

DIRECTLINE SOFTWARE SERVICE

MEGAMATION SYSTEMS

UNLIMITED SUPPORT

Dedicated Account Team providing implementation assistance

CUSTOM

The software is adapted to your unique requirements. The workflow can be customized to meet your needs

UNLIMITED TRAINING

Directline Service includes Unlimited Training.

UPGRADES

Megamation are experts in converting data from existing systems and interfacing to 3rd party applications



DIRECTLINE API

The Directline API: > Is a RESTful API that supports JSON

API Connections

These include:

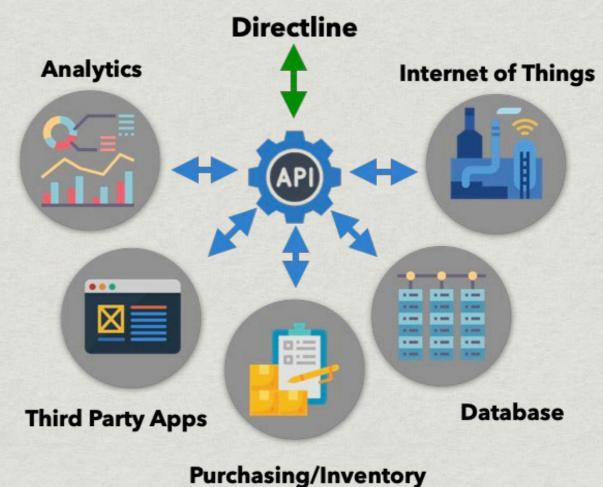
Inventory or purchasing interface

Analytics software

Your own relational database

Third Party applications

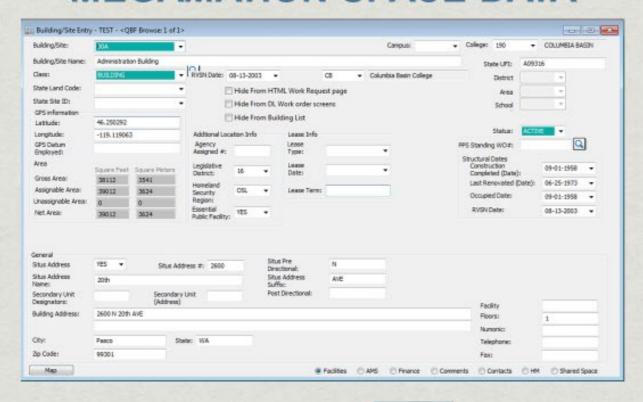
The internet of things. (IOT)



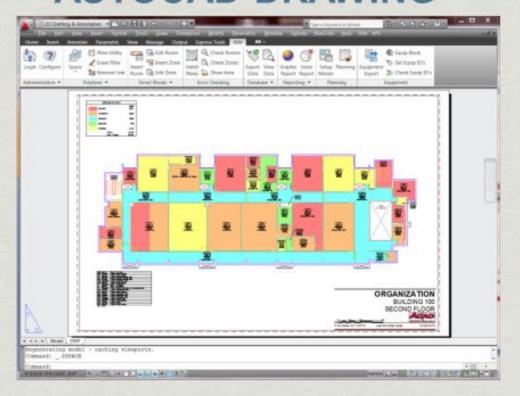
ACAD PLUS - FMG-PLUS



MEGAMATION SPACE DATA



AUTOCAD DRAWING



GENERATE GRAPHICAL REPORTS

FW: Status is now Closed on Work Order # 623623







HOW DID WE DO?

Click one of the thumbs



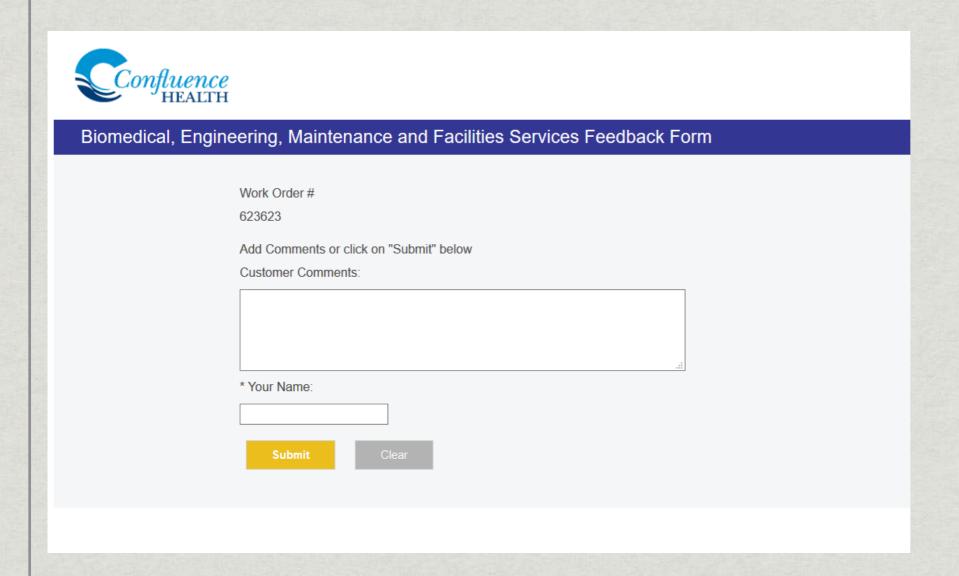
If you are not satisfied that this job is complete, please call the work group listed below to reopen the work order

- 1. Work Order#: 623623
- 2. Status: CL
- 3 Date: 10-01-2019
- 4. Work Description: TEST WORK ORDER. PLEASE IGNORE
- 5. Type of Service: Preventive Maintenance Consolidated
- 7. Building: BLD008 HAUG BUILDING
- 8. Equipment#: HVAC158 HAUG AC3
 - a Manufacturer
 - b. Model:
- 9. Submitted By: PM SCHEDULER Tel:
- 10. Work Group/Assigned to: WVH-ENGINEERING WVH Engineering / WVH-ENG Wenachee Valley Hospital Engineering
- 11. Closing Comments: Comments from BARRY, MICHAEL on Nov 06 at 12:35PM: test Comments from Groth, Duane on Oct 17 at 03:06PM: completed

Do not respond to this email, it is linked to an un-attended address

In this client screenshot example, after a WO is completed the requestor receives an email asking How did we do? With the ability to give a thumbs up or down and be linked to a webpage to fill in comments.





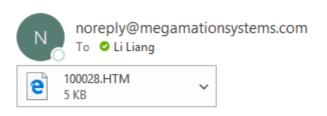
After the requestor clicks the thumbs up or down, they can fill out further comments.



Work Order Completion Survey:

When a work order is completed, a survey email is sent to the originator.

Work Order 100028





Hello,

Thank you for taking the time to fill out a work order. Your work order is being closed because it has reached completion status. Please open the attached work order to review your request and any closing comments. If you have any questions regarding your work order or would like to provide comments, please respond to find the following comments at the following comments are contacted in error, please contact us so that we can help accommodate your needs.

Thank you, Facilities Services

------- To aid the Facilities Services with our processes, please take a minute to fill out the quick survey below:

Submit Work Order Survey

if the link above does not work, please copy and paste the address below into your internet browser.

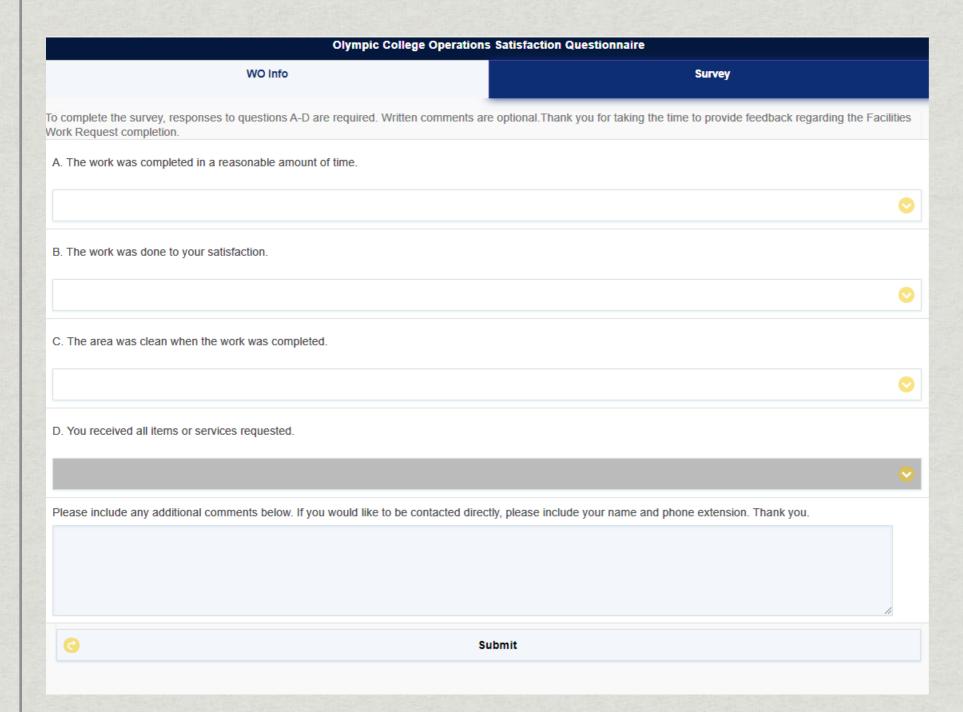
http://dlweb.megamation.com/Olympic/DLWEB.php/O4W WO SURVEY?WO NO=2D3651A0DD65

Details and comments about the work order can be viewed by opening the document attached to this email.

If you were unsatisfied, please leave your name so we can follow up with you.

In this second example, a requestor receives an email with a link to Submit a Work Order Survey once the work order has completed.

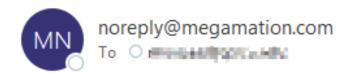




This survey allows the user to select from a dropdown for 4 questions A-D and then add additional comments.



Questionnaire results 20191891 Received



Work Completed by: See 17.1. To 57.6

Survey Completed by:

Survey Completed by Email:

Work Completed Date:15 OCT 2019

Work Order: 20191891

A. The work was completed in a reasonable amount of time.: Very Satisfied

B. Was there appropriate communication during the work order process: Very Satisfied

C. Were you pleased with the quality of work: Very Satisfied

D. Was this work a rework from a previous reported discrepancy: Very Satisfied

Comments:

=========

Survey result returned on: 16 OCT 2019 Once the survey is completed an administrator can receive the results of the survey in an email.







Survey Information can be provided on the Analytic Dashboard



BUILDING IMPROVEMENT REQUEST

Community Colleges of Spokane - Building Improvem...



DISTRICT FACILITIES DEPARTMENT

Phone: 533-8630

SCC BIR Request

Fixed Wing Hangar	171-301		
Apprenticeship & Journeyman Training Center A	171-602		
Apprenticeship & Journeyman Training Center B	171-603		
Maintenance Annex	171-606		
Esmeralda Center North	171-624		
ECCC Head Start	171-633		
Esmeralda Center South	171-635		
Bowdish Valley Center	171-636		
Anrode Hangar	171-687		
Colville Center	172-617		
NE Community Center Head Start	172-973		

SFCC BIR Request

Adult Education Center	172-604
Newport Center	171-630
Lodge	172-009
Magnuson	172-027
Industrial Training Center	172-608

BUILDING IMPROVEMENT REQUEST

SCC Building Improvement Request Fields with * must be filled in order to submit the work request. Two email addresses may be entered by separating them with a comma. *BIR or EST? *Date Feb 15, 2024 *Building ID Room(s) Number *Project Contact Name *Project Contact Email *Administrator Approver *Administrator Work Email Identify funding deadline(s) (grants, tech fees, etc) when a fund source will no longer be available to cover charges. Detailed Project Request (Include additional budget splits) Please click Next to continue. Mavt

BUILDING IMPROVEMENT REQUEST

*Building								
*Requested By								
*Phone No								
*E-Mail								
Dept Head/Dean/Director								
Work Tags (UW Only)	Cost Center (8 digits) Fund (5 digits) Function (5 digits) Resource (8 digits)							
Grant, Gift, Or Program:								
Funding Available (in dollars)								
Please choose the service(s) nee	ded, please note lead times *Lead times vary depending on size and complexity of project.							
*Project Type								
*Project Description (please include problem statement, goals, and details such as expanding operations, adding FTE, type/amount of space)								
	Q							
Desired Completion Date:								
Pictures	Upload images/pictures after work order saved							
Save								

BUILDING IMPROVEMENT REQUEST APPROVAL

To: kathy.albin@sfcc.spokane.edu <kathy.albin@sfcc.spokane.edu>
Subject: Action needed: New BIR Request 21 Submitted

You have been identified as administrative approver for this estimate/BIR: 216751

Please provide budget number and forward for prioritization:

SCC: Joanne Arsenault SFCC: McCall Fadeley

District: Frances MacDonald-Davis

Your estimate/BIR will be prioritized and processed through Facilities.

Type: PEND Pending (No Action without Administrative Authorization)

Status: Initiated

Submitted By: Katie Smith

Date: 01/25/2023 Building: Library

Project Contact Name: K
Project Contact Email: ka
Administrator Name: Kat
Administrator Email: katl
Budget(s): 7172-146--64

Detailed Project Request:

Please change out the lock on door 003B to key C1B6

THIS KEY IS INTENDED FOR THIS SPACE ONLY - Please do not issue this key for any other rooms in bldg 172-Library.

