

CTCLINK WORKING GROUP AGENDA

January 18, 2023, 10 a.m. – 12 p.m., online via Webex

Chantel Black & Tara Keen, Co-Chairs | Amy MacNeill, Facilitator

ITEM#	DESCRIPTION	START TIME (APPROX)	FACILITATOR
1	Welcome & Roll Call	10 am	Tara Keen
2	Meeting Minutes - 12/21/2022 & 1/4/2023, need approval	10:05 am	Amy MacNeill
3	Updates:	10:10 am	
	 ctcLink Customer Support Production Environments (upcoming downtimes) Accessibility Security 		Dani Bundy Ray Gartner Christopher Soran Shelia Sloan
4	Enhancement Requests (ERs) Status:	10:25 am	Tara Keen
	https://ctclinkreferencecenter.ctclink.us/m/11260 4/I/1589391-enhancement-request- status#pending-final-working-group-decision		
5	RTM: Working Group De-Scope Meeting Schedule	10:40 am	Tara Keen
	GR138 - Grants (Inquiry & Reporting) [Slated for De- Scope] need approval		
6	Discuss WG Members' Feedback on Updated ER Process QRG:	10:50 am	Tara Keen
	https://ctclinkreferencecenter.ctclink.us/m/11260 4/l/1626190-enhancement-request-process-and- form		
7	Update on FA SAP Special Sessions: 1/17/2023	11:05 am	Tara Keen/FA Team
	New SAP Session Scheduled for 1/24/2023		
8	Mindful Minute	11:25 am	ALL
	things that might surface to WG		
	Rumors		
	 ERs you are hearing about 		
	 Commissions & Councils conversations 		

ITEM#	DESCRIPTION	START TIME (APPROX)	FACILITATOR
9	Action Items Review/New Business/Closing Action Items:	11:40 am	Tara Keen/Amy MacNeill/ALL
	Future Business: Update from STAC for ex-officio voting for WG members, will need to update verbiage in WG charter.		
	Future Meetings: Feb. 1 & Feb. 15		

Meeting Participants

College Voting Members

- ☐ Chantel Black, Co-Chair & Spokane Community, College/CS, Absent -Jill H has vote
- ☐ Beth Farley, Edmonds/CS, Security, PM
- ☐ Charlene Rios, Big Bend/FIN
- ☐ Donald Denney, Skagit Valley/Accessibility
- ☐ Jill Hammitt, Highline/Data & Reporting, CS, SF
- ☐ Kathy Disney, Tacoma/CS
- ☐ Samantha Orth, Lower Columbia/HCM, Payroll
- ☐ Pat Daniels, Highline/IT, Security, PM
- ☐ Rachelle Russell, Skagit Valley/ CS, Financial Aid

SBCTC Voting Members

- ☐ Tara Keen, Co-Chair
- ☐ Carmen McKenzie, Data Services
- ☐ Teri Sexton, Business Operations
- ☐ Dani Bundy, ctcLink Customer Support
- ☐ Ray Gartner, Application Services
- ☐ Will Durden, Education Services

Ex-Officio/Advisory

- ☐ Kyrsten Catlin, CS Core, Absent
- ☐ Ana Ybarra, Financial Aid
- ☐ Brandon Reed, Student Financials
- ☐ Shon Dicks-Schlesinger, Finance ☐ Brian Lanier, HCM, Absent
- ☐ Roger Curry, Customer Support
- ☐ Shelia Sloan, Security
- ☐ Ivy Brent, Data & Reporting
- ☐ Tami Whitney, QA (Testing)
- ☐ Christopher Soran, App Svcs/Ops
- ☐ Reuth Kim, PMO CS & Facilitator,
- **Absent**
- ☐ Christyanna Dawson, PMO FIN
- ☐ Sanjiv Bhagat, PMO HCM
- ☐ Bhuvana Samraj, Technical PM
- ☐ Sherry Nelson, IT Comms