFC Calculation logic, even when there are no Override values entered. Oracle has not yet provided an update for this functionality that can be used with confidence.

Navigations Impacted

- Financial Aid > Federal Application Data > Correct ISIR Records
- Financial Aid > File Management > Mass EFC Calculation
- Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management*
- Financial Aid > File Management > ISIR Import > Process ISIRs*

*Pages impacted if the Call Mass EFC logic is selected in the college's ISIR Data Load Parameters configuration.

One of the pages with an issue is Correct ISIR Records due to PS SAI calculation not being accurate in some cases. We strongly discourage relying on the SAI calculation derived from the PS SAI calculation processes since the underlying logic still has many reported bugs awaiting resolution from Oracle.

PS calculates SAI during the following processes:

- Loading ISIRs into the Correct ISIR Records page
- Running Mass EFC Calc
- Selecting Calc SAI button

The SAI straight from the ISIR file can be found on the 2024-2025 ISIR Suspense Management page.

ISIR Records with Blank SAI are Loading to ISIR Correction Page with SAI of Zero

When Dept of Ed sends an ISIR with a blank SAI, if the ISIR is an Official or Provisional status, it can get loaded into the system with an Official SAI value of zero.

Oracle has logged it as a bug:

Bug 36433624 ISIR records with blank SAI loading to ISIR correction page with SAI of zero

Image: 2024-2025 Suspense Management page shows a student with a blank SAI with

Provisional status

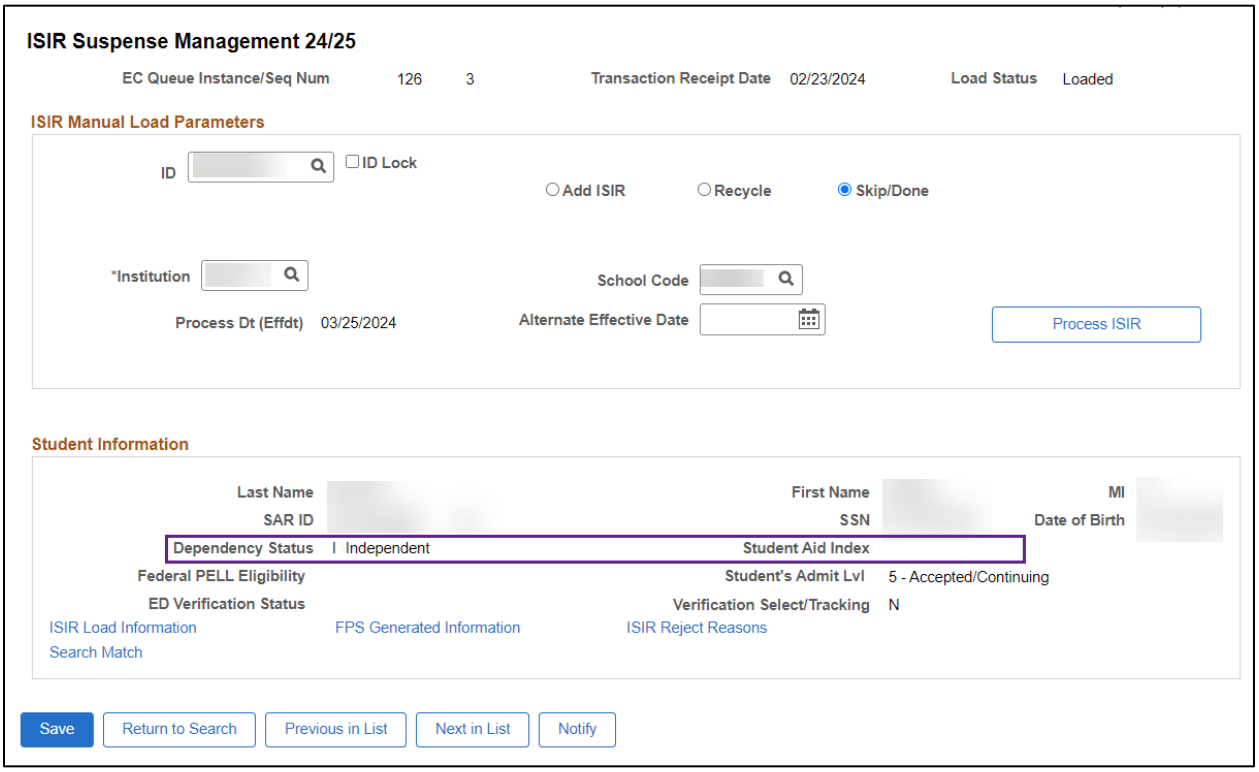
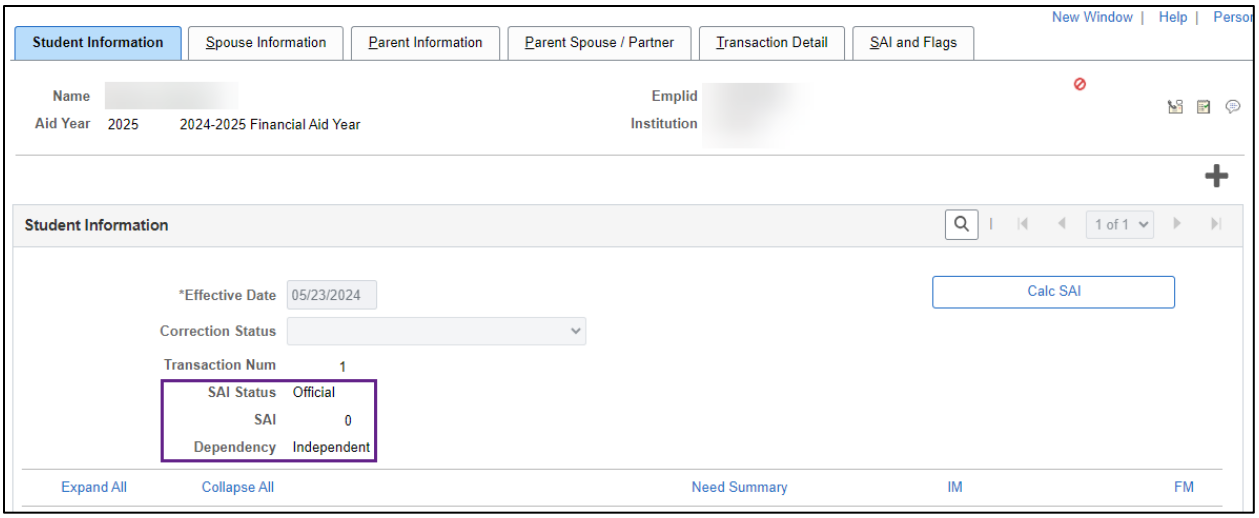