Please rename room "003 B Passport Lounge"

call with questions Katie Smith x4114 - Thank you :)

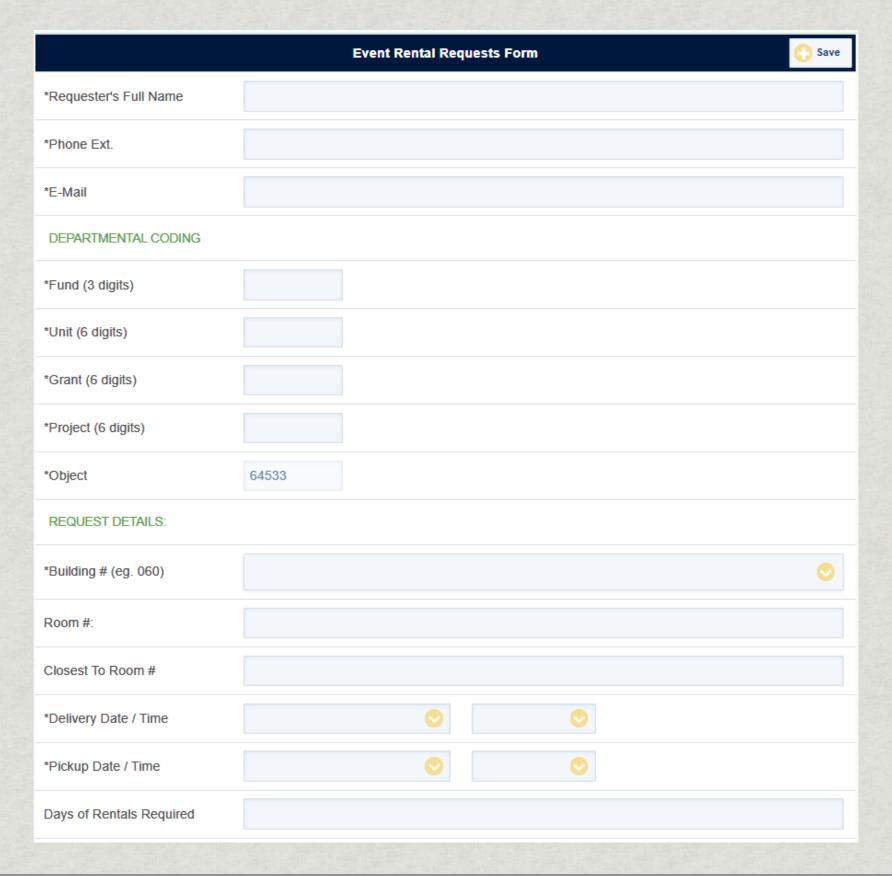
Selected Type: BIR

Room(s) Number: 0003 B Faculty Development

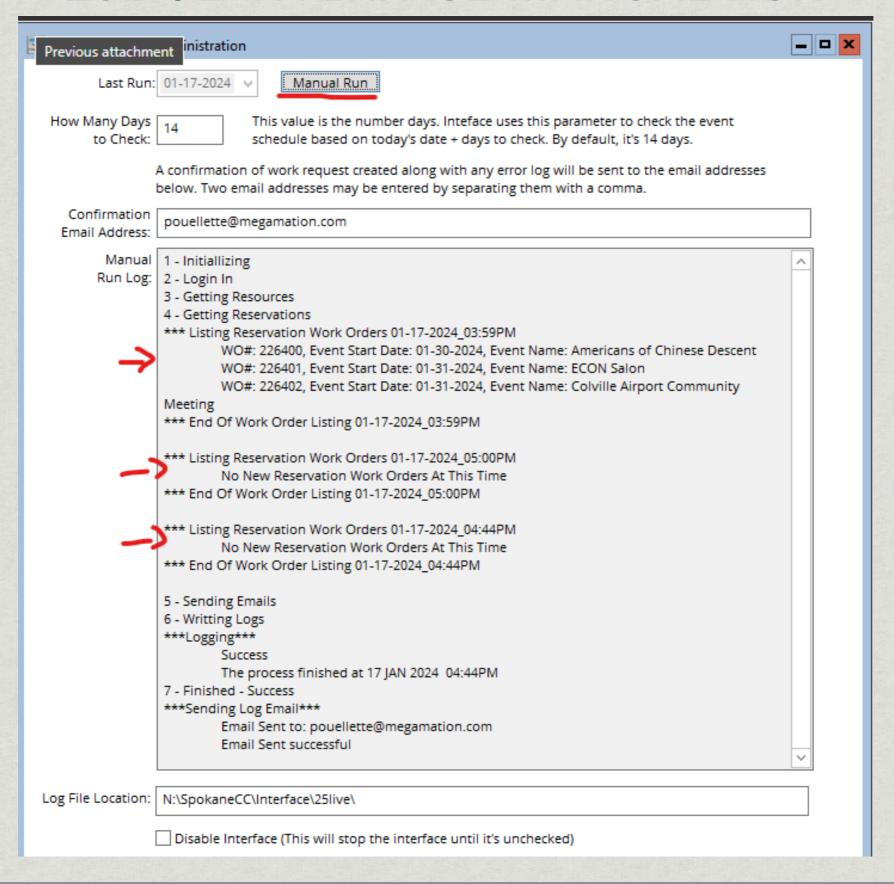
ASBESTOS CAUTION: This work site could contain ASBESTOS.

<u>Approve the request</u> OR <u>Reject the request</u>

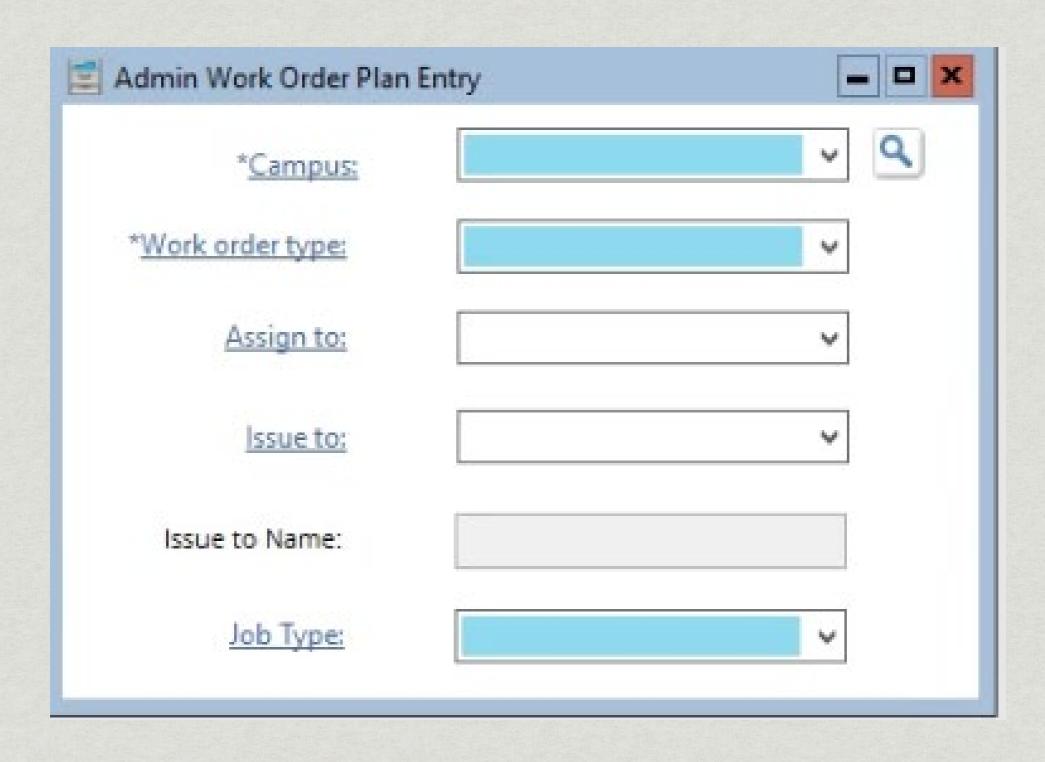
EVENT RENTAL REQUEST



25LIVE INTERFACE MANUAL RUN



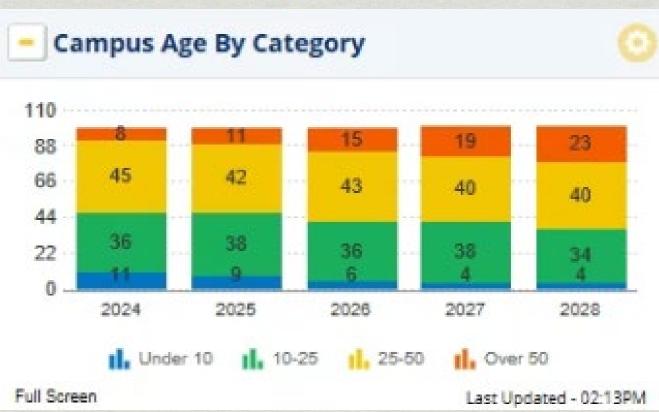
AUTOMATED PLANNING

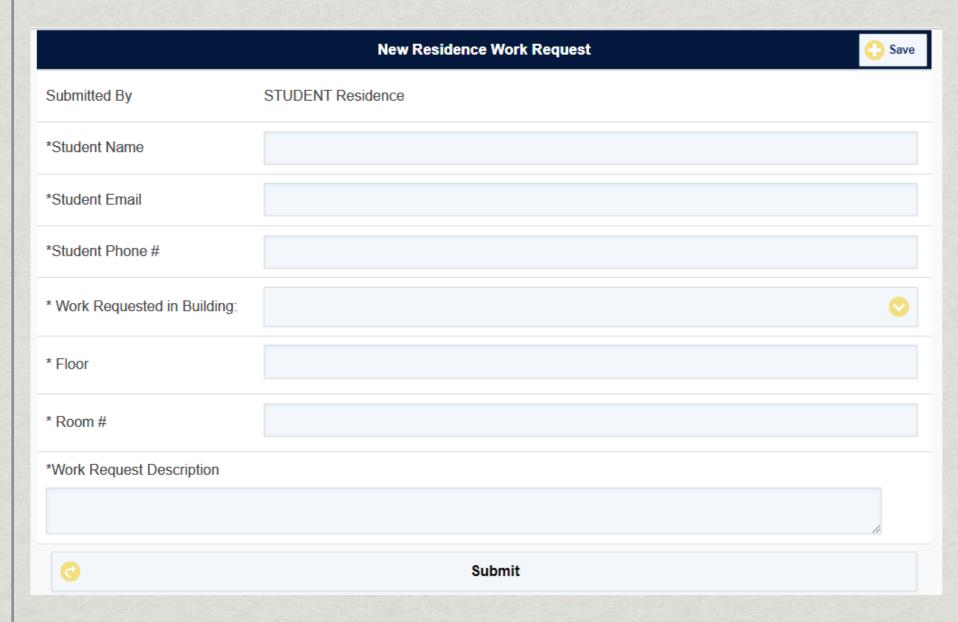


ANALYTICS





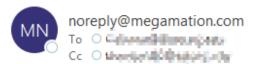




For this client we allowed a requestor to submit the request.



Notification: New Student Request created 1043





New student work request received!

Please click on the link below to approve the request

Student Request #: 1043

Date: 11/04/2019

Building: 020 - HERITAGE

Work Description:

Testing the Student Work Order Process: Please approve and assign the work order request (both JT and Bev). One of you will receive a reply that says it has already been approved by the other. Let me know how it goes.

Thanks. Lenee

Approve the request

If above link does not work, please copy and paste following URL into your Browser

To Approve the

request: https://dlweb.megamation.com/WPUTEST/DLWEB.php/O4W LOGIN DLWEB MOBILE?

ID=5 W W W

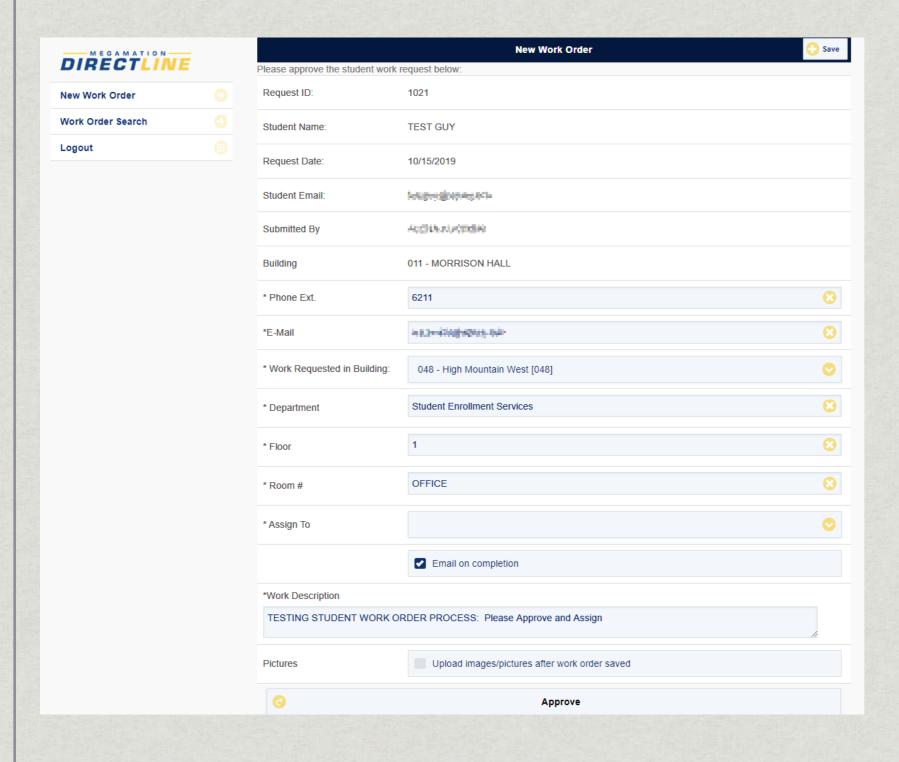
Respond with questions/comments to:

TEST GUY XI

testguy11@wpunj.edu

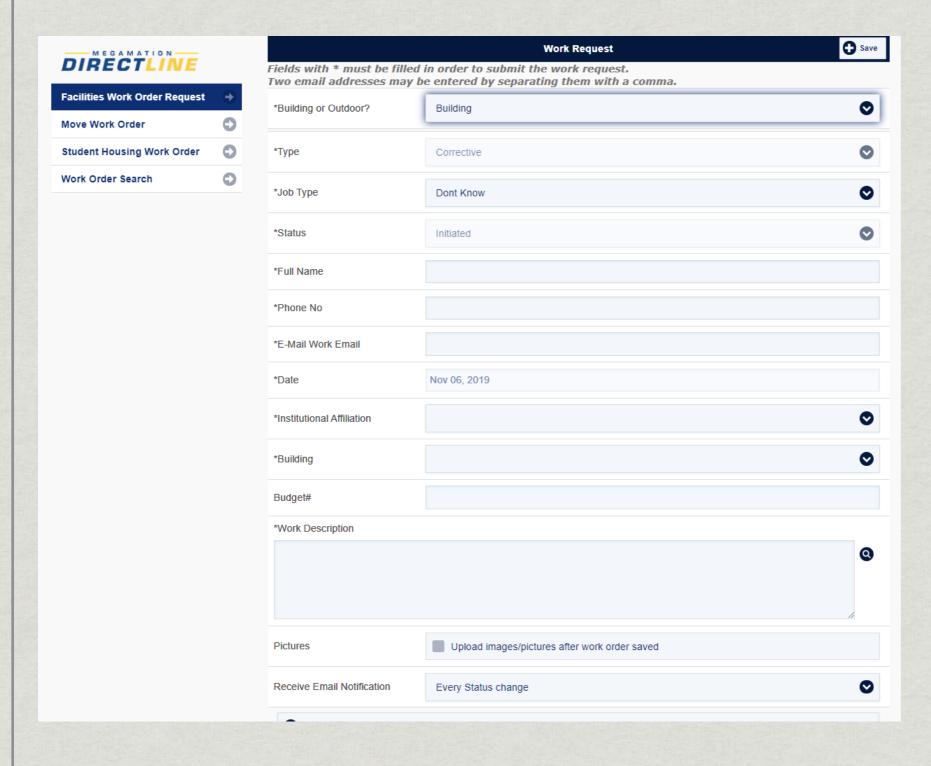
The notification of the request is sent to the appropriate user who can click on the **Approve** the request link in the email.





