



CTCLINK WORKING GROUP AGENDA

February 21, 2024, 10 a.m. – 12 p.m., online via Webex

Chantel Black & Tara Keen, Co-Chairs | Amy MacNeill, Facilitator

ITEM#	DESCRIPTION	START TIME (APPROX)	FACILITATOR
1	Welcome & Roll Call	10:00 am	Tara Keen
2	Meeting Minutes – 2/7 – need approval	10:05 am	Amy MacNeill
3	Updates <ul style="list-style-type: none"> ctcLink Customer Support Environments and Activities Security Accessibility 	10:10 am	Dani Bundy Ray Gartner Shelia Sloan Christopher Soran
4	Enhancement Requests- Pending ER Document - Formal ER's <ul style="list-style-type: none"> ER 224 - SF Customer Account Academic Info Page ER 253 - Make a Payment Page Classic to Fluid FYI/Mandated ER's ER 265 - (FYI) Add Visa Type Value "Unknown" 	10:30 am	Lia Homeister, Renton Technical College Christopher Soran, SBCTC Maria Sultan, SBCTC
5	STAC Proposal Outcome for ER Freeze	11:00 am	Pat, Beth and Dani
6	PMO Update	11:10 am	Christyanna Dawson, SBCTC
7	Mindful Minute things that might surface to WG <ul style="list-style-type: none"> Rumors ERs you are hearing about Commissions & Councils conversations 	11:15 am	ALL

ITEM#	DESCRIPTION	START TIME (APPROX)	FACILITATOR
8	Action Items Review/New Business/Closing Action Items: Future Business Future Meetings: March 6, 2024 (discussion to be had for future meetings)	11:30 am	Tara Keen/ALL

Meeting Participants

College Voting Members

- Chantel Black, Co-Chair & Spokane Community College/CS
- Beth Farley, Edmonds/CS, Security, PM
- Charlene Rios, Big Bend/FIN
- Donald Denney, Skagit Valley/Accessibility
- Jill Hammitt, Highline/Data & Reporting, CS, SF
- Kathy Disney, Tacoma/CS
- Samantha Orth, Lower Columbia/HCM, Payroll
- Pat Daniels, Highline/IT, Security, PM
- Rachelle Russell, Skagit Valley/CS, Financial Aid

SBCTC Voting Members

- Tara Keen, Co-Chair
- Carmen McKenzie
- Teri Sexton, Business Operations
- Dani Bundy, ctcLink Customer Support
- Ray Gartner, Application Services
- Will Durden, Education Services

Ex-Officio/Advisory

- Kyrsten Catlin, CS Core
- Ana Ybarra, Financial Aid
- Brandon Reed, Student Financials
- Shon Dicks-Schlesinger, Finance
- Brian Lanier, HCM
- Roger Curry, Customer Support
- Shelia Sloan, Security
- Ivy Brent, Data & Reporting
- Tami Whitney, QA (Testing)
- Christopher Soran, App Services/Ops
- Amy MacNeill, PMO Coord. & WG Facilitator
- Bhuvana Samraj, Technical PM
- Christyanna Dawson, PMO FIN
- Sherry Nelson, IT Comms