Image: ISIR loaded on Correct ISIR Records page shows SAI value of zero and Official status



Calc SAI Button Can Trigger Artificial “Official” 0 SAI and Inaccurate Reject Reason Error Messages

Independent students often receive a “Rejects returned by the SAI Calculator” error message after using the Calc SAI button. The Transaction Detail tab displays Reject Reasons that do not accurately reflect the issues with the student’s data that needs to be modified/corrected. The SAI is then inaccurately updated to 0 and the SAI Status is set to "Official", significantly increasing the risk of inaccurate awarding. Similar error messages can occur for Dependent students, as well.

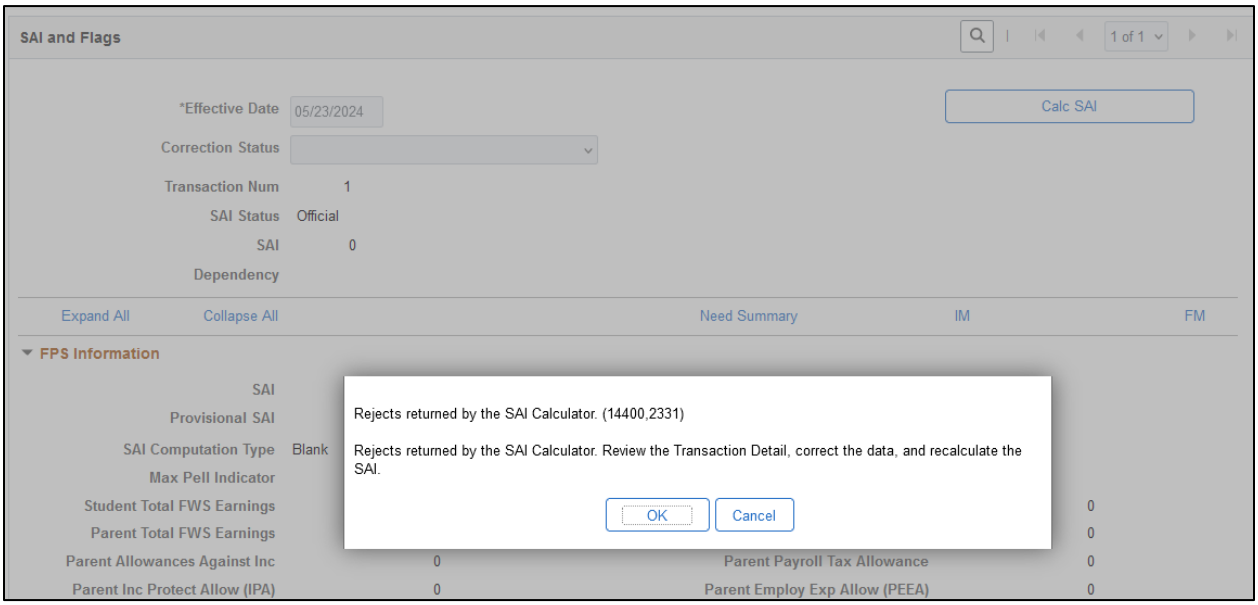
Navigations with Calc SAI Button

- Financial Aid > Federal Application Data > Correct ISIR Records
- Financial Aid > Federal Application Data > Simulate FM

Navigation

Financial Aid > Federal Application Data > Correct ISIR Records > SAI and Flags tab

Image: An independent student “Rejects returned by the SAI Calculator” error message

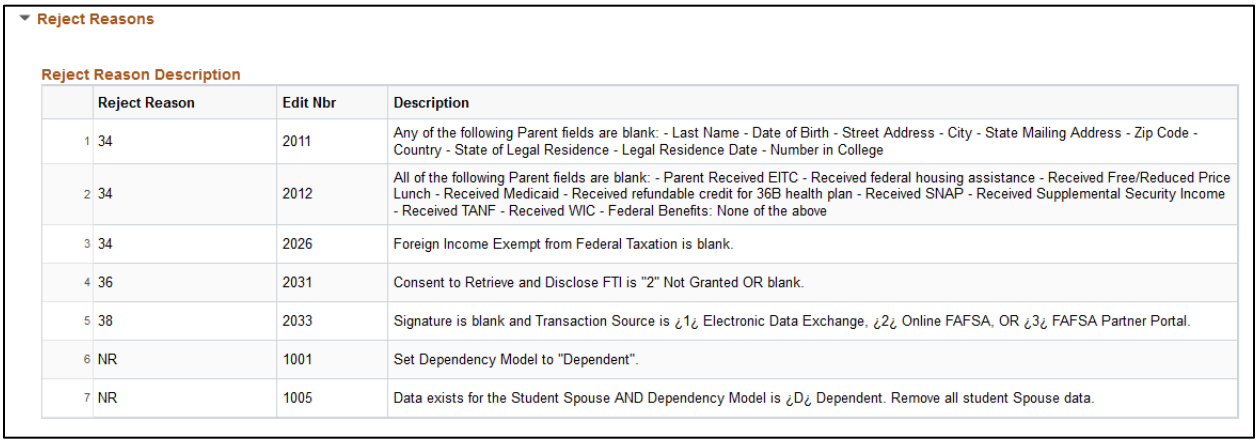


Navigation

Financial Aid > Federal Application Data > Correct ISIR Records > Transaction Detail tab