The approver can view the details of the request and click the Approve button at the bottom of the page.





This is a second example of client who allows a requestor to enter a Work Request for approval.



Confirmation: New Work Request 87257 Created ← Reply ≪ Reply All → Forward noreply@megamation.com To C Li Liang Mon 2019-10-07 4:15 AM Please review the new work request as described below and approve/reject as appropriate by clicking either the approve or reject link Work Order 87257 has been submitted into the work order system Job Type: ELECTRICAL: electrical plugs, cords frayed, electrical sparks Status: Initiated Submitted By: D Submitter Email Building: Cascadia CC1 -- South of bend Room: 011 Date: 10/07/2019 Work Description: Repair up lighting w/Lutron Approve the request OR Reject the request If above link does not work, please copy and paste following URL into your Browser To Approve the request:https://dlweb.megamation.com/uwb/DLWEB.php/O4W_WO_APPROVAL? REQUEST=189082227236233238236&MOD=1 To Reject the request: https://dlweb.megamation.com/uwb/DLWEB.php/O4W WO APPROVAL? REQUEST=189081227236233238236&MOD=1 **Do not respond to this email, as it is linked to an un-attended address.**

To speak to Facilities Services Dispatch, please call

Thank you!

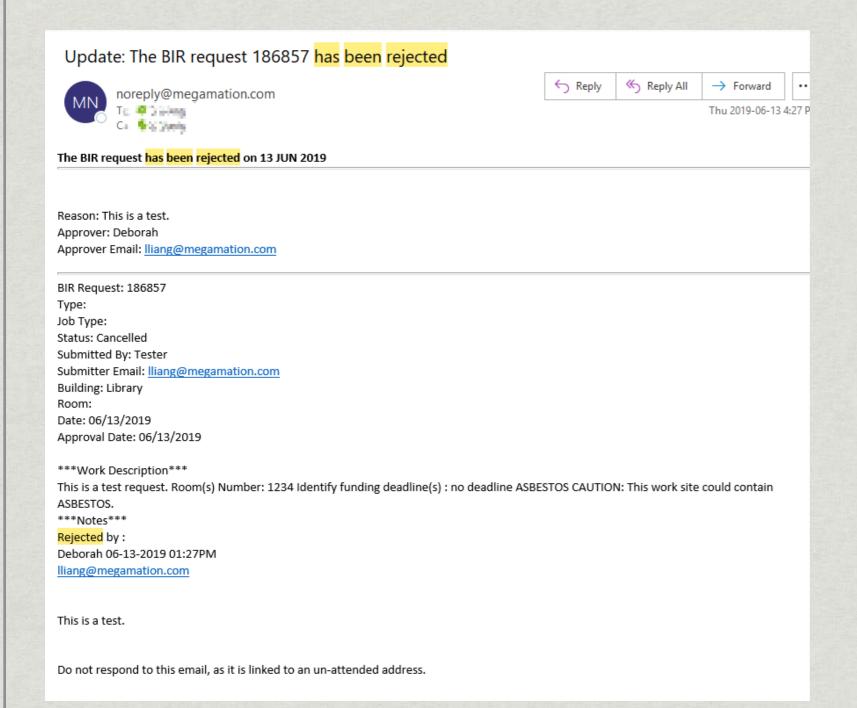
In this second example the approver gets an email with a link to Approve the request OR Reject the request.



Work Order Approval system
To Reject this request 87257, please state the reason
*Approver Name:
*E-Mail:
Reason (Required):
Save

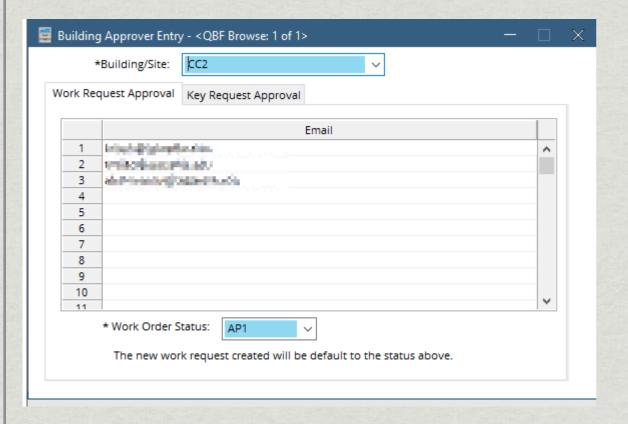
Megamation setup the system for this client to require the approver to enter a reason for the rejection of the request.





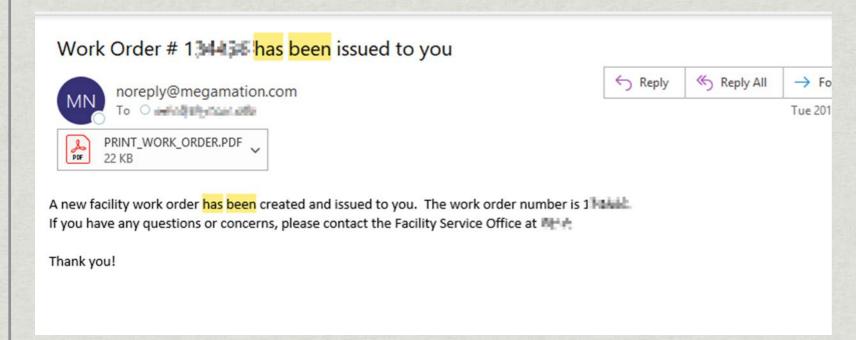
If the request is rejected the requestor will receive an email notifying them of rejection and the reason for the rejection.

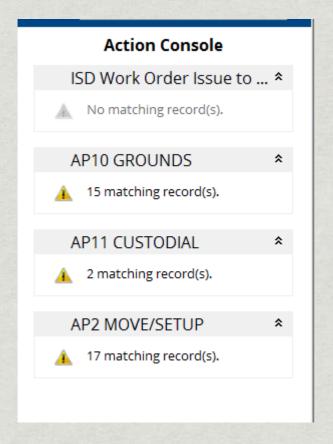




Megamation set up a table for the administrators to be able to add and edit the users able to approve work requests for a building/site.







Once the Work Request is approved it can be automatically routed to a technician. In this example the user receives an email or it can be added to their action console or mobile device.

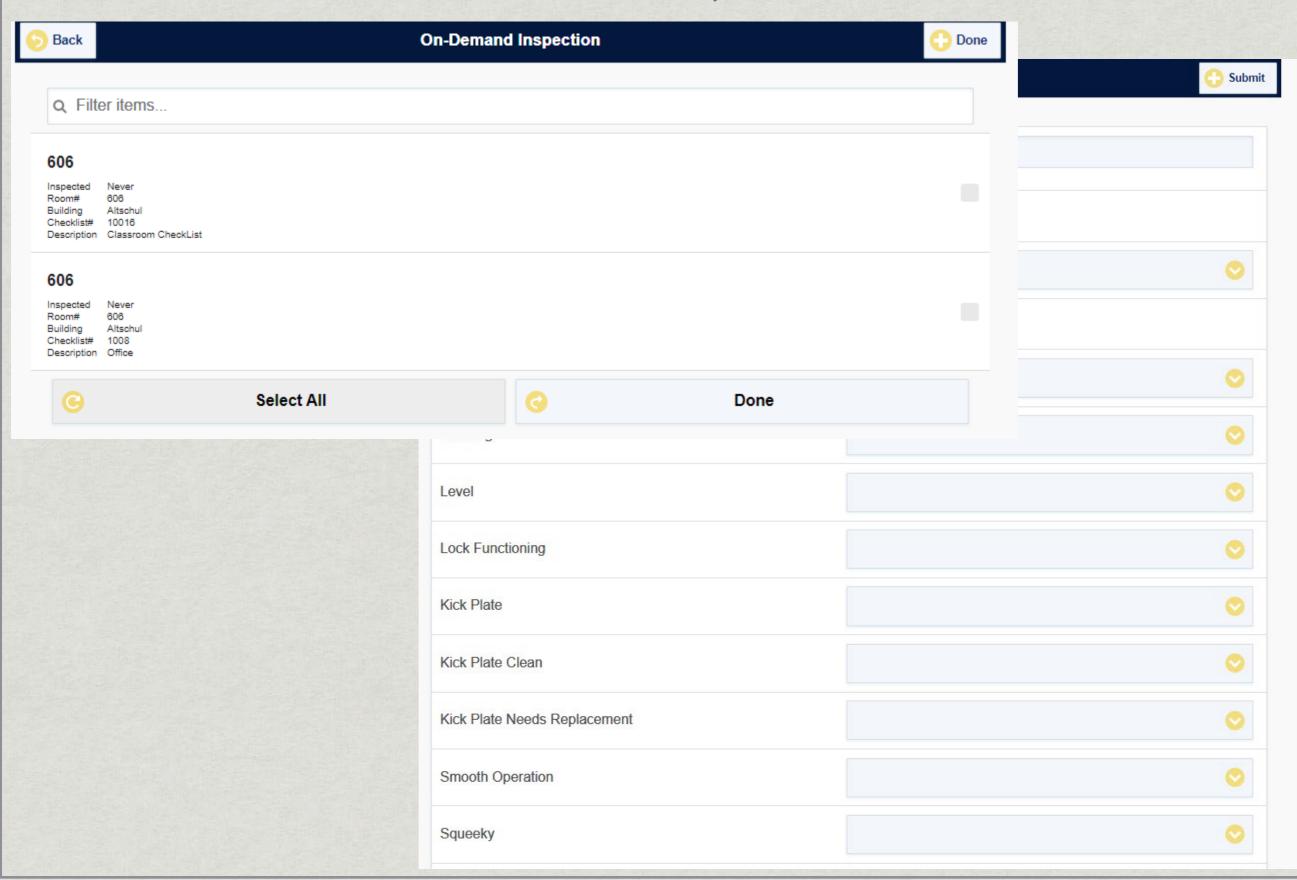


CHECKLISTS QR CODES

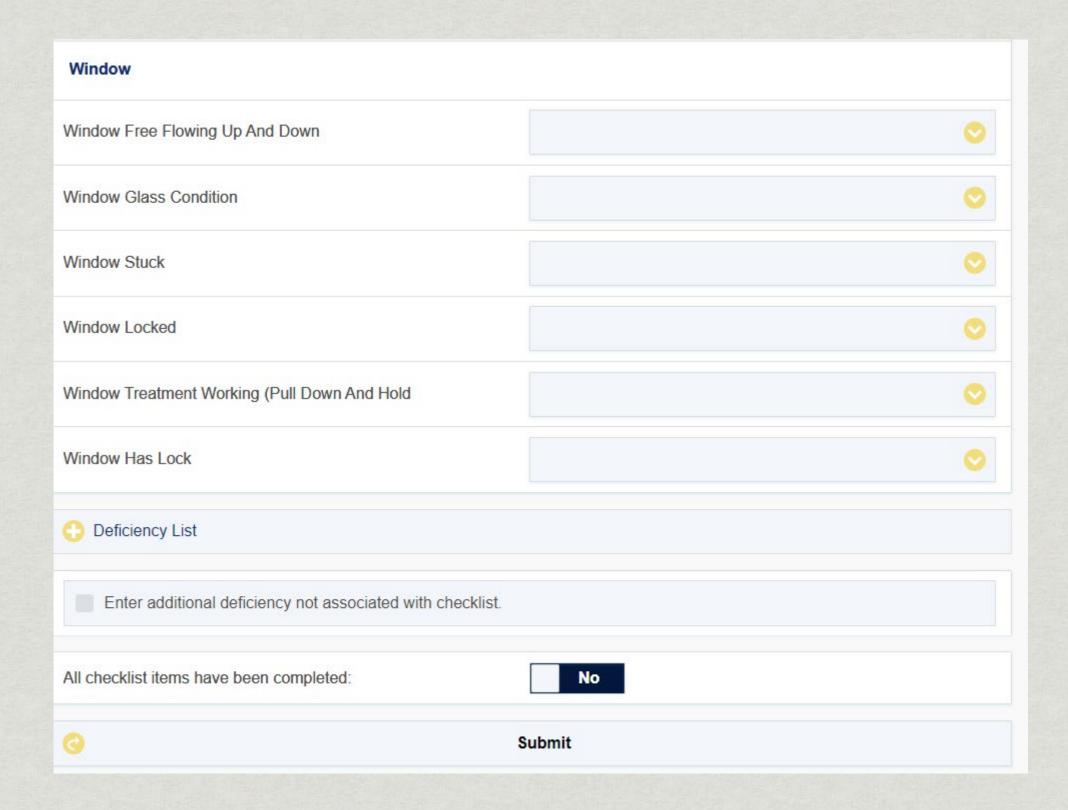
Here is a link for Equipment# "TACOMA_CAMPUS" and a sample QR Code. We would add text along side it https://m.megamation.com/evergreen/DLWEB.php/O4W_MOBILE_LOGIN_SEARCH?EQP=TACOMA_CAMPUS&DETAILS=1

Equipment View									
I	Details	Action							
*Equipment#	ALT-01-606								
	606								
*Equipment# Update									
View Work Orders		1 💍							
New Work Order									
On-Demand Inspections		2 🗘							
PMs Available		0 🗘							
Room Assets		3 🗘							
Related Inventory		0 🗘							
Previous Inspections									

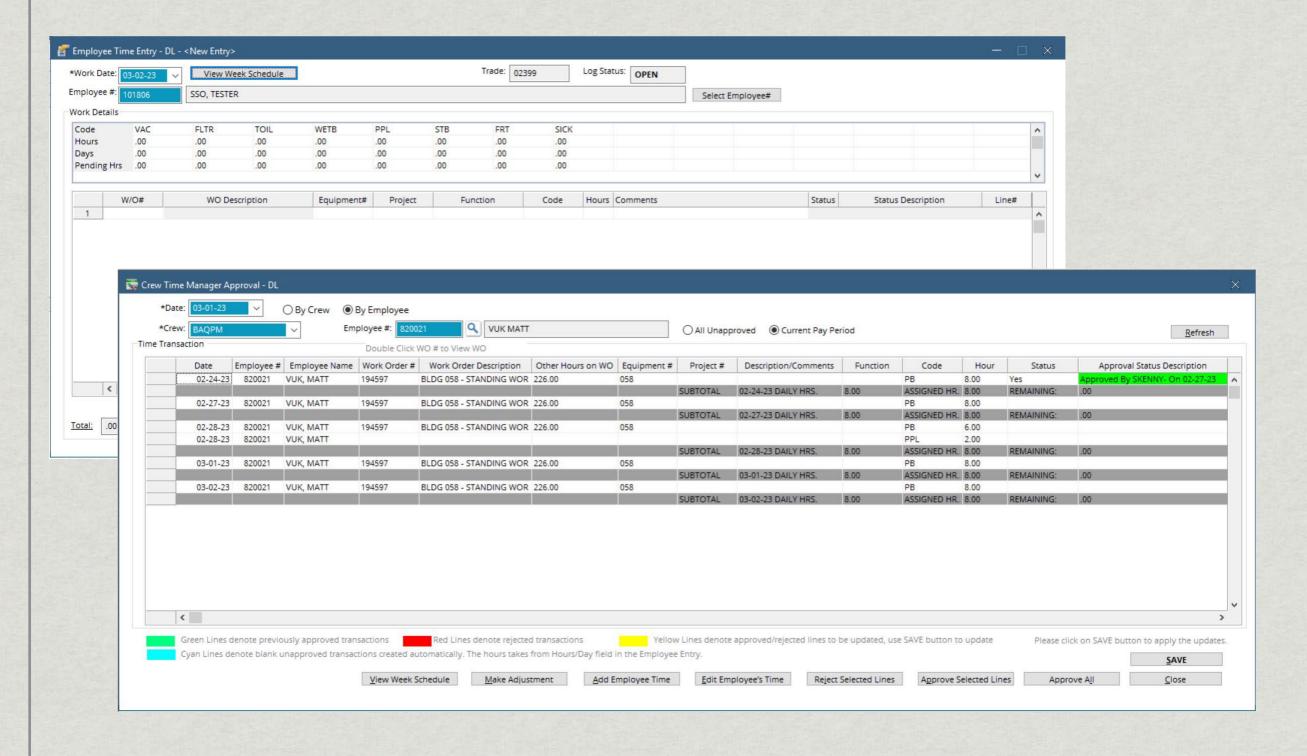
CHECKLISTS QR CODES



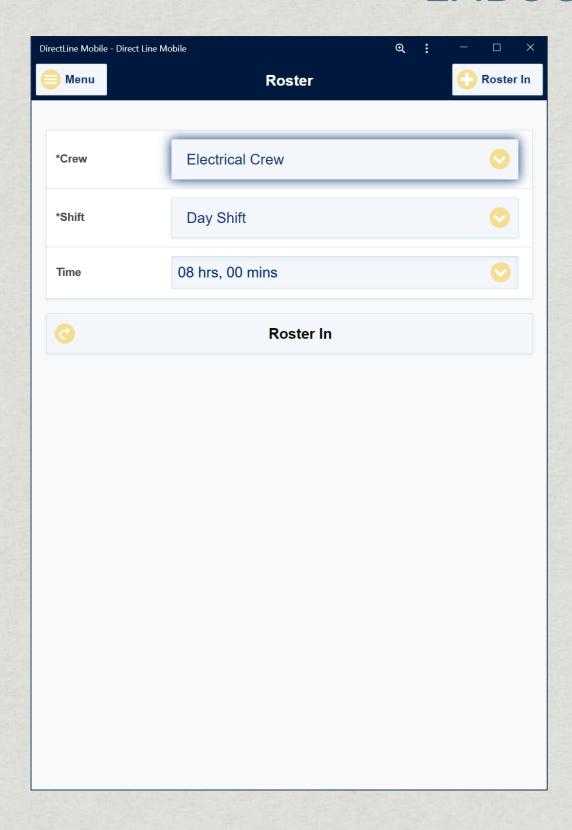
CHECKLISTS QR CODES

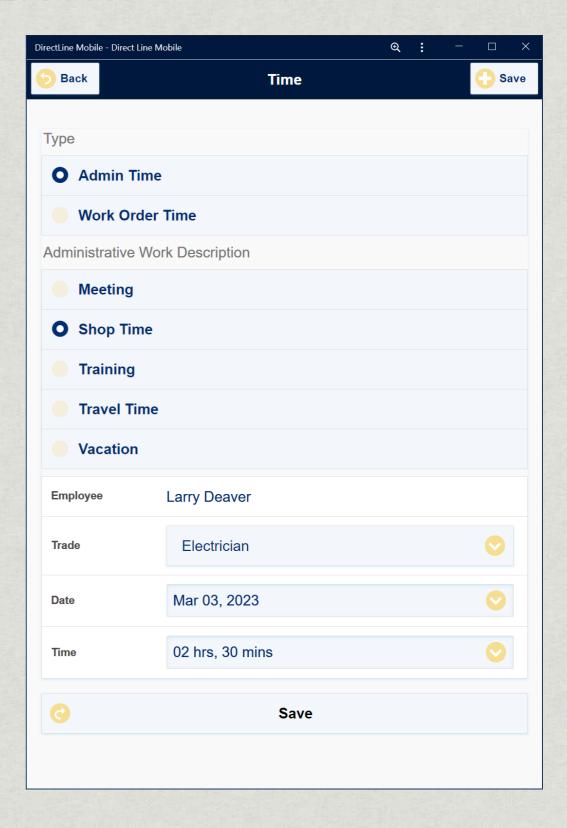


EMPLOYEE TIME ENTRY

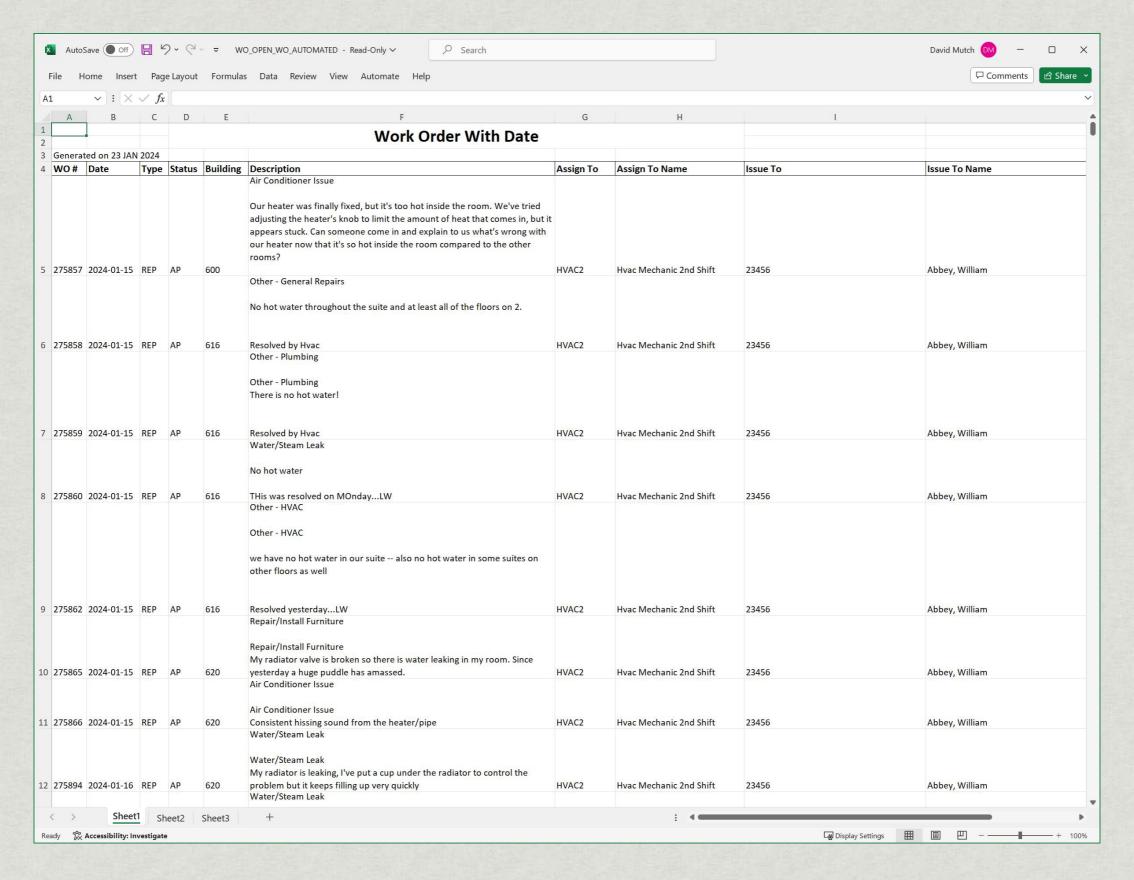


LABOUR ENTRY





AUTOMATED WO REPORT -BARNARD COLLEGE



LABOUR REPORTS

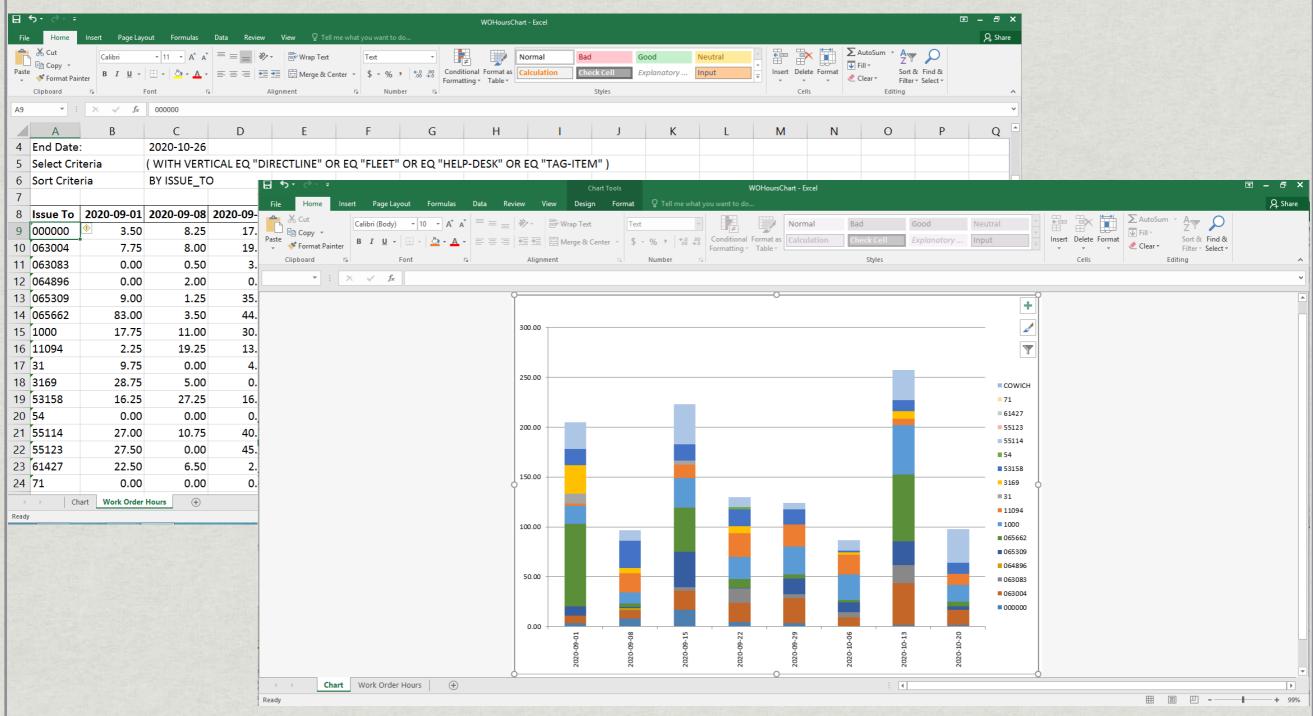
AutoSave ● off) 🖫 🥠 🗸 🧸 🔻	DL_EMP_WO.	_TIME Report -	Read-Only - Co	ompatibility N	Mode ▼									David Mutch	DM 🛧 –	- 0
e Home Insert Page Layout	Formulas Data	Review	View Help												☆ Share	Comm
▼ : × ✓ fx Em	ployee Name															
A	В	С	D	Е	F	G	Н	1	J	K	L	M	N	0	Р	
					e hours fr		OV 2020	to 10-N	OV 2020							
			***	ipicy	o nouro n		J	10 10 11	J I LULU							
												% Actual				
										Total	Planned	VS				
Employee Name	Employee #	WO#	Туре	Status	Assigned To	Lab Data	Reg Hours	Houre 1.5	Houre 2.0		Hours	Planned				
DAN McNEILEY	78971	342456			ME	07-Nov-20		8.00		8.00						
DAN McNEILEY		342456			ME	08-Nov-20		0.00	8.00	8.00						
B DAN McNEILEY			REDTAG		ME	08-Nov-20			1.50	1.50						
DAN MCNEILEY			REDTAG		ME	01-Nov-20			2.00	2.00						
0 DAN McNEILEY			REDTAG		ME	01-Nov-20			8.00	8.00						
1 DAN McNEILEY		343902			ME	08-Nov-20			1.50	1.50						
2 DWAYNE GILLIM			REDTAG		EL	01-Nov-20			1.50	1.50						
3 DWAYNE GILLIM		343698		CL	EL	01-Nov-20			0.50	0.50						
4 DWAYNE GILLIM		343699		CL	EL	01-Nov-20			0.50	0.50						
5 DWAYNE GILLIM			REDTAG		EL	01-Nov-20			1.00	1.00						
6 JACOB HUMPHREY			REDTAG		ME	02-Nov-20				2.00						
7 JASON FULKERSON	78880	343448	PM		ME	03-Nov-20	3.00			3.00	3.00	100				
8 JASON FULKERSON	78880	344108	REP		ME	09-Nov-20	1.00			1.00	1.00	100				
9 MICHAEL WINK	70842	343354	REDTAG	CL	ME	07-Nov-20		4.50		4.50	3.00	66.67				
0 MICHAEL WINK	70842	343448	PM	CL	ME	03-Nov-20	3.00			3.00	3.00	100				
1 MICHAEL WINK	70842	343490	REDTAG	CL	ME	07-Nov-20		1.00		1.00	1.00	100				
2 MICHAEL WINK	70842	343669	REDTAG	CL	ME	07-Nov-20		2.00		2.00	3.00	150				
3 MICHAEL WINK	70842	343889	PM	CL	ME	08-Nov-20			1.00	1.00	1.00	100				
4 MICHAEL WINK		343892			ME	08-Nov-20			1.00	1.00						
5 MICHAEL WINK		343893			ME	08-Nov-20			1.00	1.00						
6 MICHAEL WINK			REDTAG		ME	08-Nov-20			5.50	5.50						
7 MICHAEL WINK		344108			ME	09-Nov-20				1.00						
8 RICHARD MATTINGLY		342002			ME	01-Nov-20			2.00	2.00						
9 RICHARD MATTINGLY		342403			ME	01-Nov-20			2.00	2.00						
0 RICHARD MATTINGLY		342577			ME	01-Nov-20	_		1.00	1.00						
1 RICHARD MATTINGLY		343031			ME	01-Nov-20	_		1.00	1.00						
2 RICHARD MATTINGLY		343032	PEDTAG		ME	01-Nov-20			1.00	1.00						
3 DICHADD MATTINGI V Time	/8028	1 3/132/9	PENIAG	1.1	ME	U8 NOV 20	1		1.50	1 50	1 50	100				