Image: The student’s Transaction Detail tab inaccurately populates reject reason codes tied

to a dependent student



Reject Reasons

Reject Reason Description

	Reject Reason	Edit Nbr	Description
1	34	2011	Any of the following Parent fields are blank: - Last Name - Date of Birth - Street Address - City - State Mailing Address - Zip Code - Country - State of Legal Residence - Legal Residence Date - Number in College
2	34	2012	All of the following Parent fields are blank: - Parent Received EITC - Received federal housing assistance - Received Free/Reduced Price Lunch - Received Medicaid - Received refundable credit for 36B health plan - Received SNAP - Received Supplemental Security Income - Received TANF - Received WIC - Federal Benefits: None of the above
3	34	2026	Foreign Income Exempt from Federal Taxation is blank.
4	36	2031	Consent to Retrieve and Disclose FTI is "2" Not Granted OR blank.
5	38	2033	Signature is blank and Transaction Source is ¿1¿ Electronic Data Exchange, ¿2¿ Online FAFSA, OR ¿3¿ FAFSA Partner Portal.
6	NR	1001	Set Dependency Model to "Dependent".
7	NR	1005	Data exists for the Student Spouse AND Dependency Model is ¿D¿ Dependent. Remove all student Spouse data.

Until this is resolved by Oracle, it is recommended for colleges to review the ISIR in the FAFSA Partner Portal to confirm the reject codes associated with the ISIR transaction.

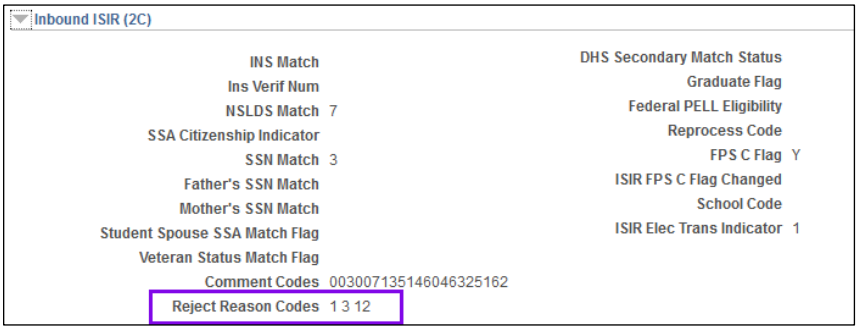
Reject reasons/descriptions may be missing from the ISIR Reject Reasons link on 2024-2025 Suspense Management

For students with a rejected ISIR, the reject reasons/descriptions may be missing from the ISIR Reject Reasons link on 2024-2025 Suspense Management

Navigation

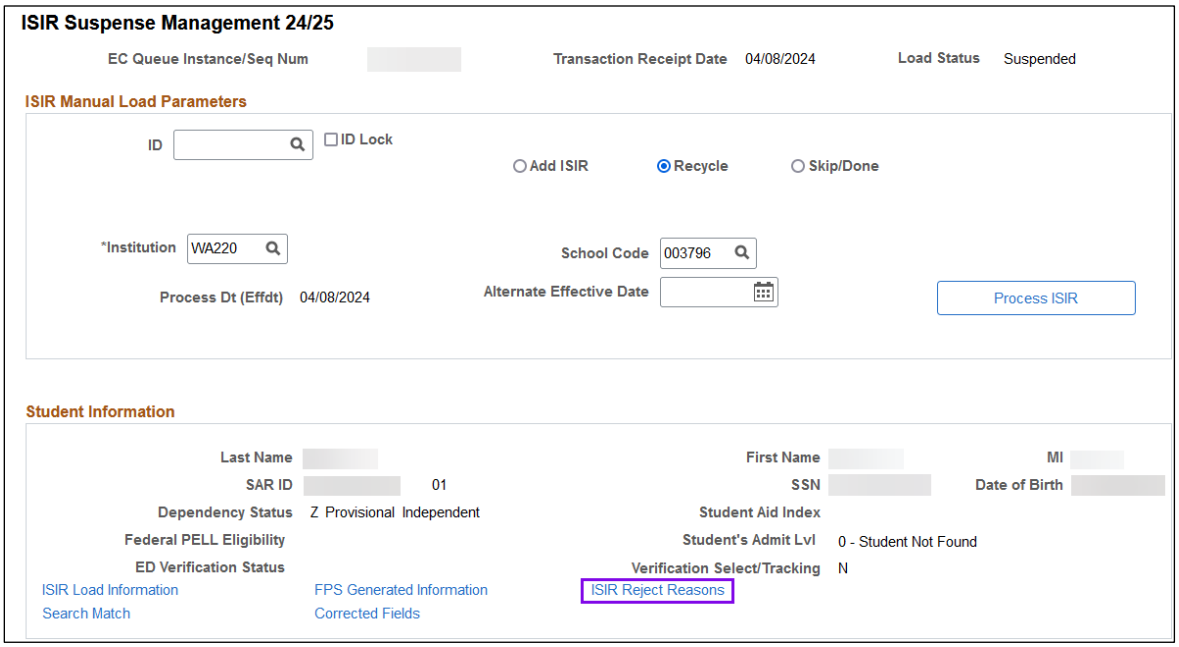
Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management

Image: Student with three reject codes in the rejected ISIR transaction



Images: ISIR Reject Reasons link on 2024-2025 ISIR Suspense Management page does

not display the reject codes



Until this is resolved by Oracle, it is recommended for colleges to review the ISIR in the FAFSA Partner Portal to confirm the reject codes associated with the ISIR transaction.

Old and new text of ISIR Reject Reason Codes displaying for Aid Year 2025

There are cases when both the old and new text for Aid Year 2025 ISIR Reject Reason Codes display in PS.