LABOUR REPORTS

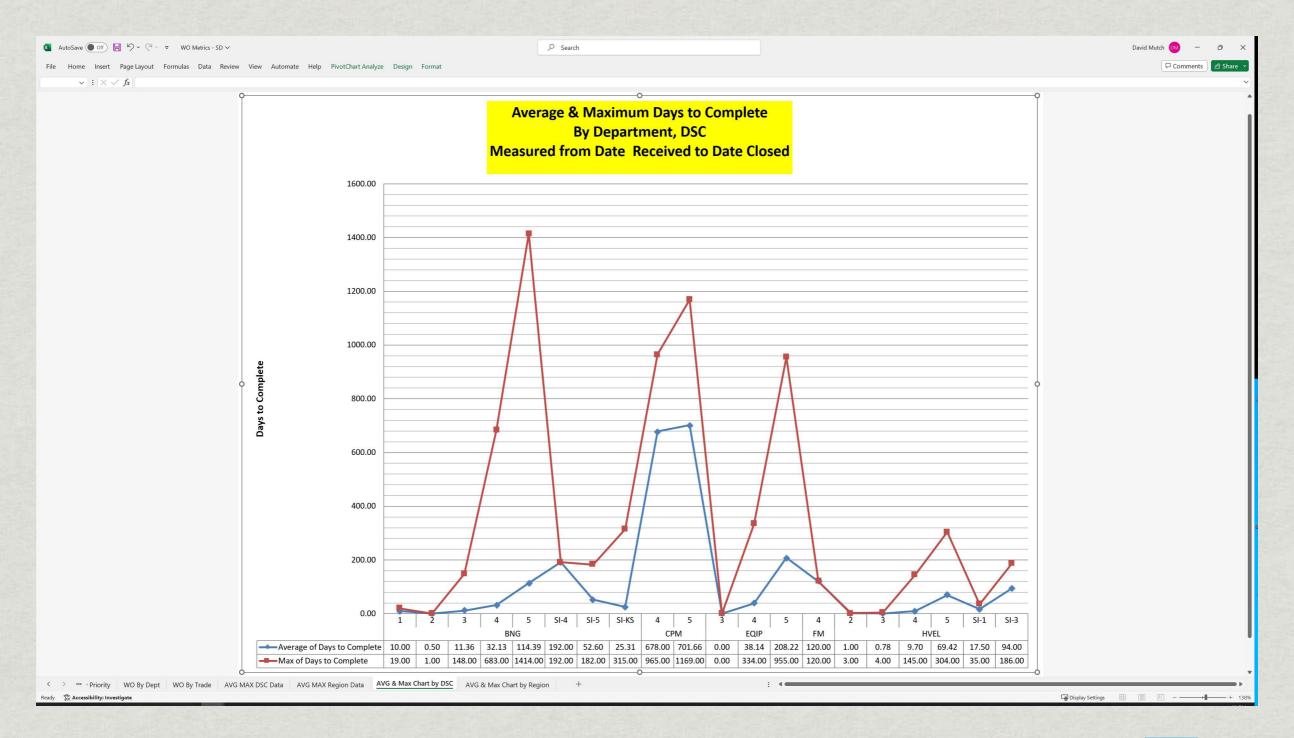


LABOUR REPORTS

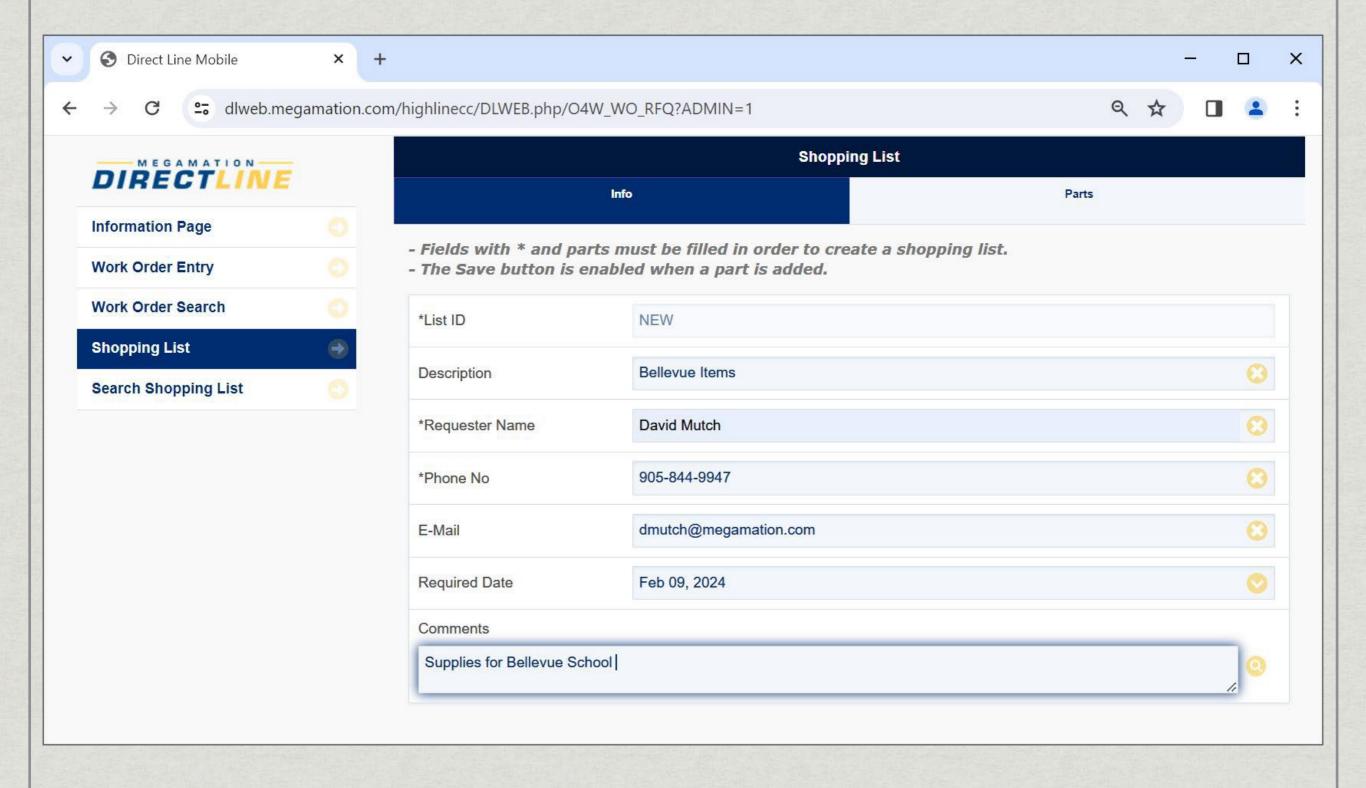


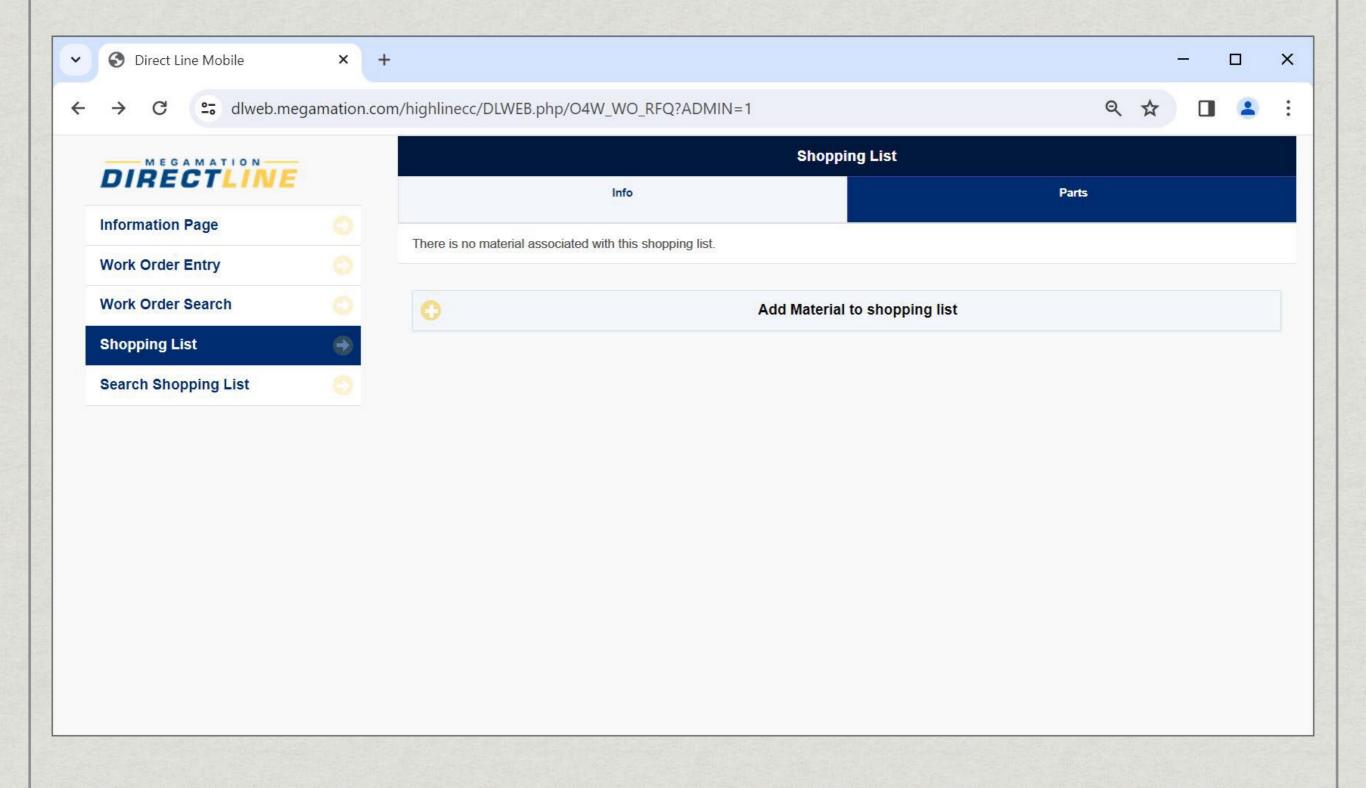


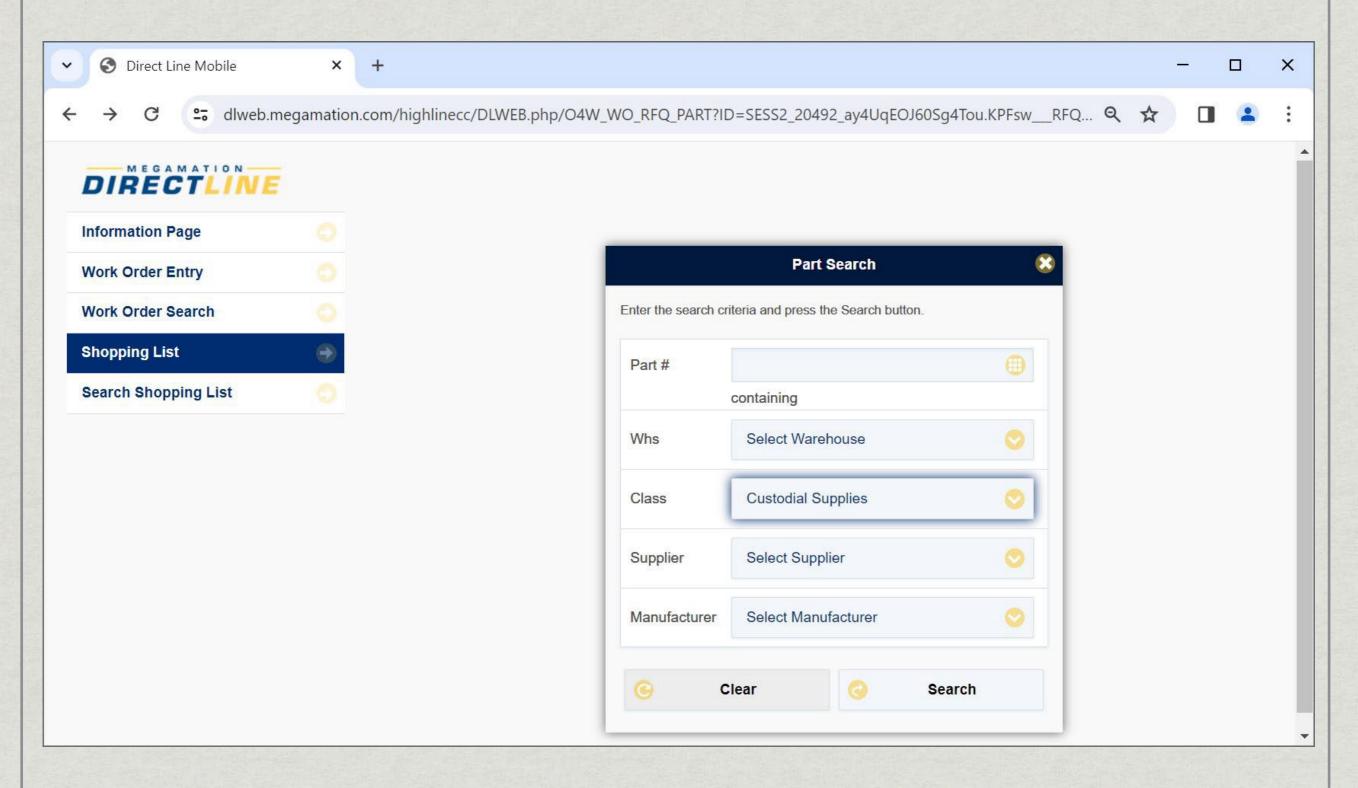
LABOUR REPORTS

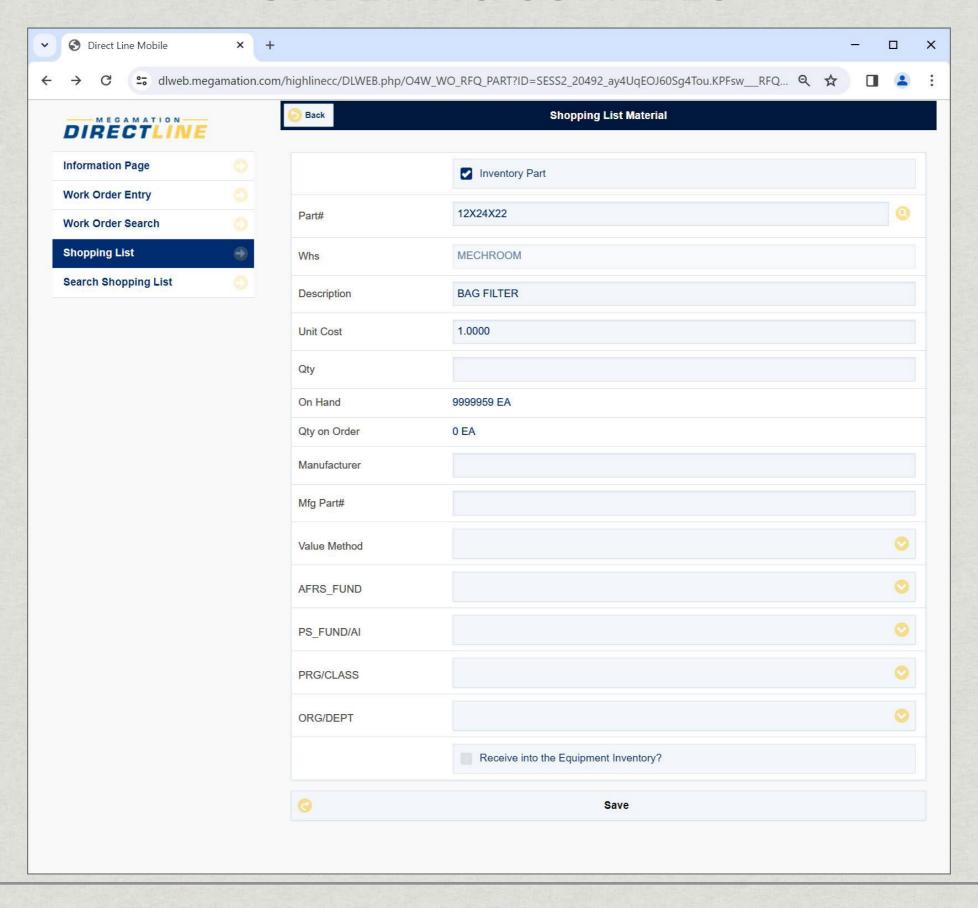


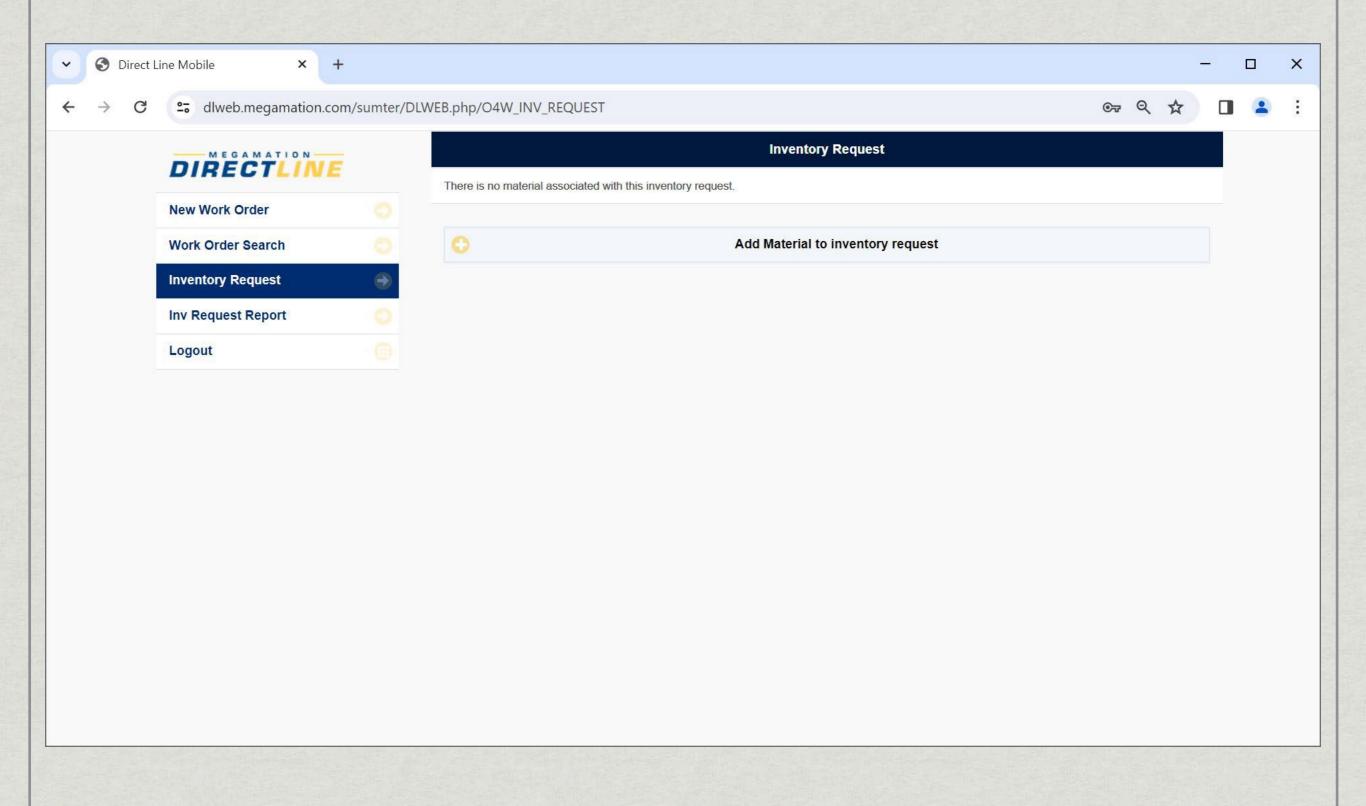


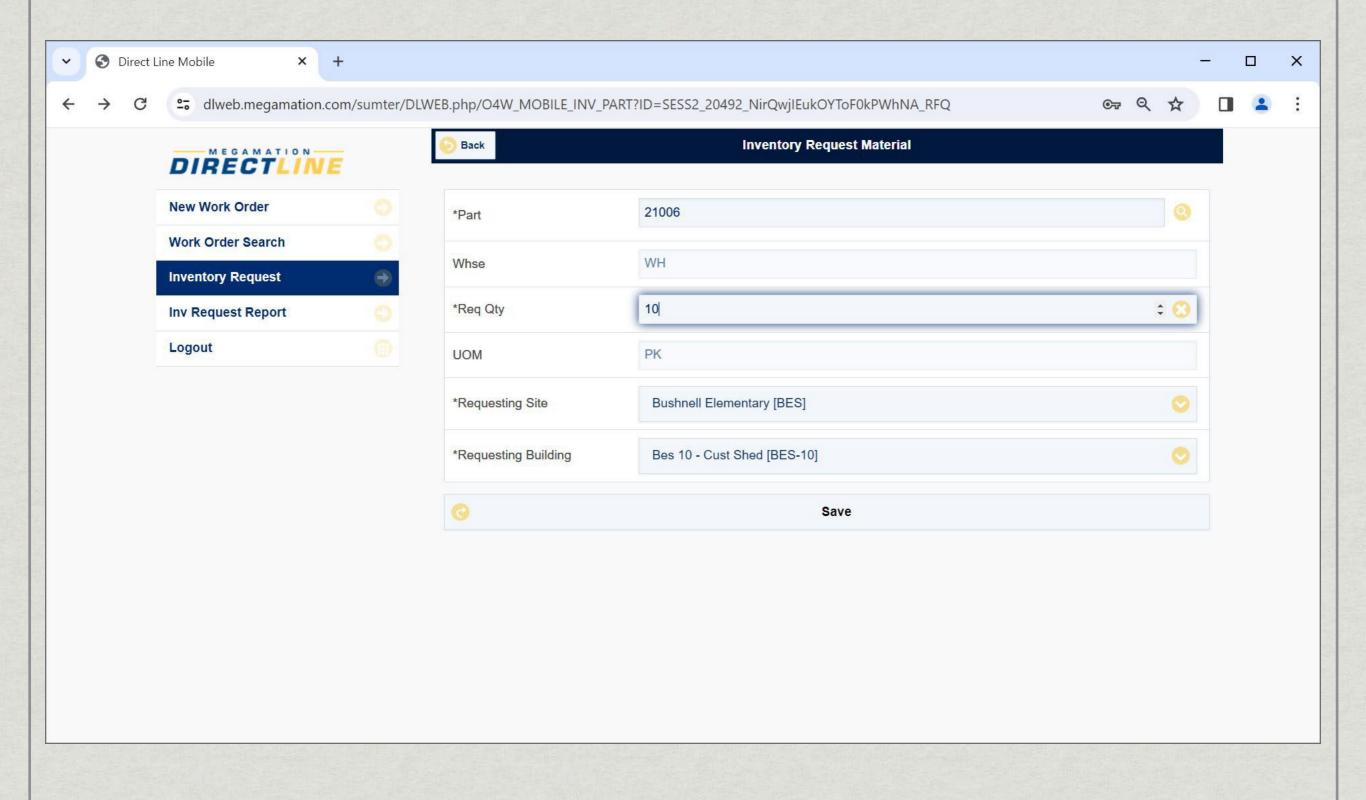


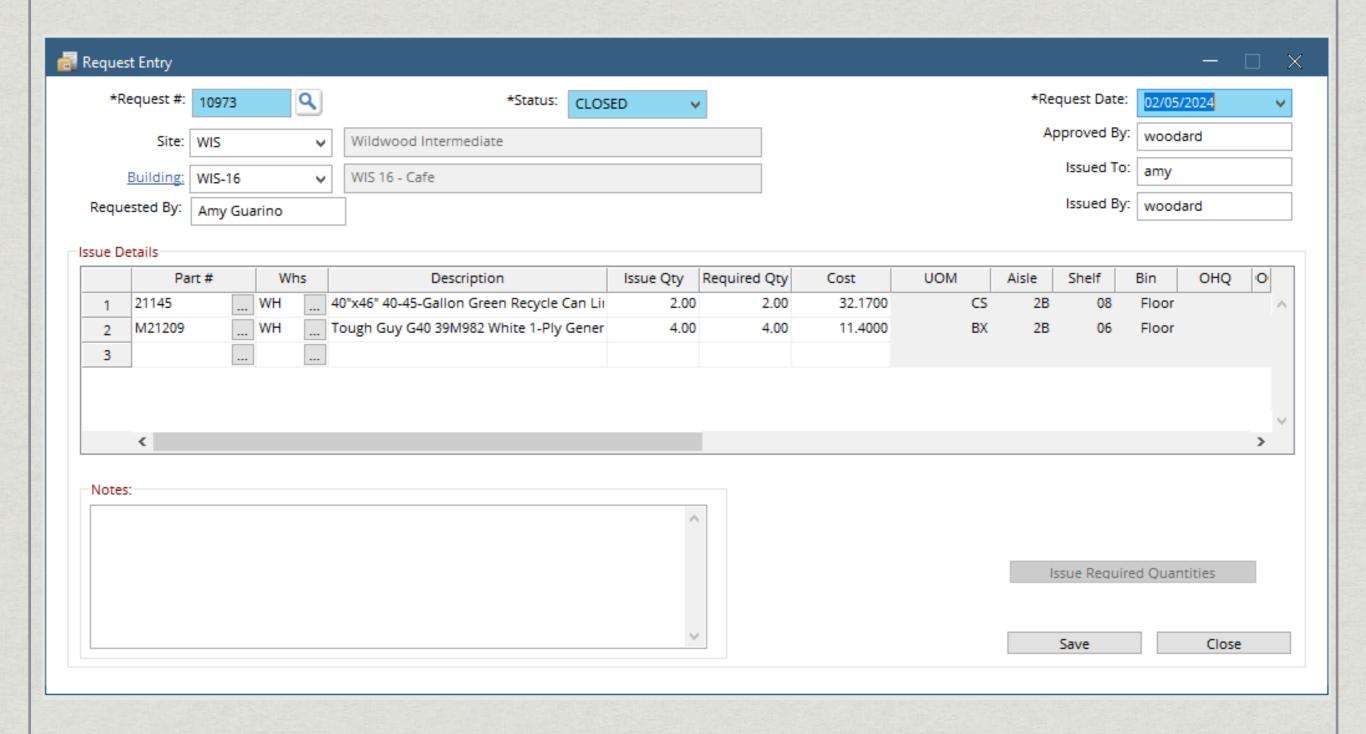


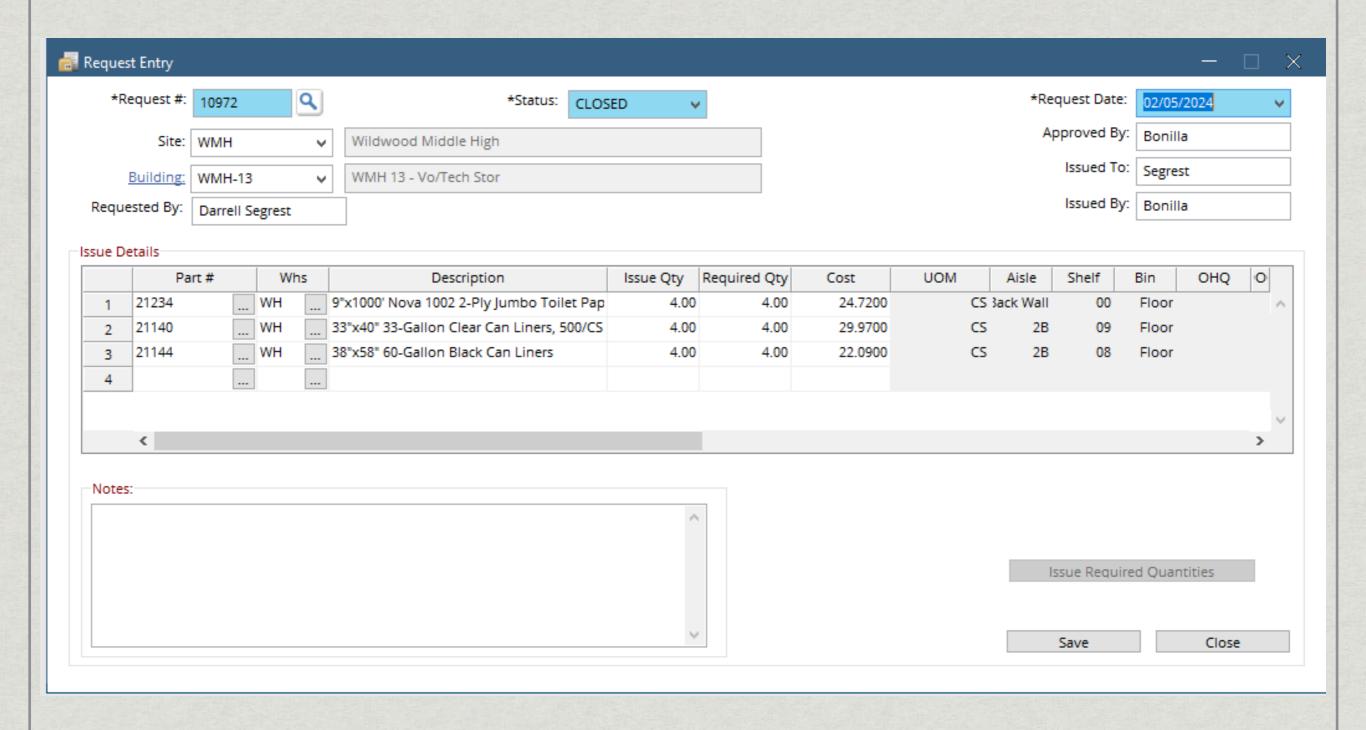




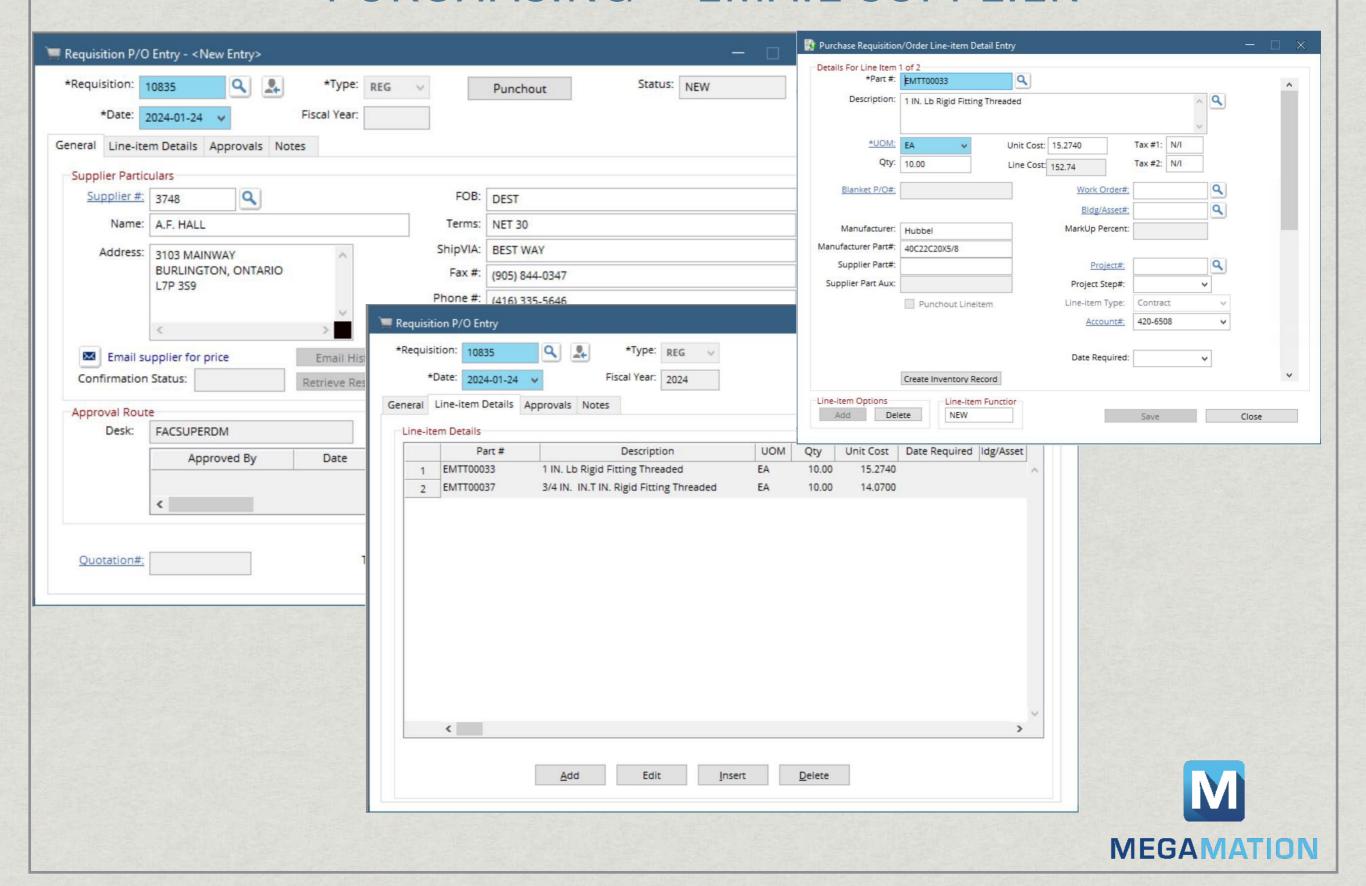




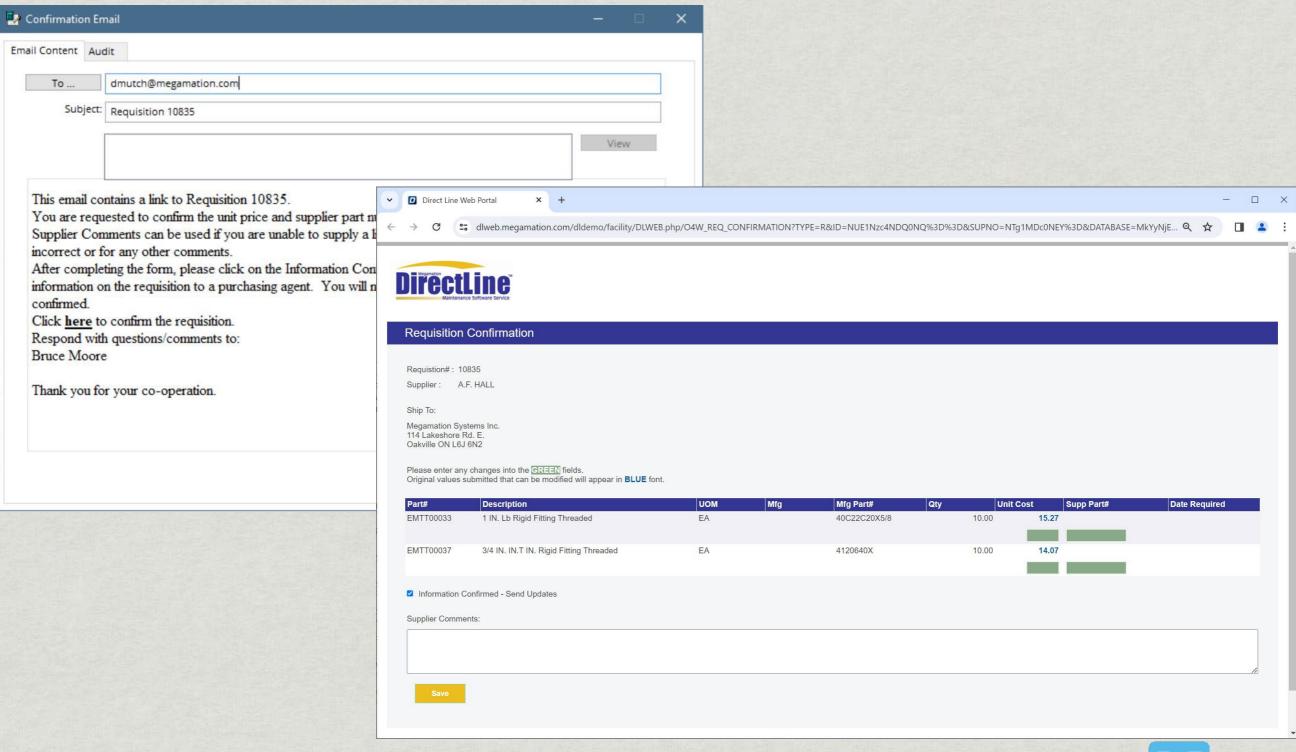




PURCHASING - EMAIL SUPPLIER

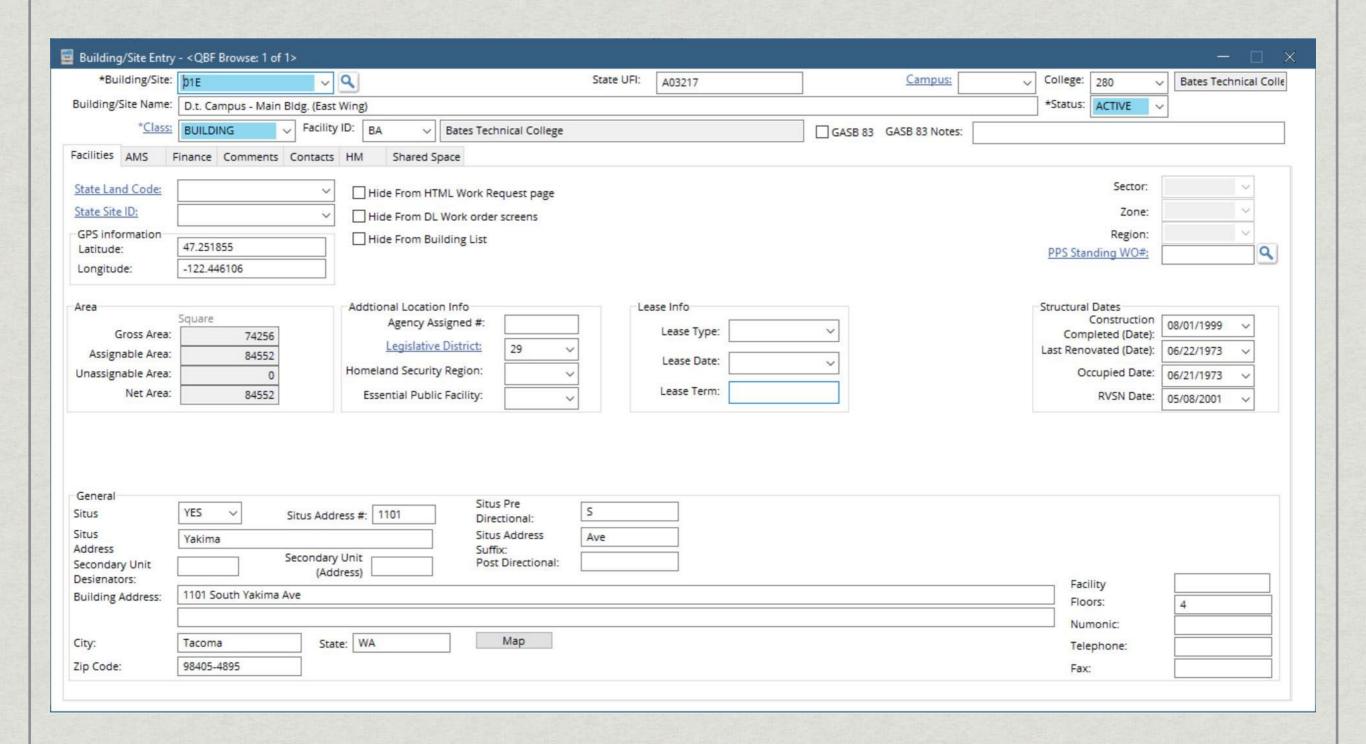


PURCHASING - EMAIL SUPPLIER

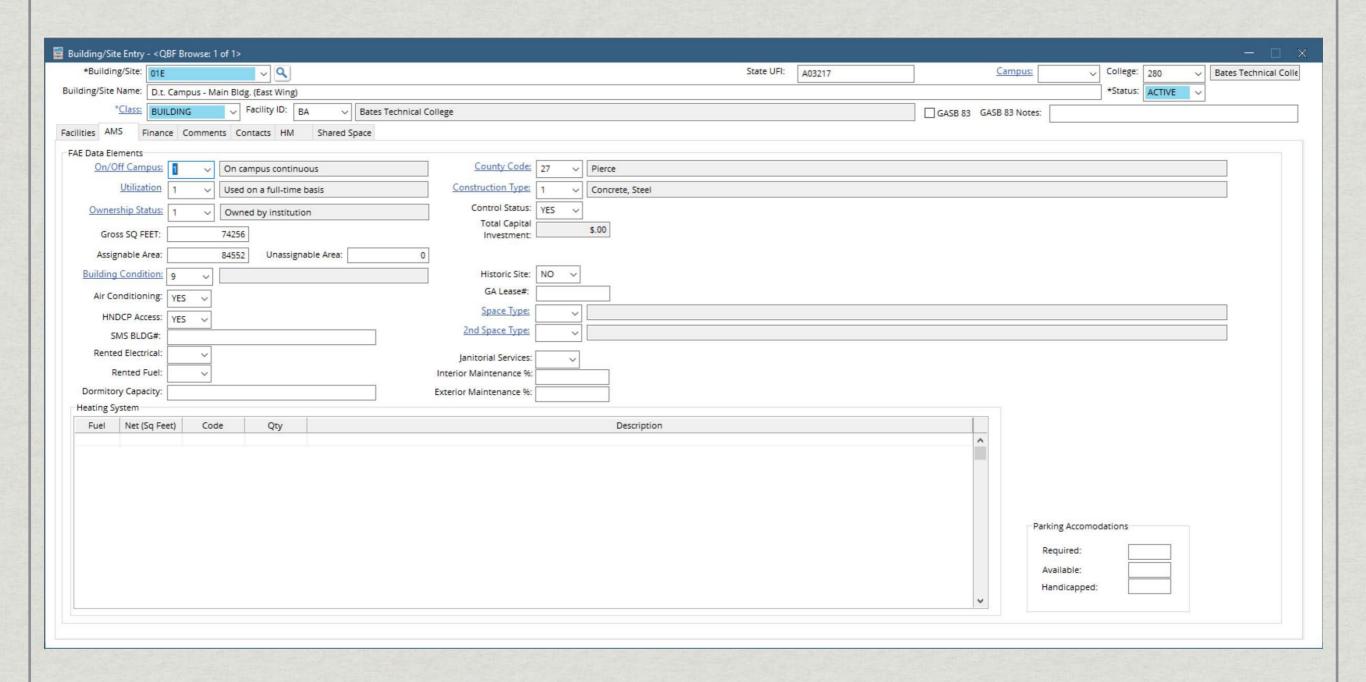