Image: Reject Reason Code table in PS shows Reject Code 9/09 tied to Edit 1123 displays

old text & new text

Aid Yr	Reason (	Reject Co	Severi	Descr
2025	09	1123	1	Any of the following Student fields are blank: - Sex Gender - Sex Transgender - Citizenship Status - Street Address - City - State Mailing Address - Zip Code - State of Legal Residence - Legal Residence Date - Country - Marital Status - Grade Level in College - First Bachelor's Degree before 20XX-XX School Year - Unaccompanied homeless youth, or is unaccompanied, at risk of homelessness, and self-supporting - Unusual Circumstance - College #1 - College #20 - Either Parent Attend College
2025	9	1123	1	Any of the folowing Student fields are blank: ¿ Citizenship ¿ Street Address ¿ City ¿ State Mailing Address ¿ Zip Code ¿ State of Legal Residence ¿ Legal Residence Date ¿ Country ¿ Marital Status ¿ Grade Level in College ¿ First Bachelor's Degree before 20XX - 20XX School Year ¿ Unaccompanied homeless youth, or is unaccompanied, at risk of homelessness, and self-supporting ¿ Either Parent Attend College OR Unusual Circumstance is blank AND Dependency Model is "Dependent"

Image: Text in Volume 5 Edits & Rejects FAFSA Specification Guide for Edit 1123

Edit No.	Model Determination Data Edit Condition	Procedure	Changes
1123	Any of the following Student fields are blank: • Citizenship • Street Address • City • State Mailing Address • Zip Code • State of Legal Residence • Legal Residence Date • Country • Marital Status • Grade Level in College • First Bachelor's Degree before 20XX - 20XX School Year • Unaccompanied homeless youth, or is unaccompanied, at risk of homelessness, and self-supporting • Either Parent Attend College OR Unusual Circumstance is blank AND Dependency Model is "Dependent"	Set reject 9, comment 023, and highlight blank fields.	Added edit

2024-2025 Volume 5 Edits & Rejects FAFSA Specification Guide, p. 22:

https://fsapartners.ed.gov/sites/default/files/2023-05/202425FAFSASpecVol5EditsandRejects.pdf

Reject reasons carrying over from rejected transaction to processed transaction on 2024-2025 Suspense Management

There are cases when you load a rejected ISIR transaction followed by an official ISIR transaction for the student, the reject reasons from the rejected ISIR transaction appear on the official ISIR transaction in PS.

Navigation

Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management

Image: A student has a rejected ISIR for transaction 01

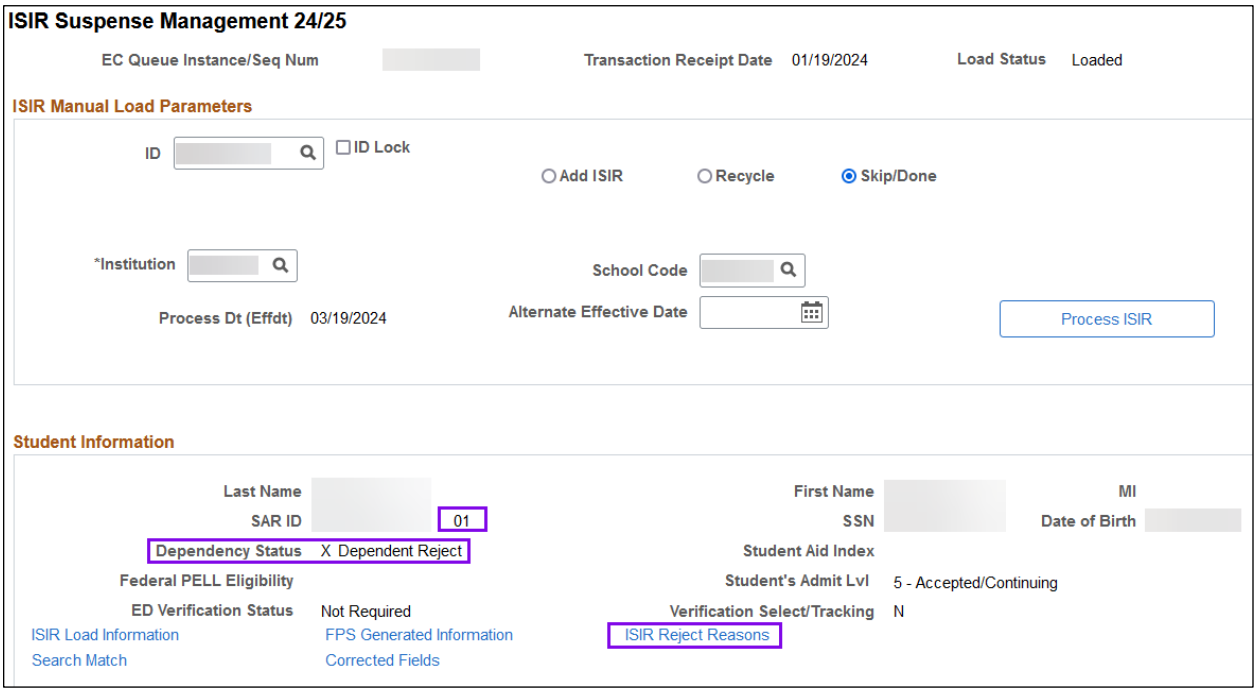


Image: The student has a rejected reason code of 12

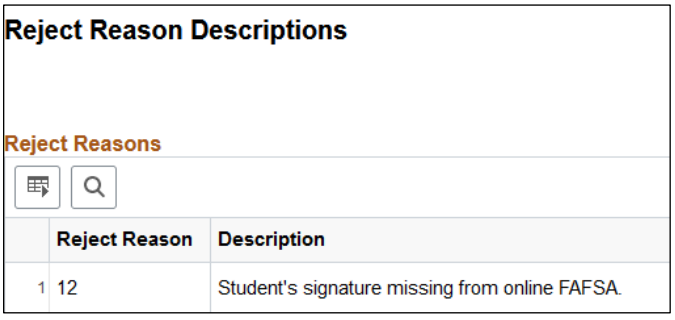


Image: The student's next ISIR transaction (02) is official

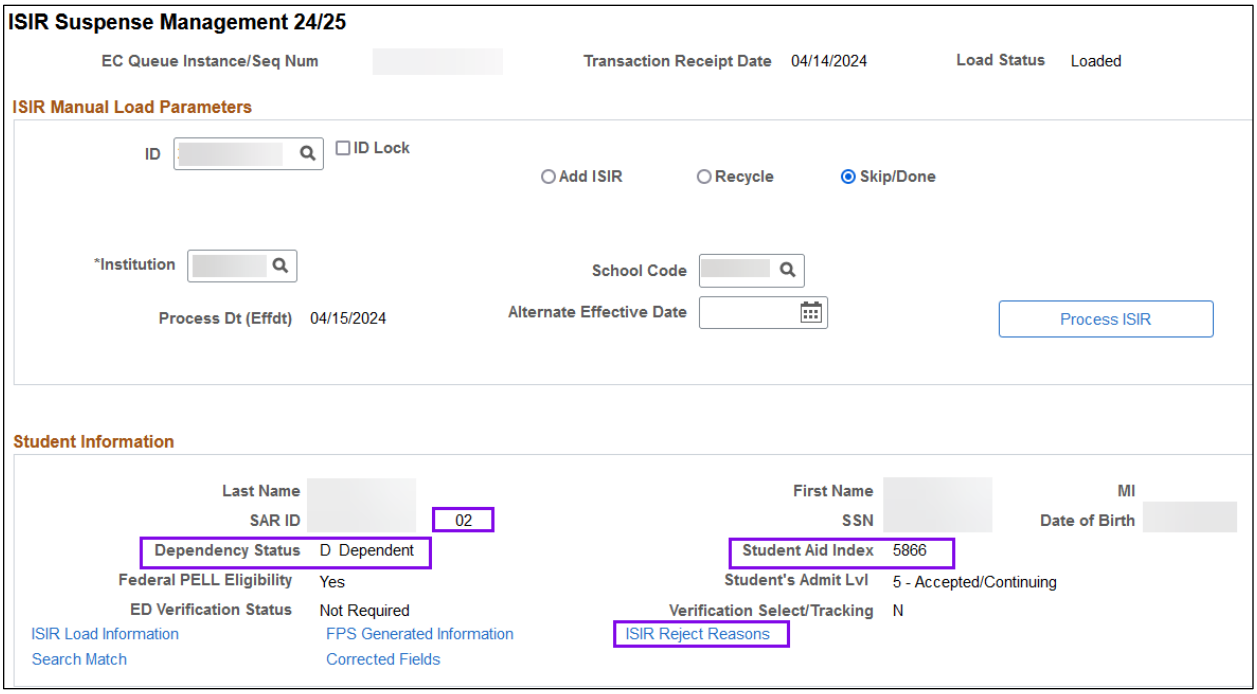
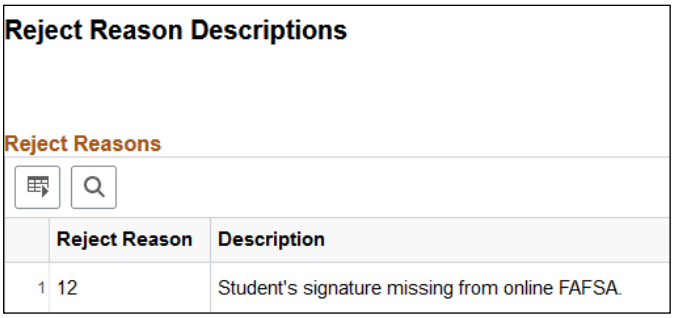


Image: PS shows the student still has Reject Reason 12 on the official ISIR transaction



Reject Reasons link may display additional reject reason codes that are not present in ISIR file

There are cases when a rejected ISIR transaction is loaded into PS and an additional reject reason code is not present in the ISIR appears for Aid Year 2025.

Navigation

Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management

Image: The student has a rejected reason code of 12

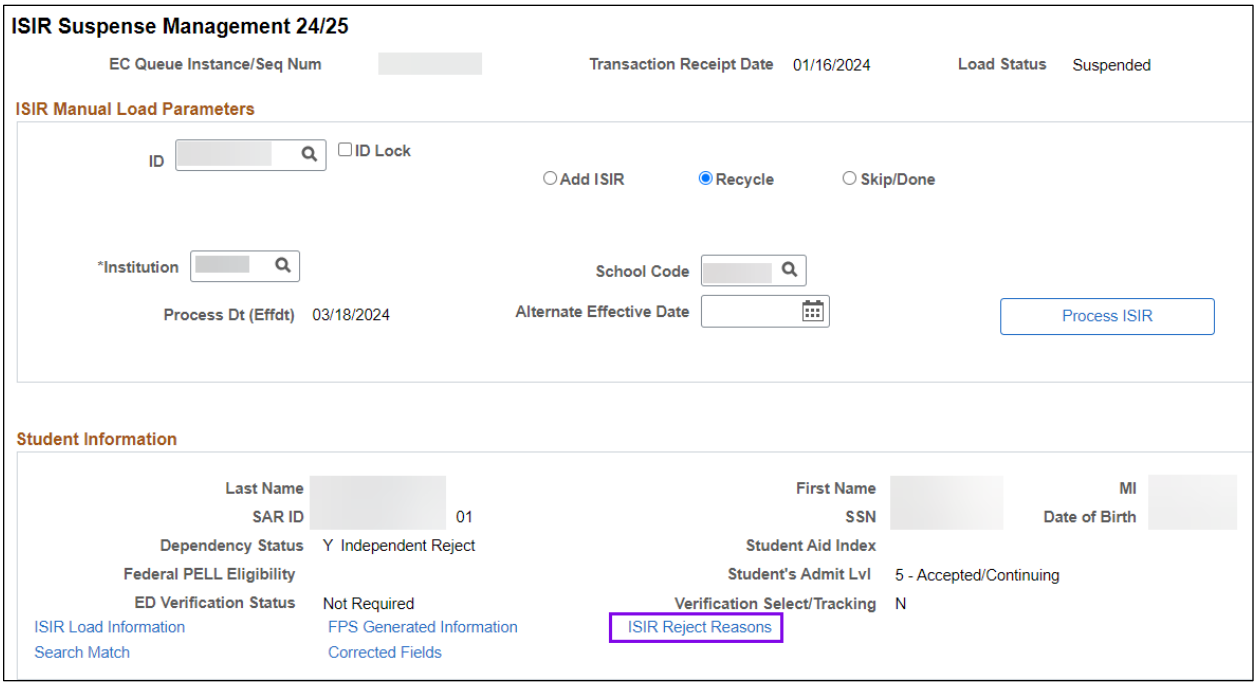
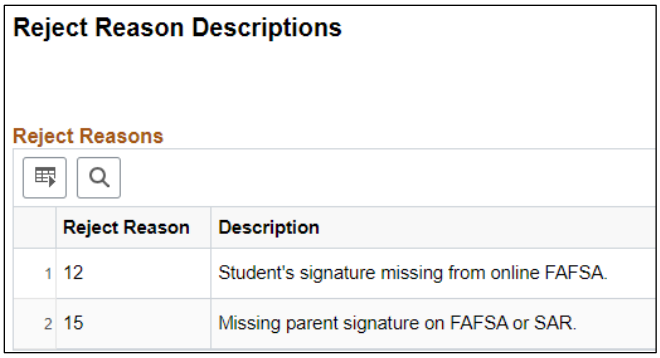