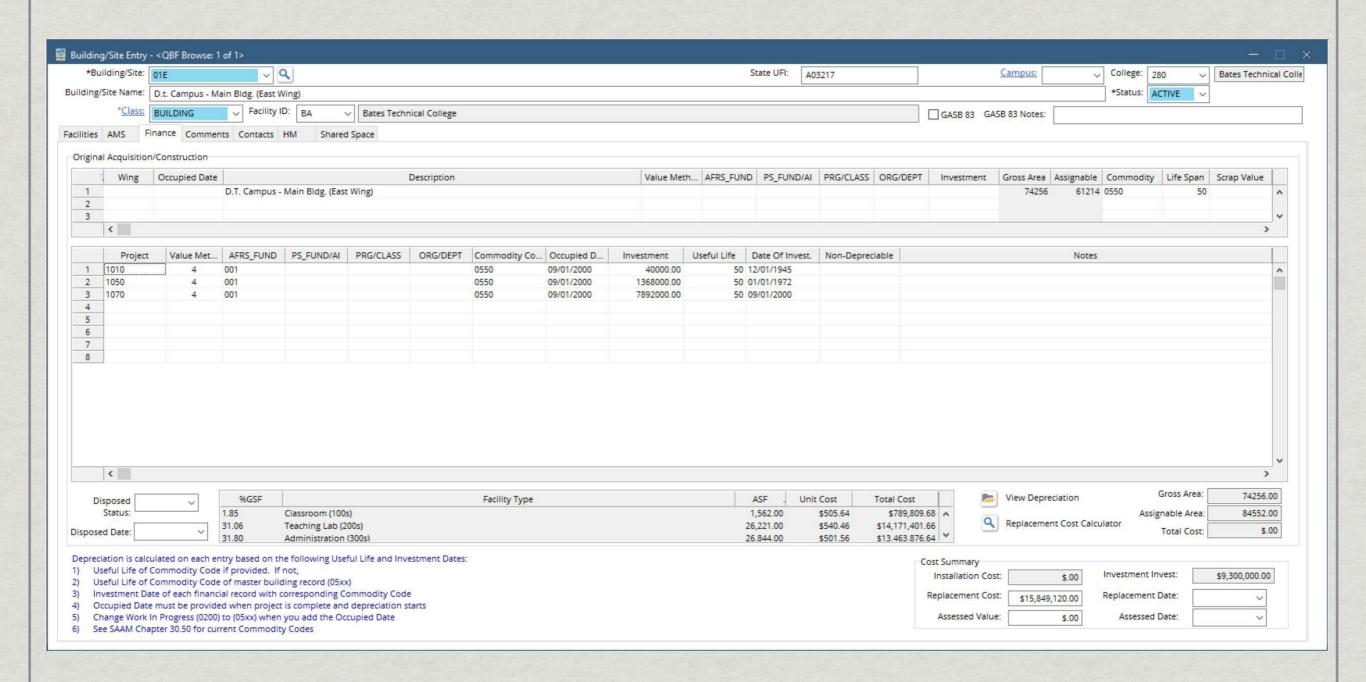
BUILDING ENTRY - FAE



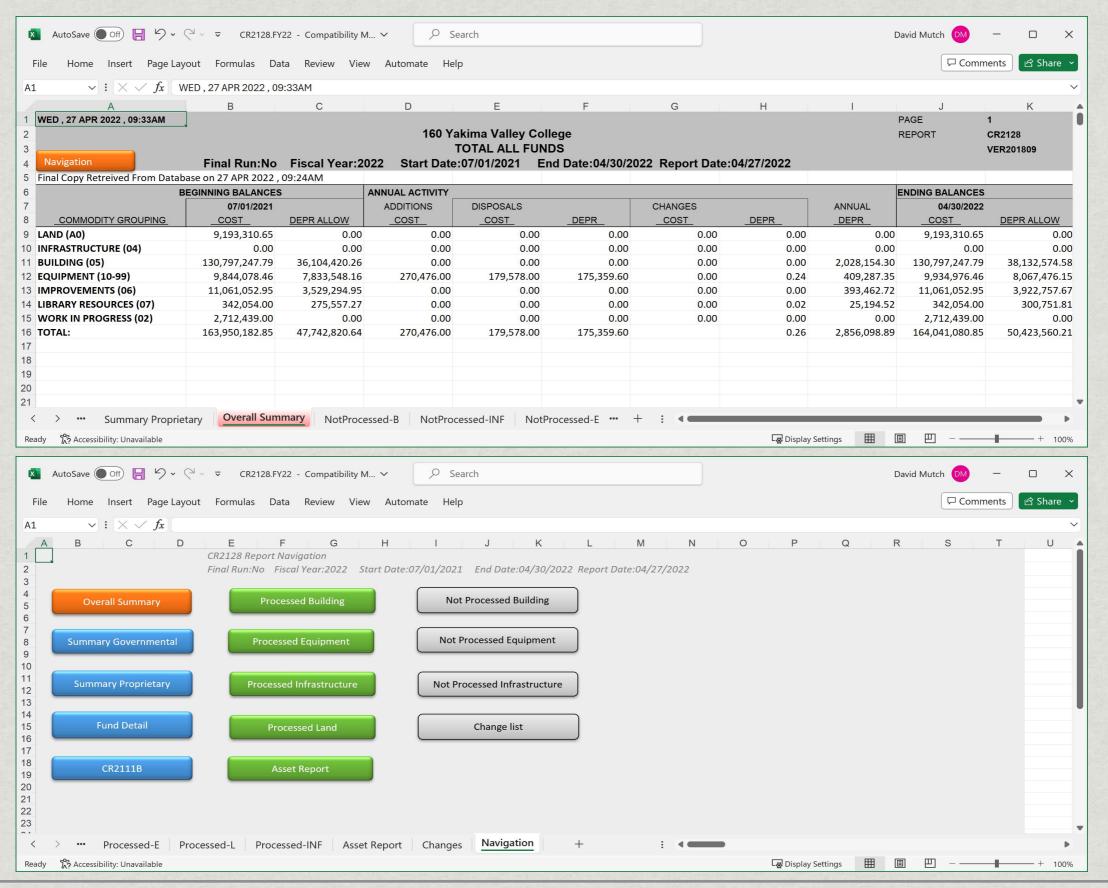
BUILDING ENTRY - FAE AMS



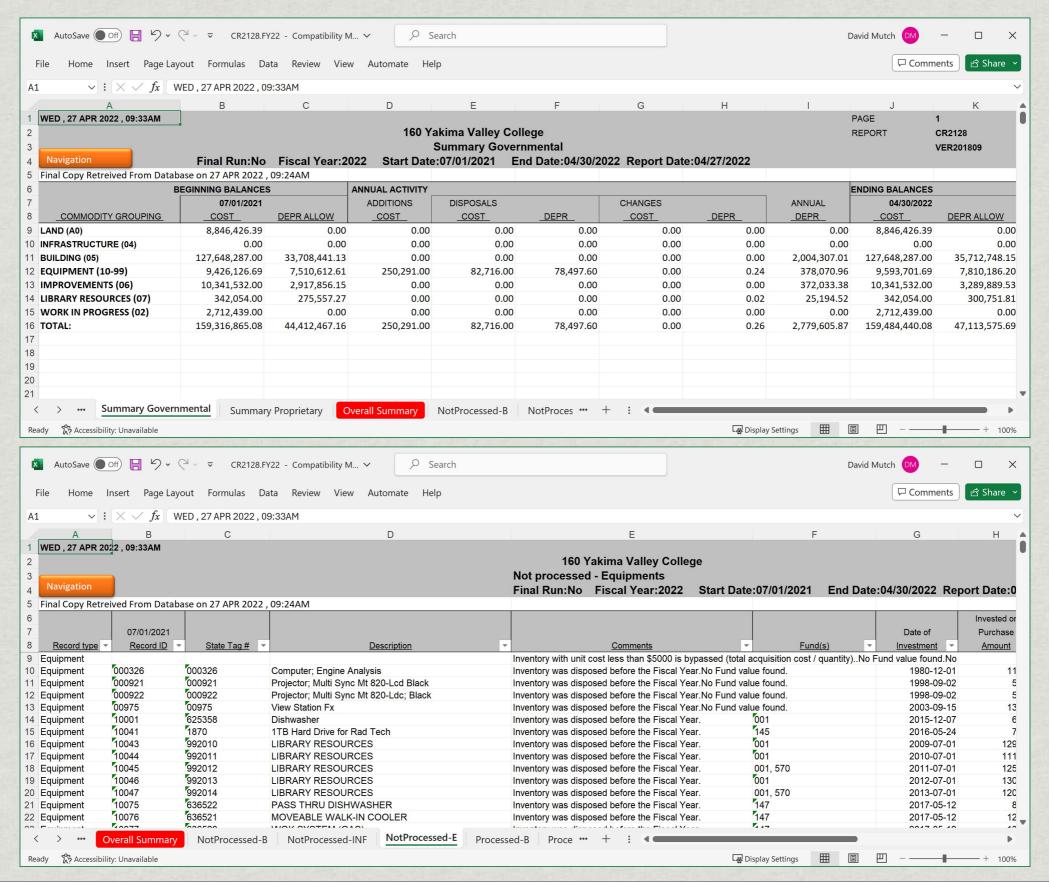
BUILDING ENTRY - FAE FINANCE



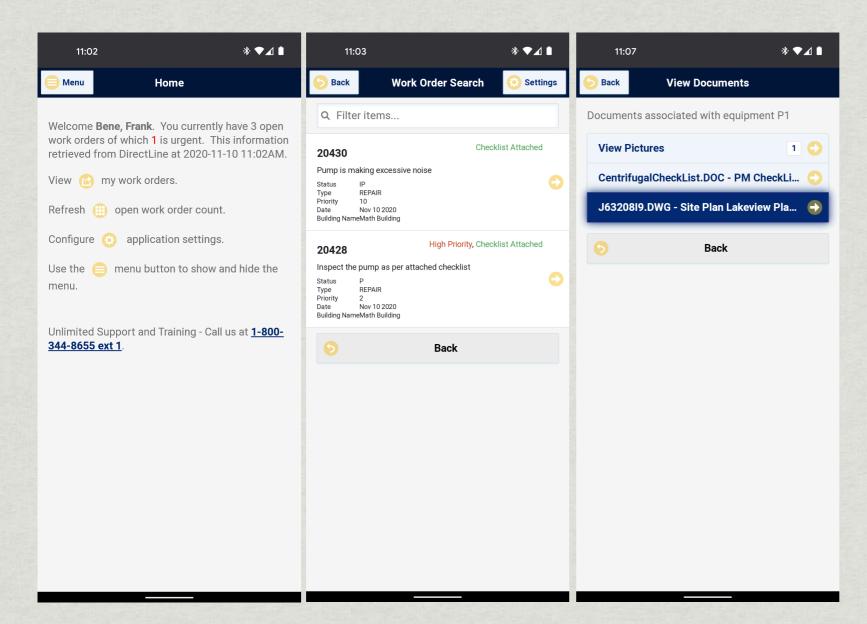
STATE REPORTING - WASHINGTON COLLEGES



STATE REPORTING - WASHINGTON COLLEGES



MEGAMATION DIRECTLINE MOBILE



Megamation Directline Mobile can use Barcodes, QR Codes, NFC and RFID to allow a user to scan a tag and find a piece of equipment.

Documentation can be linked to the equipment allowing the user to see drawings, manuals and any other important information.



EQUIPMENT VIEW