Image: The student has a rejected reason code of 12



Until this is resolved by Oracle, it is recommended colleges to review the ISIR in the FAFSA Partner Portal to confirm the reject codes associated with the ISIR transaction.

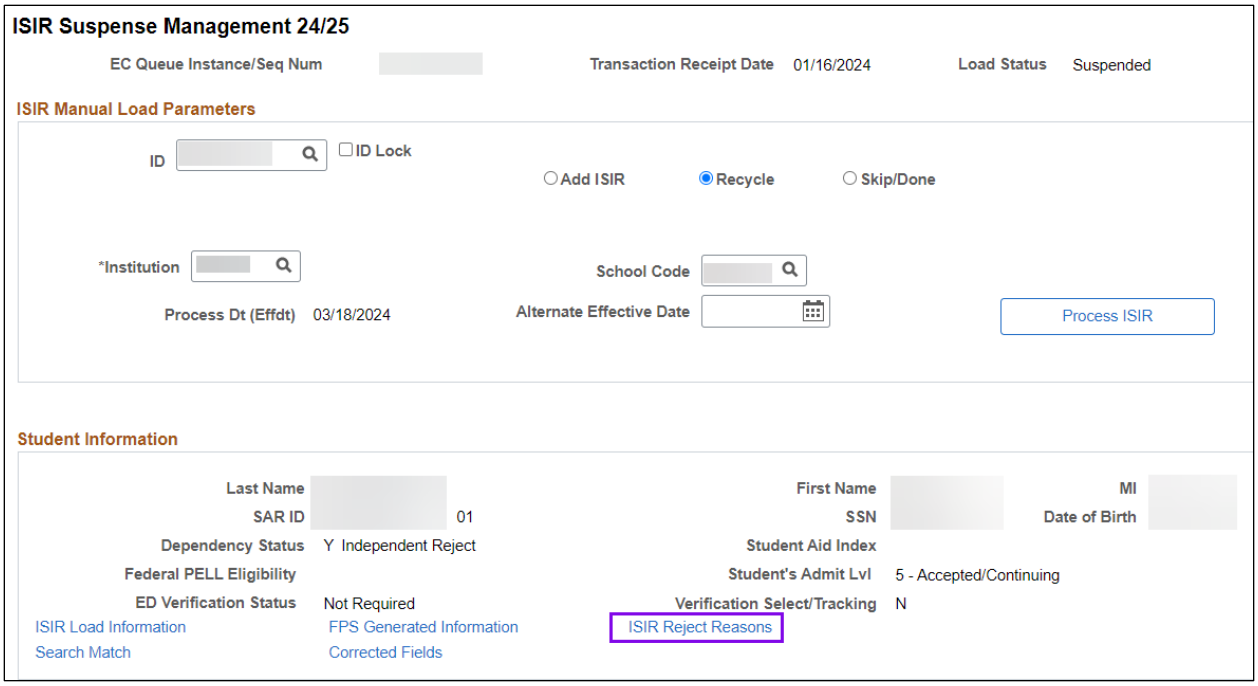
Reject reason codes do not match the 2024-2025 Volume 5 Edits & Rejects FAFSA Specification Guide

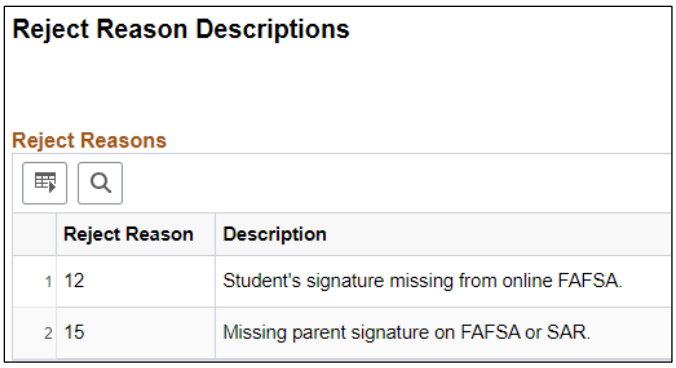
There are cases when a reject code description in PS does not match the descriptions in the 2024-2025 Volume 5 Edits & Rejects FAFSA Specification Guide

Navigation

Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management

Images: The student has a rejected reason code of 15 with description referring to missing parent signature in PS





Reject Reason Descriptions

Reject Reasons

	Reject Reason	Description
1	12	Student's signature missing from online FAFSA.
2	15	Missing parent signature on FAFSA or SAR.

Image: The 2024-2025 Volume 5 Edits & Rejects FAFSA Specification Guide shows Reject Reason code 15 is related to NSLDS Fraud Loan flag

Reject Code	Non-Verifiable Data Reject Reason	Resolution	Comment Code
10	Student's consent to retrieve and disclose FTI is "Not Granted"	The student must provide consent to retrieve and disclose FTI data.	044
11	Student's signature missing from PDF FAFSA form or FAFSA Submission Summary	Signature correction must be made.	045
12	Student's signature missing from online FAFSA	Signature correction must be made.	046
13	An SAI cannot be calculated because the Department of Justice has placed a "hold" on the student	Student needs to call 202-377-4600 or email applicationprocessingdivision@ed.gov to resolve the issue.	047
14	Dependency Model is Dependent AND Unsub Only is "1" Yes	If parental data cannot be provided no change is required. Student will be eligible for unsubsidized loans.	049
15	NSLDS® Fraud Loan Flag is set indicating loan was obtained fraudulently	Student needs to contact the lender and resolve issue to have the Fraud Loan Flag reset in NSLDS.	050

Until this is resolved by Oracle, it is recommended for colleges to review the ISIR in the FAFSA Partner Portal to confirm the reject reasons associated with the ISIR transaction.

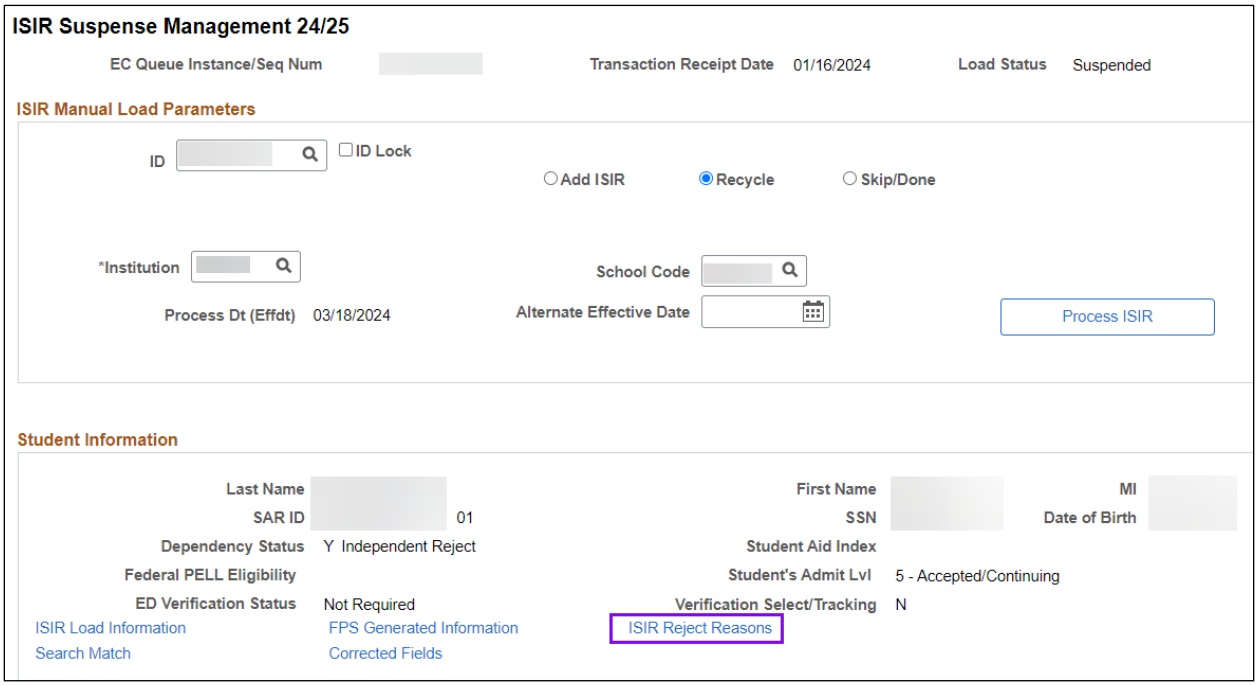
‘NR’ Codes appearing on ISIR pages after Deleting a Rejected ISIR and Re-loading It

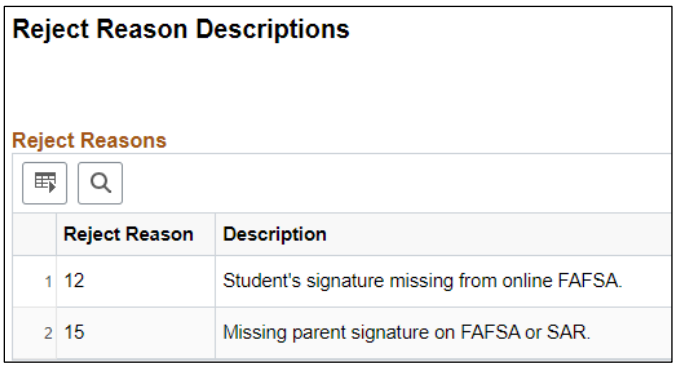
There are cases when ‘NR’ Data Edits codes display in addition to the ISIR reject reason codes after an ISIR is deleted from a student’s record and then manually loaded. The Data Edits are not displayed prior to deletion.

Navigation

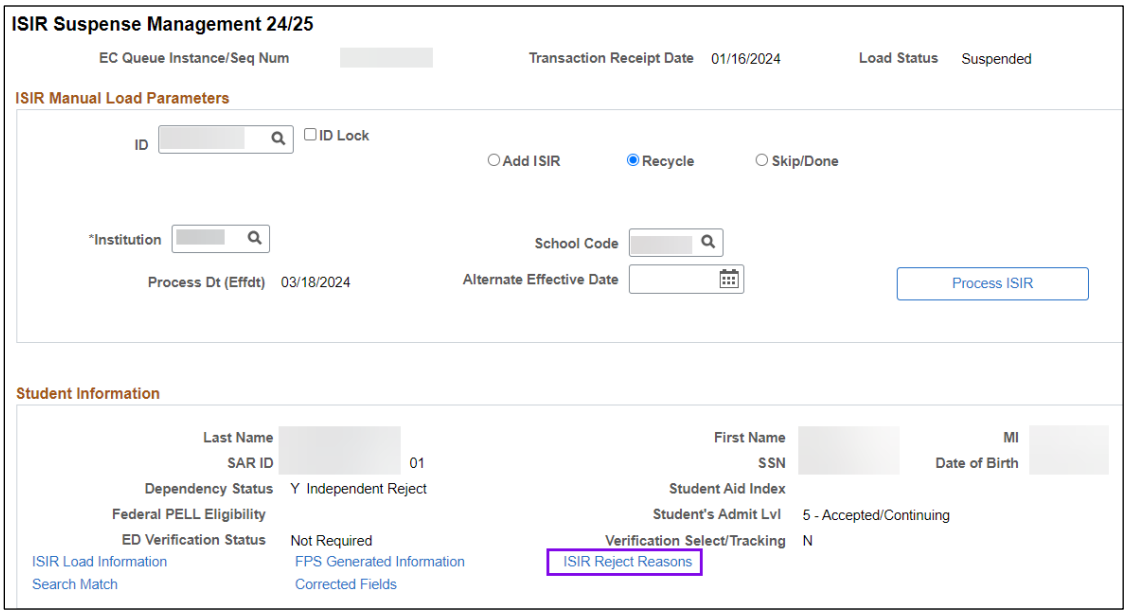
Financial Aid > File Management > ISIR Import > 2024-2025 Suspense Management

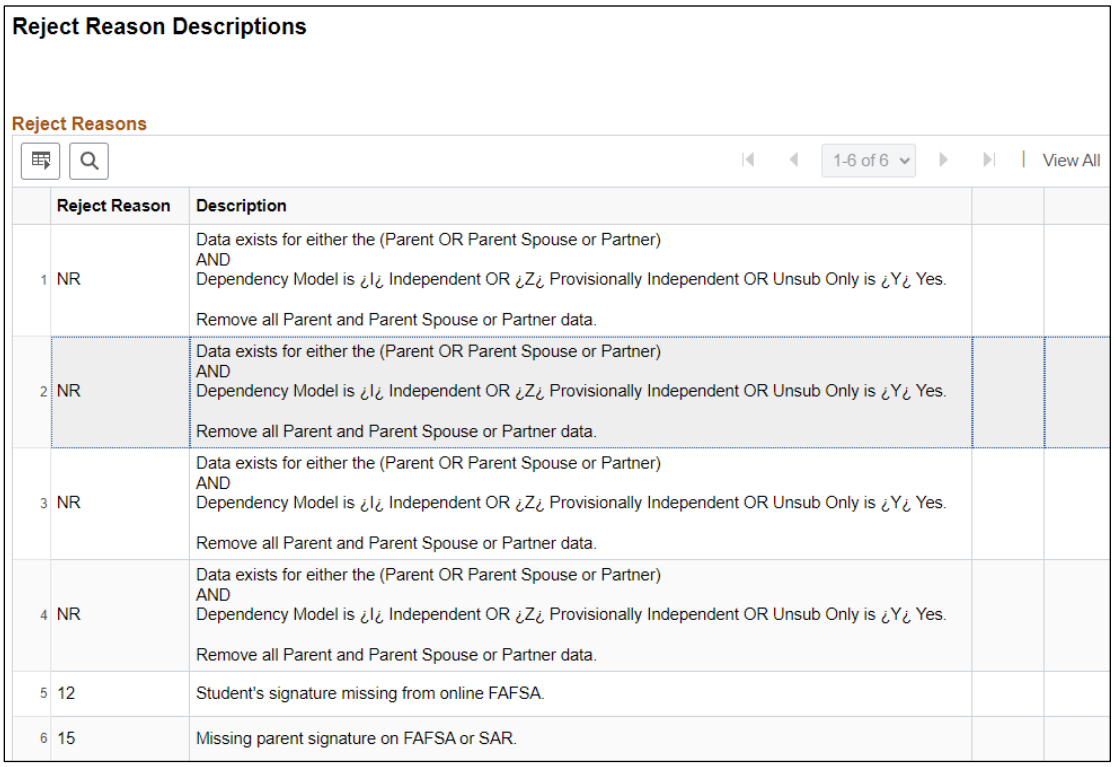
Images: ISIR Reject Reasons link lists only Reject Reasons for student





Images: After deleting the ISIR and manually loading it again, 'NR' Data Edit codes appear





Reject Reason Descriptions

Reject Reasons

1-6 of 6 | View All

	Reject Reason	Description
1	NR	Data exists for either the (Parent OR Parent Spouse or Partner) AND Dependency Model is ¿I¿ Independent OR ¿Z¿ Provisionally Independent OR Unsub Only is ¿Y¿ Yes. Remove all Parent and Parent Spouse or Partner data.
2	NR	Data exists for either the (Parent OR Parent Spouse or Partner) AND Dependency Model is ¿I¿ Independent OR ¿Z¿ Provisionally Independent OR Unsub Only is ¿Y¿ Yes. Remove all Parent and Parent Spouse or Partner data.
3	NR	Data exists for either the (Parent OR Parent Spouse or Partner) AND Dependency Model is ¿I¿ Independent OR ¿Z¿ Provisionally Independent OR Unsub Only is ¿Y¿ Yes. Remove all Parent and Parent Spouse or Partner data.
4	NR	Data exists for either the (Parent OR Parent Spouse or Partner) AND Dependency Model is ¿I¿ Independent OR ¿Z¿ Provisionally Independent OR Unsub Only is ¿Y¿ Yes. Remove all Parent and Parent Spouse or Partner data.
5	12	Student's signature missing from online FAFSA.
6	15	Missing parent signature on FAFSA or SAR.

Image: Volume 5 Edits & Rejects FAFSA Specification Guide shows the edit number for the

above 'NR' code is Data Edit 1004

Edit No.	Model Determination Data Edit Condition	Procedure	Changes
1004	Data exists for either the (Parent OR Parent Spouse or Partner) AND Dependency Model is "I" Independent OR "Z" Provisionally Independent OR Unsub Only is "Y" Yes	Remove all Parent and Parent Spouse or Partner data and set comment 004.	Updated the beginning of the edit to include a new condition

Issues with Processing 2024-2025 ISIR Corrections in PS

There are reported issues with processing 2024-2025 ISIR Corrections in PS but as Dept of Ed is not accepting any batch corrections at this time, colleges will not be using the PS 2024-2025 functionality so the bugs are not mentioned in this document.

"Institutions will be able to submit corrections via the FAFSA Partner Portal (FPP) by the end of June. The FPP will allow institutions to submit corrections electronically by entering the data manually in the FAFSA Partner Portal. Batch institutional corrections via the Electronic Data Exchange (EDE) will be available in the weeks following FPP corrections." – Dept of Education

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Washington State Board for Community and Technical Colleges